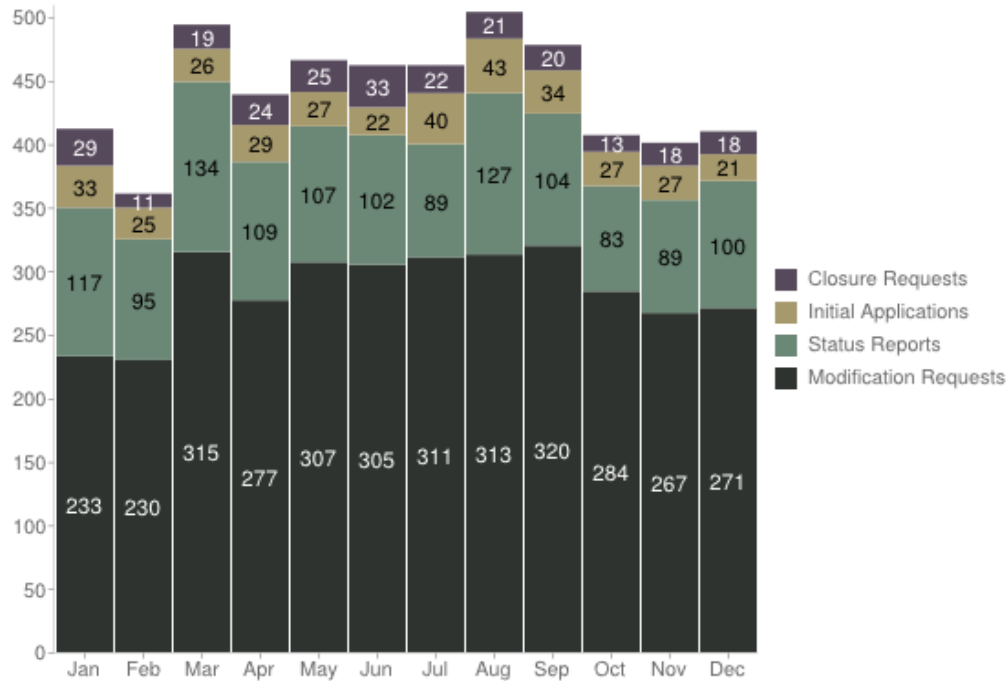




Customer Service

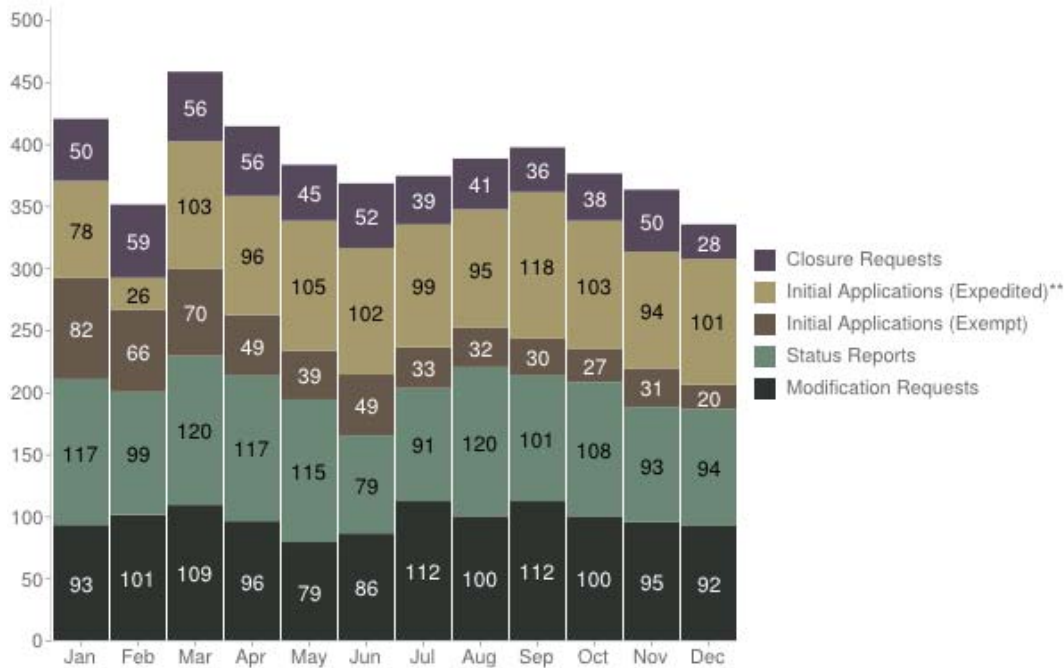
HSD Full IRB Submissions: 2011 Incoming Volume by Type and Month (1/1/11-12/31/11)



Total: 5,296*

*These totals reflect the type of form initially submitted and do not reflect any subsequent transfers (e.g., full IRB initial application later determined to qualify for expedited review)

HSD Minimal Risk Submissions: 2011 Incoming Volume by Type and Month (1/1/11-12/31/11)

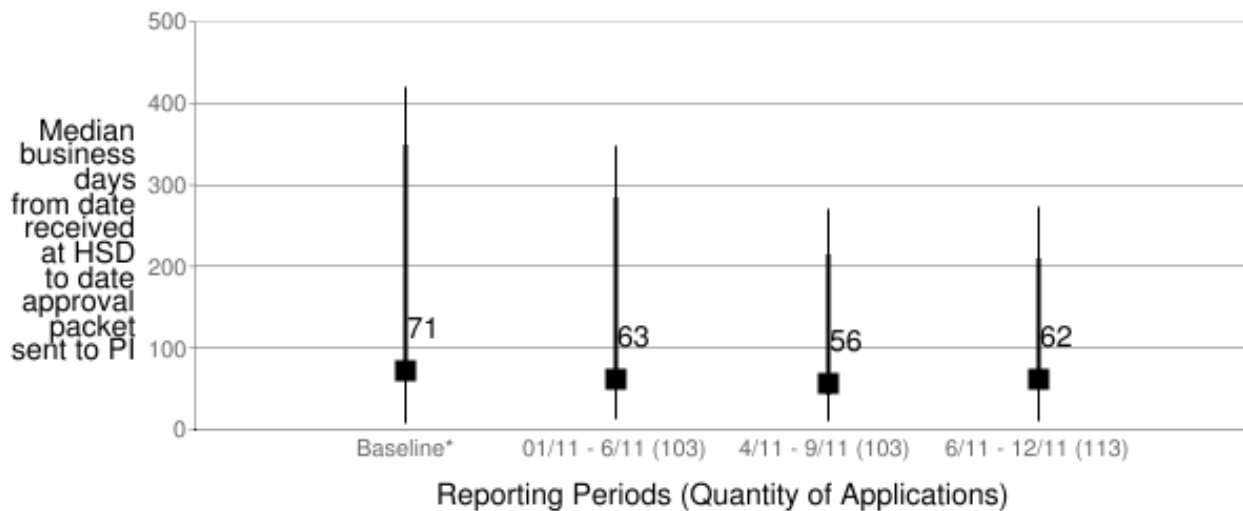


Total: 4,627*

*These totals reflect the type of form initially submitted and do not reflect any subsequent transfers (e.g., full IRB initial application later determined to qualify for expedited review)

**For the purposes of this chart, this category includes Medical Records Review and Use of Non-Identifiable Biological Specimens/Data Review Determination

HSD Turn-Around Time for New, Full IRB Applications

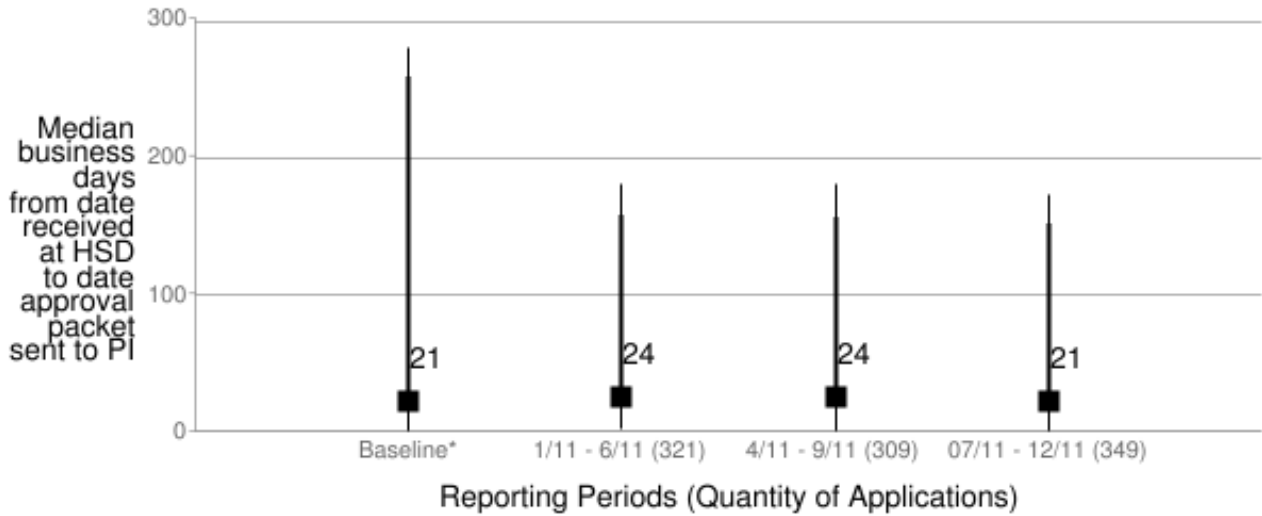


*The baseline consists of all applications received, 7/1/08 - 12/31/08, that reached full approval and had an approval packet sent, regardless of the reporting period in which the packet was sent.

HSD Turn-Around metrics are calculated for six-month reporting periods that slide by three months at a time

The bars for the other reporting periods show the median number of business days (and the range) it took from date received at HSD to date the approval packet was sent to the PI, for all applications that received full approval during that reporting period.

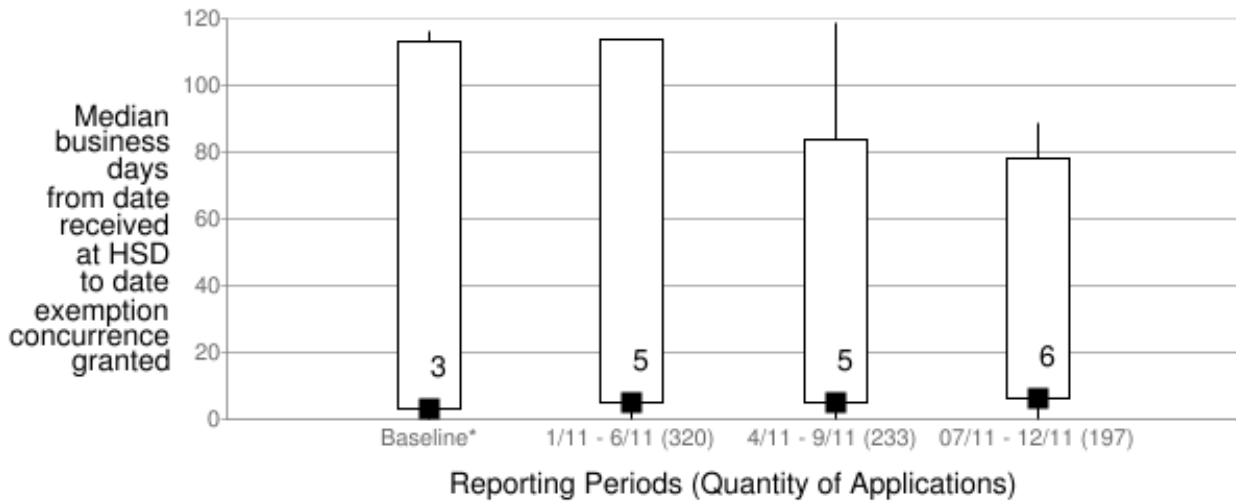
HSD Turn-Around Time for New, Minimal Risk IRB Applications



*The baseline consists of all applications received, 7/1/08 - 12/31/08, that reached full approval and had an approval packet sent, regardless of the reporting period in which the packet was sent.

HSD Turn-Around metrics are calculated for six-month reporting periods that slide by three months at a time

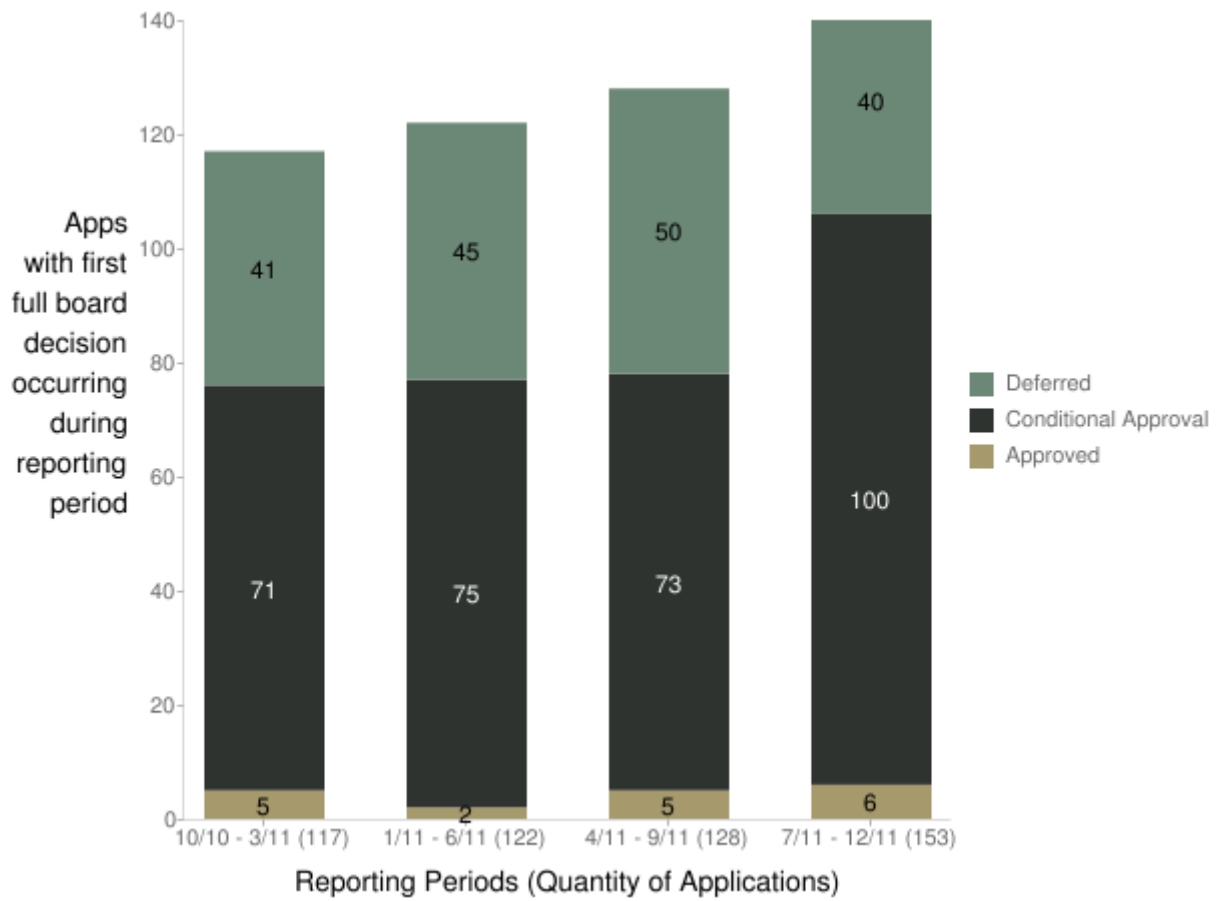
HSD Turn-Around Time for New Applications for Exempt Status



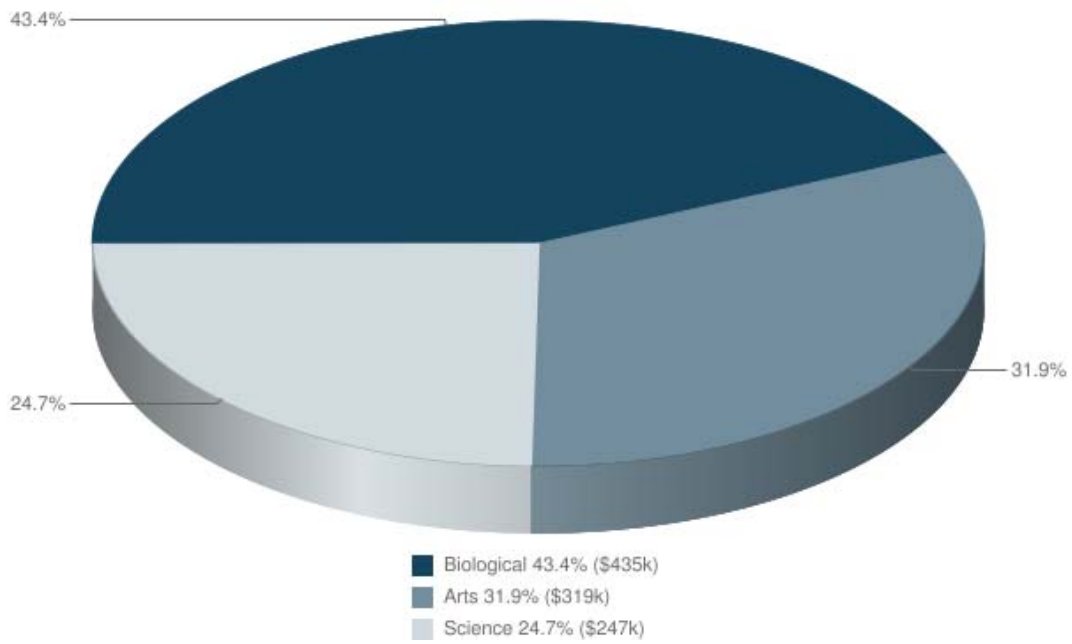
*The baseline consists of all applications received, 7/1/08 - 12/31/08, that reached full approval and had an approval packet sent, regardless of the reporting period in which the packet was sent.

HSD Turn-Around metrics are calculated for six-month reporting periods that slide by three months at a time

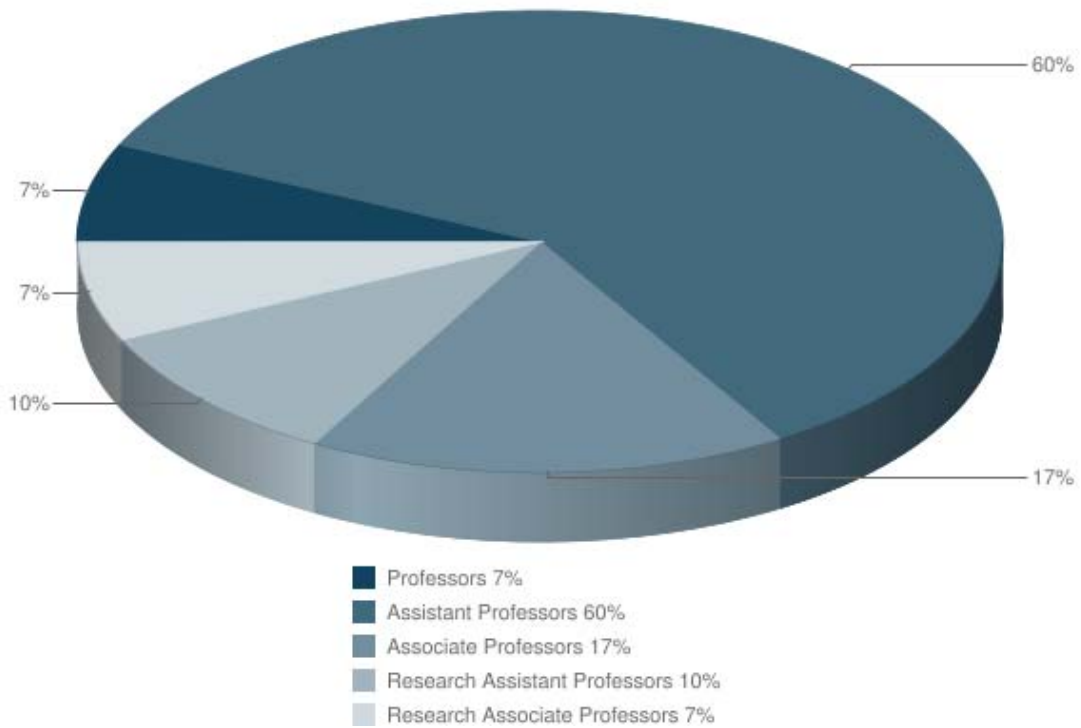
HSD Distribution of Outcomes of First Full IRB Review



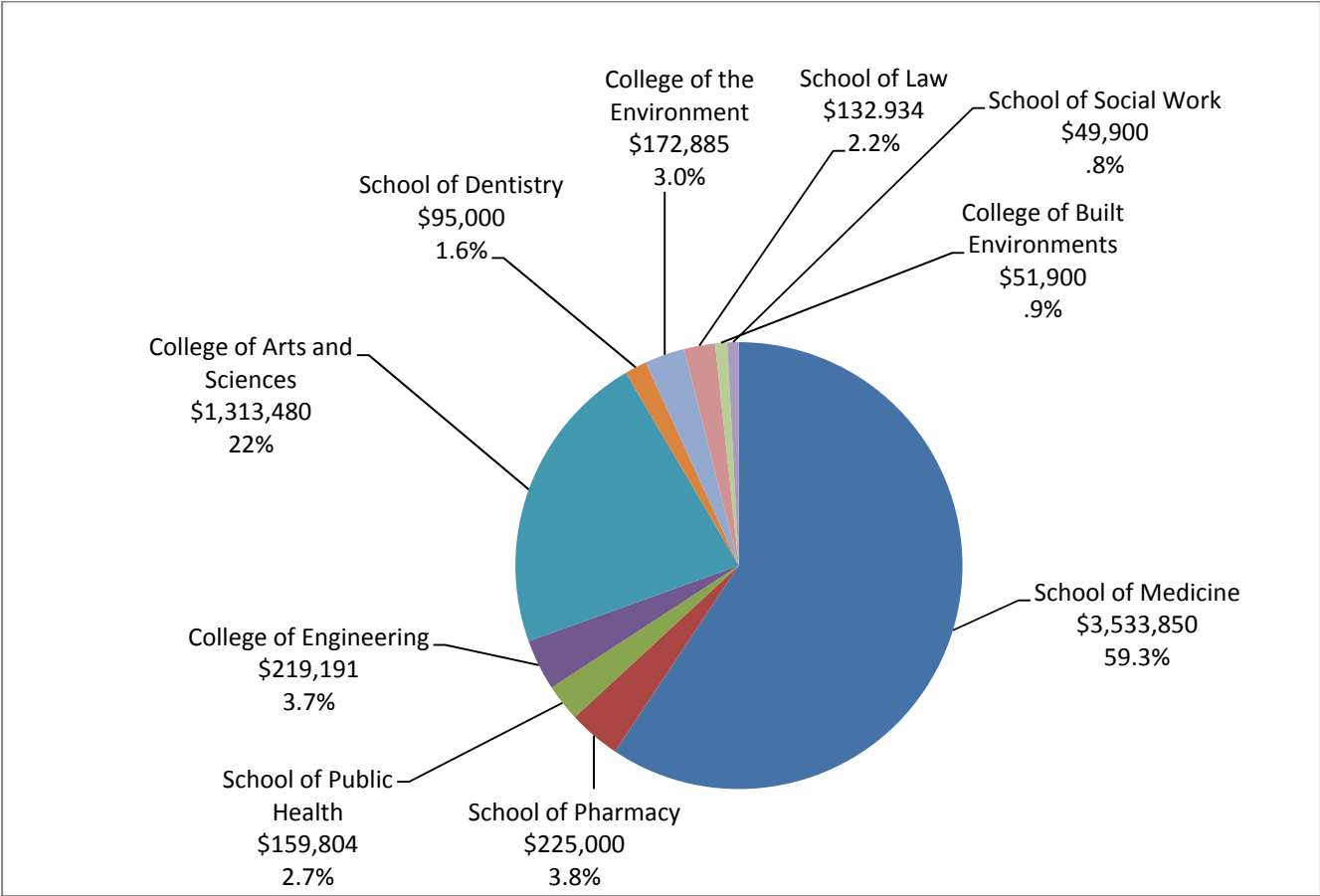
RRF Awards by Subcommittee, Fall 2011



RRF Awards by Rank, Fall 2011

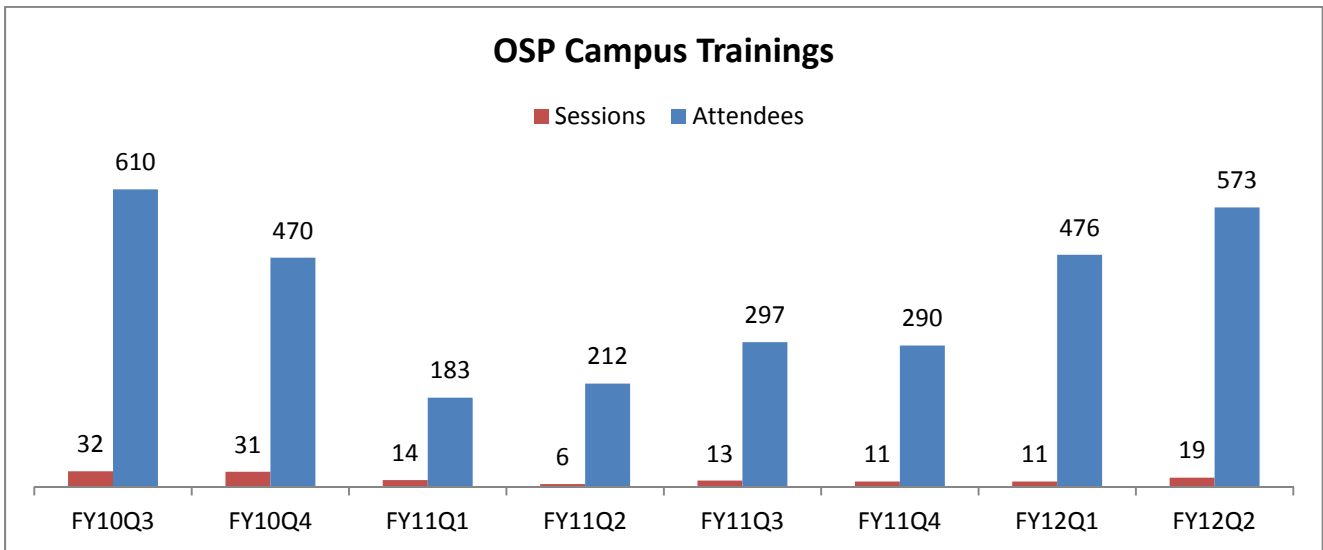


Provost Bridge Awards by School and College 12/06-12/11

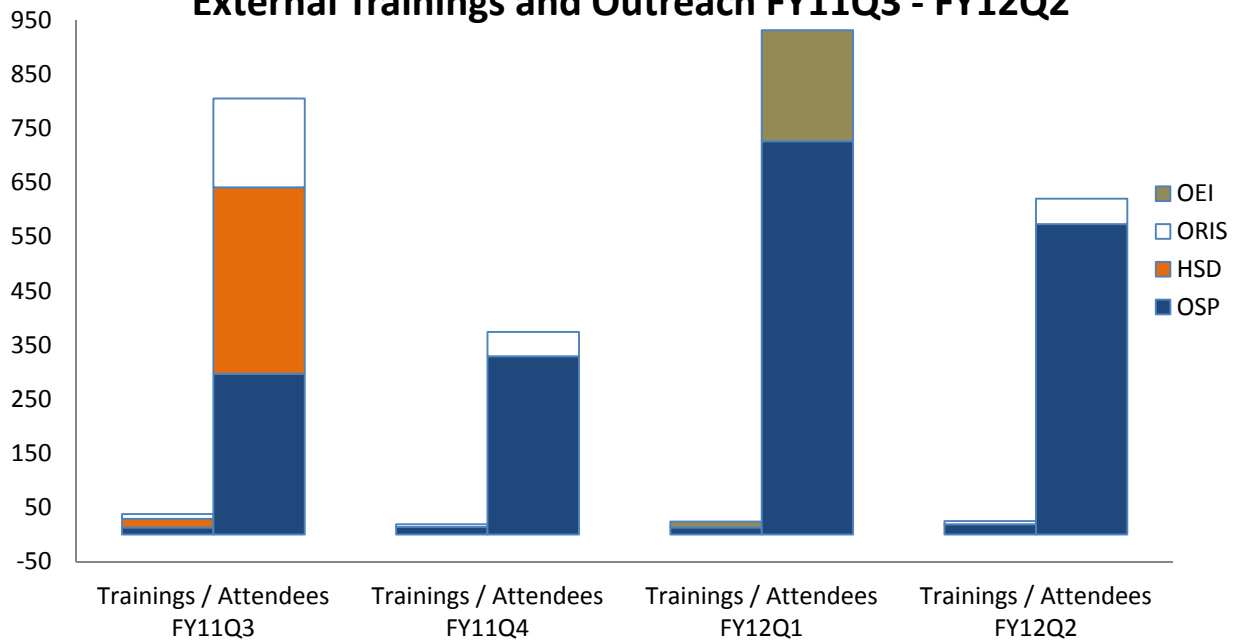


Campus Trainings

Unit	Session Title	Action	Sessions Within the Last 3 Months	Total Attendees Within the Last 3 Months
OSP/GCA	Introduction to Research Administration	Training	3	51
OSP	Grants.gov: The Basics	Training	1	20
OSP	Managing Research Administration Files	Training	1	17
OSP/Internal Audit	What's Audit Got to Do With It?	Training	1	17
OSP	Contracts Gone Wild!	Training	1	22
OSP	Subcontract Monitoring Guidelines	Training	1	35
OSP/GCA	Post Award Financial: Processes, Offices & Best Practices	Training	1	29
OSP	The Responsible Conduct of Research (undergrads)	Training	1	22
OSP	Professional Development for Research Administrators (Selected SOM departments)	Outreach	1	35
OSP/MAA/Internal Audit	Faculty Grants Management – In Person	Training	1	63
OSP/MAA/Internal Audit	Faculty Grants Management – Online	Training	1	110
OSP+	Faculty Brown Bag Sessions	Training	6	152
ORIS	SAGE 101	Training	3	19
ORIS	SAGE 101 for POD	Training	1	14
ORIS	SPAERC Read-Only	Training	2	14



External Trainings and Outreach FY11Q3 - FY12Q2



Training Developed

Unit	Name	Status	Description
OSP/GCA	Post Award Financial: Processes, Offices and Best Practices	Training – new	Developed a new course. Campus training scheduled for November, 2011
OSP	Faculty Brown Bag Series – Track I and II	Training – ongoing support	Two brown bag sessions are scheduled each month. Coordinate with speakers, communication to new faculty and MRAM.
OSP/Internal Audit	What's Audit Got to Do With It?	Training – new	Developed a new course. Campus training scheduled Fall, 2011
OSP	Contracts Gone Wild!	Training – new	Developed a new course. Campus training scheduled Fall, 2011
ORIS	SAGE 101	Training – update	Comprehensive update and revision of existing SAGE 101 course.
ORIS	SPAERC Read-Only	Training – update	Comprehensive update and revision of existing SPAERC Read-Only course.