Technology Recharge Fee: Overview

What is the Technology Recharge Fee?

The Technology Recharge Fee was established in 2010 to provide a sustainable long-term funding model for essential information technology services at the University of Washington:

- **The fee is a per capita rate** paid by all UW academic and administrative units to supplement existing General and Designated Operating Funds.

- **The fee replaces an outdated recharge model** based upon phone lines that did not cover the cost of services and was not sustainable.

- **The fee provides UW Information Technology with a sustainable foundation** to support information technology (IT) needs for UW campuses.

- **Rates are reviewed annually**, published in spring and effective the following July.

How much is the Technology Recharge Fee in FY 2013?

- The Technology Recharge Fee for FY 2013 remains unchanged from the previous two fiscal years at:

    - $52.68 per month per capita for all academic and administrative units

    - $53.43 per month per capita for the Medical Centers (in addition to a separate service-level agreement for network and telecommunications services)

The dial tone rate for FY 2013 will remain at $4.05 per month per line, continuing the 33 percent decrease from the FY 2011 rate of $6.18 per month (a further reduction from the FY 2010 rate of $25.80 per month).

What services are covered by the fee?

The fee covers a basic bundle of IT services identified as critical by a group of representatives from across the University community in 2010, and affirmed during a 2011 review. Services include:

- Accessible technologies
- Accounts and passwords
- Administrative systems infrastructure
- Campus software licensing, including the Apple and Microsoft campus licensing agreements and more
- Basic backups and mass storage
- Basic email, calendaring, collaboration tools

- Basic data networks
- Basic telecommunications infrastructure
- Technology emergency preparedness and business continuity
- Teaching and learning tools
- UW enterprise portal
- Web publishing

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What are the Microsoft and Apple Campus Software License Agreements?

- The Microsoft Campus License Agreement provides most standard Microsoft products to all students, faculty and staff. Benefits include increased access to collaboration and productivity tools for students, faculty and staff, lower compliance risk to the University, enhanced security, and significant cost savings to individual University units.

- The Apple licensing agreement covers Apple Macintosh OS X, iWork and iLife software for use on UW-owned computers. This includes the Macintosh operating systems OS X 10.7 (Lion) and X 10.6 (Snow Leopard), iWork 09 (for documents, spreadsheets, and presentations), and iLife 11 (for photos, movies, and music).

- For more information on the license agreements, including how to get access to software, see: http://www.washington.edu/itconnect/wares/uware/

How were the FY 2013 rates set?

The IT Costing Oversight Group of representatives from academic and administrative units was charged by the Provost with reviewing the fee level and methodology for FY 2013. The Provost has accepted the group's recommendation to:

- Maintain the FY 2013 Technology Recharge Fee at its FY 2011 and FY 2012 levels
- Continue the current methodology for calculating the fee
- Continue with the same basic bundle of services
- Include the FY 2013 Microsoft Campus License Agreement in the basic bundle

Who is included in the per capita count?

- All salaried employees are included, whether full-or-part time, and regardless of job location or responsibilities. Excluded are graduate students, hourly and student hourly employees. The static count is the four quarter average taken at the midpoint of each quarter in the previous fiscal year. For information on how the fee is calculated, see: http://www.washington.edu/uwit/reports/FY2013PercapitaMethod.pdf

What is UW-IT doing to minimize rate increases?

- **Developing lower cost ways to deliver service** including moving student email to the cloud, reducing printing costs and negotiating new vendor contracts.

- **Conducting ongoing review of services and rates** to balance service levels with other University budget priorities and continually reviewing services, delivery models, priorities, expenditures and rates in order to keep costs down.

More information

See the Technology Recharge Fee Web site at http://www.washington.edu/uwit/recharge.html

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