VII. STANDING COMMITTEES

B. Finance and Asset Management Committee

Transforming Administration Program (TAP) Update

For information only.

BACKGROUND

The Transforming Administration Program (TAP) executive sponsor and TAP team developed the attached presentation slides as part of a regular update to the Regents about the program. The presentation is intended to introduce TAP goals, principles, and initiatives and facilitate discussion.

Attachment
Transforming Administration Presentation
TRANSFORMING ADMINISTRATION

Board of Regents
9/10/15

Prepared by Marisa Nickle, Director of Strategy & Academic Initiatives, Office of the Provost, and Ruth Johnston, Associate Vice President and Chief of Staff, Planning & Management

UNIVERSITY of WASHINGTON
TRANSFORMING ADMINISTRATION PROGRAM (TAP)

ONE UNIVERSITY, ONE ADMINISTRATION

> The new TAP program...
  – Builds on past efforts like Organizational Excellence, LEAN
  – Gets stuff done quickly
  – Saves money by saving time, consolidating/streamlining
  – Aligns with the UW Sustainable Academic Business Plan, “Public as a Philosophy” brand pillar
  – Engages campus, seeks input, is responsive, transparent
UW STRATEGY 2015
Sustainable Academic Business Plan
http://www.washington.edu/strategicplanning/

OUR MISSION
Preserve, advance and disseminate knowledge through research, education & service

OUR PROMISE
Together undaunted for a world of good — leading-edge student experience, public as a philosophy, proven impact and innovation mindset.

THE UW OF THE 21ST CENTURY
More competitive, collaborative, technology-adapt, nimble and diversified. Committed to strategic priorities of maintaining quality, staying true to our mission and providing solutions to society's most pressing issues.

SUSTAINABLE ACADEMIC BUSINESS PLAN
Purpose: Align activities with strategic priorities

SUSTAIN
- Decrease Costs

COMPETE
- Increase Revenues
- Invest in People
- Invest in Infrastructure

TRANSFORM
- Increase Access

Existing efforts like those described in briefs, Provost reports, etc.

KEY INITIATIVES
- Husky Experience
- Fostering Collaboration
- Teaching & Learning
- Transforming Administration Program (TFAP)
- Innovation Agenda
- Institutional Assessment
- Race & Equity
- Community Engagement
TAP’S OVERARCHING GOAL

> The key goal of TAP is simple — to enhance the culture of service in UW’s central administrative units.

> Administrative Units are those which report to a Vice President or Vice Provost.
PARTICIPANTS

> TAP Executive Sponsors: President and Provost
> TAP Team: Mary Lidstrom, Denzil Suite, Judy Howard, Ruth Johnston, Marisa Nickle, Margaret Shepherd, Paul Jenny
> The Organizational Excellence team: to support the work – led by Ruth Johnston with staff of now 14 change management staff by redeployment from Office of Research, Finance & Facilities, HR/Payroll
> TAP Improvement Activities: sponsored by senior leadership with cross-functional staff engagement
TAP GOALS & EXAMPLES

1. Streamline Administrative Services
   – President/Provost Offices Admin Audit

2. Implement New Systems
   – Childcare

3. Centralize Policies and Procedures
   – Centralize Servers/Virtualize Servers

4. Simplify Processes
   – Common Approach to Calendar Use

5. Assess Progress
   – Surveys