# UNIVERSITY CONSULTING ALLIANCE

## The Athena Group - Mike De Luca, Principal

#### PHILOSOPHY STATEMENT

The Athena Group, LLC is a cooperative of forward-thinking practitioners who help build personal mastery, create human-friendly high-performing organizations, and enable positive change in communities. We live in a fast-paced, fragmented, resource constrained, and data rich world. Athena Group members help navigate this ever-changing environment, build relationships, and connect people and information to make a positive impact. Our consultants are constantly learning and practicing the newest and most effective techniques in the field of organizational and systems change, and innovating them to fit your needs.



#### AREAS OF EXPERTISE/RESULTS

- Financial process and outcomes improvement
- Budgeting, planning and revenue cycle
- Cost benefit analysis

- Lean process improvement, including daily management and visual systems
- Lean strategic planning and deployment
- Lean leadership coaching

### **EXPERIENCE / SELECTED PROJECTS**

- Group Health Executive Director of Finance. Led a department of 25 directors, managers, and analysts responsible for budgeting, forecasting, business analysis and reporting on operating divisions with an annual spend of approximately \$3 billion.
- Franciscan Health System Consultant, Revenue Cycle Improvement. Led root cause analysis, cross-functional process improvement and design/implementation of Lean daily management in Hospice service line reimbursement function (\$40 million annual revenue).
- Stanford Hospital and Medical Center Consultant, Budget Process Improvement. Provided consultation on implementation of "Beyond Budgeting" – the evolution of the financial planning process to align with an overall Lean strategy.
- City of Tukwila Consultant, Lean Process Improvement. Consultation on current state analysis and future design of Public Records Request process, including visual management.

#### **CREDENTIALS**

- Master of Science in Finance, Seattle University
- Master of Arts, Indiana University

 Fellow of the Healthcare Financial Management Association

#### **SELECTED CLIENTS**

- Stanford Hospital and Medical Center
- Palo Alto Medical Foundation
- Pierce County Public Works and Utilities
- VHA

- Franciscan Health System
- Microsoft
- City of Tukwila
- City of Seattle

Contact the Alliance at 206-616-8461 OR alliance@u.washington.edu.