Technology Recharge Fee: Overview

What is the Technology Recharge Fee?

The Technology Recharge Fee was established in 2010 to provide a sustainable long-term funding model for essential information technology services at the University of Washington:

- **The fee is a per capita rate** paid by all UW academic and administrative units to supplement existing General and Designated Operating Funds.

- **The fee replaces an outdated recharge model** based upon phone lines that did not cover the cost of services and was not sustainable.

- **The fee provides UW Information Technology with a sustainable foundation** to support information technology (IT) needs for UW campuses.

- **Rates are reviewed annually**, published in spring and effective on July 1.

How much is the Technology Recharge Fee in FY 2016?

- The Technology Recharge Fee for FY 2016 is:

    – $55.51 per month per capita for all academic and administrative units

    – $50.91 per month per capita for the Medical Centers (in addition to a separate service-level agreement for network and telecommunications services)

The rates represent a 1.9 percent increase for FY 2016, the first net increase since the fee was implemented in FY 2011. The increase is necessary to address escalating costs of IT operations, including enterprise software licensing, network security, geographic resiliency and critical facilities infrastructure.

What services are covered by the fee?

The fee covers a basic bundle of IT services identified as critical by a group of representatives from across the University community in 2010, and affirmed during subsequent reviews. Services include:

- Accessible technologies
- Accounts and passwords
- Administrative systems infrastructure
- Software licensing, including the Microsoft Campus Licensing Agreement and more (for all UW campuses)
- Backups and mass storage
- Information Security and Privacy (Office of the Chief Information Security Officer)
- Data centers
- Data networks
- Email, calendaring, and productivity tools
- Emergency preparedness and business continuity
- Telecommunications infrastructure
- Teaching and learning tools
- UW enterprise portal
- Web publishing

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What are the Microsoft and other Campus Software Licensing Agreements?

- The Microsoft Campus License Agreement provides most standard Microsoft products to all UW faculty and staff. The agreement provides increased access to collaboration and productivity tools, lowers the University's compliance risk, enhances security and results in significant cost savings for individual University units.

- For more information on the Microsoft agreement and other software license agreements at the UW, including how to get access to software, see uw.edu/itconnect/wares/uware/

How were the FY 2016 rates set?

The IT Service Investment Board is charged by the Provost with conducting an annual review of the TRF fee level and methodology. The Provost approved the Board's recommendation to increase the feel level for FY 2016 by 1.9 percent. This represents the first net increase in the TRF rate since it was implemented in FY 2011. The increase is necessary to address escalating costs of IT operations, including enterprise software licensing, network security, geographic resiliency and critical facilities infrastructure.

Under the Board's recommendation, the methodology and basic bundle of services remain unchanged from FY 2015.

The Board's recommendation reflects the advice of the Technology Recharge Fee Advisory Committee, comprised of UW School and College administrators representing academic and administrative units and UW Medical Centers, and charged with supporting the Board in its annual TRF review by providing in-depth analysis and counsel.

For details, see the FY 2016 letter from the Vice President for UW-IT and CIO.

Who is included in the per capita count?

All salaried employees are included, whether full- or part-time, and regardless of job location or responsibilities. Excluded are graduate students, hourly and student hourly employees. The static count is the four-quarter average taken at the midpoint of each quarter in the previous fiscal year. For information on how the fee is calculated, see: uw.edu/uwit/reports/FY2016PercapitaMethod.pdf

What is UW-IT doing to minimize rate increases?

Continuous process-improvement initiatives, negotiating new vendor contracts and retiring low-value services.

More information

See the Technology Recharge Fee Web site at uw.edu/uwit/recharge.html and the full FAQ here http://www.washington.edu/uwit/trf.faq.html.