# UNIVERSITY CONSULTING ALLIANCE

# TokuSaku Consulting

#### PHILOSOPHY STATEMENT

The name TokuSaku (/tō•kü•sò•kü/) means "a well thought plan." As such, TokuSaku Consulting is a management consulting firm that offers



its clients solutions to business problems tailored to their unique situations. TokuSaku combines a process-focused, systems-agnostic methodology with competitive rates that supports clients who are continually challenged to do more with less.

### AREAS OF EXPERTISE/RESULTS

- Project/program Management
- Business analysis
- Facilitation
- Organizational analysis and design
- Process improvement
- Software selection
- Supply chain/ERP (Enterprise Resource Planning)

- Change management
- Business continuity planning
- Leadership development
- PMO (Project Management Office) setup
- Program design & implementation
- Strategic planning
- Business Intelligence and KPI design

## **EXPERIENCE / SELECTED PROJECTS**

- Worked with the School of Pharmacy to update their strategic plan. Facilitated workshops involving administration, faculty, staff and other stakeholders to identify vision, goals, and other aspects of strategic plan.
- Developed business continuity plan, procedures, and program for Educational Outreach. Interviewed staff throughout organization to identify and map mission critical and supporting business processes. Worked with three academic groups, operations, online learning, communications and others to validate plan and create an ongoing quarterly review process designed to keep plans current.
- Helped the College of Engineering advancement office review and improve business processes and administrative capacity.

# CREDENTIALS: Each of our consultants possesses a variety of degrees and certifications. Examples include:

- Project Management Certification
- Bachelor Degrees in various disciplines
- Six Sigma Black Belt and Green Belt
- Board memberships

- Master's Degrees in various disciplines, including organizational systems and business administration
- 2014 Puget Sound Journal 40 under 40 recognition, Matt Iseri

#### CONSULTING ACCOMPLISHMENTS

- UW-IT Analysis and Development Services List UW-14-0091
- OWMBE Certificate #M4M0023143
- NMSDC Certificate #PSO491
- 2015 Puget Sound Journal 100 Private Fastest Growing Companies #84

#### **SELECTED CLIENTS**

- UW Medicine
- UW College of Engineering
- City of Seattle

- King County Executive's 2013 Minority Small Business of the Year
- 2013 Puget Sound Journal 100 Private Fastest Growing Companies #55
- 2013 Puget Sound Journal Fastest-Growing Minority-Owned Business #8
- UW Educational Outreach
- Starbucks
- Group Health Cooperative

Contact the Alliance at 206-616-8461 OR alliance@u.washington.edu.