IT Service Investment Board

November 12, 2013

UNIVERSITY of WASHINGTON

Agenda

- Welcome and Introductions
- Strategy Board Update
- Technology Recharge Fee Annual Review
- FY 2015 Investment Opportunities
- Portfolio Prioritization Process Follow Up
- Wrap Up

Strategy Board Update

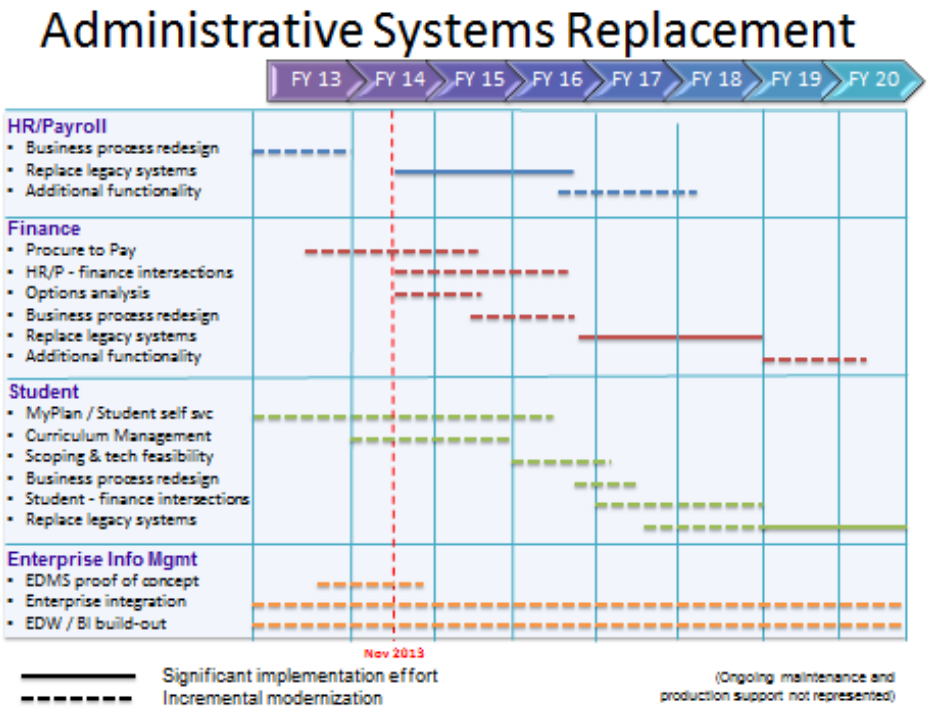
UW-IT Strategic Overview

INFORMATION TECHNOLOGY
UNIVERSITY of WASHINGTON

DRAFT

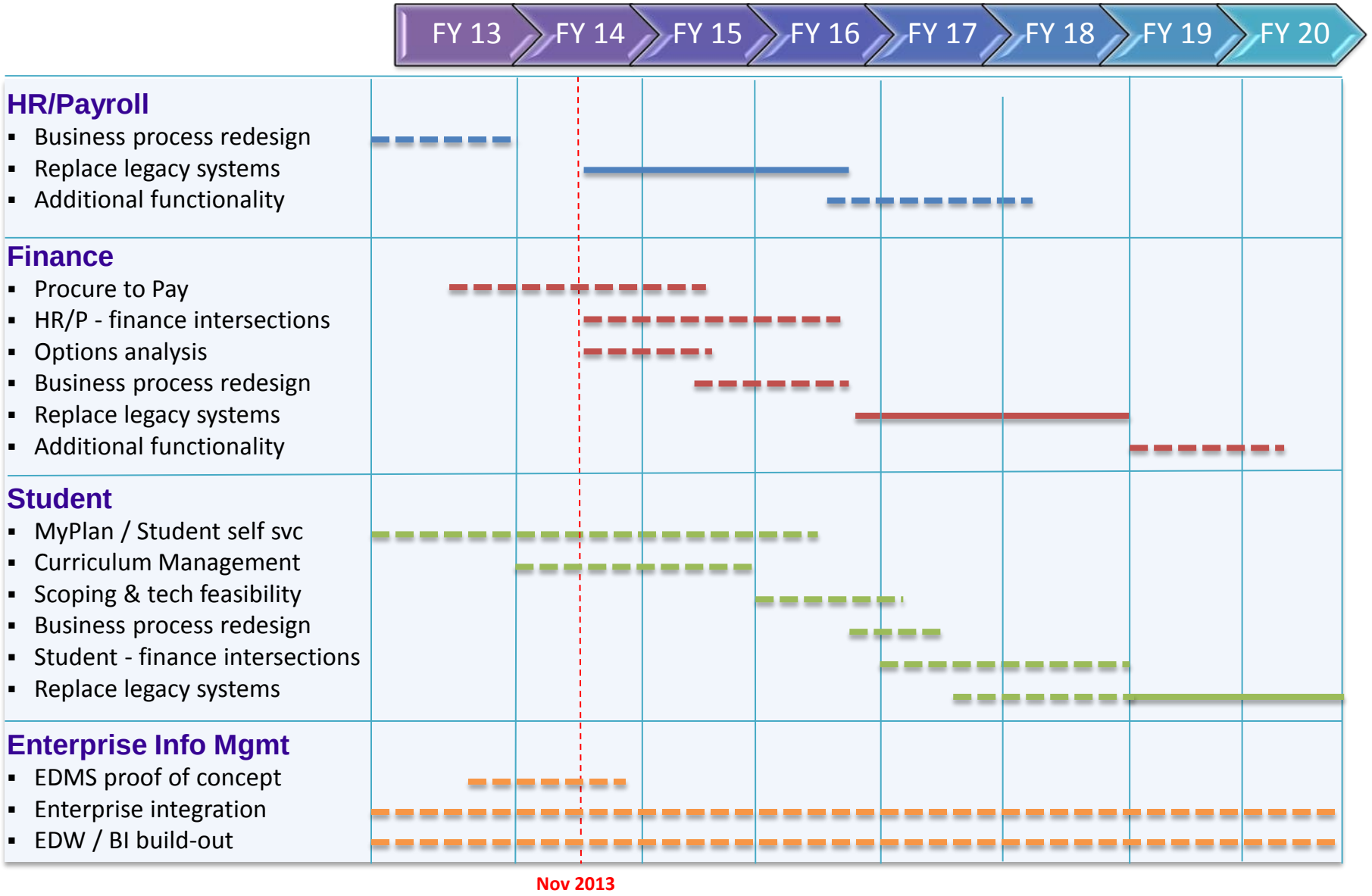
Vision	☐ Convenient and safe access to information and services across time, place, device and organizational boundaries
Mission	☐ Enable students, faculty and staff to be more effective ☐ Help UW manage risks and resources ☐ Encourage innovation and competitiveness
Foundation	☐ Be a trusted, sought-after partner, passionate about using IT to improve the UW ☐ Operate an exemplary organization, known for excellence, efficiency, and integrity ☐ Develop strong strategic partnerships ☐ Foster a culture of exploration, sharing, and data-driven results ☐ Listen, anticipate, communicate, execute
Drivers	☐ Cloud, Collaboration, Consumerization, Mobility, Personalization, Big Data
Strategic Goals	Provide Superior Infrastructure & Tools Support World Class Research Enable Innovative Teaching Modernize Information & Business Systems Promote Security and Business Continuity Deliver Effective Services With Cost Transparency
Assessments & Outcomes	Technology Business Management Customer Satisfaction Governance & Decision Making Engagement

Timeline for Administrative Application Assumptions - DRAFT



- One major system at a time
- Incremental innovation are a priority, especially in student facing systems
- Investments in business process redesign will lead to better outcomes
- Momentum and expertise from system replacements should be leveraged
- Better information now for decision making is critical

Administrative Systems Replacement - DRAFT

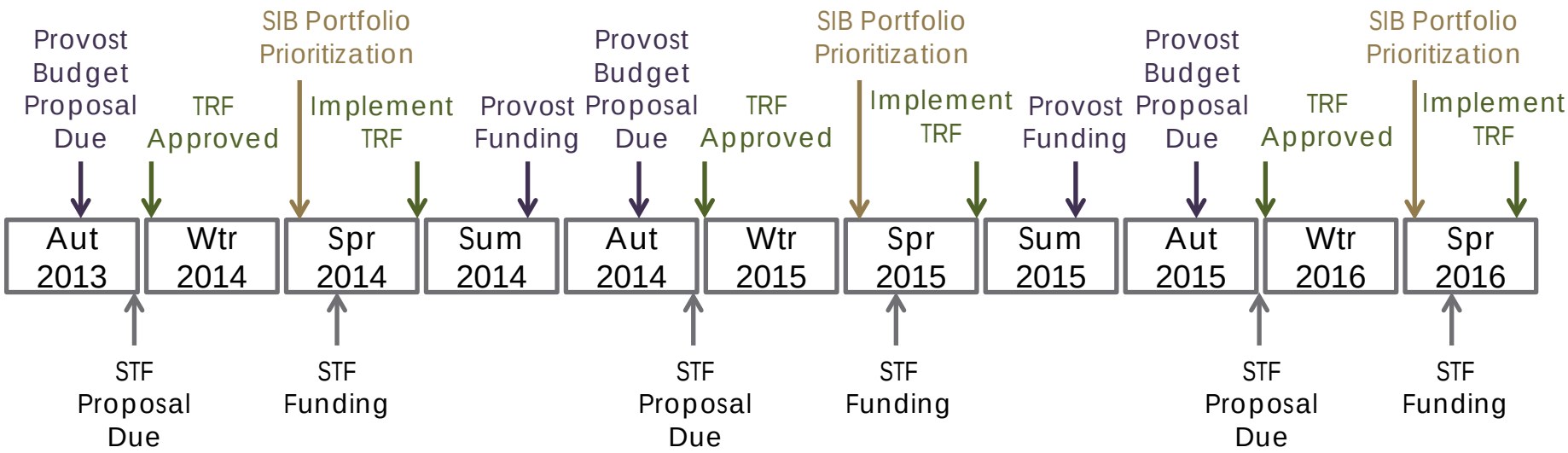


Significant implementation effort

Incremental modernization

(Ongoing maintenance and production support not represented)

IT Service Investment Board Timeline



- Portfolio Review Board (bi-weekly) – Managed resources, assure projects are on track
- IT Service Management Board (monthly) – Make recommendations for service improvements and discontinuation of service
- IT Service Investment Board (SIB) (monthly) – Project priorities, budget requests, TRF
- IT Strategy Board (3 times per year)– Policy, strategy, major IT investment, review

Technology Recharge Fee Annual Review

TRF Review: Progress to Date

- Successful audit of the TRF rate process by UW Internal Audit in Spring 2013
- Annual review and analysis by the Technology Recharge Fee Advisory Committee in October
- Recommendation to the Service Investment Board today

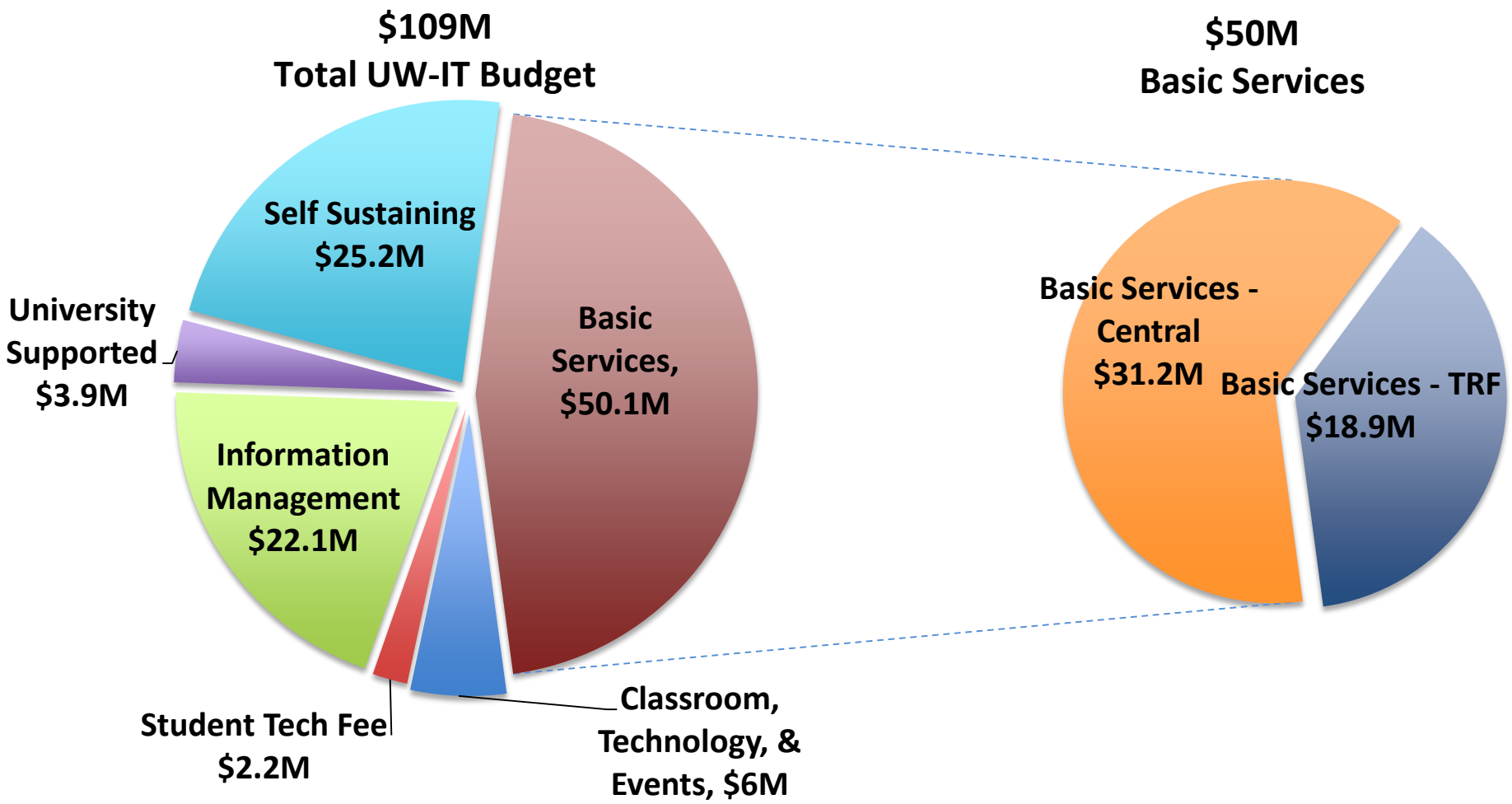
Technology Recharge Fee Advisory Committee

Bill Ferris **UW Information Technology** **Co-Chair**
Tom Sparks **College of Engineering** **Co-Chair**
Cristi Chapman Management Accounting & Analysis
David Green School of Medicine
Amy Floit Office of Planning & Budgeting
Jonathan Franklin School of Law
Paul Ishizuka UW Medicine
Linda Rose Nelson College of Arts & Sciences
Paul Henderson, Ex-officio UW Medicine IT Services

TRF Rate for FY 2015
Cost Model Assumptions

- Maintain methodology approved by Service Investment Board for FY14 & FY15
- Use UW-IT FY 2014 budget as base
- Maintain FY 2014 TRF funding level
  - Use UW-IT Fund Balance to cover increase in expenditures - $2.9M
- New investments from Provost are not included in calculations

UW-IT FY14 Budget



TRF Rate for FY 2015

- TRF Committee recommendation is to maintain current TRF Rates (no change)*:

	FY 14	FY 15
Campus Rate	$54.50 mo	$54.50 mo
Medical Center Rate	$50.00 mo	$50.00 mo

*TRF rate calculation resulted in an immaterial rate change. Committee recommended maintaining existing rates.

Looking Ahead

- Explore major changes to TRF for FY16:
  - Move to more transparent and simpler allocation methodology
  - Align with current UW-IT organization and services
  - Review treatment of Information Management and Classroom Technology & Events (new to UW-IT)
  - Review treatment of students
  - Review allocation of GOF/DOF
- Begin in Winter/Spring 2014

FY 2015 Investment Opportunities

Should we include in the TRF?

- 40G Campus Network Upgrade
  - *Increase the campus backbone network capacity to support big data research*
- Undergraduate Admissions Modernization
  - *Transition the paper-intensive admissions review to an online process*

Impact of New Investments on TRF

	FY 15	40 GB	UGA	Both
Campus	$54.50	$56.68	$56.98	$59.26
Med Ctrs*	$50.00	$50.00	$50.00	$50.00

**Medical Centers are covered by separate networking agreement, and not impacted by 40 GB network. Medical Centers do not contribute to Information Management efforts.*

Information Item:
Included in UW-IT Provost Request FY 2015

- 40G Campus Network Upgrade
- Undergraduate Admissions Modernization
- MY Husky Experience
  - A technology ecosystem that promotes student engagement in co-curricular learning experiences across campus
- UW Academic Explorer
  - Following MyPlan, additional academic planning tools

UW-IT Portfolio Ranking Process Follow Up

UW-IT Portfolio Ranking Process Outcomes

- Use ranking process priorities to guide UW-IT project resource allocations when conflicts arise
- Hold next phase of eFECS project*
  - Scope a more limited project to deliver functionality not provided by future replacement systems
- Hold next phase of MyFD project*
- Seek funding for top two SIB priorities: 40G Network and Undergraduate Modernization

**Projects have maintenance-level funding*

Ranking Process Feedback

- What worked well
- Suggestions for improvement
  - Process
  - Project Proposals
  - Ranking Criteria
  - Other