

IT SERVICE MANAGEMENT BOARD

January 26, 2015

1:00 p.m. – 3:00 p.m.

Simpson Seminar Room - Communications 202

AGENDA

1:00 pm	Call to Order and Announcements	Chuck Benson
1:05 – 1:10 pm	ITIL Word of the Day	Mary Mulvihill
1:10 – 1:40 pm	Service Catalog Review - Current & Future State	Karalee Woody
1:40 – 1:50 pm	TRF Background and Committee	Linda Nelson
1:50 – 2:30 pm	TRF Services Discussion	All
2:30 – 2:55 pm	SMB Projects - Discussion & Decision	Chuck Benson
2:55 – 3:00 pm	Requests for Future Agenda Items	Chuck Benson
3:00 pm	Adjourn	Chuck Benson

Next Meeting:

February 23, 2015

1:00 p.m. – 3:00 p.m.

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