



Operational Excellence

1	Chart title:	Proposals Submitted to OSP by Funding Type		
Data Descriptor (y axis) ↓		↓ Data ↓		
Contract		130	104	115
Grant		452	391	369
Month/Quarter (x axis) →		October	November	December
Notes/Comments				

2	Chart title:	Proposals Submitted to OSP by Sponsor Type		
Data Descriptor (y axis) ↓		↓ Data ↓		
NonFederal		311	253	277
Federal		271	242	207
Month/Quarter (x axis) →		October	November	December
Notes/Comments				

3	Chart title:	Awards Processed by OSP by Funding Type		
Data Descriptor (y axis) ↓		↓ Data ↓		
Contract		101	65	78
Grant		248	204	283
Month/Quarter (x axis) →		October	November	December
Notes/Comments				

4	Chart title:	Awards Processed by OSP by Sponsor Type		
Data Descriptor (y axis) ↓		↓ Data ↓		
NonFederal		242	194	251
Federal		107	75	110
Month/Quarter (x axis) →		October	November	December
Notes/Comments				

5	Chart title:	ARRA vs. Non-ARRA Awards Processed by OSP (in millions)*		
Data Descriptor (y axis) ↓		↓ Data ↓		
ARRA		12.4	1.6	30
Non-ARRA		83	51.3	73
Month/Quarter (x axis) →		October	November	December
Notes/Comments		*Rounded to the nearest million		

6	Chart title:	Number of Awards Processed by OSP by ARRA and Non-ARRA		
Data Descriptor (y axis) ↓		Data ↓		
ARRA		19	8	15
Non-ARRA		330	261	346
Month/Quarter (x axis) →		October	November	December
Notes/Comments				

7	Chart title:	New subcontracts, renewals and modifications Processed by OSP (in days)		
Data Descriptor (y axis) ↓		Data ↓		
Subcontracts (new, renewal, modification)		12	13	12
Month/Quarter (x axis) →		October	November	December
Notes/Comments				

8	Chart title:	Average OSP Processing Time for Subcontracts		
Data Descriptor (y axis) ↓		Data ↓		
Days		195	129	154
Month/Quarter (x axis) →		October	November	December
Notes/Comments		This information is calculated using manually-entered data.		

9	Chart title:	ORIS Turn Around for Internal Tech Support Requests, High Priority (in days)		
Data Descriptor (y axis) ↓		Data ↓		
# of days		1.85		
Month/Quarter (x axis) →		Quarter 2		
Notes/Comments				

10	Chart title:	ORIS Turn Around for Internal Tech Support Requests, Medium Priority (in days)		
Data Descriptor (y axis) ↓		Data ↓		
# of days		3.91		
Month/Quarter (x axis) →		Quarter 2		
Notes/Comments				

11	Chart title:	ORIS Turn Around for Internal Tech Support Requests, Low Priority (in days)		
Data Descriptor (y axis) ↓		Data ↓		
# of days		7.96		
Month/Quarter (x axis) →		Quarter 2		
Notes/Comments				

12	Chart title:	ORIS Turn Around for Internal Tech Support Requests, Very Low Priority (in days)		
Data Descriptor (y axis) ↓		Data ↓		
# of days		8.82		
Month/Quarter (x axis) →		Quarter 2		
Notes/Comments				

13	Chart title:	ORIS Turn Around for Internal Access Requests (in days)		
Data Descriptor (y axis) ↓		↓ Data ↓		
# of days		3.2		
Month/Quarter (x axis) →		Quarter 2		
Notes/Comments				

14	Chart title:	ORIS Turn Around for Internal Equipment Requests (in days)		
Data Descriptor (y axis) ↓		↓ Data ↓		
# of days		13.38		
Month/Quarter (x axis) →		Quarter 2		
Notes/Comments				

15	Chart title:	Quantity of SAGE Help Inquiries		
Data Descriptor (y axis) ↓		↓ Data ↓		
# of Inquiries		101	64	81
Month/Quarter (x axis) →		Oct 2010	November 2010	December 2010
Notes/Comments				

16	Chart title:	Quantity of Production Support Requests for Research Support Websites		
Data Descriptor (y axis) ↓		↓ Data ↓		
# of Inquiries		28	16	20
Month/Quarter (x axis) →		Oct 2010	November 2010	December 2010
Notes/Comments				