



Research Accounting & Analysis

University of Washington
Operational Performance Dashboard

March 2009

Fiscal Year 09 – Quarter 3

Version Date: 5.20.2009

Grant and Contract Accounting Mission

As a professional accounting team, our mission is to provide support to the UW Research Community by proactively delivering consistent, accurate and timely financial products and services. We anticipate and creatively respond to the needs of our customers through collaboration and commitment to continuous improvement.

Management Accounting and Analysis Mission

Our mission is to craft a department that anticipates and is responsive to the costing and other informational needs of the campus community. Enhance services by collaboratively analyzing and developing data, methodologies, and policies to maximize flexibility for academic departments while complying with governmental regulations.

Equipment Inventory Office Mission

The mission of Equipment Inventory Office, in cooperation with the University of Washington departments, is to ensure proper safeguarding and accurate accountability of inventorial assets.

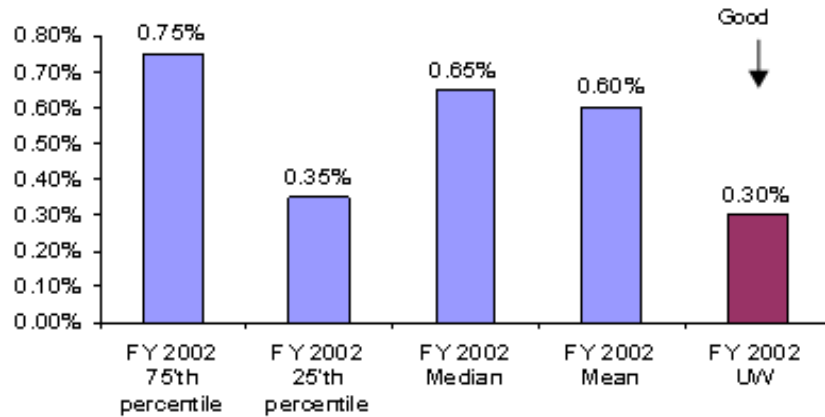
Key processes include:

Prompt New Award Setup, Accurate Reporting, Timely Invoicing, Full Compliance, Responsible Cash Management, Efficient Recharge Accounting Oversight, Comprehensive Development and Negotiation of F&A Indirect Cost Rates.

For questions about this report, please contact:
Kari Le, karicle@u.washington.edu, (206) 616-4912

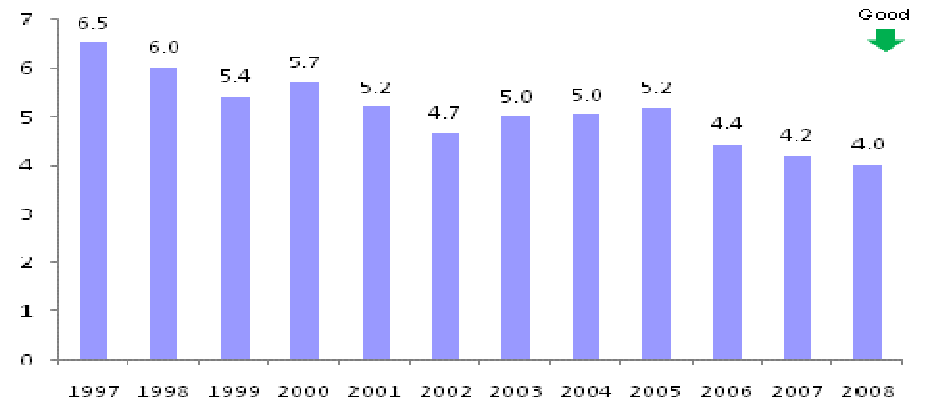
RESEARCH ACCOUNTING & ANALYSIS

National Benchmark



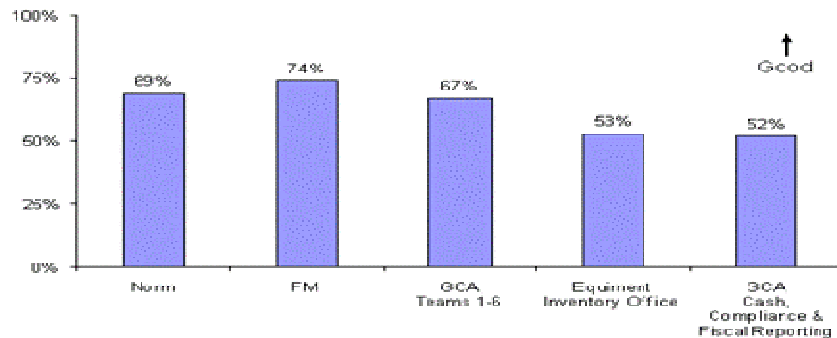
Post-award Administrative Costs as a % of Total Sponsored Project Costs
(Source: Preliminary data from Bearing Point survey, October 2003)

Efficiency



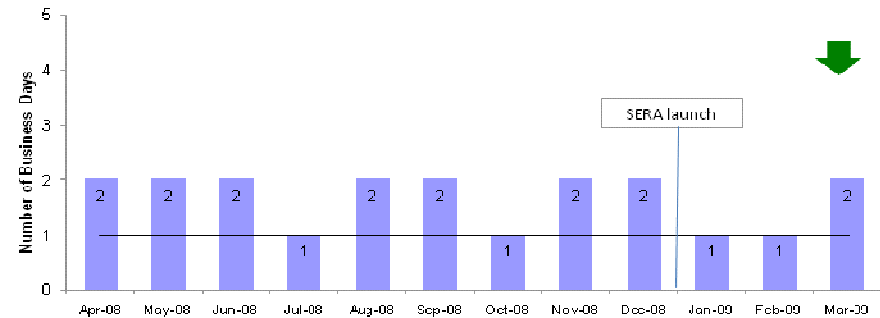
Hours required to Manage One Budget FY 1996-2008

2005 Customer Satisfaction Survey



% Customers Satisfied

New Budget Setup



Number of Days to Setup New Budgets in GCA only
GCA target = 1 day

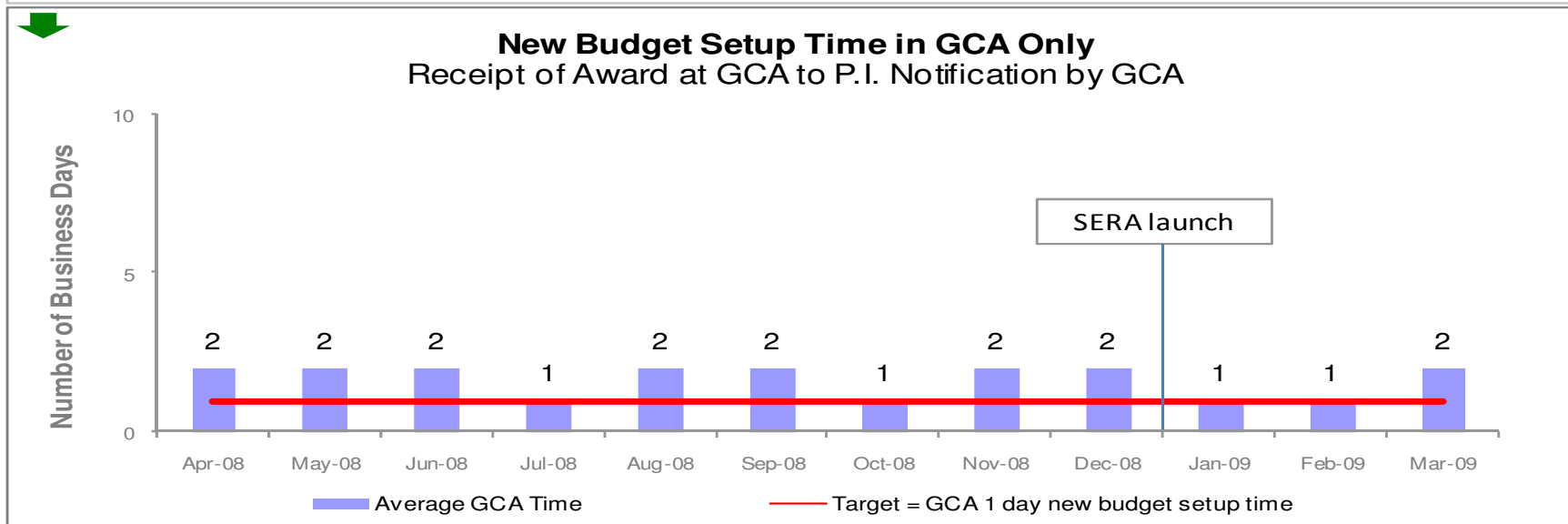
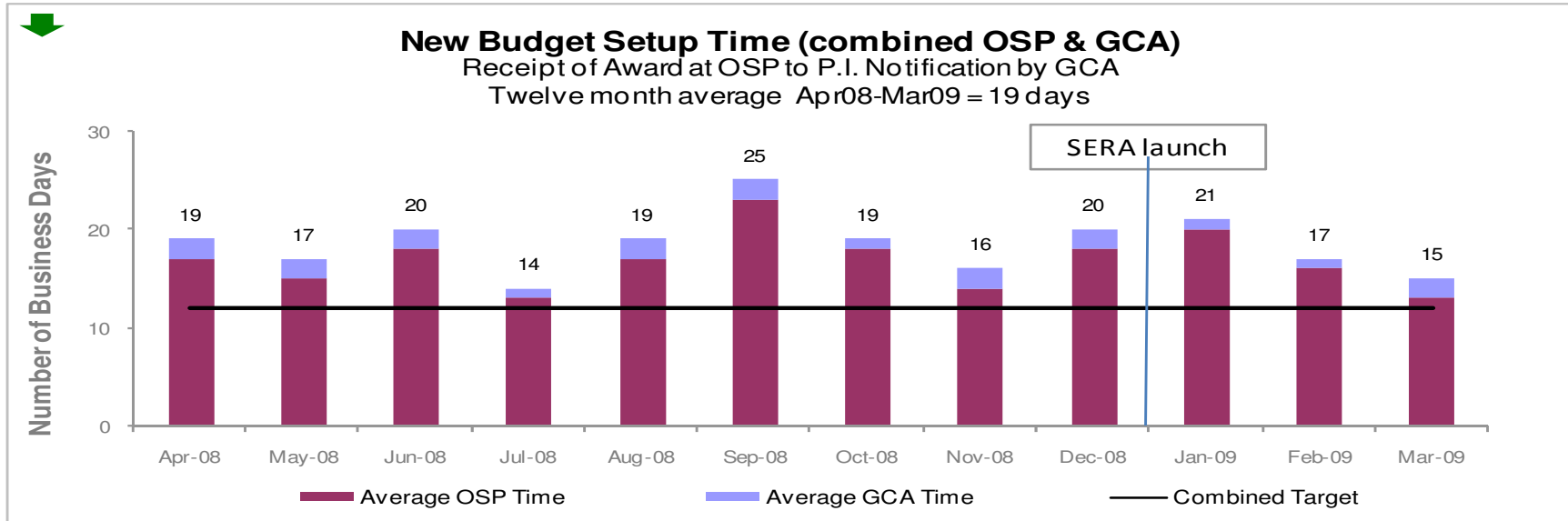
Research Accounting & Analysis

Operational Performance Dashboard

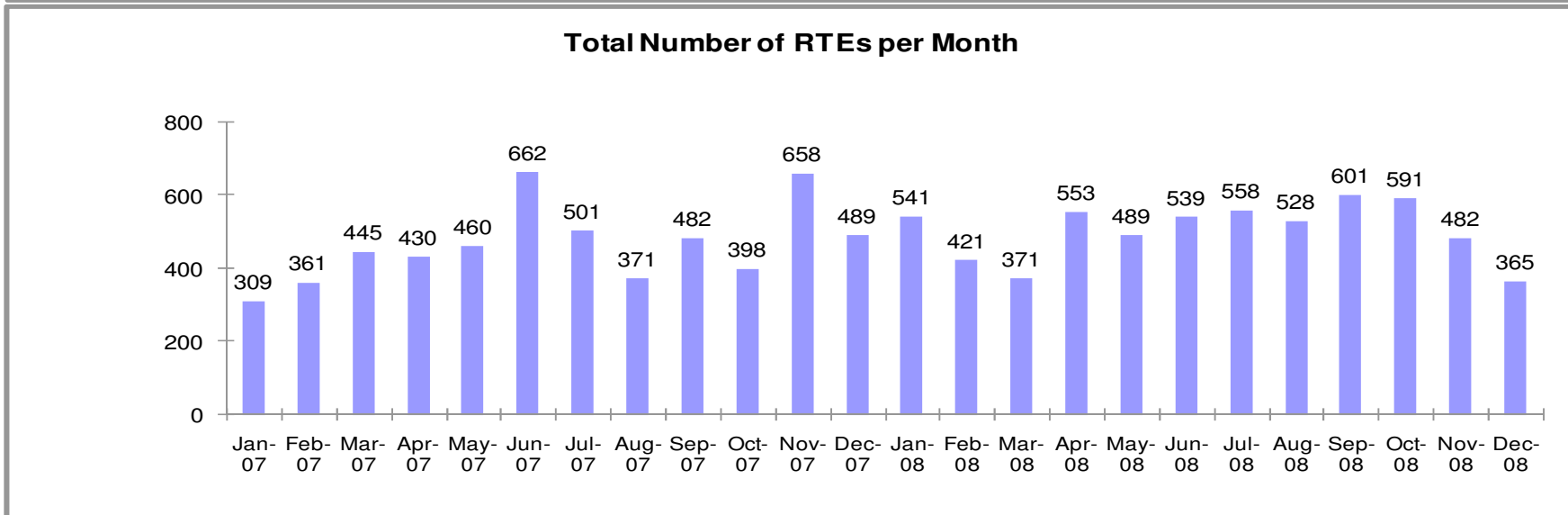
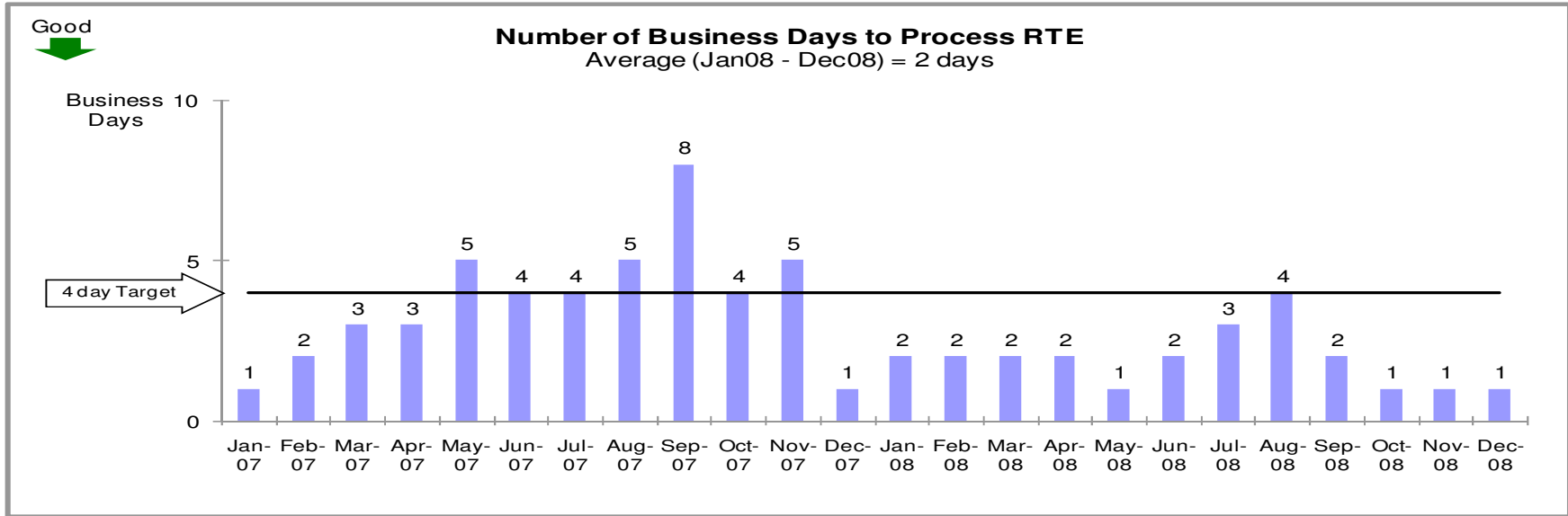
March 2009
Fiscal Year 09 – Quarter 3

Process / Measure	Current Mar 09	Target	Gap Mar 09	Prior Gap Dec 08	Process / Measure	Current Mar 09	Target	Gap Mar 09	Prior Gap Dec 08
CUSTOMER					FINANCIAL				
1) NEW BUDGETS <small>p.3</small> Average number of business days to setup a new award (from award receipt in OSP to PI notification of active budget in GCA) * †	19 days	12 days	-7	-7	11) PROPERTY REPORT SUBMITTED <small>p. 37</small> Percentage of property reports that are submitted on time.	100%	100%	New Measure	New Measure
2) REQUEST TO TRANSFER EXPENDITURE <small>p.7</small> Number of business days to process RTEs. †	2 days	4 days	No Gap	No gap	12) BILLING <small>p.38</small> Billing Backlog –cumulative cost-reimbursable grant expenditures not yet invoiced.	\$12M	\$2M	\$10M	\$11M
3) CLOSINGS <small>p.8</small> Average number of calendar days to close a budget for current quarter.	541 days	320 days	-221	-207	13) AGED RECEIVABLES <small>p.43</small> Percent of unpaid invoices past 150 calendar days. †	22%	15%	7%	7%
4) RECHARGE CENTERS <small>p.16</small> Average number of calendar days to prepare, review, and approve proposals. Three targets for three levels of rate complexity.	See graph	See graph	See graph	See graph	14) TOTAL UNCOLLECTED <small>p.45</small> A combination of billing (#12) and aged receivables (#13). Total University's Accounts Receivable for cost-reimbursable research.	\$47M	\$23 M	\$24M	\$30M
5) OASIS TRAINING <small>p. 17</small> Department Inventory contacts satisfaction of hands on training of the OASIS (On-Line Asset System). 5-	98%	95%	No Gap	No Gap	15) DHHS <small>p.46</small> Potential Department Health & Human Services write-offs that will de-obligate on Sept 30, 2008.	\$87K	\$0 on Oct 1st	\$87K	\$87K
					16) F&A INDIRECT COST <small>p.47</small> Percent of dollar increase from year to year (fiscal) for indirect-cost recovery. 5-year average.	3.9%	5.0%	-1.10%	-0.60%
INTERNAL BUSINESS PROCESS					LEARNING & GROWTH				
6) CASH APPLIED <small>p.18</small> (a) Average monthly % cash receipts applied to budgets and suspense accounts. (b) Number and dollar volume in Cash Suspense accounts.	See graph	See graph	See graph	See graph	17) EMPLOYEE DEVELOPMENT PLAN <small>p.51</small> Number of employees with active EDP (signed within 24 month period).	See graph	See graph	See graph	See graph
7) FINANCIAL STATUS REPORTS <small>p.20</small> Percent of FSR submitted on time within Federal sponsor due date. †	66%	85%	-19%	-22%	18) STAFF SATISFACTION <small>p.51</small> 2006 RAA Employee Survey - Highly Satisfied Employees	55% (2006)	42% Industry Avg.		
8a) 3month Faculty Effort Certification <small>p.28</small> Percent of FEC's signed on time.	94%	95%	No Gap	No gap	19) CULTURE & DIVERSITY <small>p.51</small> 2006 RAA Employee Survey – FM Diversity Initiative has made a positive impact in FM.	63% (2006)			
8b) 6 month Faculty Effort Certification <small>p.29</small> Percent of FEC's signed on time.	96%	95%			20) TRAINING & KNOWLEDGE <small>p.51</small> 2006 RAA Employee Survey – I am developing my skills as a Knowledge Worker	84% (2006)			
9) COST SHARE <small>p.30</small> Number of budgets past 90 calendar days from the project end-date but still have unmet cost	58 budgets	30 budgets	28 budgets	36 budgets					
10) COLLECT INVENTORY <small>p.37</small> Percentage of departments who complete their inventory of fixed assets on time. 5-year average.	92%	95%	-3%	New Measure					
					† 12-month average				

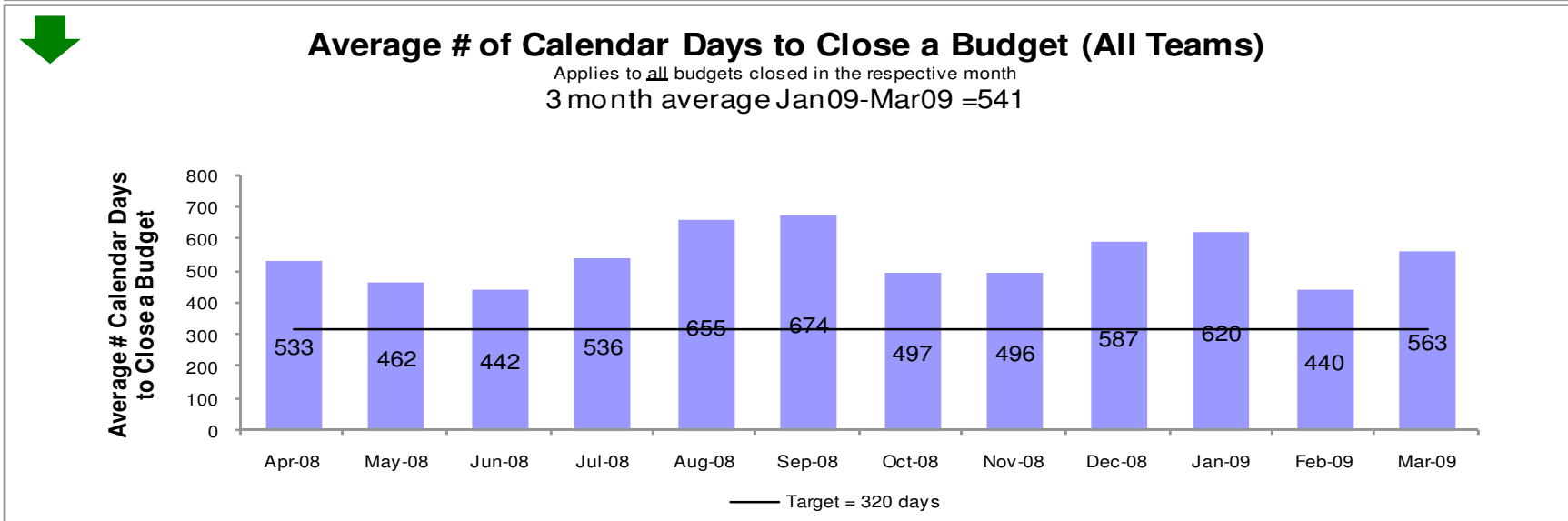
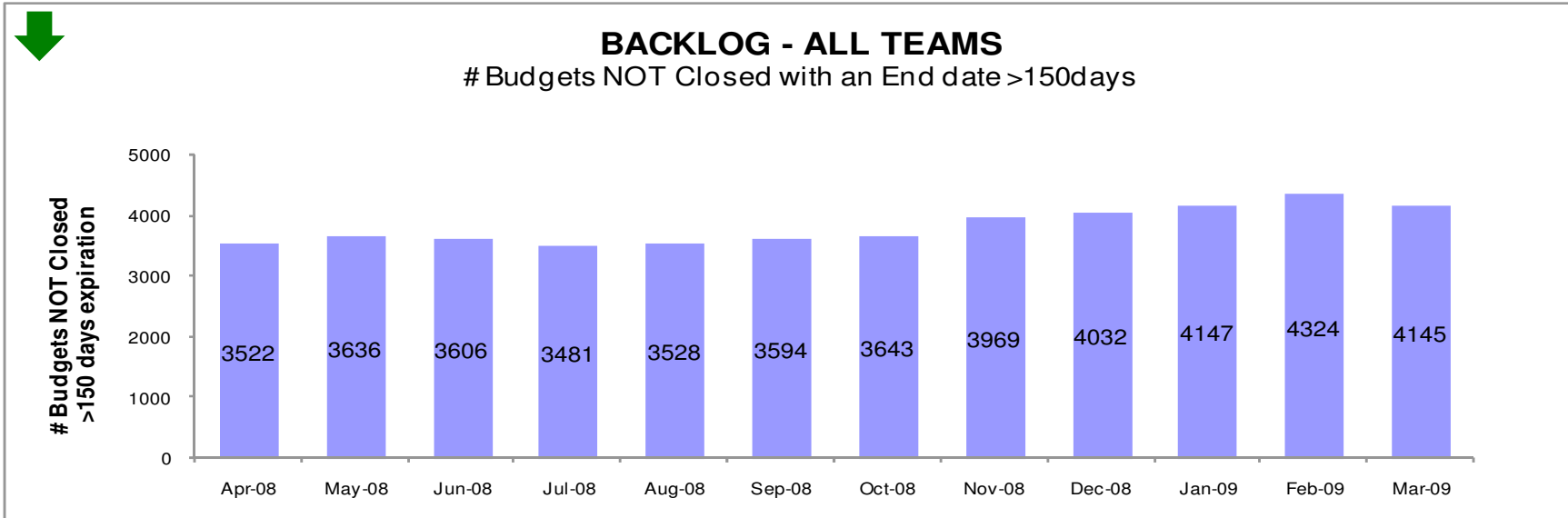
(1) NEW BUDGET SETUP TIME (All Teams)



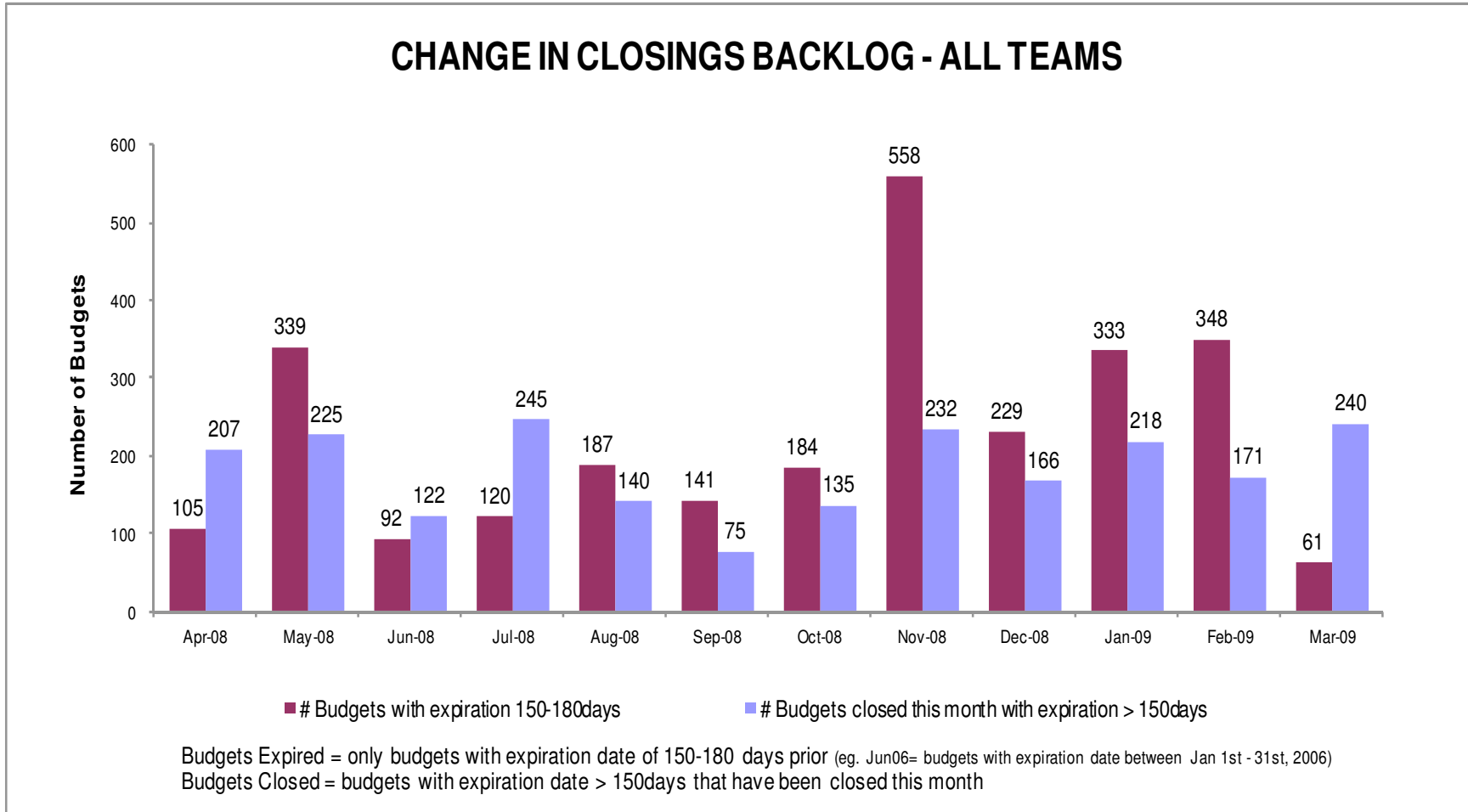
(2) REQUEST TO TRANSFER EXPENDITURES - RTE



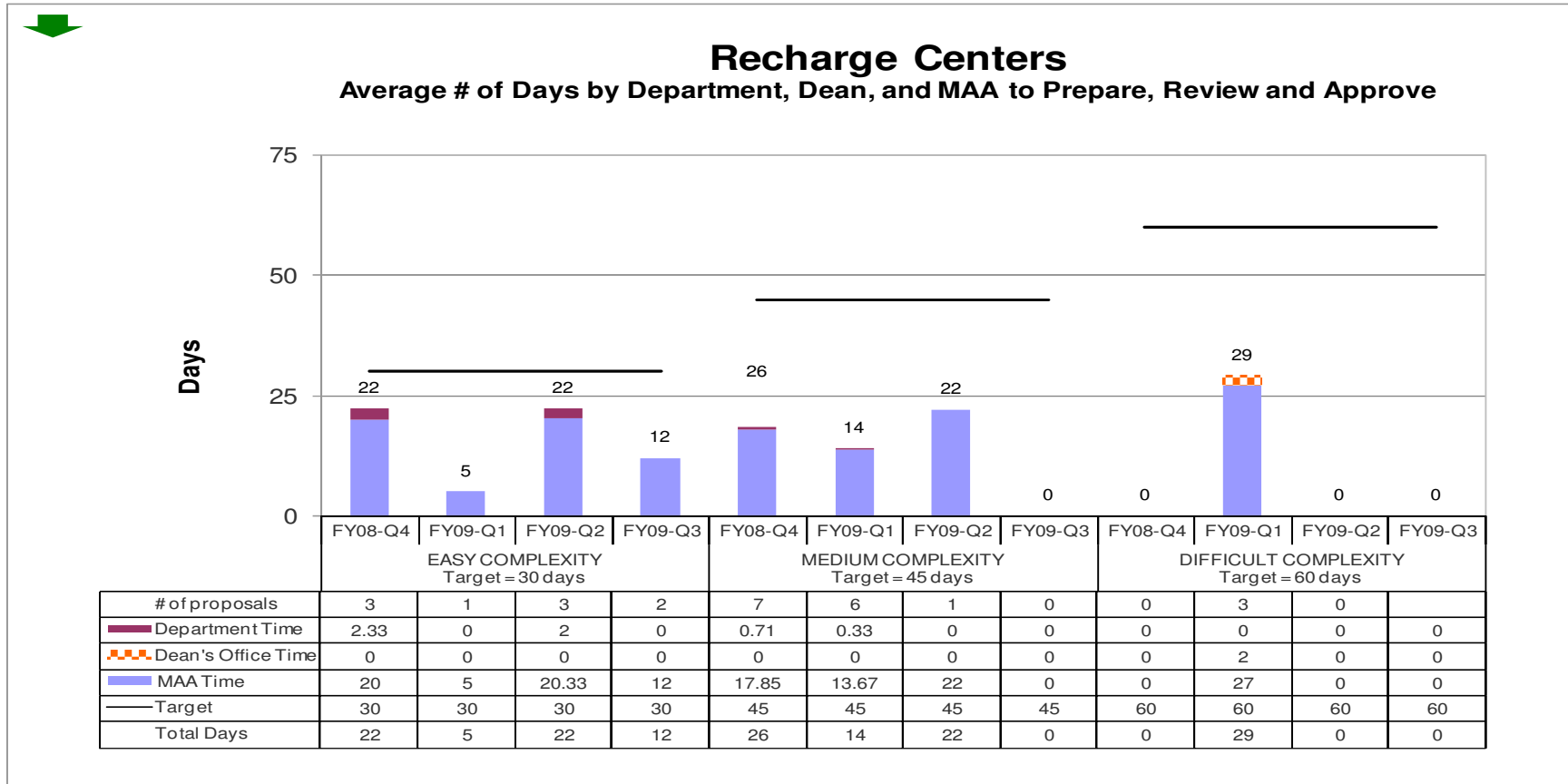
(3) CLOSINGS



(3) CLOSINGS



(4) RECHARGE CENTERS



The Recharge Measure represents the total amount of time required by Dean, Department and MAA to approve a recharge proposal (excluding proposal preparation time). Based on various factors (see below), proposals are classified into their relative complexity categories.

Quarter 2 – Cyclical nature of Recharge proposals

Typically, all recharge proposals are centered on either a fiscal year or an academic year start, therefore Q2 will experience a very limited (commonly zero) level of proposal submissions. Proposals reviewed during Q2 will be reflected in the quarter in which they are approved.

Classifying the complexity of rates is a subjective determination by the process owner, and is based upon:

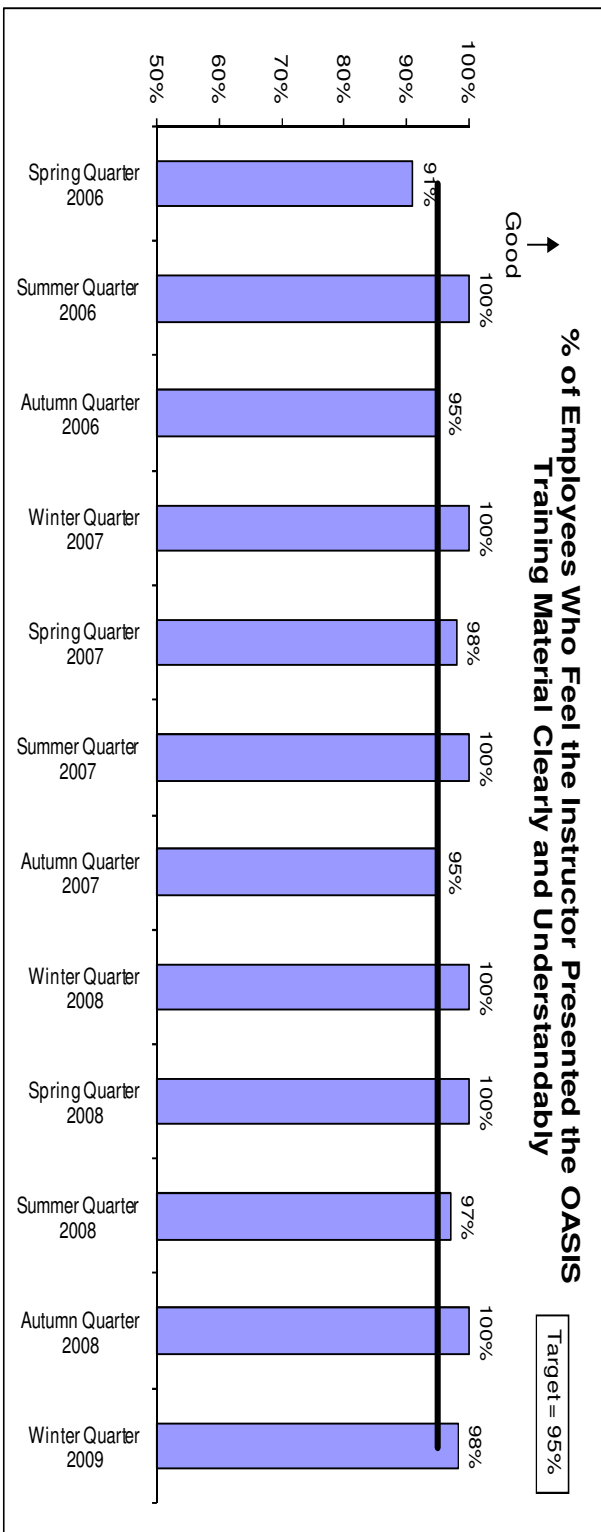
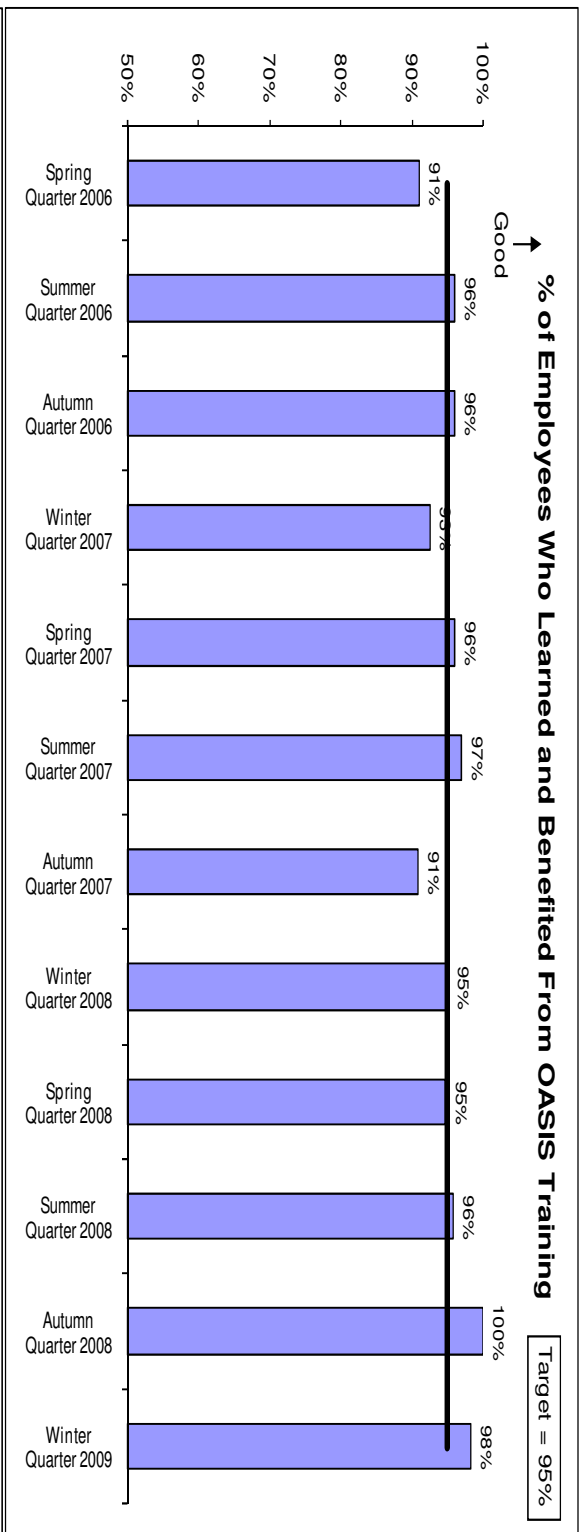
Number of internal rates within the proposal?

Reviewers level of experience / expertise on proposal preparation. Has the person preparing the proposal worked on it previously?

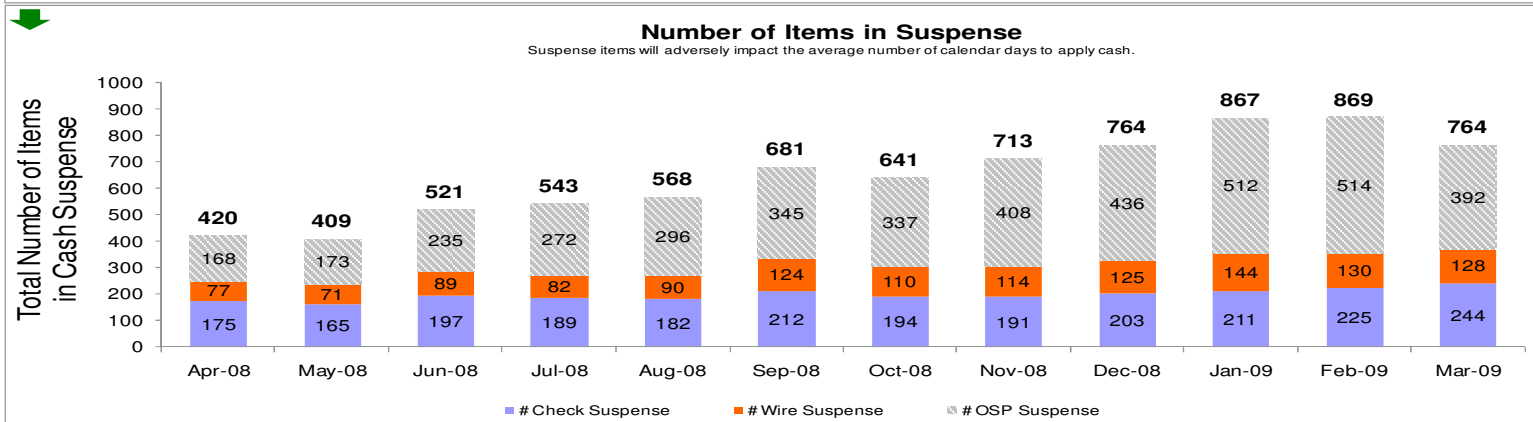
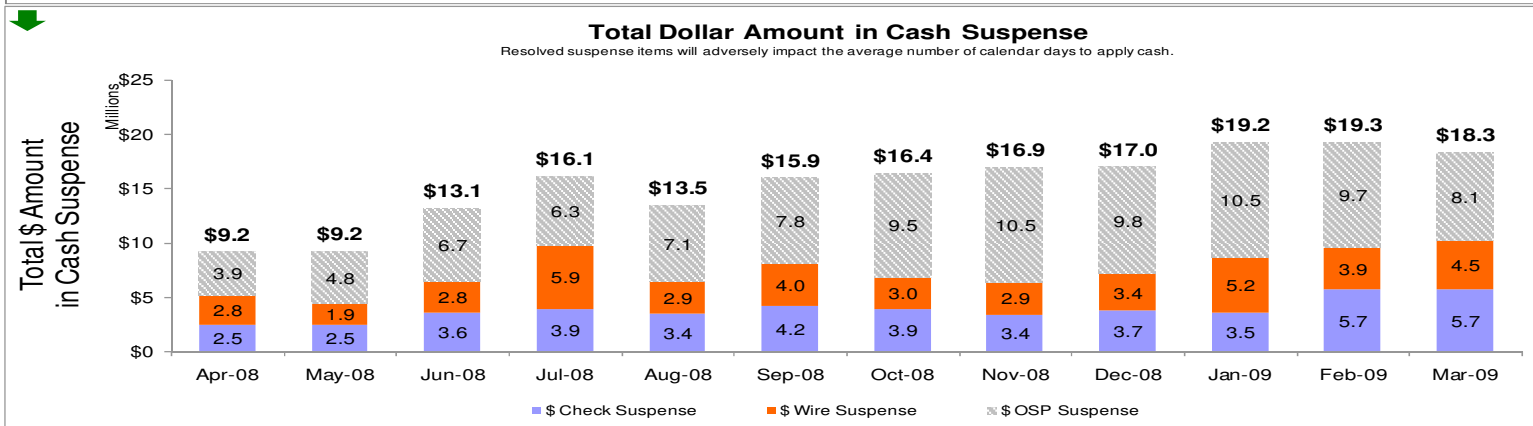
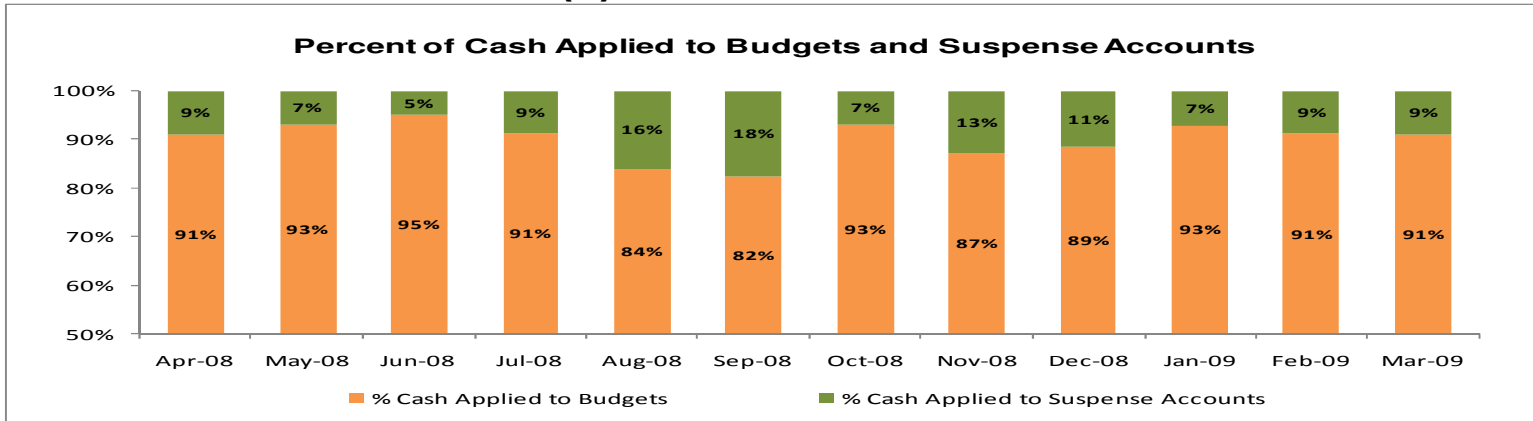
Is this proposal for a new or established center? Is this a University-wide center?

Are there significant changes from prior approved proposal?

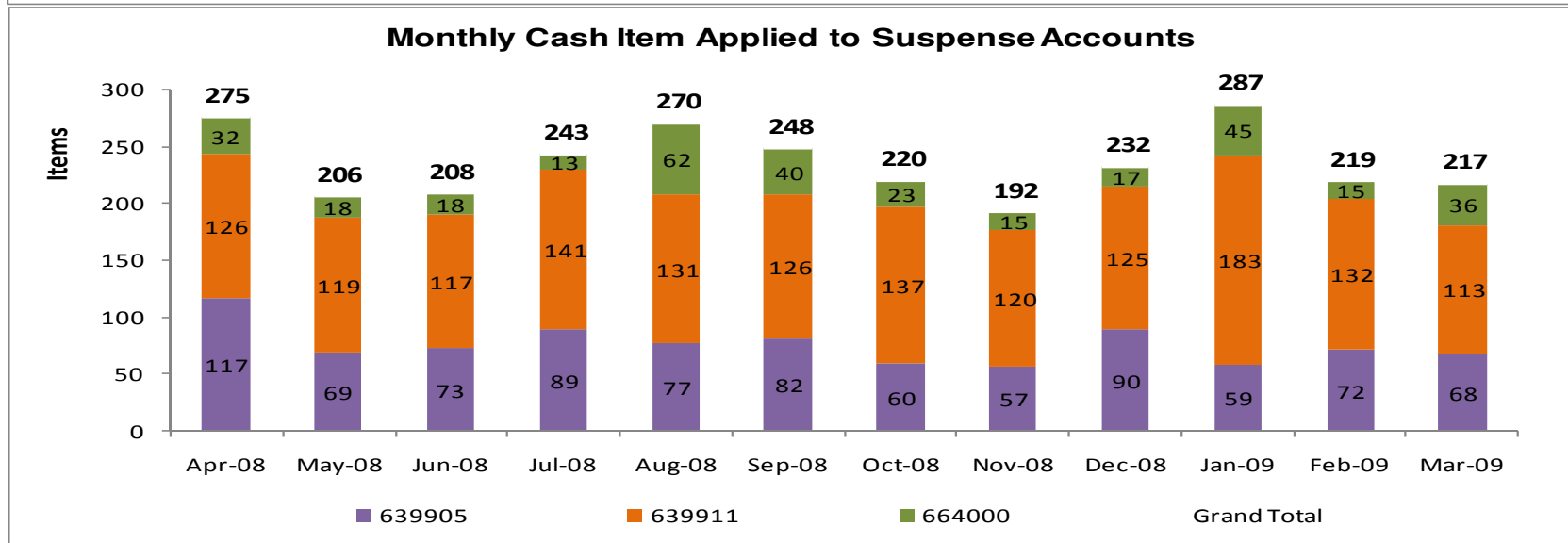
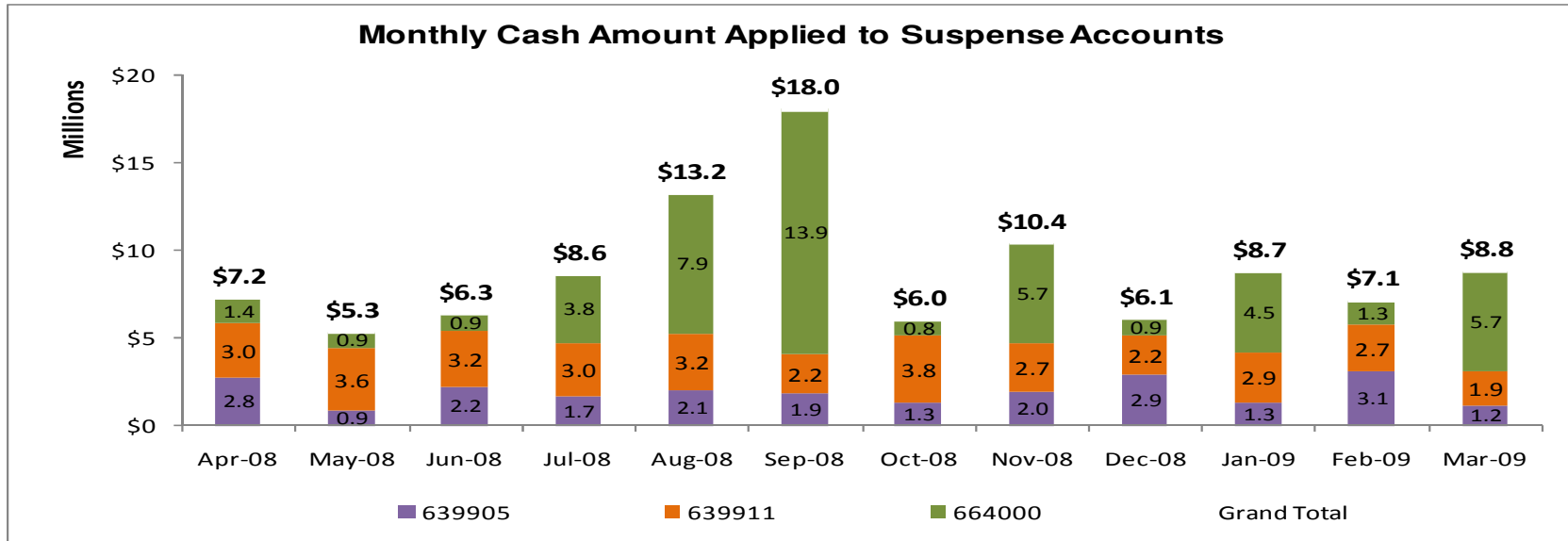
(5) OASIS TRAININGS - EIO



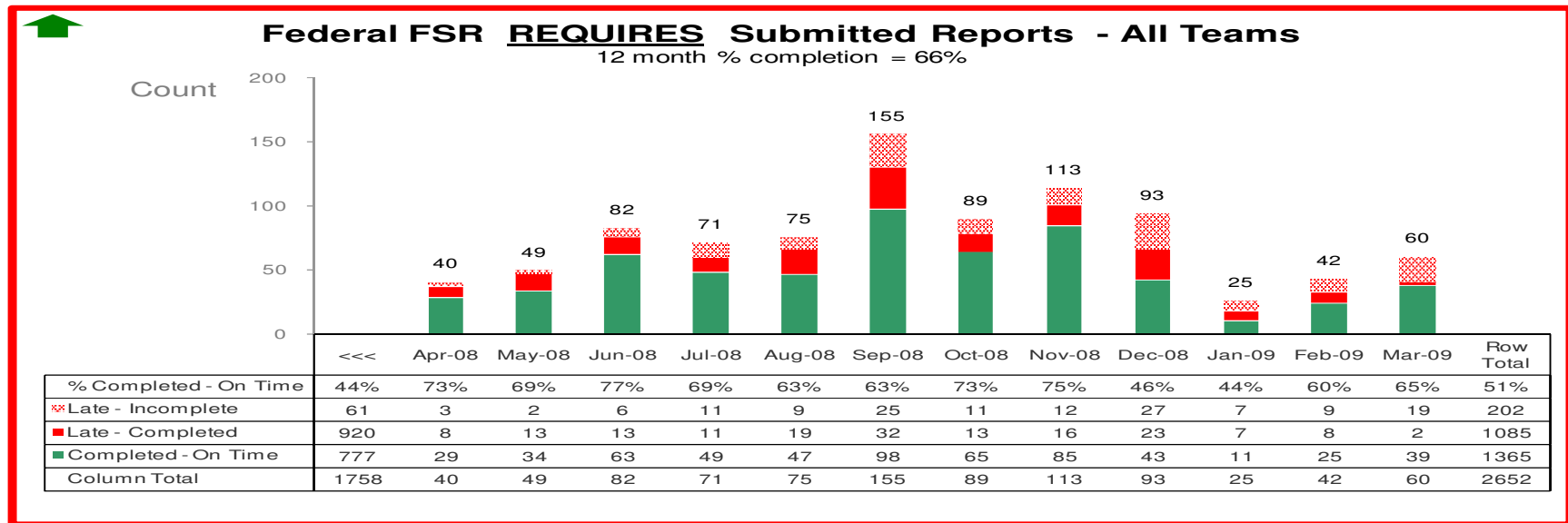
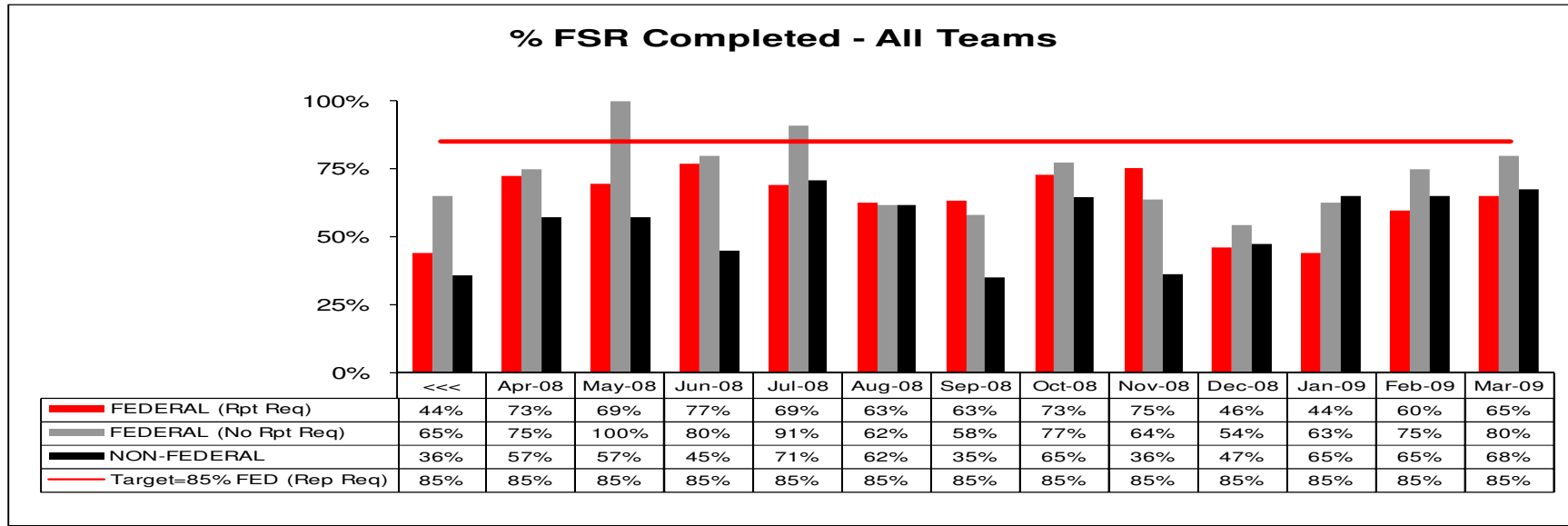
(6) CASH APPLIED



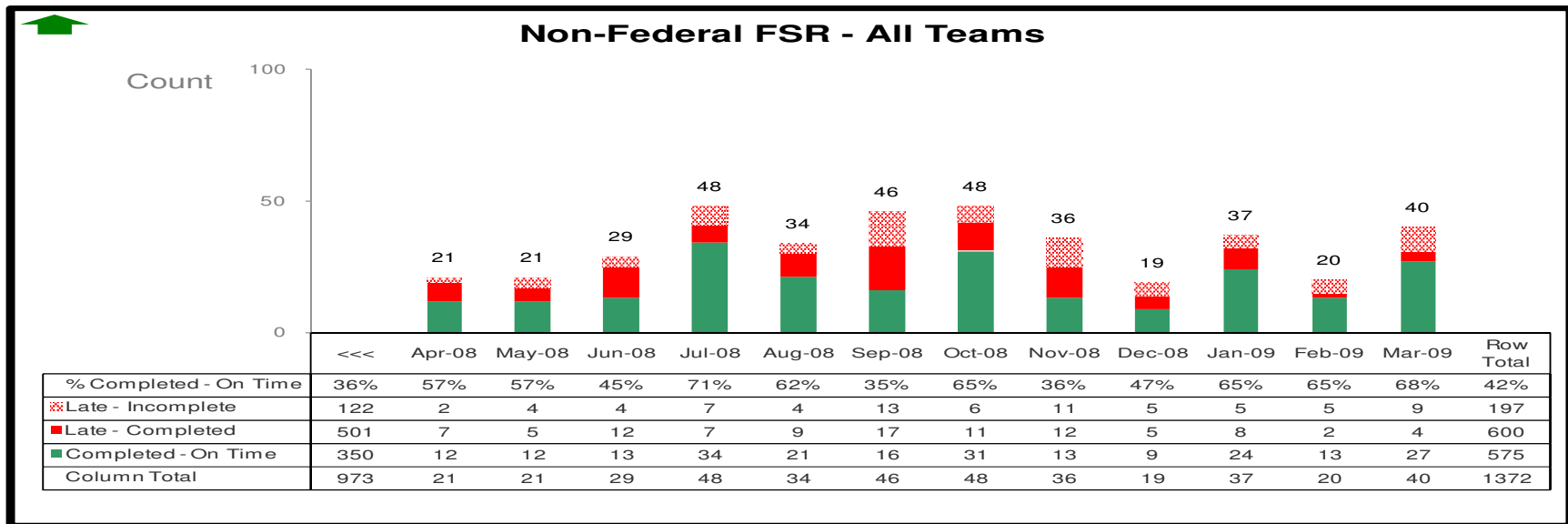
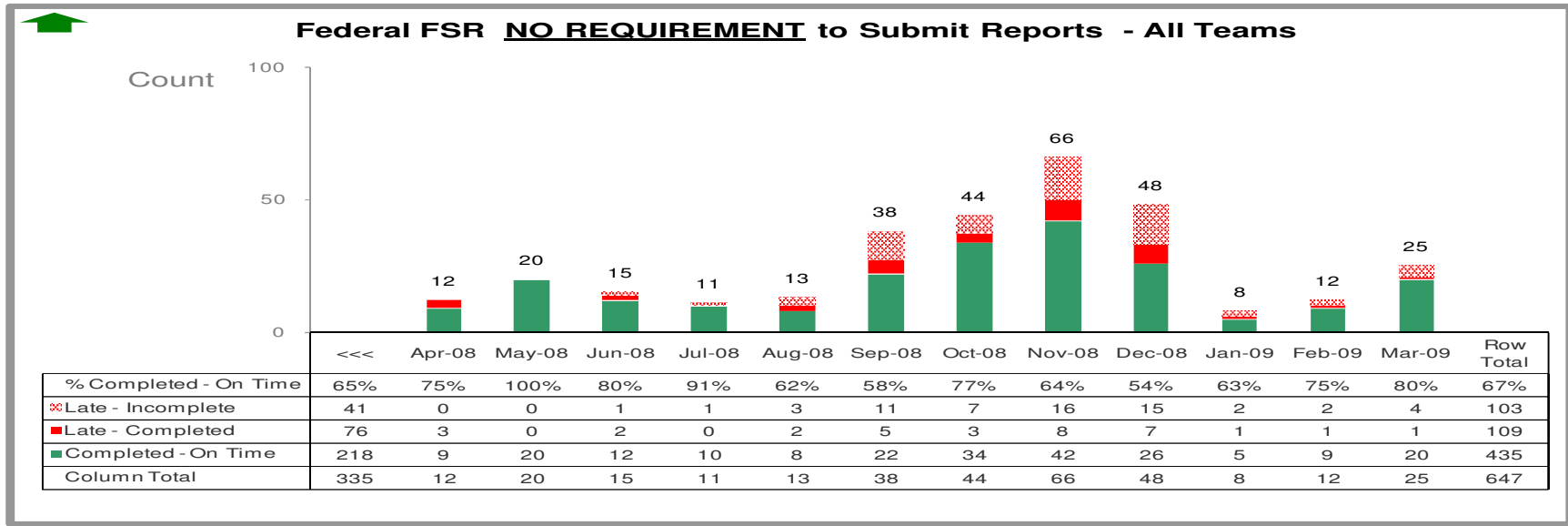
(6) CASH APPLIED (con't.)



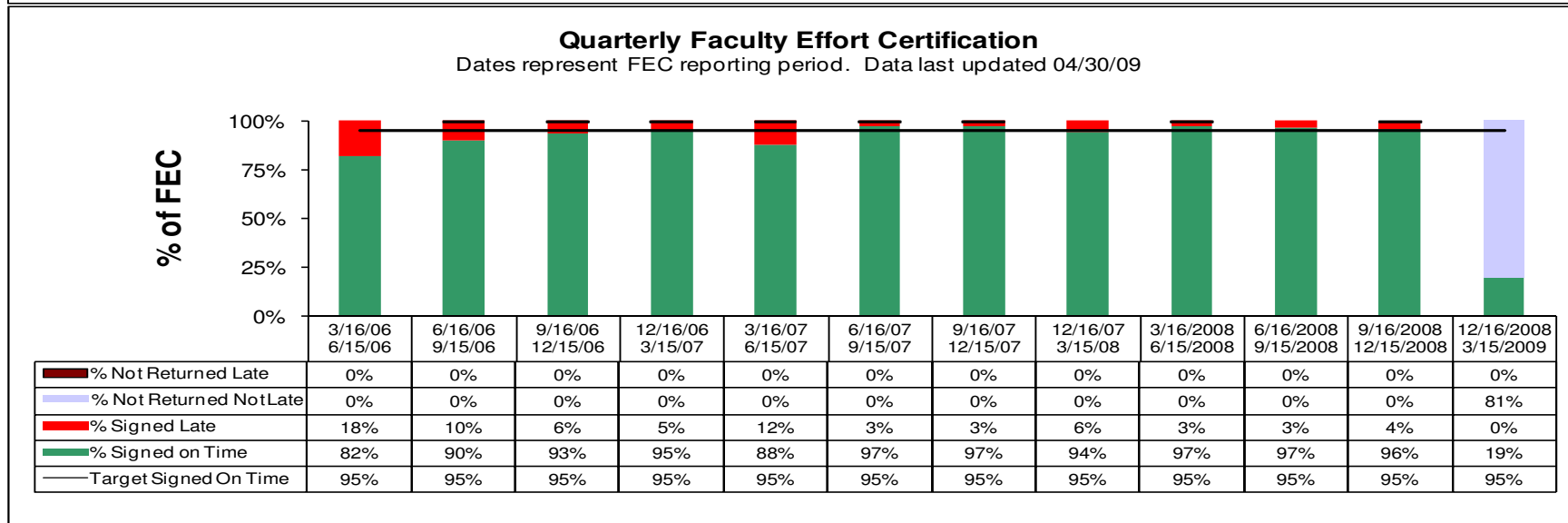
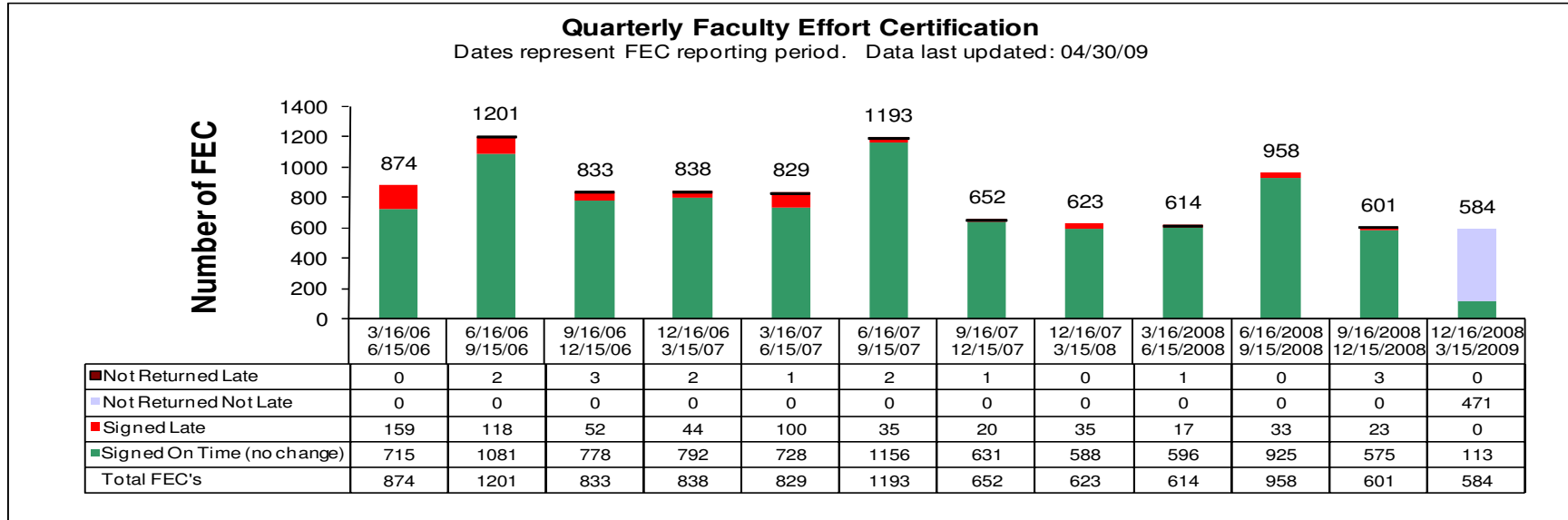
(7) FINANCIAL STATUS REPORTS – All Teams



(7) FINANCIAL STATUS REPORTS – All Teams

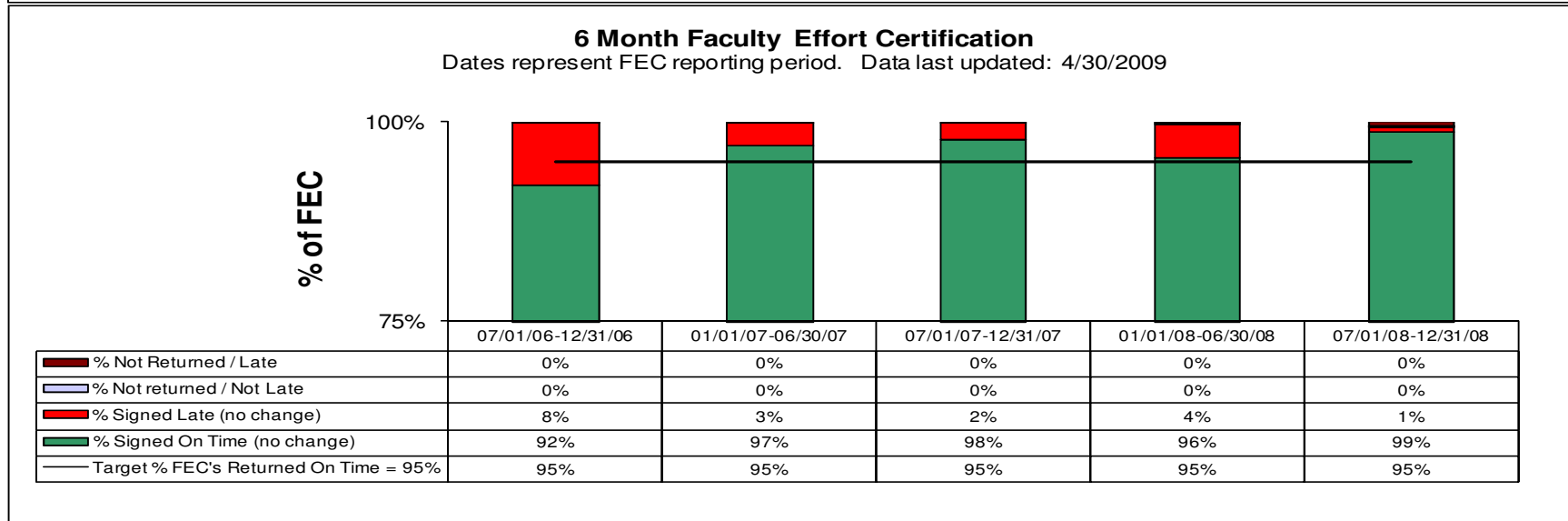
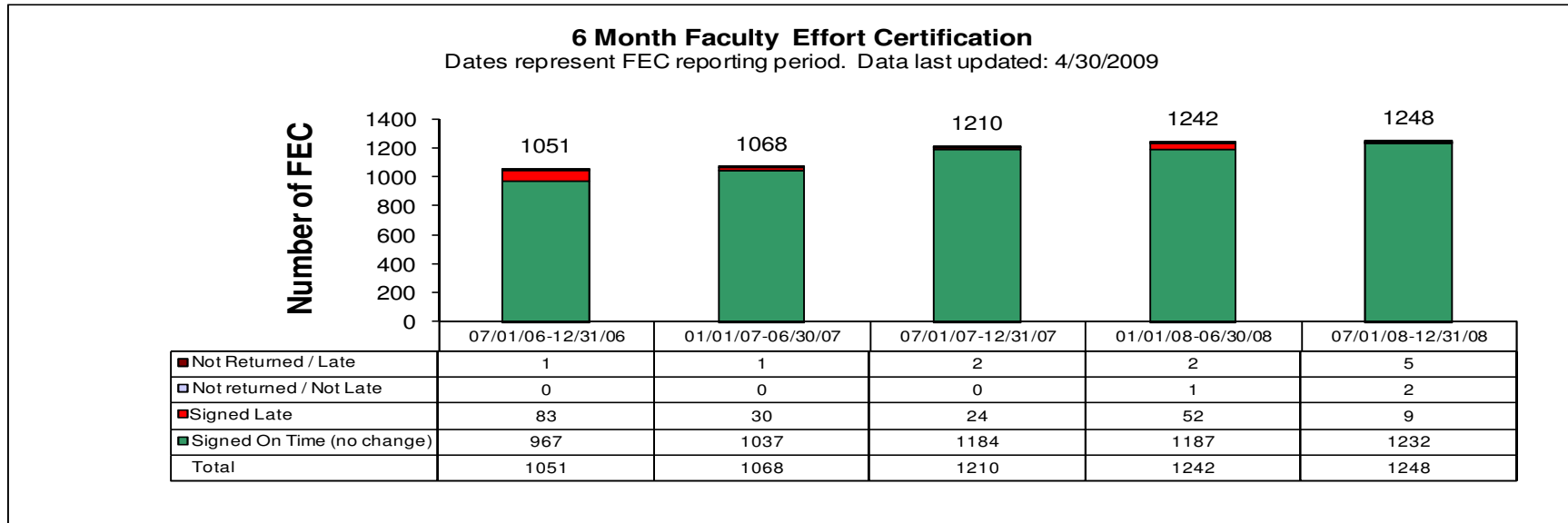


(8A) FACULTY EFFORT CERTIFICATION FEC (3 month)



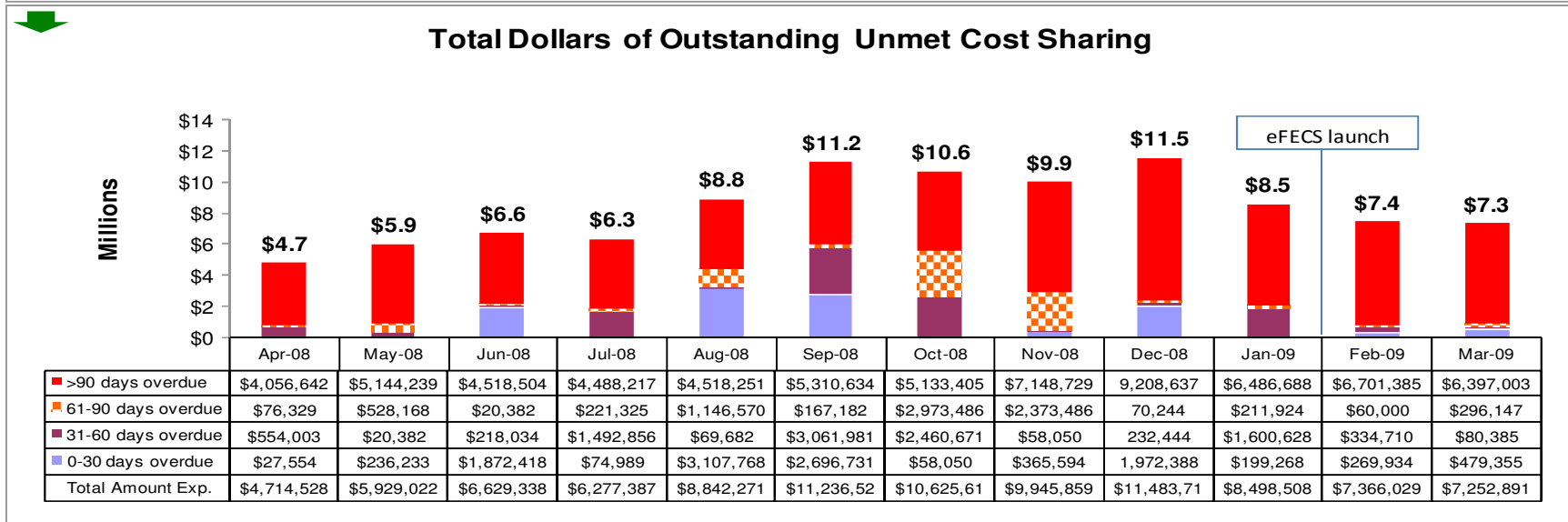
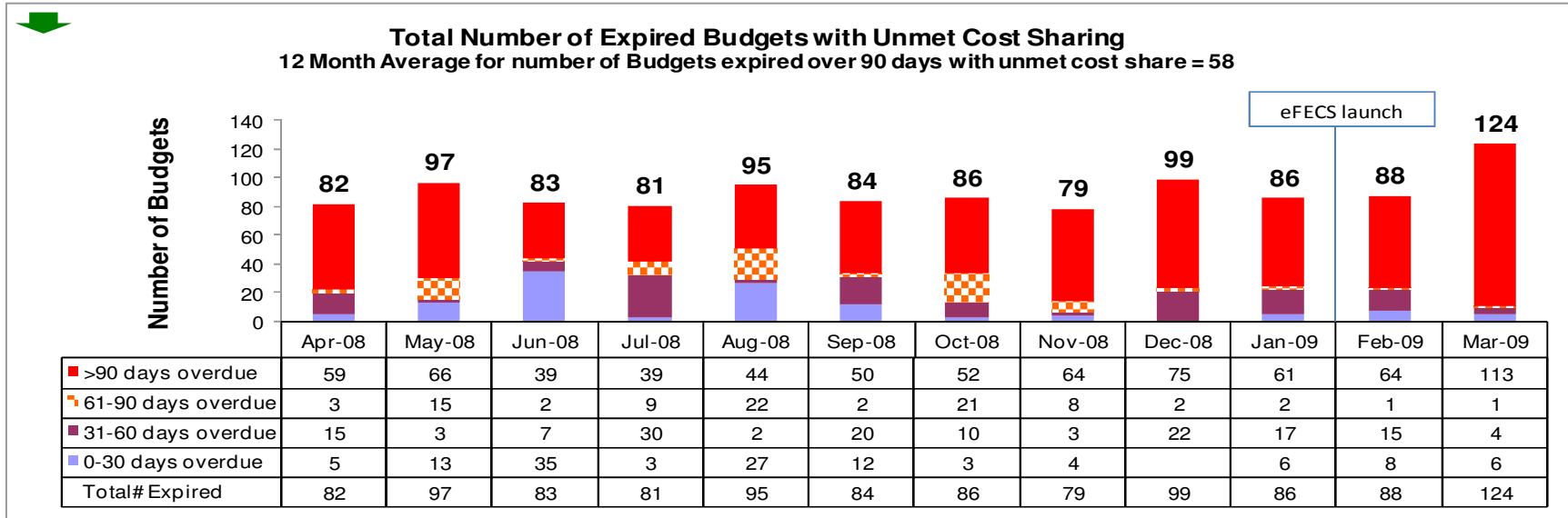
Note: FEC's maybe newly issued for prior periods and will affect historical count when comparing between dashboards.
Additional description maybe found in the glossary.

(8B) FACULTY EFFORT CERTIFICATION FEC (6 month)



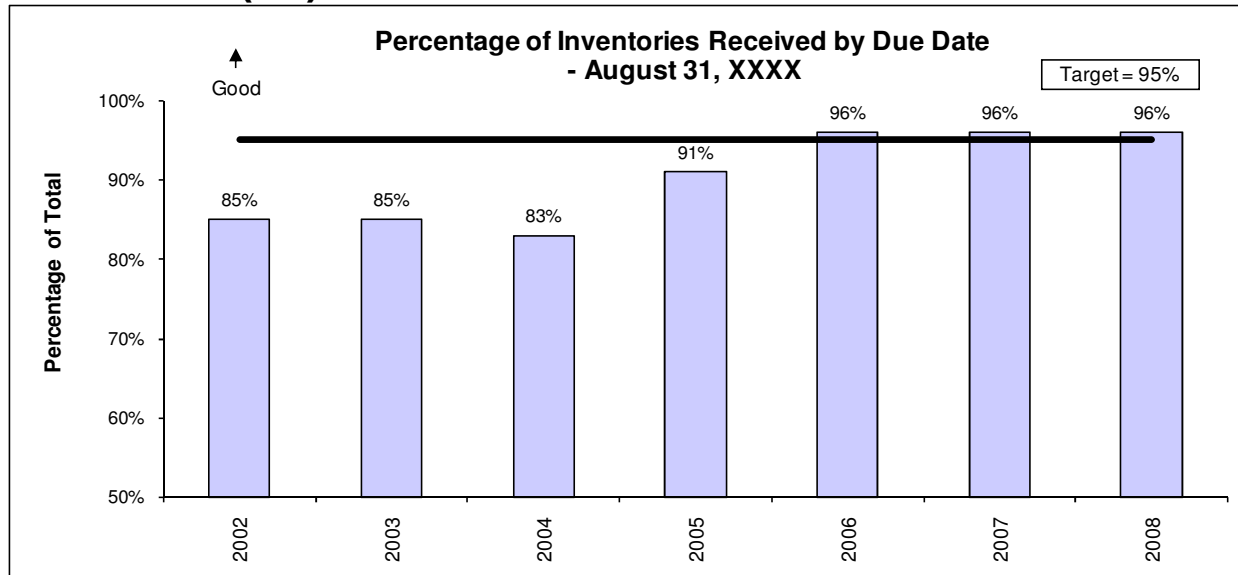
Note: FEC's maybe newly issued for prior periods and will affect historical count when comparing between dashboards.

(9) COST SHARE – All Teams

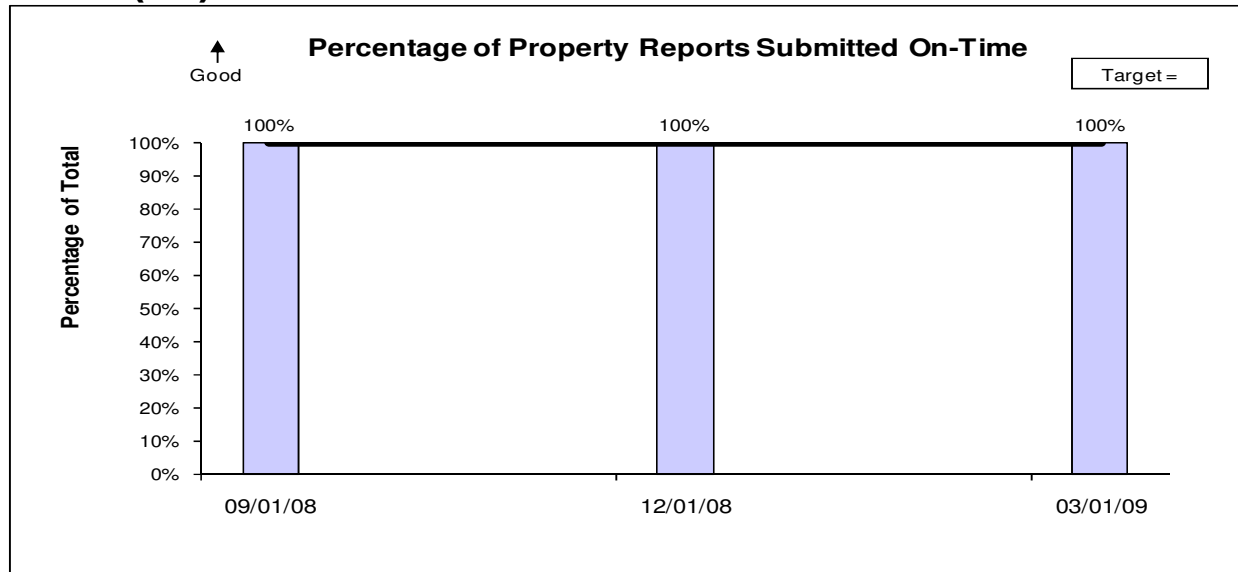


Note: Cost share includes committed and mandatory.

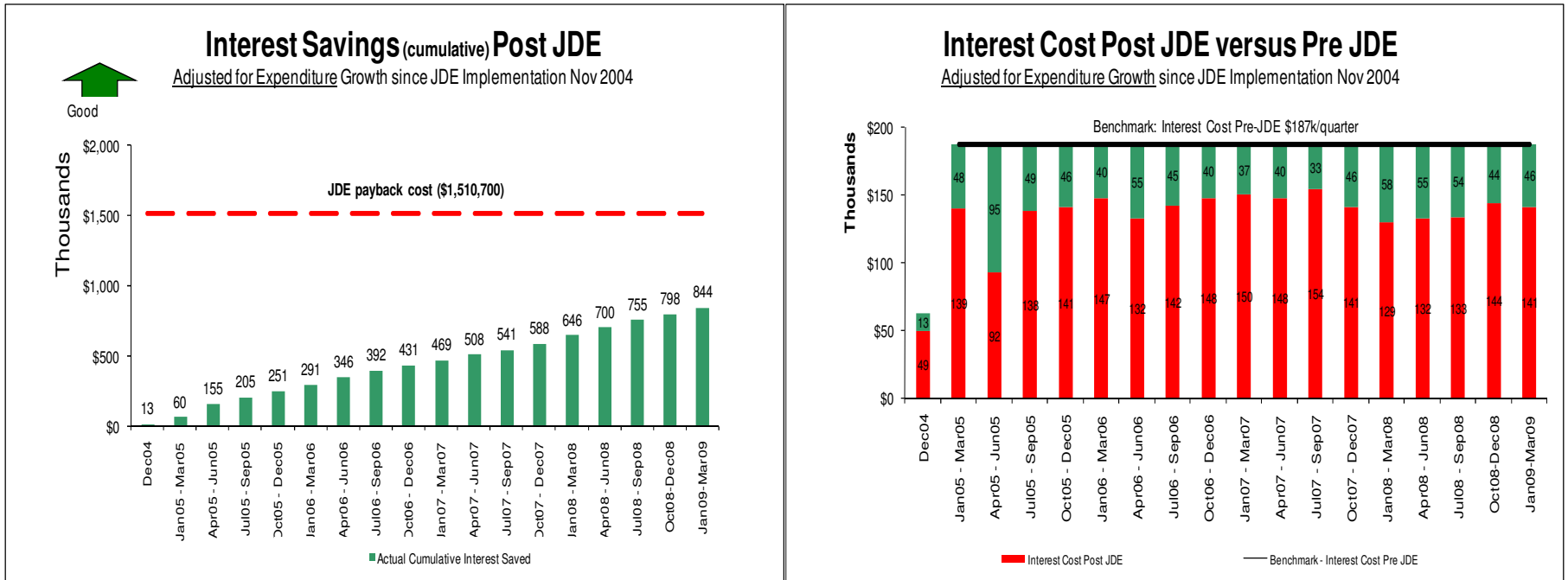
(10) COLLECT INVENTORIES - EIO



(11) PROPERTY REPORT SUBMITTED – EIO

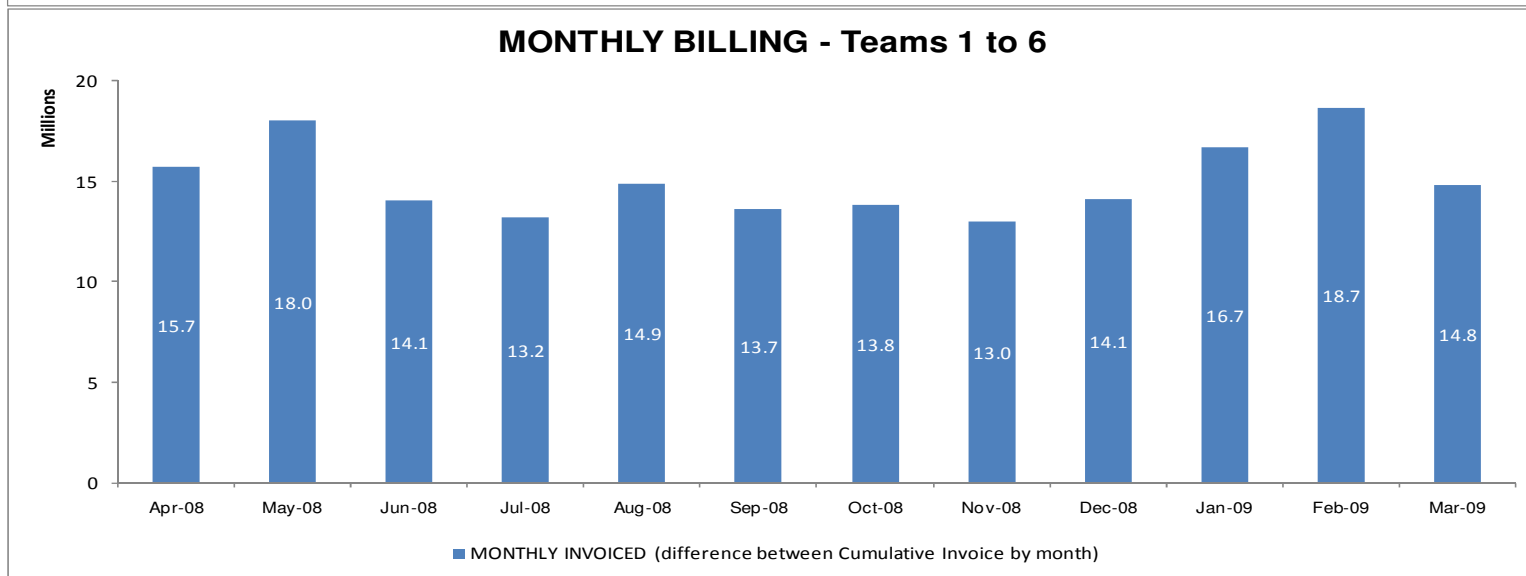
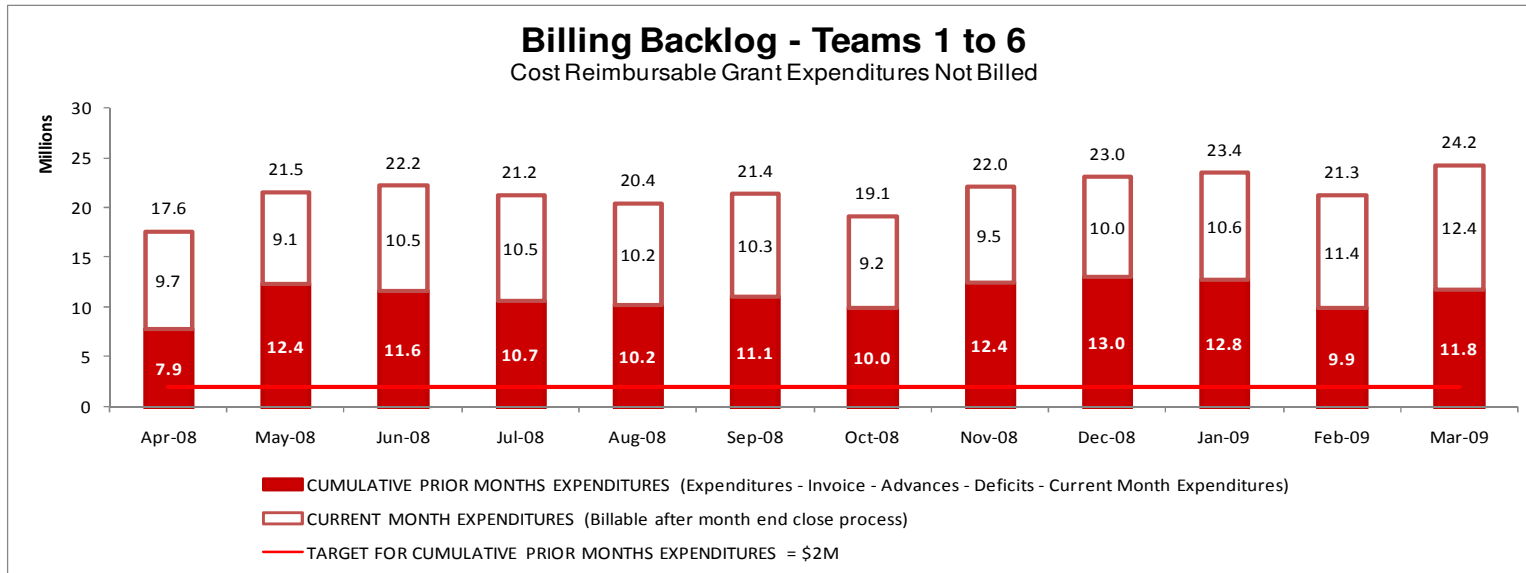


(12) BILLING



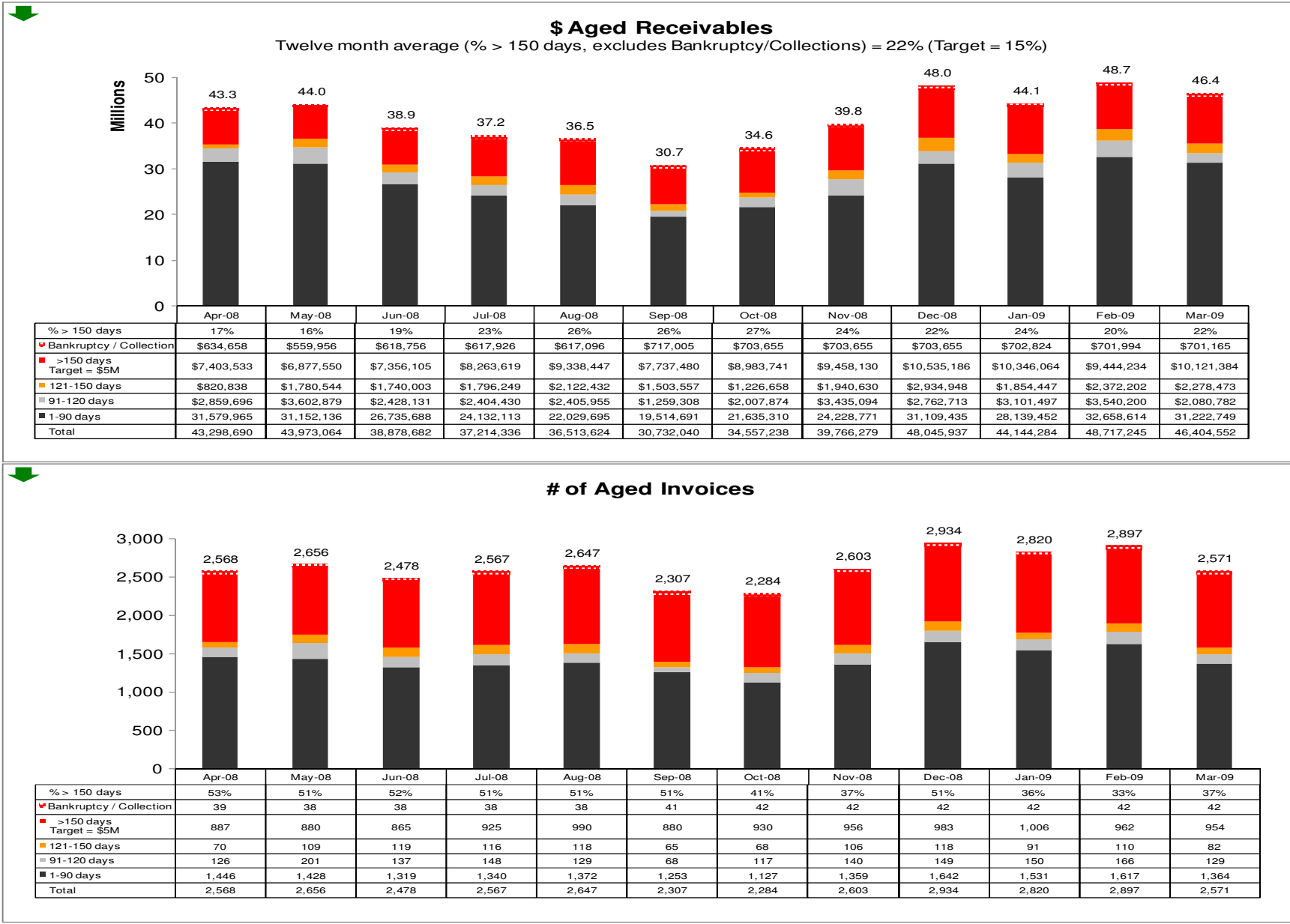
March 2009					
Contract Description	Cumulative Expenditures	Cumulative Billed	Not Invoiceable due to:		
			Advances	Deficits	March Expenditures (incl. negatives)
Scheduled Payment (schedule pay, schedule milestones, schedule report)	341,485,038	390,073,517	0	1,077,934	4,883,786
Scheduled Invoice (milestones)	224,532,563	236,186,567	0	1,025,547	2,788,097
Cost Reimbursable	878,534,702	866,907,247	9,633	2,681,237	12,124,390
Pending Contract	5,866,344	0	6,757,963	6,093	1,177,181
Total	1,450,418,647	1,493,167,331	6,767,596	4,790,811	20,973,454

(12) BILLING

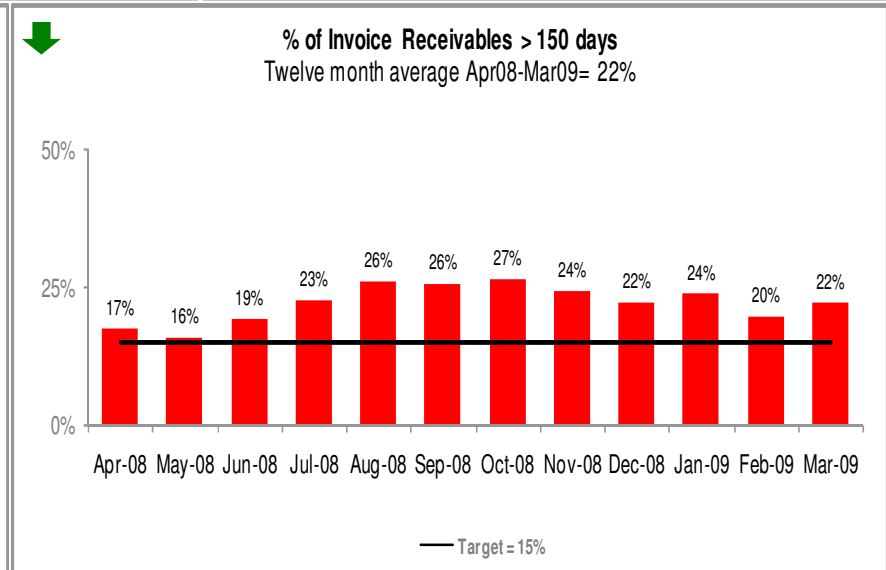
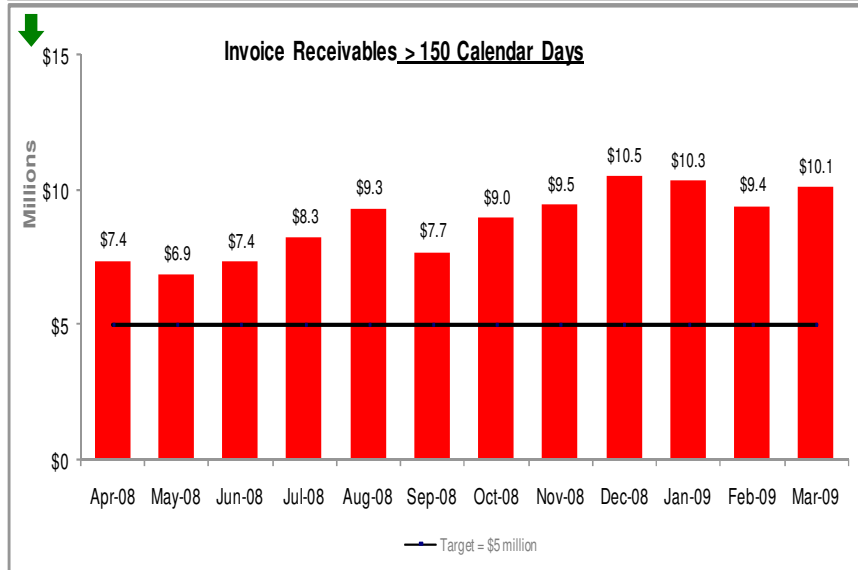
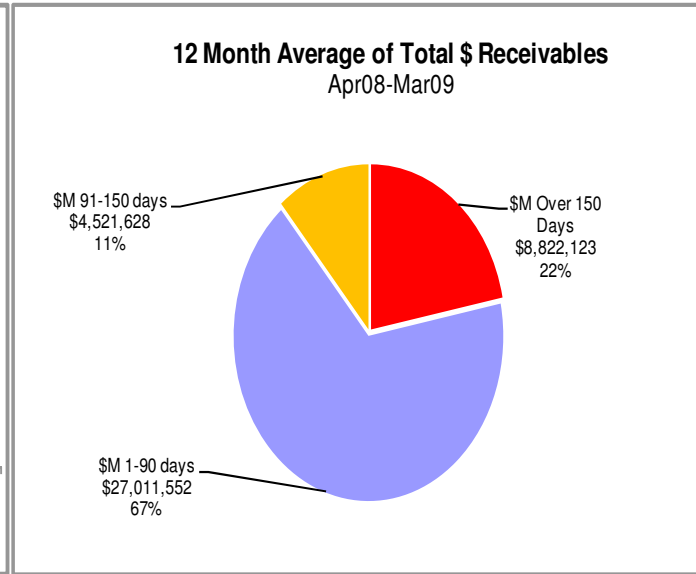
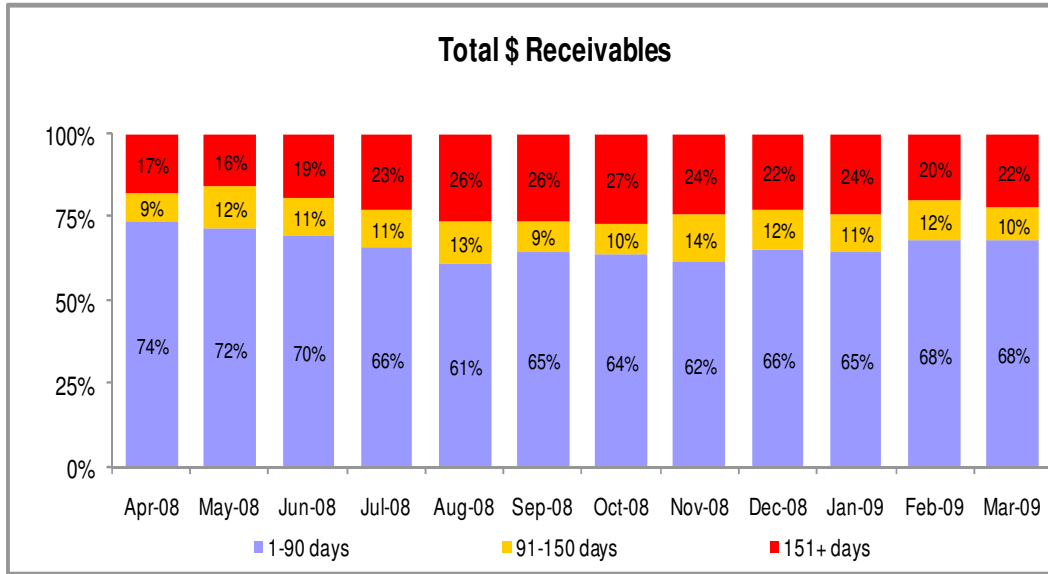


Starting Aug2007 Billing Backlog (net unbilled) only accounts for Cost Reimbursable (excludes Pending Contract)

(13) AGED (INVOICE) RECEIVABLES

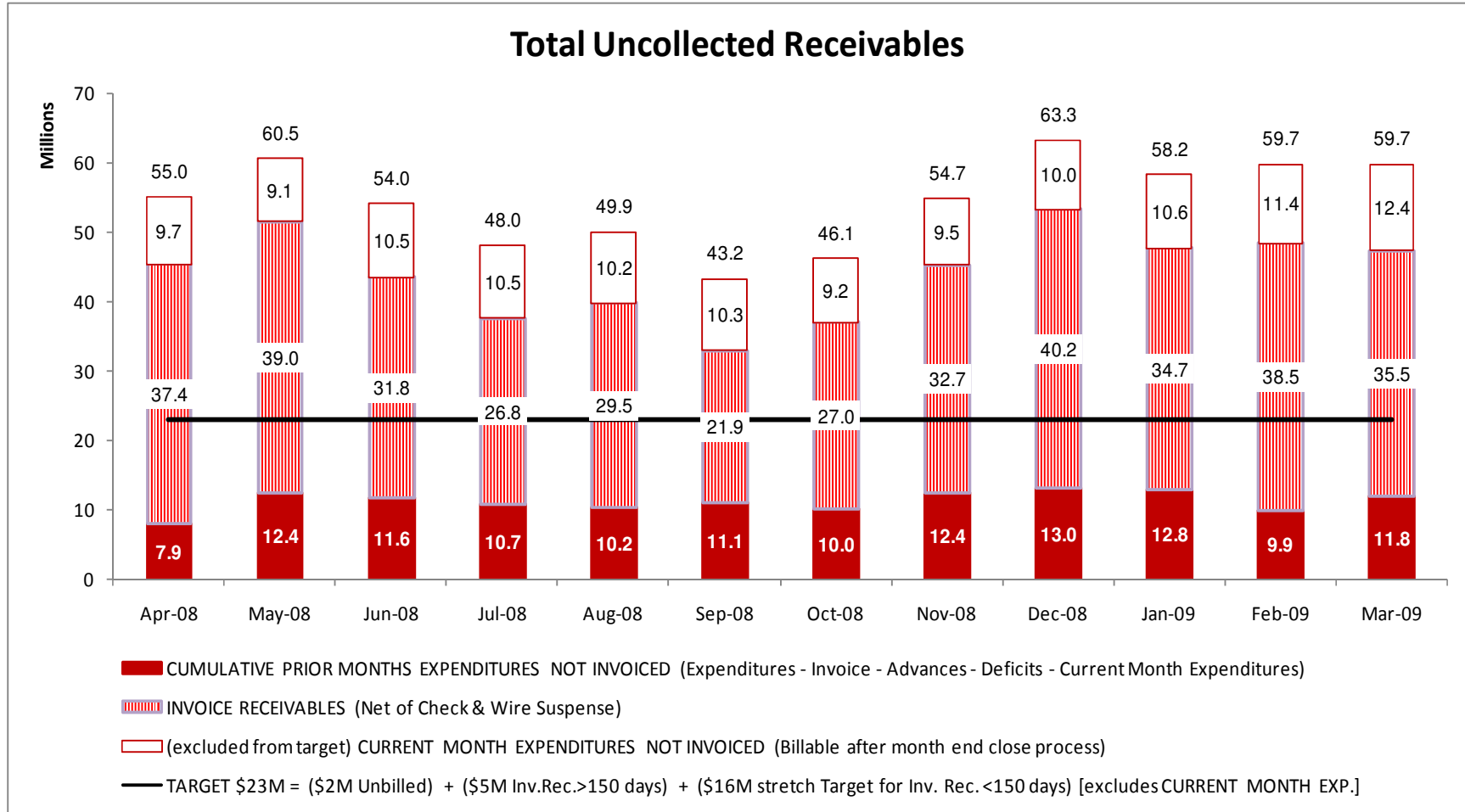


(13) AGED (INVOICE) RECEIVABLES



Note: Included within Aged are items sent for collections that are now beyond GCA's control (see new graph above)

(14) TOTAL UNCOLLECTED



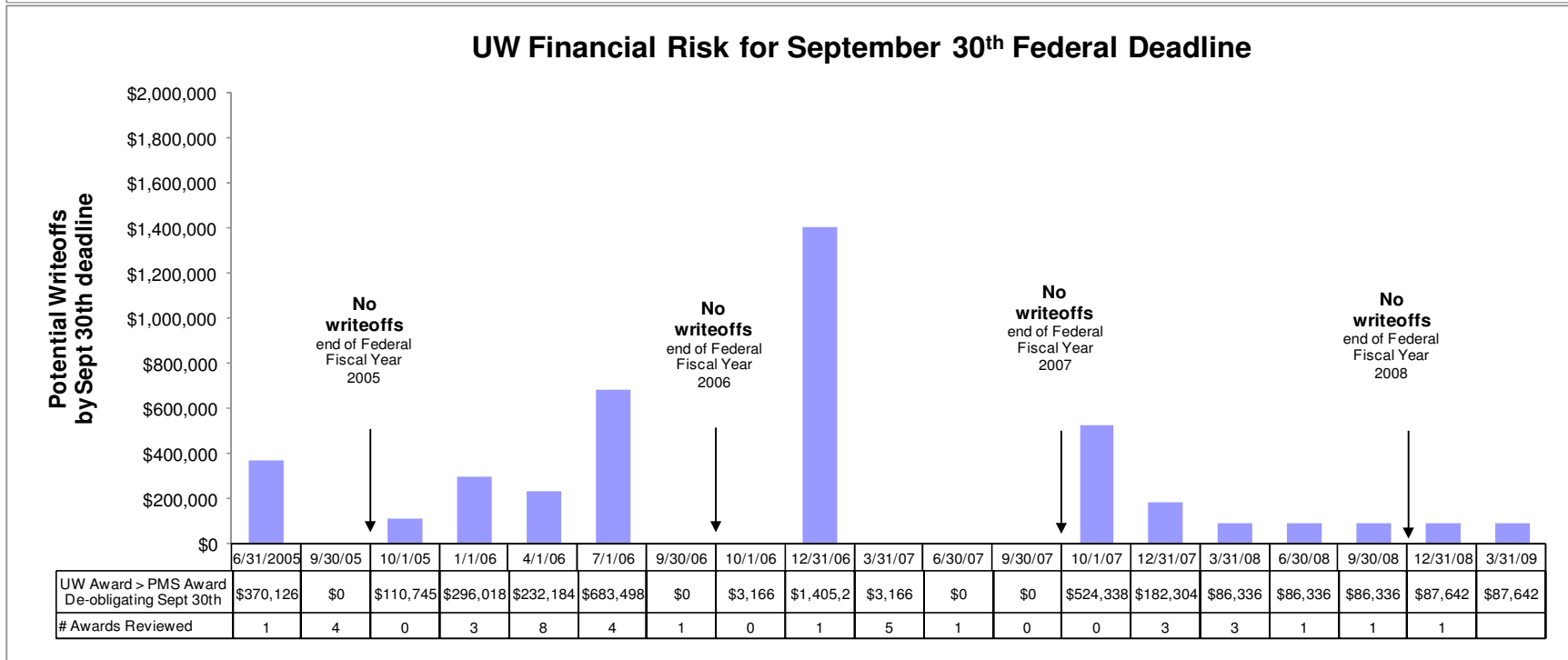
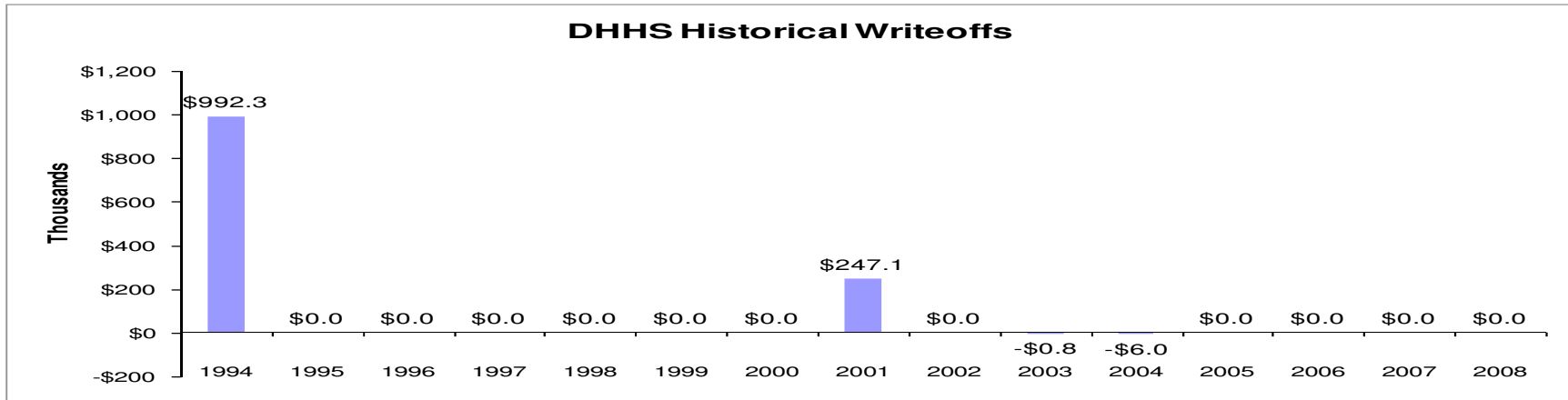
This measure represents the Uncollected Receivables for Cost-Reimbursable Grant & Contracts. Receivables can either be:

1. Cost reimbursable expenditures awaiting invoice (see bottom red graph)
2. Invoiced expenditures and schedule payment awaiting sponsor remittance (see top stripe graph)

Excluded from this measure:

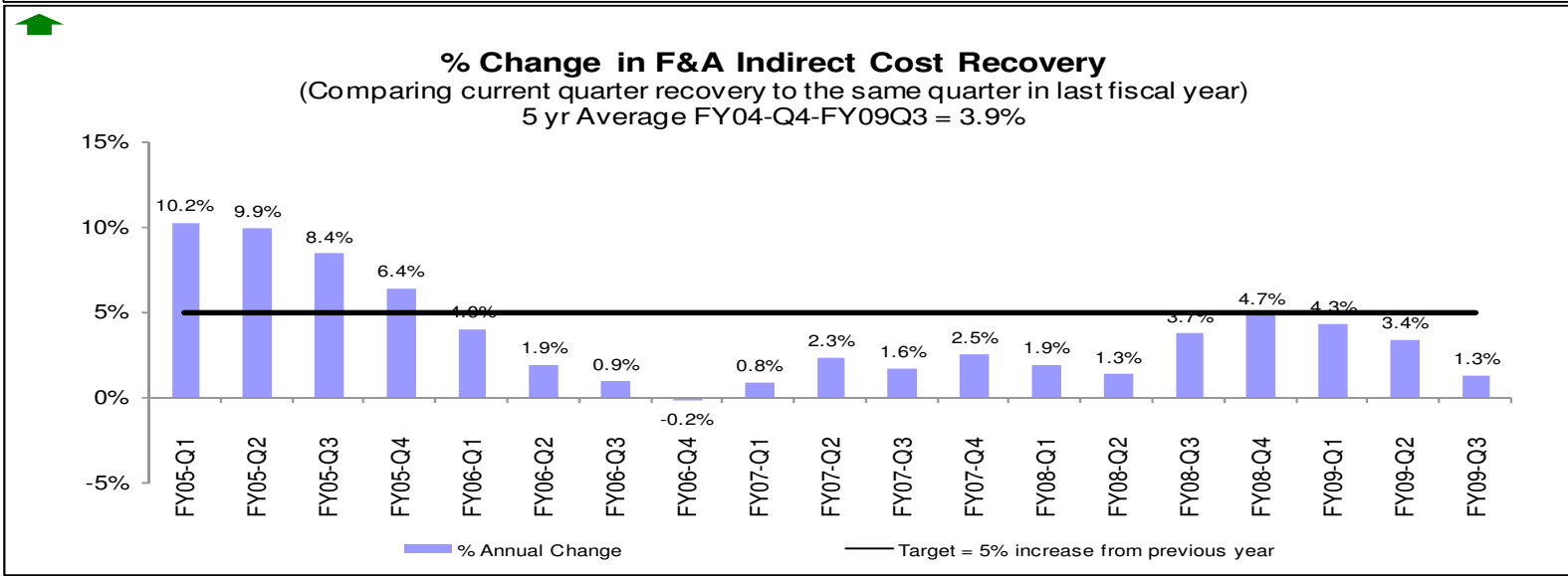
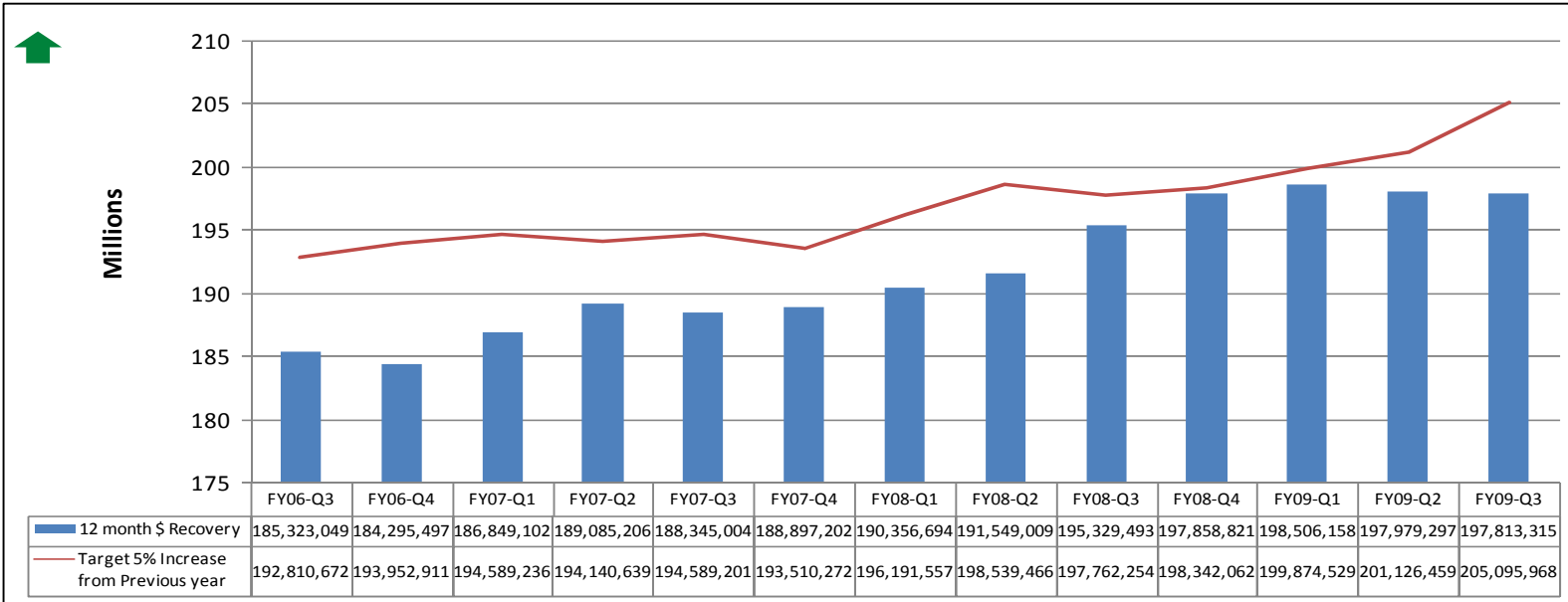
- Deficits & Advances - UW is solely responsible for expenditures resulting in a deficit or advance
- Letter of Credit - typically are drawn and paid in full the following business day.

(15) DHHS RECONCILIATION & WRITEOFFS

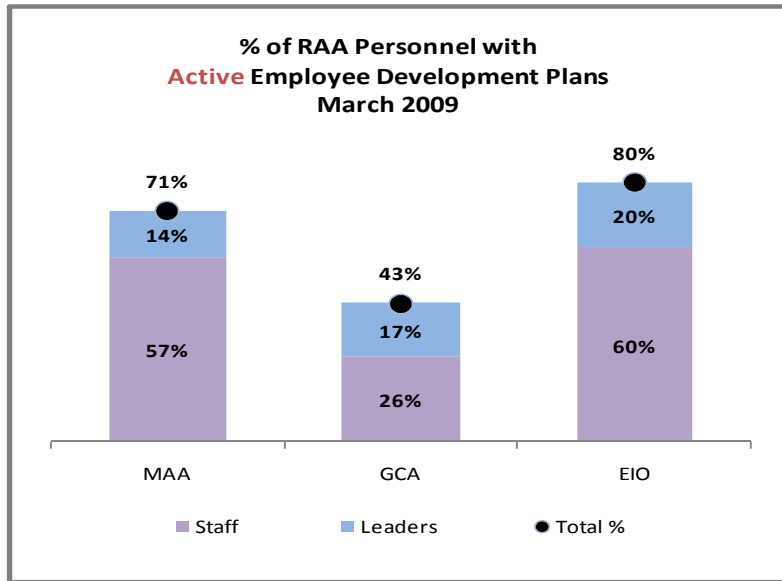


Risk = budgets that will de-obligate on Sept 30 where UW Award > NIH Payment Management System
 # Awards Reviewed = number of grants and contracts where UW award > PMS award

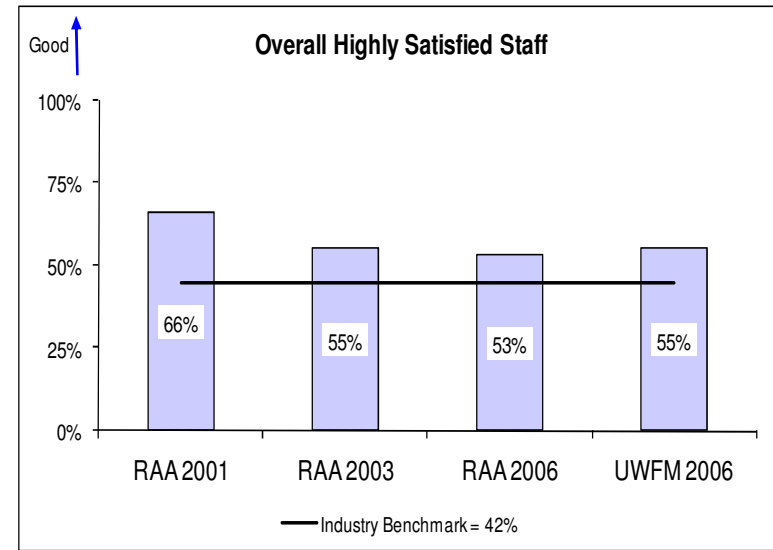
(16) FACILITIES & ADMINISTRATION (INDIRECT) COSTS



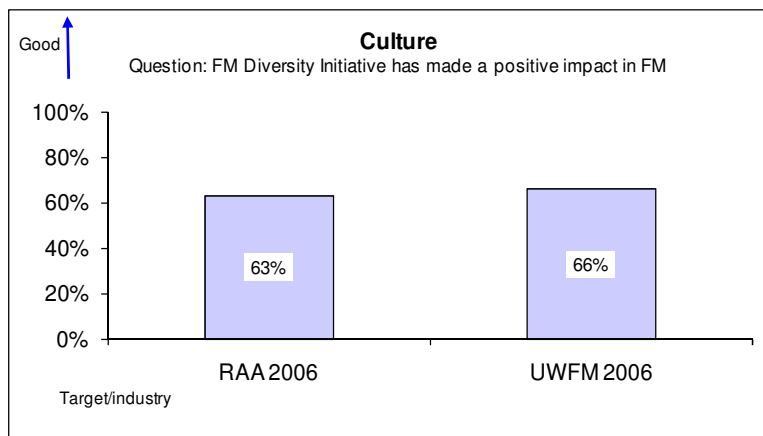
(17) EMPLOYEE DEVELOPMENT PLAN



(18) EMPLOYEE SATISFACTION

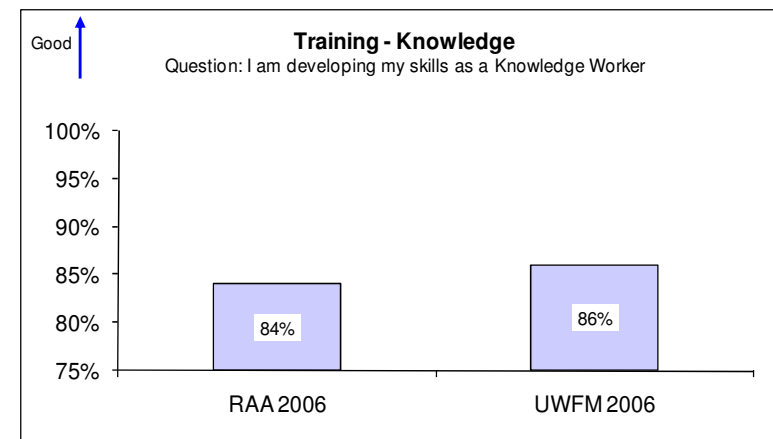


(19) CULTURE AND DIVERSITY



Source: 2006 RAA Employee Survey

(20) TRAINING AND KNOWLEDGE



Source: 2006 RAA Employee Survey

DEFINITIONS

Additional definitions maybe found here: <http://www.washington.edu/research/guide/glossary.html>

Cost Share	<p>Cost Share Cost sharing is the portion of project or program cost not borne by the sponsor. It is the University's share of the cost of research.</p>
EDP	<p>Employee Development Plan All levels of employees are encouraged to grow and develop in their jobs, and to develop an Employee Development Plan (EDP) for this purpose.</p>
F&A (IDC)	<p>F&A The Facilities and Administrative Cost Rate, or "F&A Rate", and also known as Indirect Cost Rate, is a mechanism to reimburse the University for expenses incurred in providing facilities and administrative support to sponsored research and other sponsored projects. The F&A rate is essentially an overhead rate.</p>
FEC	<p>Faculty Effort Certification</p> <p>Faculty effort is the time that faculty spend on instruction, research, patient care, administration, etc., which is compensated by the University of Washington. (FEC) reports are forms faculty complete to document:</p> <ul style="list-style-type: none"> • Effort paid from both Federal and Non-Federal sponsored projects, which include grants and contracts. • Cost sharing performed on Federal and Non-Federal sponsored projects, which include grants and contracts. <p><u>Signed on Time:</u> If the date that the faculty member hand writes on the signature line is before or on the "Confirm By" date at the top of the form, the FEC is "signed on time." If the faculty member did not date the FEC, the MAA date stamp will serve as the "Signed By" date. If an FEC is signed late but the faculty had been granted an approved extended due date, the FEC will also be counted as "Signed On Time."</p> <p><u>Signed Late:</u> If the date that the faculty member hand writes on the signature line is after the "Confirm By" date at the top of the form, the FEC is considered "Signed Late." If the faculty member did not date the FEC, the MAA date stamp will serve as the "Signed By" date.</p> <p><u>Pending:</u> consists of two components:</p> <ol style="list-style-type: none"> 1. Not Signed/Not Late: These FECs have been granted an approved extended due date or the data is taken before the "Confirm By" date at the top of the form. We have scheduled the measurement so that normally we will only see the extended due dates in this column. 2. Not Signed/Late: These FECs have not been received in MAA. Ultimately they could be moved from this category to "Signed on Time" or "Signed Late" once they are received in MAA. <p><u>Totals:</u> This figure is the total number of FECs printed for the designated cycle. The slight variation is due to blank FECs being generated by departments and added to the database after the original measurement. Blanks created and imported into the database before the measurement is taken show up in the original data. If the blank is created and imported after the original</p>

	measurement is taken, the total number of FECs printed will show an increase.
FSR	Financial Status Reports A Financial Status Report (FSR) is a statement of expenditures sent to the sponsor of a grant or contract. It is prepared and submitted by Grant and Contract Accounting (GCA) on behalf of the Principal Investigator (PI). FSR can be further segmented by: (Federal versus non-Federal) or (Letter of Credit versus non-Letter of Credit).
GCA	Grant & Contract Accounting GCA is UW central administration office for post-award (OSP is UW central administration office for pre-award). GCA's responsibility includes creating a budget for the award in the University financial system, completing financial reports, invoicing, collecting funds, document cost-share, and budget closing.
IDC (F&A)	Indirect Cost The former label used to describe costs are those incurred for common or joint objectives and cannot be identified readily and specifically with a particular sponsored project. Please see the current label F&A (Facilities & Administrative) for a current description.
LOC	Letter of Credit In the context of GCA (Grant & Contract Accounting), LOC represents a means to differentiate FSR (Financial Status Report). A compliant completion of LOC FSR provides a favorable setting for the institution to receive expanded authorities.
MAA	Management Accounting & Analysis UW central administration office responsible for setting and negotiating the University's IDC (Indirect Cost) rate, recharge center rates, and documenting FEC forms (Faculty Effort Certification)
NEA	Notice to Establish Account A NEA (Notice to Establish Account) is a form used by Office of Sponsored Programs to formally notify the Grant and Contract Accounting office to establish, extend, supplement or reduce a budget number for a grant/contract award. When a sponsor approves an award, a formal notice is sent by the sponsoring agency to the University's Office of Sponsored Programs. This notice is usually in the form of a grant or a contract. The Office of Sponsored Programs issues a Notice to Establish Account (NEA). The NEA is sent to Grant and Contract Accounting who will then establish a budget for the amount of the award.
OSP	Office of Sponsored Projects OSP is UW central administration office for pre-award.
RAA	Research Accounting & Analysis The combined organization of GCA (Grant & Contract Accounting) & MAA (Management Accounting & Analysis)
Recharge Centers	Recharge Centers Recharge and cost centers are organizational units or activities that provide goods and services primarily to internal university operations and secondarily to external users, and charge the users for these services.
RTE	Request to Transfer Expenditures A transfer of expenditures between budgets.
Wires	Wires & Electronic Fund Transfers Wires represent the electronic transfer of funds from the sponsoring agency to University bank accounts. Wires typically take the form of an electronic fund transfer (EFT).