

## Key

Increasing Rate/New Service

Decreasing Rate/Retiring Service

# FY 2015 - Rates for Self-Sustaining Services

Rates have been approved by UW Management Accounting & Analysis.

GROUP	SERVICE	NEW RATE (FY15)	OLD RATE (FY14)	UNIT	BILLING
<b>CONSULTING SERVICES</b>					
	<a href="#">Computer Repair</a>	Retiring	\$135.00	Hour	Each
	<a href="#">IT Consulting</a>	Varies	Varies	Hour	Each
<b>DATA CENTER</b>					
	<a href="#">Basic Co-Location - Full Cabinet</a>	\$412.50	\$375.00	Cabinet	Monthly
	<a href="#">Premium Co-Location - Full Cabinet</a>	\$577.50	\$525.00	Cabinet	Monthly
	<a href="#">Premium Co-Location for Med Centers / Non-UW Customer</a>	\$880.00	\$800.00	Cabinet	Monthly
	<a href="#">Co-Location - Installation and Setup</a>	\$1,149.50	\$1,045.00	Cabinet	Each
	<a href="#">Local Shared Single Unit Hotel Suite</a>	\$25.14	\$22.88	Rack	Monthly
	<a href="#">Standard Installation Fee</a>	\$200.00	N/A	Hour	Each
	<a href="#">Additional "Hands &amp; Eyes" Services</a>	\$85.00	N/A	Hour	Each
<b>DESKTOP SERVICES</b>					
	<a href="#">Nebula Managed Desktop</a>	\$36.50	\$39.90	Computer	Monthly
	<a href="#">Nebula Hourly Support</a>	\$109.00	\$109.00	Hour	Each
<b>EMAIL &amp; CALENDARING</b>					
UW Exchange	<a href="#">UW Exchange Local - Email &amp; Calendar</a>	Retiring	\$8.00	Account	Monthly
	<a href="#">UW Exchange Local - Resource Calendar</a>	Retiring	\$3.00	Account	Monthly
Misc. Services	<a href="#">Sponsored Account - Computing Services (Email, etc.)</a>	\$20.00	\$20.00	Account	Monthly
	<a href="#">Virtual Email Domain</a>	\$25.00	\$25.00	DNS	Monthly
<b>MOBILITY</b>					
Pager Services	<a href="#">Alpha Pager - Local</a>	Retiring	\$10.35	Pager	Monthly
	<a href="#">Alpha Pager - Nationwide</a>	Retiring	\$57.49	Pager	Monthly
	<a href="#">Numeric Pager - Local</a>	Retiring	\$5.18	Pager	Monthly
	<a href="#">Numeric Pager - Nationwide</a>	Retiring	\$27.01	Pager	Monthly
	<a href="#">Two Way Pager</a>	Retiring	\$24.72	Pager	Monthly
	<a href="#">Pager Feature - Additional Calling Area</a>	Retiring	\$2.30	Pager	Monthly
	<a href="#">Pager Feature - Voicemail</a>	Retiring	\$1.15	Pager	Monthly
	<a href="#">Pager Feature - Group Call</a>	Retiring	\$2.30	Group	Monthly
Mobile Technology	<a href="#">Basic Smartphone Support - iPhone, Microsoft, Android</a>	Retiring	\$21.00	Device	Monthly

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	<a href="#">BlackBerry Support - Exchange</a>	Retiring	\$32.00	Device	Monthly
	<a href="#">BlackBerry Support - Notify Link</a>	Retiring	\$61.00	Device	Monthly
	<a href="#">Device Setup</a>	Retiring	\$112.00	Device	Each
<b>OFF-CAMPUS COMMUNICATION SERVICES</b>					
Fiber Services	<a href="#">Cross Connects</a>	\$67.66	\$61.51	Connect	Monthly
	<a href="#">UW Metro Area Fiber</a>	\$809.86	\$736.24	Fiber Pair	Monthly
	<a href="#">Westin MMR Riser Fiber</a>	\$93.20	\$93.20	Fiber Pair	Monthly
	<a href="#">QMOE - 100MB*</a>	\$2,257.35	\$2,052.14	Circuit	Monthly
	<a href="#">QMOE - 50MB*</a>	\$1,343.97	\$1,221.79	Circuit	Monthly
T1 Services	<a href="#">T1 Line</a>	\$266.54	\$242.31	Line	Monthly
	<a href="#">T1 Mileage Surcharge</a>	Varies	Varies	Line	Monthly
	<a href="#">Dial Tone Mileage</a>	\$14.92	\$13.56	Line	Monthly
	<a href="#">Out of Band Modem</a>	\$40.49	\$36.81	Line	Monthly
<b>UW NETWORK CONNECTIVITY</b>					
Basic Ethernet	<a href="#">Data (Ethernet) Install</a>	\$137.00	\$137.00	Port	Each
	<a href="#">Basic Network - If included in Tech Recharge Fee</a>	\$0.00	\$0.00	Port	Monthly
	<a href="#">Basic Network - If not included in Tech Recharge Fee</a>	\$15.73	\$14.30	Port	Monthly
Firewall	<a href="#">Subnet Firewall*</a>	\$0.00	\$53.41	Firewall	Monthly
	<a href="#">Subnet Firewall - Hardware and Setup Fee*</a>	\$657.12	\$2,700.00	Firewall	Each
VPN	<a href="#">Subnet VPN</a>	\$299.48	\$272.25	Subnet	Monthly
<b>STANDARD MANAGED SERVERS</b>					
	<a href="#">Server Design, Installation and Support*</a>	Varies	Varies	Server	Monthly
	<a href="#">Server Management - Application Support</a>	\$118.00	\$118.01	Hour	Each
	<a href="#">Server Management - Unix System Support</a>	\$116.21	\$116.21	Hour	Each
	<a href="#">Server Management - Windows System Support</a>	\$116.21	\$116.21	Hour	Each
	<a href="#">Server Management - Database Support</a>	\$127.65	\$127.65	Hour	Each
	<a href="#">Server Management - Computer Room Fee</a>	\$17.45	\$15.86	Unit	Monthly
	<a href="#">Standard Managed Server (Virtual) - Windows Slice (Windows HA-VM)*</a>	\$58.56	\$58.56	Slice	Monthly

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	<a href="#">Standard Managed Server (Virtual) Basic - Windows Slice (Windows Basic VM)*</a>	\$18.84	\$18.84	Slice	Monthly
	<a href="#">Standard Managed Server (Virtual)- Unix Slice*</a>	\$22	\$22.00	Slice	Monthly
	<a href="#">Version Control (Subversion)</a>	\$65.00	\$65.00	Instance	Monthly
<b>SOFTWARE DISTRIBUTION AND LICENSING</b>					
UWARE	<a href="#">SAS - Software License*</a>	\$223.75	\$179.00	License	Each
	<a href="#">SPSS - Software License*</a>	\$178.75	\$143.00	License	Each
	<a href="#">Tableau - Software License</a>	\$900.00	N/A	License	Each
	<a href="#">Tableau - Support/Maintenance</a>	\$44.10	N/A	License	Monthly
<b>STORAGE</b>					
SAN Storage	<a href="#">Storage Area Network (SAN) - iSCSI Storage</a>	\$0.20	\$0.23	GB	Monthly
Research Storage (Iolo)	<a href="#">Shared Central File System for Research (Iolo)</a>	\$101.99	\$101.99	TB	Monthly
	<a href="#">Archive Storage Service for Research (Iolo)</a>	\$8.58	\$8.58	TB	Monthly
Storage Quotas	<a href="#">UW Email - Additional Storage</a>	\$0.76	\$0.76	GB	Monthly
	<a href="#">Shared File Service</a>	\$0.35	\$0.35	GB	Monthly
Data Backup and Archive	<a href="#">TSM Data Backup - Storage</a>	\$0.06	\$0.06	GB/Month	Monthly
<b>TECHNOLOGY SPACES</b>					
	<a href="#">Video Conference Studio with Operator</a>	Retiring	\$165.00	Hour	Each
<b>PHONES AND VOICE</b>					
Call Center Solutions	<a href="#">CMS Supervisor Client</a>	\$42.15	\$42.15	Supervisor	Monthly
	<a href="#">Call Management Solutions</a>	\$3.80	\$3.80	Number	Monthly
Long Distance	<a href="#">International*</a>	Varies	Varies	Minute	Each
	<a href="#">US &amp; Canada (Domestic)</a>	\$0.03	\$0.03	Minute	Each
	<a href="#">Directory Assistance</a>	\$1.25	\$1.25	Call	Each
Teleconferencing	<a href="#">Adobe Connect - Meeting Host License</a>	\$21.20	\$19.27	Account	Monthly
	<a href="#">Global Crossing - Ready Access*</a>	\$0.29	\$0.26	Minute	Each
	<a href="#">PGI - Global Meet*</a>	\$0.10	\$0.09	Minute	Each
	<a href="#">PGI - Ready Access*</a>	\$0.06	\$0.05	Minute	Each
	<a href="#">PGI - Scheduled Ready Conference*</a>	\$0.06	\$0.05	Minute	Each
	<a href="#">Toll-Free Conferences</a>	\$0.06	\$0.05	Minute	Each

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GROUP	SERVICE	NEW RATE (FY15)	OLD RATE (FY14)	UNIT	BILLING
	<a href="#">MeetMe Conferences</a>	\$3.76	\$3.42	Account	Monthly
Telephones	<a href="#">Telephone Line - If Included in Tech Recharge Fee</a>	\$4.05	\$4.05	Line	Monthly
	<a href="#">Telephone Line - If Not Included in Tech Recharge Fee</a>	\$10.84	\$10.84	Line	Monthly
	<a href="#">Telephone Line - Installation, Moves, Changes.</a>	\$137.00	\$137.00	Port	Each
	<a href="#">Virtual Number</a>	\$3.80	\$3.80		
	<a href="#">Telephone Set - Large</a>	\$4.48	\$4.48	Phone	Monthly
	<a href="#">Telephone Set - Small</a>	\$4.12	\$4.12	Phone	Monthly
	<a href="#">Telephone Set - Expansion Module</a>	\$1.06	\$1.06	Phone	Monthly
	<a href="#">Telephone Set - Legacy</a>	\$3.05	\$3.05	Phone	Monthly
<b>TELEVISION AND VIDEO</b>					
	<a href="#">HuskyTV</a>	\$13.20	\$17.60	Outlet	Monthly
<b>WEB PUBLISHING AND COLLABORATION TOOLS</b>					
	<a href="#">URL Forwarding and Masking</a>	\$50.00	\$50.00	URL	Annually
	<a href="#">UW SharePoint - 5GB Hosted</a>	\$68.70	\$68.70	Site	Monthly

\* Actual rates may vary, please contact our service center for details.