

IT SERVICE MANAGEMENT BOARD

*April 15, 2013
1:00 p.m. – 3:00 p.m.
EEB 303*

AGENDA

1:00 p.m.	Call to Order	Scott Barker
1:05 – 1:35 p.m.	IT Costing Assistance for IT Shops	Betsy Bradsby
1:35 – 2:05 p.m.	Overview of UW-IT Service Catalog	Mary Mulvihill
2:05 – 2:35 p.m.	Top 5 Services with Least Value	Scott Barker
2:35 – 3:00 p.m.	Wrap Up	All
3:00 p.m.	Adjourn	Scott Barker

*Next Meeting: May 20, 2013
1:00 p.m. – 3:00 p.m., Kane 234*