

# FY 2013 - Rates for Self-Sustaining Services

GROUP	SERVICE	NEW RATE (FY13)	OLD RATE (FY12)	UNIT	BILLING
<b>CONSULTING SERVICES</b>					
	Computer Repair	\$135.00	\$135.00	Hour	Each
	IT Consulting	Varies	Varies	Hour	Each
<b>DATA CENTER</b>					
	Basic Co-Location - Half Cabinet	\$225.00	\$288.82	Cabinet	Monthly
	Basic Co-Location - Full Cabinet	\$375.00	\$475.88	Cabinet	Monthly
	Premium Co-Location - Half Cabinet	\$315.00	\$288.82	Cabinet	Monthly
	Premium Co-Location - Full Cabinet	\$525.00	\$475.88	Cabinet	Monthly
	Premium Co-Location for Med Centers / Non-UW Customer	\$800.00	\$764.70	Cabinet	Monthly
	Co-Location - Installation and Setup	\$1,045.00	\$1,045.00	Cabinet	Each
<b>DESKTOP SERVICES</b>					
	Nebula Managed Desktop	\$41.20	\$42.24	Computer	Monthly
	Nebula Hourly Support	\$113.80	\$113.80	Hour	Each
<b>EMAIL &amp; CALENDARING</b>					
UW Exchange	UW Exchange - Email & Calendar	\$8.00	\$8.00	Account	Monthly
	UW Exchange - Resource Calendar	\$3.00	\$3.00	Account	Monthly
Misc. Services	Sponsored Account - Computing Services (Email, etc.)	\$20.00	\$20.00	Account	Monthly
	Virtual Email Domain	\$25.00	\$25.00	DNS	Monthly
<b>MOBILITY</b>					
Pager	Alpha Pager - Local	\$9.93	\$9.93	Pager	Monthly
	Alpha Pager - Nationwide	\$55.17	\$55.17	Pager	Monthly
	Numeric Pager - Local	\$4.97	\$4.97	Pager	Monthly
	Numeric Pager - Nationwide	\$25.92	\$25.92	Pager	Monthly
	Two Way Pager	\$23.72	\$23.72	Pager	Monthly
	Pager Feature - Additional Calling Area	\$2.21	\$2.21	Pager	Monthly
	Pager Feature - Voicemail	\$1.10	\$1.10	Pager	Monthly
	Pager Feature - Group Call	\$2.21	\$2.21	Group	Monthly
Smartphone	Basic Smartphone Support - iPhone, Microsoft, Android	\$21.00	\$22.00	Device	Monthly
	BlackBerry Support - Exchange	\$32.00	\$33.00	Device	Monthly
	BlackBerry Support - Notify Link	\$61.00	\$64.00	Device	Monthly
	Device Setup	\$112.00	\$116.00	Device	Each
<b>OFF-CAMPUS COMMUNICATION SERVICES</b>					
Fiber Services	Cross Connects	\$61.51	\$68.23	Connect	Monthly
	UW Metro Area Fiber	\$736.24	\$816.70	Fiber Pair	Monthly
	Dark Fiber	\$93.20	\$103.38	Fiber Pair	Monthly
	QMOE - 100MB*	\$2,052.14	\$2,276.41	Circuit	Monthly

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Fiber Services (Continued)	QMOE - 50MB*	\$1,221.79	\$1,355.31	Circuit	Monthly
T1 Services	T1 Line	\$242.31	\$268.79	Line	Monthly
	T1 Mileage Surcharge	Varies	Varies	Line	Monthly
	Dial Tone Mileage	\$13.56	\$15.04	Line	Monthly
	Out of Band Modem	\$36.81	\$40.83	Line	Monthly
<b>UW NETWORK CONNECTIVITY</b>					
Basic Ethernet	Data (Ethernet) Install	\$137.00	\$146.00	Port	Each
	Basic Network - If included in Tech Recharge Fee	\$0.00	\$0.00	Port	Monthly
	Basic Network - If not included in Tech Recharge Fee	\$13.00	\$12.00	Port	Monthly
Firewall	Subnet Firewall*	\$48.55	\$48.55	Firewall	Monthly
	Subnet Firewall - Hardware and Setup Fee*	\$2,700.00	\$2,700.00	Firewall	Each
VPN	Subnet VPN	\$272.25	\$302.00	Subnet	Monthly
<b>STANDARD MANAGED SERVERS</b>					
	Server Design, Installation and Support	Varies	Varies	Server	Monthly
	Server Management - Application Support	\$128.40	\$130.79	Hour	Each
	Server Management - Unix System Support	\$128.97	\$130.75	Hour	Each
	Server Management - Windows System Support	\$128.97	\$130.75	Hour	Each
	Server Management - Database Support	\$143.57	\$143.18	Hour	Each
	Server Management - Computer Room Fee	\$15.86	\$15.86	Unit	Monthly
	Virtual Server - Windows (Basic)	\$43.00		Unit	Monthly
	Virtual Server - Windows (High Availability)	\$110.00		Unit	Monthly
	Virtual Server - Unix	\$22.00		Unit	Monthly
	Version Control (Subversion)	\$65.00	\$65.00	Instance	Monthly
<b>SOFTWARE DISTRIBUTION AND LICENSING</b>					
UWARE	SAS - Software License	TBD	\$163.59	License	Each
	SPSS - Software License	TBD	\$81.50	License	Each
<b>STORAGE</b>					
SAN Storage	Storage Area Network (SAN) - iSCSI Storage	\$0.24	\$0.23	GB	Monthly
Research Storage (Iolo)	Shared Central File System for Research (Iolo)	\$131.12	\$126.95	TB	Monthly
	Archive Storage Service for Research (Iolo)	\$15.82	\$15.32	TB	Monthly
Storage Quotas	UW Email - Additional Storage	\$0.76	\$0.76	GB	Monthly
	Streaming - Additional Storage	\$0.35	\$0.35	GB	Monthly
	Web Publishing - Additional Storage	\$0.35	\$0.35	GB	Monthly
	Linux Shell - Additional Storage	\$0.35	\$0.35	GB	Monthly
Data Backup and Archive	TSM Data Backup - Storage	\$0.002	\$0.0014	GB/Day	Monthly
	TSM Data Backup - Transfer	\$0.000	\$0.14	GB	Each

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<b>TECHNOLOGY SPACES</b>					
	Video Conference Studio with Operator	\$165.00	\$165.00	Hour	Each
<b>PHONES AND VOICE</b>					
Call Center Solutions	CMS Supervisor Client	\$42.15	\$41.19	Supervisor	Monthly
	Call Management Solutions	\$3.80	\$3.71	Number	Monthly
Long Distance	International	Varies	Varies	Minute	Each
	US & Canada (Domestic)	\$0.04	\$0.033	Minute	Each
	Directory Assistance	\$1.25	\$1.25	Call	Each
Teleconferencing	Adobe Connect - Meeting Host License	\$21.42	\$29.12	Account	Monthly
	Global Crossing - Ready Access*	\$0.29	\$0.39	Minute	Each
	PGI - Global Meet*	\$0.10	\$0.13	Minute	Each
	PGI - Ready Access*	\$0.06	\$0.08	Minute	Each
	PGI - Scheduled Ready Conference*	\$0.06	\$0.08	Minute	Each
	Toll-Free Conferences	\$0.06	\$0.08	Minute	Each
	MeetMe Conferences	\$3.80	\$3.71	Minute	Each
Telephones	Telephone Line - If Included in Tech Recharge Fee	\$4.05	\$4.05	Line	Monthly
	Telephone Line - If Not Included in Tech Recharge Fee	\$10.84	\$10.84	Line	Monthly
	Telephone Line - Installation, Moves, Changes.	\$137.00	\$146.00	Port	Each
	Virtual Number	\$3.80	\$3.71		
	Telephone Set - Large 16-34 Button	\$4.48	\$4.81	Phone	Monthly
	Telephone Set - Small 5-12 Button	\$4.12	\$4.42	Phone	Monthly
	Telephone Set - Expansion Module	\$1.06	\$1.14	Phone	Monthly
	Telephone Set - Legacy	\$3.05	\$3.27	Phone	Monthly
<b>TELEVISION AND VIDEO</b>					
	HuskyTV	\$16.00	\$17.28	Outlet	Monthly
<b>WEB PUBLISHING AND COLLABORATION TOOLS</b>					
	URL Forwarding and Masking	\$50.00	\$50.00	URL	Annually
	UW SharePoint - 5GB Hosted	\$68.70		Site	Monthly

\* Actual rates may vary, please contact our service center for details.