

Colleen A. McGough, M. Ed.



PHILOSOPHY STATEMENT

Strengthening the individual talents and skills within an organization brings vitality and greater value to service, quality of work life and team results. It is essential to coordinate individual efforts and focus on strengths, personal capabilities, opportunities for improvement and new strategies.

MY APPROACH

- Assist individuals in categorizing their personal strengths and opportunities in the context of their work environment
- Create a work plan for achieving goals relevant to personal and professional achievement
- Identify individual styles of learning and provide a supportive environment for growth and change
- Provide honest and compassionate feedback to individuals
- Suggest future opportunities for growth and advancement

AREAS OF EXPERTISE/RESULTS

- Leadership and Staff Training
- Performance Coaching
- Retreat Design and Facilitation
- Customized Training
- Meeting Facilitation
- Building Strong Work Teams
- Delivering Effective Presentations

EXPERIENCE / SELECTED PROJECTS

- Leadership & Staff Training: 25 years developing and facilitating training programs in all areas of communication & building relationships, inspiring others, conflict & change management, performance issues, customer service & coaching.
- Performance Coaching: Individual coaching to address specific skill areas to enhance professional & position effectiveness or problem situation.
- Retreat Design & Facilitation: Unique design and facilitation of a retreat or team building opportunity. Targeting opportunities for results and generate a high level of morale among employees.
- Delivering Effective Presentations: Learning to effectively express self in a variety of settings-one to-one, group meetings and formal presentations.

CREDENTIALS

- 16 successful years as a University faculty member & instructor
- 15 years as a respected business & organizational consultant
- Master of Education - Counseling
- State of Oregon Leadership Award.
- Recognized leader in health care management & leadership

SELECTED CLIENTS

- University of Washington Medical Center
- PacMed Clinics; The Polyclinic
- Overlake Hospital & Medical Center
- Microsoft
- University of Washington
- Oregon State University
- Boeing
- Children's Hospital & Regional Medical Center

Contact the Alliance at 206-616-8461 OR alliance@u.washington.edu.