IT SERVICE MANAGEMENT BOARD

June 15, 2015
1:00 - 3:00 p.m.
Simpson Seminar Room, Communications 202

AGENDA

1:00 p.m.	**Call to Order**	Chuck Benson
1:05 – 1:10 p.m.	**ITIL Word of the Day**	Mary Mulvihill
1:10 – 1:30 p.m.	**UW Connect Service Management Service**	Mary Mulvihill
1:30 – 2:10 p.m.	**Service Profile Template**	Chuck Benson
2:10 – 2:30 p.m.	**MS Licensing**	Erik Lundberg
2:30 p.m.	**Adjourn**	Chuck Benson

Next Meeting:
September 21, 2015
1:00 p.m. – 3:00 p.m.
Simpson Seminar Room – Communications 202