Agenda

- Updated Meeting Timeline
- IT Strategy Board Update
- IT Investments and Priorities
- Prioritization Guiding Principles and Criteria
- Provost Update: Technology Recharge Fee and UW-IT Budget
## Proposed 2013 Meeting Timeline

<table>
<thead>
<tr>
<th>Month</th>
<th>IT Service Investment Board Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 15</td>
<td>UW strategy for Administrative Systems &amp; Information Management</td>
</tr>
<tr>
<td>March 4</td>
<td>IT Strategy Board prioritization guiding principles and criteria (review and input)</td>
</tr>
<tr>
<td>April 19</td>
<td>▪ IT Service Management Board recommendations</td>
</tr>
<tr>
<td></td>
<td>▪ Prioritization guiding principles and criteria ranking results</td>
</tr>
<tr>
<td>May 31</td>
<td>UW-IT project portfolio prioritization with guiding principles and criteria</td>
</tr>
<tr>
<td>October</td>
<td>Review and prioritize UW-IT project portfolio</td>
</tr>
<tr>
<td>November</td>
<td>Review TRF funding levels</td>
</tr>
</tbody>
</table>
Information Technology (IT) Governance

Oversight of Major Projects (HRP, EPIC Roll-out, EDMS)
Hyak Governance Board

Finance Program Steering Committee
Student Information Systems Steering Committee
Teaching & Learning Technology Oversight Committee
Portfolio Review Board
Enterprise Architecture Steering Group

Service Management Oversight Group
Reporting and Analytics (Priorities for Campus Users)

IT Strategy Board

IT Service Investment Board

IT Service Management Board

TRF Advisory

President Provost

Vice President for UW-IT and CIO

UNIVERSITY of WASHINGTON

Boards supported by the Office of the Vice President for UW-IT and CIO

Updated: January 29, 2013
IT Strategy Board Update

- Kuali Student review
- Prioritization guiding principles and criteria
IT Investments and Priorities
UW Budget ($3.1B)
Revenue Sources
(Excludes UW Medicine Health System)

- Direct G&C 38%
- Auxillary 22%
- Tuition 17%
- State 6%
- Gift 6%
- DOF 11%

UW-IT Budget ($97M)
Expenditures

- Admin Systems 32%
- Networks (Voice & Data) and Data Centers 30%
- Email & Collab. Tools 8%
- Servers & Storage 11%
- Teaching and Learning 6%
- Regional Networks 6%
- Security & Access 5%
- Other 2%
- State 6%
- Tuition 17%
- Direct G&C 38%
- Gift 6%
- DOF 11%
UW Total Operating Budget FY2013 ($3.1B)
Excludes UW Medicine Health System

- UW Budget - excludes IT ($2.9B) 94%
- UW-IT Budget ($97M) 3%
- Campus Unit IT Budgets ($99M) 3%
UW-IT FY13 Operating Budget ($97M)

- Operations: 79%
- Projects: 21%
UW-IT FY13 Project Budget ($18.7M)

- Administrative Systems: 52%
- Infrastructure: 41%
- Teaching & Learning: 7%
Service Taxonomy

Apps

Middleware

Servers and Storage

Network

Data Center

Common e.g., email

T&L e.g., Canvas

Research e.g., SQLShare

Admin e.g., HR/P
IT Investment Review

Approved & Prioritized by

Example

IT Strategy Board
Improved Student Experience

IT Service Investment Board
Students' Administrative Systems

IT Service Investment Board
MyPlan, Year 2
Curriculum Management
Course Availability Notifications

Strategy
Program
Project

UNIVERSITY of WASHINGTON
# UW-IT Project by Strategic Goal

## Service Goals

<table>
<thead>
<tr>
<th>Programs</th>
<th>Project 1</th>
<th>Project 2</th>
<th>Project 3</th>
<th>Project 4</th>
<th>Project 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephony</td>
<td>Telecom Core Refresh</td>
<td>UW Medicine Switch Tech Refresh UWMC</td>
<td>K-20 Operations Expansion</td>
<td>Wi-Fi Technology Refresh FY2013</td>
<td>Centralized Address Translation and Firewall Services</td>
</tr>
<tr>
<td>Network</td>
<td>UW Medicine Switch Tech Refresh HMC</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Storage</td>
<td>Upgrade Enterprise SAN Storage (EMC refresh)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Advanced productivity and collaboration tools

| Personal Productivity | Office 365 | UW Event Calendar Replacement | IT Connect Redesign |

### Improved global research support

### Improved student experience

<table>
<thead>
<tr>
<th>Teaching &amp; Learning</th>
<th>Canvas</th>
<th>Tegrity</th>
<th>Curriculum Management Implementation</th>
<th>eTexts</th>
<th>MyPlan, Year 2</th>
<th>MyPlan, Year 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Admin Systems</td>
<td>Course Availability Notifications</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Modern information management and business systems

<table>
<thead>
<tr>
<th>Enterprise Data Warehouse</th>
<th>Student Course Enrollment</th>
<th>Tableau Business Intelligence Tools</th>
<th>EDW Infrastructure Renewal</th>
<th>Migration &amp; Academic Release</th>
</tr>
</thead>
<tbody>
<tr>
<td>HR/Payroll</td>
<td>HRP Replacement System Procurement &amp; Contract Negotiations</td>
<td>Enterprise Pilot</td>
<td>Feasibility Assessment</td>
<td></td>
</tr>
<tr>
<td>Finance</td>
<td>UW-IT Financial Management System Implementation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recruitment</td>
<td>Recruiter 2.0 Deployment</td>
<td>My Financial Desktop</td>
<td></td>
<td>JDE Upgrade 2012</td>
</tr>
<tr>
<td>Kuali</td>
<td>Kuali Student</td>
<td>MS Dynamics CRM Proof of Concept</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Business continuity, security, and privacy

<table>
<thead>
<tr>
<th>Business Continuity</th>
<th>FY13 Geographic Redundancy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Security and Privacy</td>
<td>UW NetID Password Policy Foundations Project</td>
</tr>
</tbody>
</table>

## Organizational Goals

### Exemplary organization

<table>
<thead>
<tr>
<th>IT Service Management</th>
<th>ITSM Toolset Selection</th>
<th>ITSM Toolset Deployment</th>
<th>Request Fulfillment</th>
<th>Incident Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Giganop</td>
<td>PNWGP WA 40G Network</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Strong strategic partnerships

### Culture of exploration and sharing

---

UNIVERSITY of WASHINGTON
Prioritization Guiding Principles and Criteria
Draft IT Strategy Board
Guiding Principles and Criteria

- STRATEGY and GOALS
  Does the decision advance the University’s strategic goals and increase our competitiveness?

- IMPROVE EFFICIENCY AND REDUCE COSTS
  Does this decision drive our processes and culture toward greater organizational efficiency and reduce overall costs?

- DATA
  Does this decision move us toward a single source of institutional data to improve information for decision making in support of University goals?

- BALANCE
  Does the decision position us to achieve the right balance between standardization and innovation?

- BREADTH
  Will this decision have a significant positive impact on Faculty, Staff, and/or Students?

- PROBABILITY OF SUCCESS
  Can this decision be implemented with a high probability of success, including with appropriate resources and a realistic timeline?
Input on Draft Guiding Principles and Criteria

- Input on the six criteria and guiding principles?
  - Wording/emphasis?
- Anything missing?
- Other thoughts?
# Guiding Principles and Criteria Ranking Scale

**Ranking Importance** is estimated by using a scale from 1 – 5

<table>
<thead>
<tr>
<th>Scale</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 1 -</td>
<td><strong>Not at all important</strong>, no impact on IT services.</td>
</tr>
<tr>
<td>- 2 -</td>
<td><strong>Slightly important</strong>, low opportunity, may improve achievement IT services or capabilities</td>
</tr>
<tr>
<td>- 3 -</td>
<td><strong>Important</strong>, moderate opportunity, will improve achievement of IT services or capabilities</td>
</tr>
<tr>
<td>- 4 -</td>
<td><strong>Fairly important</strong>, significant opportunity, major improvement towards the achievement of IT services and capabilities</td>
</tr>
<tr>
<td>- 5 -</td>
<td><strong>Very important</strong>, outstanding opportunity, most significant improvement towards IT services and enhanced capabilities</td>
</tr>
</tbody>
</table>
Provost Update:
Technology Recharge Fee and UW-IT Budget Discussion
The Provost approved the IT Service Investment Board’s recommendation:

- Change in methodology to:
  - Include CISO, Data Centers, and Student Labs as Basic Services
  - Exempt UW Medicine from the costs of supporting the Student Database System (SDB)
  - Use methodology for both FY 2014 and FY 2015

- Approved TRF rates for FY 2014:
  - $54.50 per month per capita for all academic and administrative units
  - $50.00 per month per capita for the Medical Centers

Communication plan:

- VP of UW-IT & CIO letter to Deans, Directors, Chairs, and Chancellors with copy to Campus Administrators
- UW-IT “Insights” Quarterly News
- UW-IT Web: https://www.washington.edu/uwit/recharge.html
Provost Budget Discussion - FY 2014 UW-IT Investment

- Teaching & Learning - Renewal $300K
- Service Investment Board Recommendations
  - Enhancing Information Security and Privacy $1M
  - 40G Campus Research & Science Network $1.9M
  - Cyber-Infrastructure Support $240K
- Core Staffing for Admin Business Systems $580K
- Admin Business Systems Modernization* $8.5M

*(Funded from IT Project Support Reserve)
Questions & Discussion