# Technology Recharge Fee
# FY2013—Basic Bundle of Services
(Common services charged per capita)

| Service Description | Limitation/Exclusion | UW-IT Line of Business |
|---|---|---|
| 1. **Accessible Technologies**<br>Services that support the use of technology for people with disabilities. | Consulting does not include solution implementation. | Access Technology Center<br><br>DO-IT |
| 2. **Accounts and Passwords**<br>UW electronic identities, accounts on central UW systems, and services that enable access control for online applications.<br>Services include UW NetID and passwords, UW Directories, Administrative System accounts, UW Windows Infrastructure, Access Management, and Wi-Fi registration.<br>UW NetIDs available for other uses: www.uw.edu/itconnect/accounts/ | Limited to one personal UW NetID.<br><br>Does not include computing services for Sponsored UW NetIDs. | Access Management<br><br>Accounts and Passwords<br><br>UW Directories<br><br>UW Windows Infrastructure |
| 3. **Administrative Systems Infrastructure**<br>Systems infrastructure and technology support for UW administrative/business systems. | Does not include new applications or projects or major changes to services (e.g., upgrades and expansions). | Database Services<br><br>Developer Tools<br><br>EMC Storage Services<br><br>IT Production Printing<br><br>MCP Services<br><br>UW Administrative Business Systems |
| 4. **Basic Backups and Mass Storage**<br>Storage, backup, and recovery of centrally managed UW applications and systems. | Does not include departmental or individual storage, backup, and recovery of applications and systems. | Enterprise Tape Libraries<br><br>SAN<br><br>TSM Backup Services |

**INFORMATION TECHNOLOGY**
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| **5. Basic Data Networks**<br><br>Wired and Wi-Fi wireless network services, including network engineering, network and security operations, and Internet connectivity. Service includes Wi-Fi 802.11b/g and 802.11a where available, and 10/100/1000 Mbps where available.<br><br>Infrastructure to enhance cellular and wireless coverage and service on University property. | Limited to two ports per capita.<br><br>Use limited by:<br>• IP addressing<br>• Internet access bandwidth<br><br>Does not include:<br>• Unplanned wiring, switch, and wireless upgrades or network expansion<br>• Enhanced Wi-Fi (e.g., encryption, 802.11n, VOIP)<br>• Enhanced network services (e.g., VPN, DNS)<br>• Moves, adds, and changes | Communication Infrastructure Engineering<br><br>Internet Commodity<br><br>UW Network Connectivity Services<br><br>Mobile Technology |
| **6. Basic Email, Calendaring, and Collaboration Tools**<br><br>Electronic mail services, including spam and virus protection, bulk mail, and email lists.<br><br>Services include UW Email, UW Google Apps, UW Windows Live, Departmental Calendars, and UW Events Calendar. | Limited to one account per capita.<br><br>Use limited by:<br>• Contractual obligations<br>• Storage and delivery quota's per service description<br>• Appropriate use guidelines<br><br>Does not include enhanced email and calendaring. | UW Email |
| **7. Basic Telecommunications Infrastructure**<br><br>Common infrastructure and technology support to deliver dial tone and other telecommunication services. | Limited to one personal number per capita. Does not include:<br>• Telephone sets (monthly fee based on phone type)<br>• Port-based maintenance (monthly fee per line)<br>• Enhanced telecommunication services (e.g., call center solutions)<br>• Moves, adds, and changes | Dial Tone (parts of) |

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| **8. Campus Software Licensing**<br><br>Provision of UW licensed anti-virus software for desktop computers.<br><br>Microsoft and Apple Campus License Agreements. | Eligibility limited by UW NetID.<br><br>Use limited by contractual obligations. | Campus Site Licenses |
| **9. Teaching & Learning Tools**<br><ul><li>Catalyst Web Tools used for courseware and to support teaching, learning, and research. Examples include Collect It, CommonView, File Manager, GoPost, GradeBook, Group Manager, QuickPoll, ShareSpaces, UMail, and WebQ.</li><li>Basic support for technology-based teaching, learning, and research, including face-to-face, phone, and email consulting, workshops, and how-to Web content.</li></ul> | Eligibility limited to UW NetID, though online tools can be accessed with ProtectNetwork IDs<br><br>Consulting does not include solution implementation. | Campus Technology Research<br><br>Catalyst Web Tools<br><br>LT Campus Technology Support |
| **10. Technology Emergency Preparedness and Business Continuity**<br><ul><li>Infrastructure to support emergency communications, notifications, and operations.</li><li>Business continuity planning and implementation for centrally managed UW applications and systems.</li></ul> | Does not include departmental business continuity planning and implementation. | Crisis Communications<br><br>UW Emergency Response Tools |
| **11. UW Enterprise Portal**<br><br>Service and support for UW's enterprise portal infrastructure (MyUW). | Eligibility limited by UW NetID<br><br>Use limited by appropriate use guidelines<br><br>Does not include:<ul><li>Design and development of content</li><li>Application development and support</li></ul> | Enterprise Portals |

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| **12. Web Publishing**<br><br>Hosting and Web services for faculty, staff, students, courses, departments, and UW administrative pages. | Eligibility limited by UW NetID<br><br>Use limited by:<br>• Storage quota per service description<br>• Appropriate use guidelines<br><br>Does not include:<br>• Content and Web development<br>• Application support | Web Hosting<br><br>Web Publishing |