



IT Service Investment Board

March 4, 2013

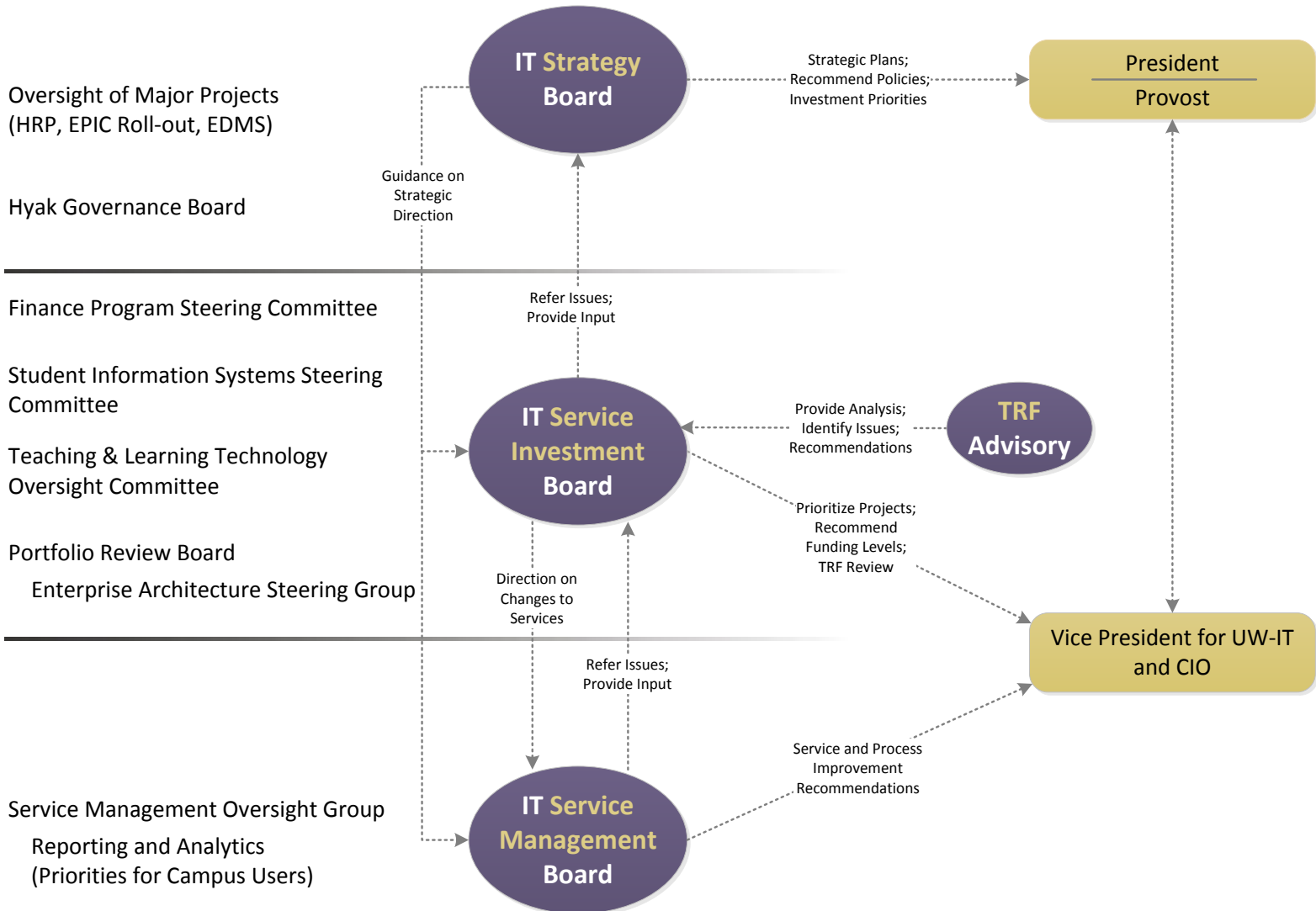
Agenda

- Updated Meeting Timeline
- IT Strategy Board Update
- IT Investments and Priorities
- Prioritization Guiding Principles and Criteria
- Provost Update: Technology Recharge Fee and UW-IT Budget

Proposed 2013 Meeting Timeline

Month	IT Service Investment Board Topic
January 15	UW strategy for Administrative Systems & Information Management
March 4	IT Strategy Board prioritization guiding principles and criteria (review and input)
April 19	<ul style="list-style-type: none">▪ IT Service Management Board recommendations▪ Prioritization guiding principles and criteria ranking results
May 31	UW-IT project portfolio prioritization with guiding principles and criteria
October	Review and prioritize UW-IT project portfolio
November	Review TRF funding levels

Information Technology (IT) Governance



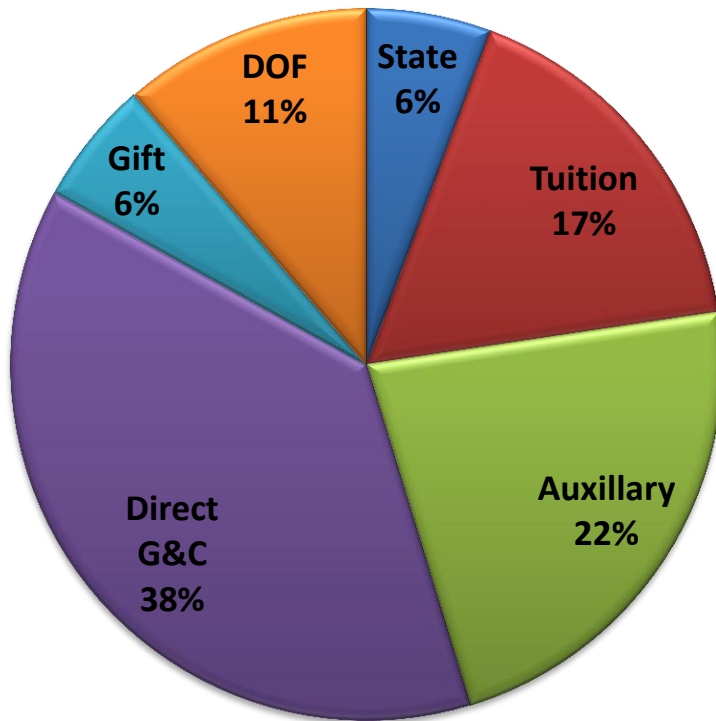
IT Strategy Board Update

- Quali Student review
- Prioritization guiding principles and criteria

IT Investments and Priorities

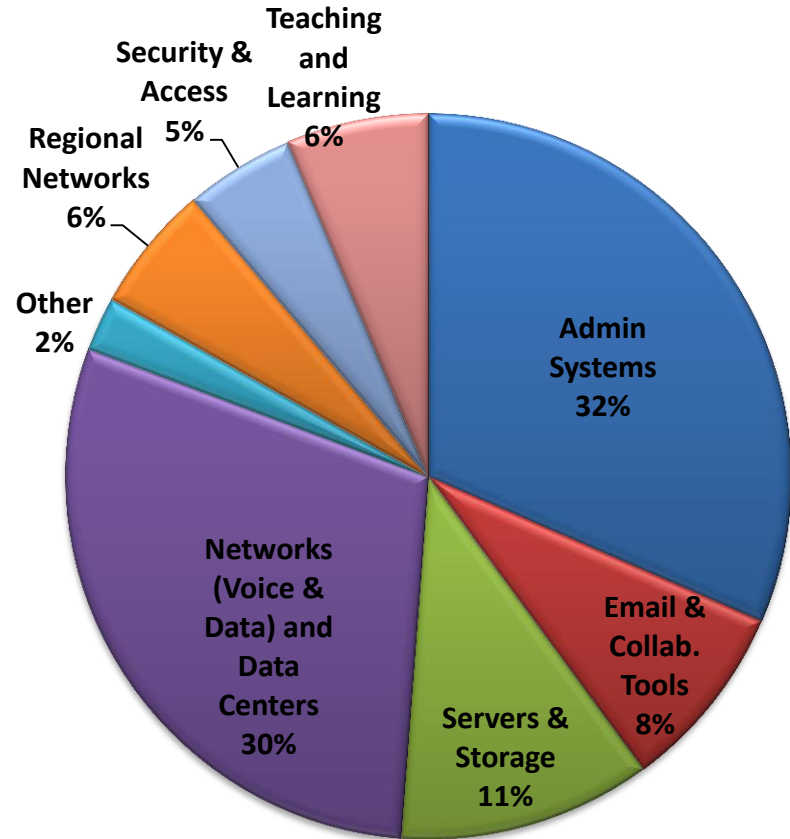
UW Budget (\$3.1B)

Revenue Sources
(Excludes UW Medicine Health System)

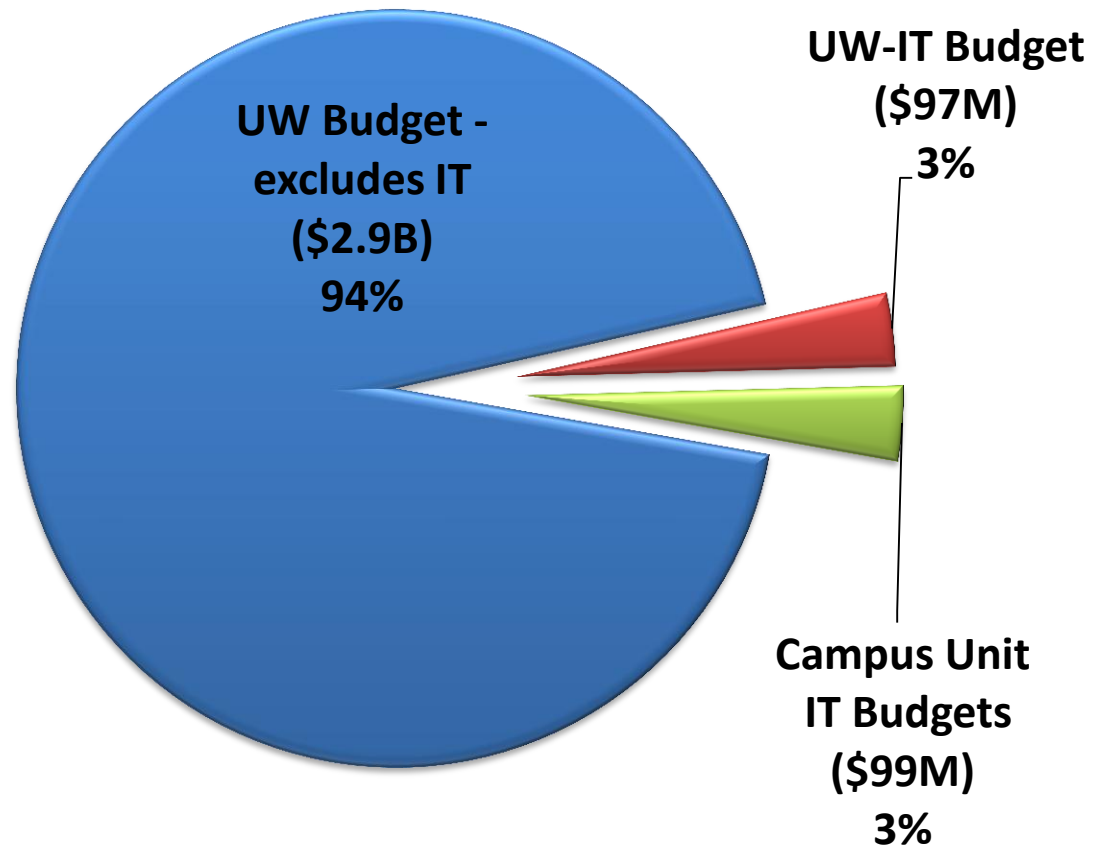


UW-IT Budget (\$97M)

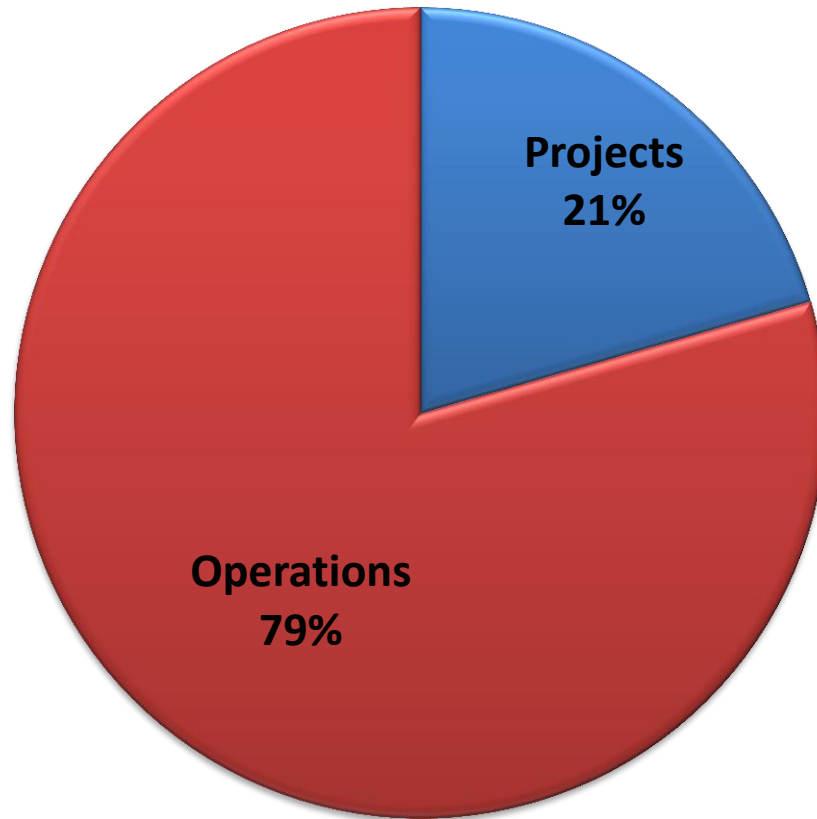
Expenditures



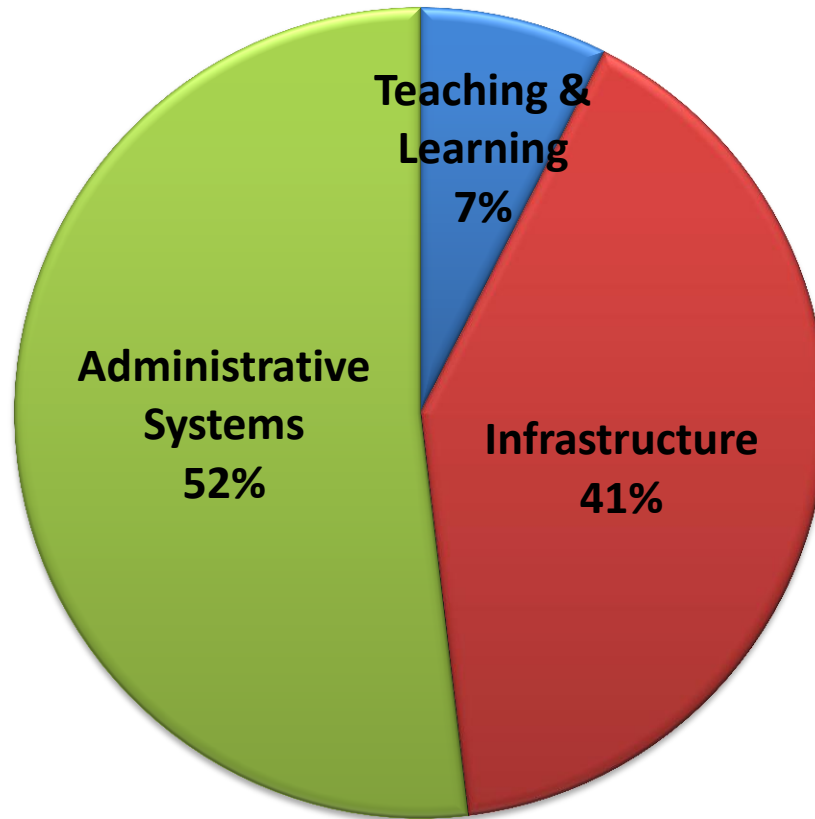
UW Total Operating Budget FY2013 (\$3.1B) Excludes UW Medicine Health System



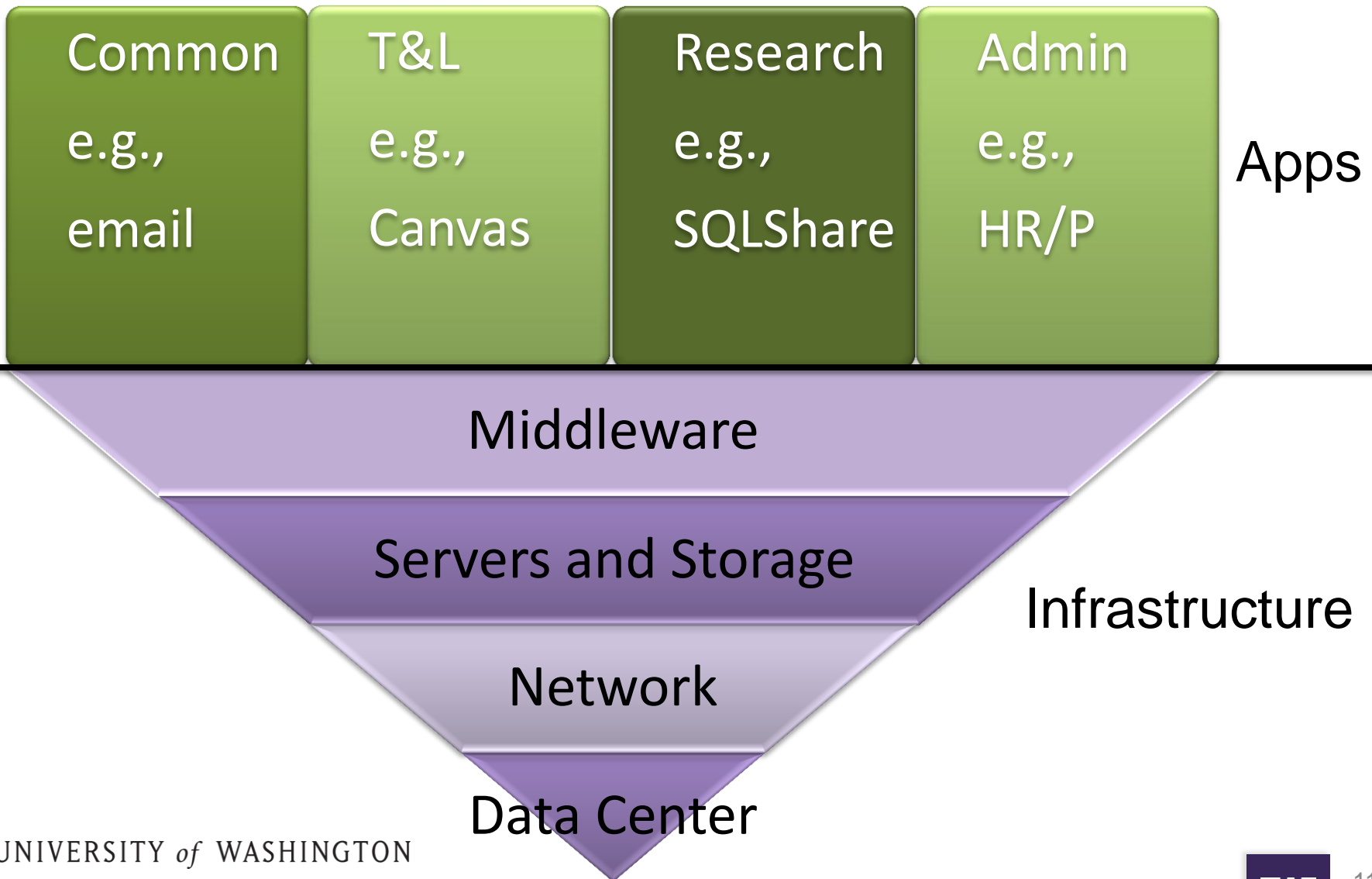
UW-IT FY13 Operating Budget (\$97M)



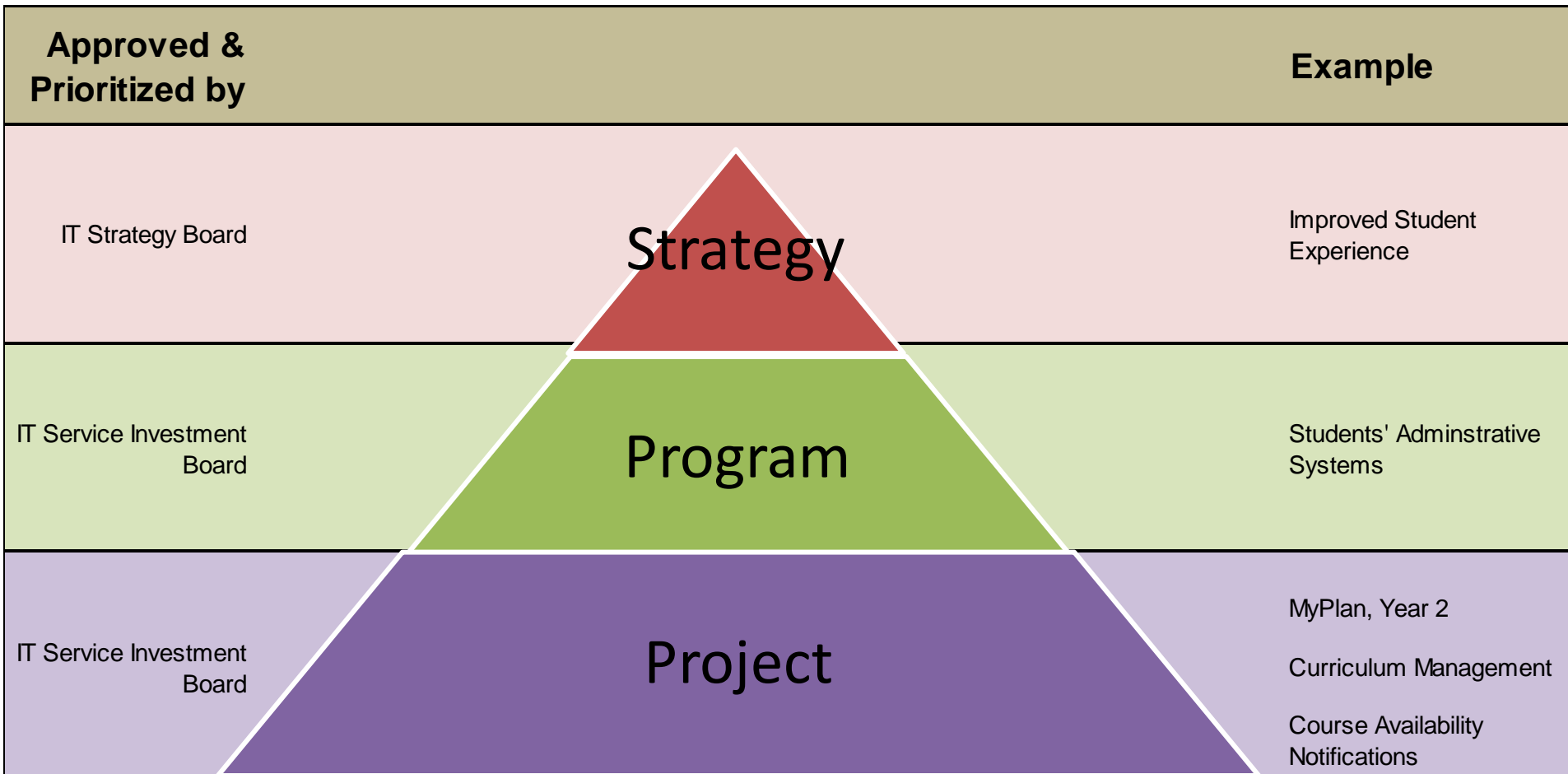
UW-IT FY13 Project Budget (\$18.7M)



Service Taxonomy



IT Investment Review



UW-IT Project by Strategic Goal

Service Goals					
Excellent infrastructure and foundation services					
Programs	Project 1	Project 2	Project 3	Project 4	Project 5
Telephony Network	Telecom Core Refresh UW Medicine Switch Tech Refresh HMC	UW Medicine Switch Tech Refresh UWMC	K-20 Operations Expansion	Wi-Fi Technology Refresh FY2013	Centralized Address Translation and Firewall Services
Storage	Upgrade Enterprise SAN Storage (EMC refresh)				
Advanced productivity and collaboration tools					
Personal Productivity	Office 365	UW Event Calendar Replacement	IT Connect Redesign		
Improved global research support					
Improved student experience					
Teaching & Learning	Canvas	Tegrity	eTexts		
Student Admin Systems	Course Availability Notifications	Curriculum Management Implementation	MyPlan, Year 2	MyPlan, Year 1	
Modern information management and business systems					
Enterprise Data Warehouse	Student Course Enrollment	Tableau Business Intelligence Tools Enterprise Pilot	EDW Infrastructure Renewal	Migration & Academic Release	
HR/Payroll	HRP Replacement System Procurement & Contract Negotiations		Feasibility Assessment		
Finance	UW-IT Financial Management System Implementation	My Financial Desktop	JDE Upgrade 2012		
Recruitment Kuali	Recruiter 2.0 Deployment Kuali Student	MS Dynamics CRM Proof of Concept Kuali Rice			
Business continuity, security, and privacy					
Business Continuity Security and Privacy	FY13 Geographic Redundancy UW NetID Password Policy Foundations Project				
Organizational Goals					
Exemplary organization					
IT Service Management	ITSM Toolset Selection	ITSM Toolset Deployment	Request Fulfillment	Incident Management	
Strong strategic partnerships					
Gigapop	PNWGP WA 40G Network				
Culture of exploration and sharing					

Prioritization Guiding Principles and Criteria

Draft IT Strategy Board

Guiding Principles and Criteria

- **STRATEGY and GOALS**

Does the decision advance the University's strategic goals and increase our competitiveness?

- **IMPROVE EFFICIENCY AND REDUCE COSTS**

Does this decision drive our processes and culture toward greater organizational efficiency and reduce overall costs?

- **DATA**

Does this decision move us toward a single source of institutional data to improve information for decision making in support of University goals?

- **BALANCE**

Does the decision position us to achieve the right balance between standardization and innovation?

- **BREADTH**

Will this decision have a significant positive impact on Faculty, Staff, and/or Students?

- **PROBABILITY OF SUCCESS**

Can this decision be implemented with a high probability of success, including with appropriate resources and a realistic timeline?

Input on Draft Guiding Principles and Criteria

- Input on the six criteria and guiding principles?
 - Wording/emphasis?
- Anything missing?
- Other thoughts?

Guiding Principles and Criteria Ranking Scale

Ranking Importance is estimated by using a scale from 1 – 5

Scale	
- 1 -	Not at all important , no impact on IT services.
- 2 -	Slightly important , low opportunity, may improve achievement IT services or capabilities
- 3 -	Important , moderate opportunity, will improve achievement of IT services or capabilities
- 4 -	Fairly important , significant opportunity, major improvement towards the achievement of IT services and capabilities
- 5 -	Very important , outstanding opportunity, most significant improvement towards IT services and enhanced capabilities

Provost Update: Technology Recharge Fee and UW-IT Budget Discussion

Provost Update: Technology Recharge Fee

The Provost approved the IT Service Investment Board's recommendation:

- Change in methodology to:
 - Include CISO, Data Centers, and Student Labs as Basic Services
 - Exempt UW Medicine from the costs of supporting the Student Database System (SDB)
 - Use methodology for both FY 2014 and FY 2015
- Approved TRF rates for FY 2014:
 - \$54.50 per month per capita for all academic and administrative units
 - \$50.00 per month per capita for the Medical Centers

Communication plan:

- VP of UW-IT & CIO letter to Deans, Directors, Chairs, and Chancellors with copy to Campus Administrators
- UW-IT “Insights” Quarterly News
- UW-IT Web: <https://www.washington.edu/uwit/recharge.html>

Provost Budget Discussion - FY 2014

UW-IT Investment

- Teaching & Learning - Renewal \$300K
- Service Investment Board Recommendations
 - Enhancing Information Security and Privacy \$1M
 - 40G Campus Research & Science Network \$1.9M
 - Cyber-Infrastructure Support \$240K
- Core Staffing for Admin Business Systems \$580K
- Admin Business Systems Modernization* \$8.5M

* (Funded from IT Project Support Reserve)

Questions & Discussion