

FY2011 – Rates for Self-Sustaining Services

July 6, 2010

| Service Category | Service Sub-Category | Service | FY11 Rate | Unit | Billing |
|----------------------|------------------------------|---|-----------------|------------|---------|
| Accounts & Passwords | UW NetID | Sponsored NetID with Services | \$20.00 | Account | Monthly |
| Consulting & Support | Consulting & Support | IT Consulting | At Hourly Rates | Hour | Each |
| Consulting & Support | Consulting & Support | Computer Repair | \$135.00 | Hour | Each |
| Data Networking | Off Campus Connectivity | Enhanced Fiber - OC192, DWDM, SONET ^{1,2} | \$5,000.00 | Circuit | Monthly |
| Data Networking | Off Campus Connectivity | Fiber Meet-Me-Room and Cross Connects ² | \$66.00 | Connection | Monthly |
| Data Networking | Off Campus Connectivity | Out of Band Modem Line ^{1,2} | \$39.50 | Line | Monthly |
| Data Networking | Off Campus Connectivity | Qwest QMOE ^{1,2} | \$1,650.00 | Circuit | Monthly |
| Data Networking | Off Campus Connectivity | Subnet VPN ² | \$302.00 | Subnet | Monthly |
| Data Networking | Off Campus Connectivity | T1 Line - Mileage Surcharge ^{1,2} | \$26.00 | Miles | Monthly |
| Data Networking | Off Campus Connectivity | T1 Line ² | \$260.00 | Circuit | Monthly |
| Data Networking | Off Campus Connectivity | UW - Metro Area Fiber ^{1,2} | \$790.00 | Fiber Pair | Monthly |
| Data Networking | UW Network Connectivity | Basic Network - If included in Tech Recharge Fee ² | \$0.00 | Port | Monthly |
| Data Networking | UW Network Connectivity | Basic Network - If not included in Tech Recharge Fee ² | \$10.36 | Port | Monthly |
| Data Networking | UW Network Connectivity | Basic Network - Installation | \$146.00 | Port | Each |
| Data Networking | UW Network Connectivity | Subnet Firewall | \$46.28 | Firewall | Monthly |
| Data Networking | UW Network Connectivity | Subnet Firewall - Hardware and Setup Fee | \$2,700.00 | Firewall | Each |
| Developer Tools | Version Control (Subversion) | Version Control (Subversion) ² | \$65.00 | Instance | Monthly |
| Email & Calendaring | UW Exchange | UW Exchange - 2GB Limit | \$8.00 | Account | Monthly |
| Email & Calendaring | UW Exchange | UW Exchange - Resource Calendar | \$3.00 | Account | Monthly |
| Email & Calendaring | Virtual Email Domain | Virtual Email Domain ² | \$30.00 | Domain | Monthly |
| Managed Desktop | LST Labs Service | Lab PC Management | \$22.75 | Computer | Monthly |
| Managed Desktop | Managed Desktop (Nebula) | Basic Desktop | \$38.70 | Computer | Monthly |
| Managed Desktop | Managed Desktop (Nebula) | On-demand User Support | \$113.80 | Hour | Each |
| Phones & Voice | Call Center Solutions | Avaya CentreVu Call Reporting System ² | \$50.00 | Supervisor | Monthly |
| Phones & Voice | Long Distance Services | Directory Assistance | \$0.90 | Call | Each |
| Phones & Voice | Long Distance Services | Long Distance - International ¹ | \$0.52 | Minute | Each |
| Phones & Voice | Long Distance Services | Long Distance - US and Canada | \$0.033 | Minute | Each |
| Phones & Voice | Mobile Technology | Basic Smartphone Support - iPhone, WinMobile, etc. | \$22.00 | Phone | Monthly |
| Phones & Voice | Mobile Technology | BlackBerry Support - Exchange | \$33.00 | Phone | Monthly |
| Phones & Voice | Mobile Technology | BlackBerry Support - NotifyLink | \$64.00 | Phone | Monthly |
| Phones & Voice | Mobile Technology | Smartphone Setup | \$116.00 | Phone | Each |
| Phones & Voice | Pager Services | Pager - 2Way w/ 500 MSG per Month | \$21.50 | Pager | Monthly |
| Phones & Voice | Pager Services | Pager - Local Alpha | \$9.00 | Pager | Monthly |

Please contact UW-IT Service Center (help@uw.edu; 206-221-5000) for details.

¹ Average rate; individual rates will vary.

² A one-time setup fee may apply.

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|--------------------|--------------------------------|--|-----------------|-------------------|----------|
| Phones & Voice | Pager Services | Pager - Local Numeric | \$4.50 | Pager | Monthly |
| Phones & Voice | Pager Services | Pager - Nationwide Alpha | \$50.00 | Pager | Monthly |
| Phones & Voice | Pager Services | Pager - Nationwide Numeric | \$23.25 | Pager | Monthly |
| Phones & Voice | Pager Services | Pager Features - Vmail, GroupCall, Extra #, etc. ¹ | \$0.50 - \$2.00 | Feature | Monthly |
| Phones & Voice | Teleconferencing Services | Global Crossing Ready Access | \$0.39 | Minute | Each |
| Phones & Voice | Teleconferencing Services | PGI Global Meet ¹ | \$0.13 | Minute | Each |
| Phones & Voice | Teleconferencing Services | PGI Ready Access | \$0.08 | Minute | Each |
| Phones & Voice | Teleconferencing Services | PGI Scheduled Ready Conference | \$0.08 | Minute | Each |
| Phones & Voice | Teleconferencing Services | Web Conferencing - Adobe Connect | \$27.50 | Account | Monthly |
| Phones & Voice | Telephone Services | Call Management Solutions ² | \$4.50 | Number | Monthly |
| Phones & Voice | Telephone Services | Dial Tone - If included in Tech Recharge Fee ² | \$6.18 | Line | Monthly |
| Phones & Voice | Telephone Services | Dial Tone - If not included in Tech Recharge Fee ² | \$16.55 | Line | Monthly |
| Phones & Voice | Telephone Services | Dial Tone - Off Campus Mileage Surcharge | \$15.00 | Line | Monthly |
| Phones & Voice | Telephone Services | Telephone Set - 16-34 Button | \$5.54 | Phone | Monthly |
| Phones & Voice | Telephone Services | Telephone Set - 5-12 Button | \$5.10 | Phone | Monthly |
| Phones & Voice | Telephone Services | Telephone Set - Expansion Module | \$1.31 | Phone | Monthly |
| Phones & Voice | Telephone Services | Telephone Set - Legacy | \$3.77 | Phone | Monthly |
| Phones & Voice | Telephone Services | Telephone Set - Single Line | \$0.00 | Phone | Monthly |
| Phones & Voice | Telephone Services | Voice Moves Installs Changes | \$146.00 | Outlet | Each |
| Servers & Storage | Data Backup & Archives | TSM Data Backup - Storage | \$0.002 | GB/Day/Copy | Monthly |
| Servers & Storage | Data Backup & Archives | TSM Data Backup - Transfer | \$0.20 | GB | Each |
| Servers & Storage | Data Center Server Co-Location | Co-Location Half-Rack Cabinet | \$272.85 | Half-Rack Cabinet | Monthly |
| Servers & Storage | Data Center Server Co-Location | Co-Location Rack Cabinet | \$454.75 | Rack Cabinet | Monthly |
| Servers & Storage | Data Center Server Co-Location | Co-Location Rack Cabinet - Electricity Surcharge for Auxiliaries | \$276.00 | Rack Cabinet | Monthly |
| Servers & Storage | Data Center Server Co-Location | Co-Location - Installation and Setup | \$1,045.00 | Rack Cabinet | Each |
| Servers & Storage | Data Center Server Co-Location | Co-Location Rack Cabinet - Tier-Point | \$1,694.44 | Rack Cabinet | Monthly |
| Servers & Storage | Managed Servers | Server Design and Installation ¹ | \$5,000.00 | Server | Each |
| Servers & Storage | Managed Servers | Server Maintenance and Support ¹ | \$1,100.00 | Server | Monthly |
| Servers & Storage | Storage Services | iSCSI Storage Services | \$0.25 | GB/Month | Each |
| Technology Spaces | Videoconference Studios | Videoconference Studio With Operator | \$165.00 | Hour | Each |
| Television & Video | HuskyTV | HuskyTV | \$22.70 | Outlet | Monthly |
| Television & Video | HuskyTV | HuskyTV - Installation | \$146.00 | Outlet | Each |
| Web Publishing | UW SharePoint | UW SharePoint Site ² | \$600.00 | Site | Monthly |
| Web Publishing | Web Publishing | URL Forwarding and Masking | \$50.00 | URL | Annually |

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