Date: Tuesday, February 7, 2012
Subject: FY 2013 Technology Recharge Fee
To: Deans, Chancellors, Directors, and Chairs

Dear Colleagues:

Based upon a recommendation by an oversight group of representatives from academic and administrative units, the Technology Recharge Fee (TRF) that provides critical information technology (IT) services delivered by UW Information Technology (UW-IT) will remain at current levels in FY 2013. The IT Costing Oversight Group was charged by the Provost to review the fee level and methodology. The Provost has accepted its recommendation to:

- Maintain the Technology Recharge Fee at its current level:
  - $52.68 per month per capita for all academic and administrative units
  - $53.43 per month per capita for the Medical Centers
- Continue to use the current methodology for calculating the fee
- Continue with the current basic bundle of services, including campus software license agreements with Microsoft and Apple

In addition, the dial tone rate for FY 2013 will remain at $4.05 per month per line, continuing the 33 percent decrease from the FY 2011 rate of $6.18 per month (a further reduction from the FY 2010 rate of $25.80 per month).

In making its recommendation, the IT Costing Oversight Group thought it prudent to maintain a consistent rate and methodology for the TRF with the full implementation of Activity Based Budgeting (ABB) anticipated in July 2012 and the institution undergoing a change in how it allocates resources.

The group will review the costing methodology used for the TRF in fall 2012. This will include an assessment of whether services provided by Information Management (part of UW-IT) should be incorporated into the Technology Recharge Fee model, how IT costs attributable to students are allocated and a review of information about the impact of ABB.

The TRF was established two years ago as the foundation of a new funding model for critical information technology services. The model was established after an in-depth costing analysis by an external firm and extensive outreach to the UW community. It replaced an outdated recharge model based upon phone lines, which did not cover the cost of services and was not sustainable. The TRF covers a basic bundle of IT services identified as critical by a group of representatives from across the UW community. The TRF also covers campus site licensing agreements that provide popular software from Microsoft and Apple. More information about the TRF, including details on what is included and how the per capita rate is calculated, can be found at
https://www.washington.edu/uwit/recharge.html

Support from this new model has enabled UW-IT to maintain a consistent level of basic service to campus while making essential IT investments in core infrastructure and services. These investments include important upgrades in networking, telephony and other critical computing services; a major Wi-Fi refresh to deliver enhanced speed, performance and coverage; delivering better business information through improved enterprise reporting and an HR/Payroll modernization effort; and launching key initiatives to improve the student experience.

In addition, through good stewardship of resources and careful strategic planning, UW-IT has been able to provide these essential services to the UW community without recommending an increase to the Technology Recharge Fee, which remains at the same rate as its initial implementation in Fiscal Year 2011.

We recognize this funding model represents a significant cost for each of your units, particularly as we continue to face difficult economic challenges. At the same time, we know a strong technology organization delivering services that enhance the productivity and effectiveness of students, faculty, and staff is essential to the future of this University. Thank you for your continued support.

Sincerely,

Kelli Trosvig
Interim Vice President and Vice Provost
UW Information Technology

cc: Michael Young, President
    Ana Mari Cauce, Provost and Executive Vice President
    V'Ella Warren, Senior Vice President