OFFICE OF STUDENT FINANCIAL AID
UNIVERSITY of WASHINGTON
Division of Student Life

Work Study Job Description

Job Title	IT Assistant
Organization Name	Glacier Fish Company LLC
Address	2320 W Commodore Way #200 Seattle, WA 98290
Pay Rate	$18 - $22
Employment Period	Summer, Academic Year
Hours Per Week	19 hrs/wk
Contact Supervisor	Renee Sage
Phone Number	206 286 4312
Email Address	renee@glacierfish.com
Website	http://www.glacierfish.com
EIN	91-1875007

Nature of Organization
We own and manage 3 large fishing vessels that operate mainly in Alaska. Locally owned for over 30 years with approximately 400+employees. We harvest, process and sell product all over the world. Our Technology Department deals with a wide scope of technology, within the corporate business environment in general, and our industry segment specifically. IT department personnel maintain Data Centers in five geographical locations with Seattle, WA being the main center of operation.
Duties and Responsibilities
Daily tasks depend on experience / aptitude and may include: - Provide general information technology services and direct in-house and remote support to computer users. - Generate support tickets for pending services. - Monitor networked equipment. - Perform regular technology maintenance duties. - Contribute operational policies and organize files related to IT department operations. - Perform complex configuration tasks under the guidance of supervisors. - Contribute ideas and efforts to development of future IT initiatives.
Minimum Qualifications

Computer science, communications or business majors preferred.
Strong problem solving, troubleshooting and research skills required.
Excellent oral and written communication skills
Customer service experience preferred.
Our primary IT systems are centered on VMware and Microsoft Windows Server/Workstation, Exchange Server, SQL Server, SSRS and, SharePoint Server.

Educational Benefits

GFC IT personnel work to continuously leverage or develop, deploy and, manage cutting edge technology including: Satellite communications, WAN/LAN Engineering, Private Cloud (virtual computing) Infrastructure, Video Surveillance / CCTV, IP Telephony, SQL Server driven ERP and Production Data collection/warehousing, Computerized Marine Navigation and, Oceanographic plotting/tracking systems.

How to Apply

Submit resume via email to renee@glacierfish.com

Job Number: 40GLFC01 | State 40% | Open