Technology Recharge Fee:
Overview

What is the Technology Recharge Fee?

The Technology Recharge Fee was established in 2010 to provide a sustainable long-term funding model for essential information technology services at the University of Washington:

- **The fee is a per capita rate** paid by all UW academic and administrative units to supplement existing General and Designated Operating Funds.

- **The fee replaces an outdated recharge model** based upon phone lines that did not cover the cost of services and was not sustainable.

- **The fee provides UW Information Technology with a sustainable foundation** to support information technology (IT) needs for UW campuses.

- **Rates are reviewed annually**, published in spring, and effective the following July.

How much is the Technology Recharge Fee in FY 2012?

- The Technology Recharge Fee for FY 2012 remains unchanged from the previous fiscal year at:

  – $52.68 per month per capita for all academic and administrative units

  – $53.43 per month per capita for the Medical Centers (in addition to a separate service-level agreement for network and telecommunications services)

- The **telephone rate for FY 2012 has been reduced to $4.05 per month**, an average savings of $2 per employee, which will help offset the Technology Recharge Fee. This reflects UW-IT's continuing effort to reduce costs and increase efficiencies, resulting in yearly decreases from $25.80 in FY 2010.

What services are covered by the fee?

The fee covers a basic bundle of IT services identified as critical by a group of representatives from across the University community in 2010, and affirmed during a 2011 review. Services include:

- Accessibility services
- Accounts and passwords
- Administrative systems infrastructure
- Campus Site licensing, including the Microsoft Campus Licensing Agreement
- Basic backups and mass storage
- Basic email, calendaring, and collaboration tools

- Basic networking
- Basic telecommunications infrastructure
- Technology emergency preparedness
- Wireless cellular service infrastructure
- Teaching and learning tools
- UW enterprise portal
- Web publishing

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How were the FY 2012 rates set?

A comprehensive review of the FY 2011 Technology Recharge Fee was conducted by an oversight committee of representatives from UW academic and administrative units. The committee evaluated the fee level, methodology, process and services. The Provost accepted the committee's recommendations to:

- Maintain the FY 2012 Technology Recharge Fee its FY 2011 level
- Continue the current methodology for calculating the fee
- Continue with the same basic bundle of services
- Renew the Microsoft Campus License Agreement for FY 2012

What is the Microsoft Campus License Agreement?

- The Microsoft Campus License Agreement provides most standard Microsoft products to all students, faculty and staff.
- Benefits include increased access to collaboration and productivity tools for students, faculty and staff, lower compliance risk to the University, enhanced security, and significant cost savings to individual University units.
- For more information on the Microsoft Campus License Agreement, including how to get access to software, see http://www.washington.edu/uware/

Who is included in the per capita count?

- All salaried employees are included, whether full-or-part time, and regardless of job location or responsibilities. Excluded are graduate students, hourly, and student hourly employees. The static count is the four quarter average taken at the midpoint of each quarter in the previous calendar year. For more information on how the fee is calculated see: http://www.washington.edu/uwit/reports/FY2012PercapitaMethod.pdf

What is UW-IT doing to minimize rate increases?

- **Developing lower cost ways to deliver service** including moving student email to the cloud, reducing printing costs, and negotiating new vendor contracts.
- **Conducting ongoing review of services and rates** including working with UW oversight groups to balance service levels with other University budget priorities and continually reviewing services, delivery models, priorities, expenditures, and rates in order to keep costs down.

More information

See the Technology Recharge Fee Web site at http://www.washington.edu/uwit/recharge.html

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