

**IT SERVICE MANAGEMENT BOARD**

*December 15, 2014*

*1:00 p.m. – 3:00 p.m.*

*Simpson Seminar Room - Communications 202*

**AGENDA**

1:00 pm	<b>Call to Order and Announcements</b>	Chuck Benson
1:05 – 1:10 pm	<b>ITIL Word of the Day</b>	Mary Mulvihill
1:10 – 1:40 pm	<b>Shared IT Services in Health Sciences</b>	Bob Ennes
1:40 – 1:55 pm	<b>Develop Service Management as a Service</b>	Mary Mulvihill
1:55 – 2:15 pm	<b>Identify Board Projects</b>	Chuck Benson
2:15 – 2:45 pm	<b>NET+ Cloud Services Program</b>	Erik Lundberg
2:45 – 3:00 pm	<b>Requests for Future Agenda Items</b>	Chuck Benson
3:00 pm	<b>Adjourn</b>	Chuck Benson

***Next Meeting:***

*January 26, 2015 (tentative)*

*1:00 p.m. – 3:00 p.m.*

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