

# Enhancing Collaboration Within the IT Community

Darcy Van Patten,  
*Office of Research*

Richard Coffey,  
*Physics & Astronomy*

Jan Sullivan,  
*Office of Information Management*

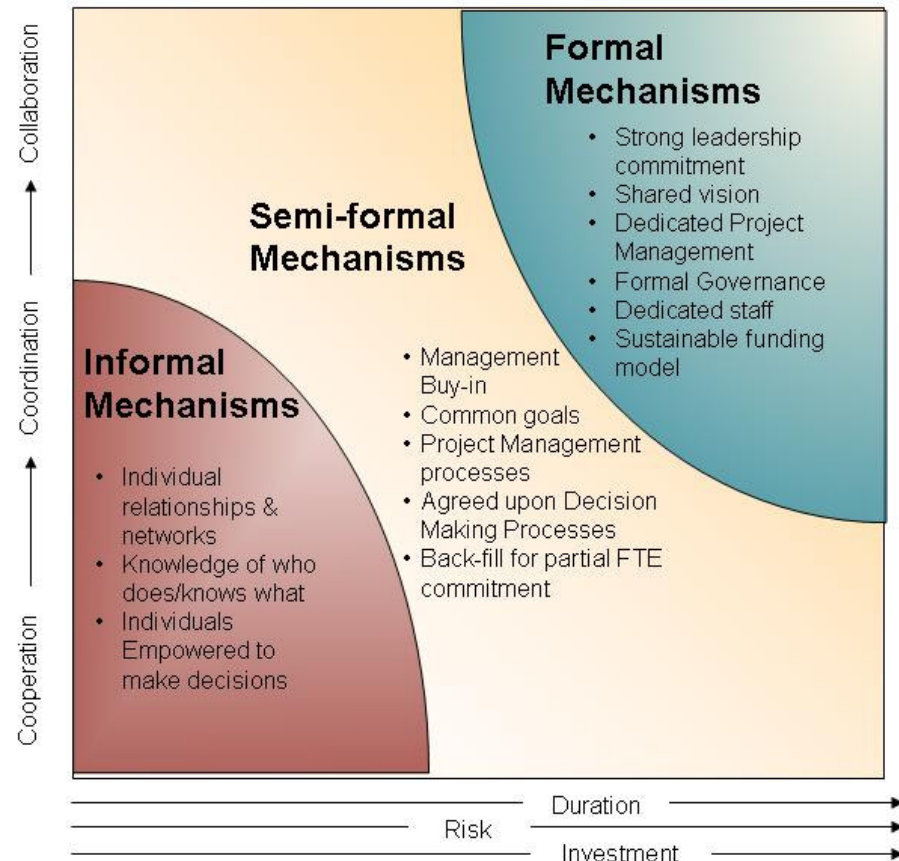
Mark Baratta,  
*College of Architecture & Urban Planning*

Jan Eveleth,  
*UW Technology*

Gary Bissiri,  
*UW Technology*

Dinah Walters,  
*Financial Management*

Scott Stephenson,  
*Office of Information Management*



## Goals of Our Discussion

1. Share some things we learned during our exploration of collaboration
2. Add new voices and ideas to the ongoing dialogue about collaboration within the IT community at UW
3. Get us all thinking about how we as individuals own and influence the direction and outcomes of collaborative efforts

## How We Explored the Subject of Collaboration

- Explored our experiences by writing case studies of different collaborations we've participated in
- Interviewed individuals participating in the UW local IT Leadership Program
- Interviewed key individuals charged with increasing IT collaboration at the UW
- Surveyed graduates of the National IT Leadership Program from
  - University of Chicago
  - University of California-Berkeley
  - Indiana University
  - University of Wisconsin-Madison

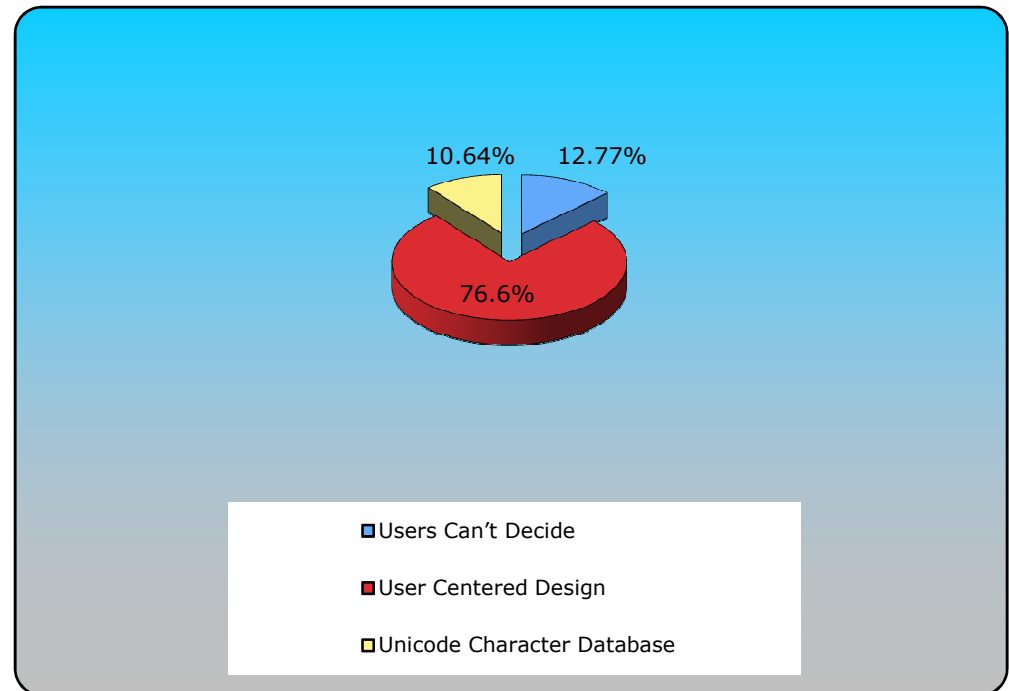
## The Exploration Continues...

### **Activating your clicker**

- Press the “GO” button
- The LED above 1/A button will flash red/green
- When it stops, you should be connected to the receiver

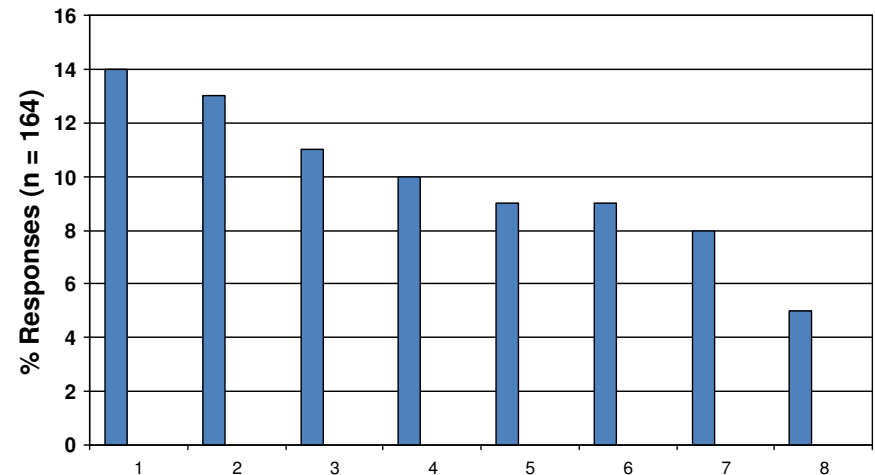
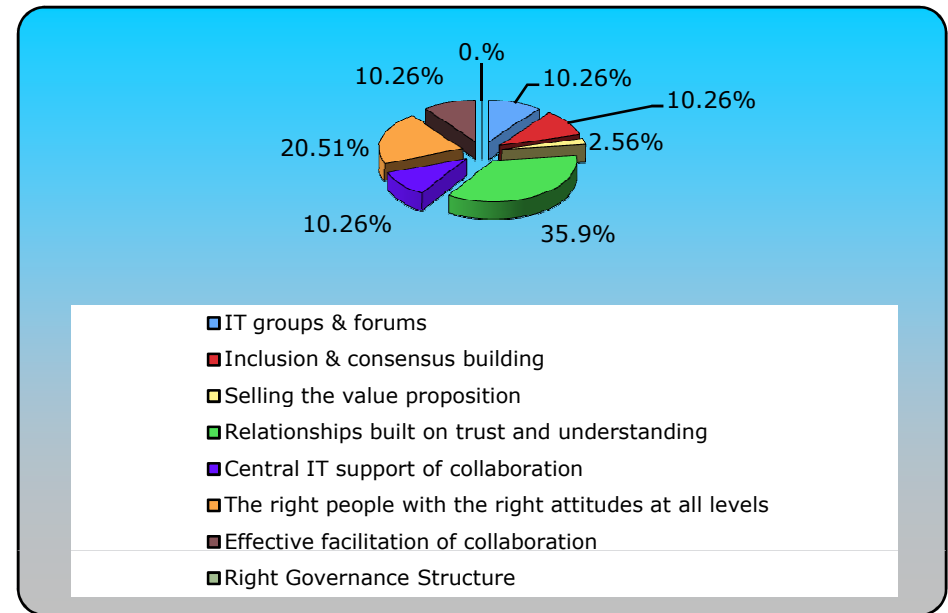
# Test – UCD stands for?

1. Users Can't Decide
2. User Centered Design
3. Unicode Character Database



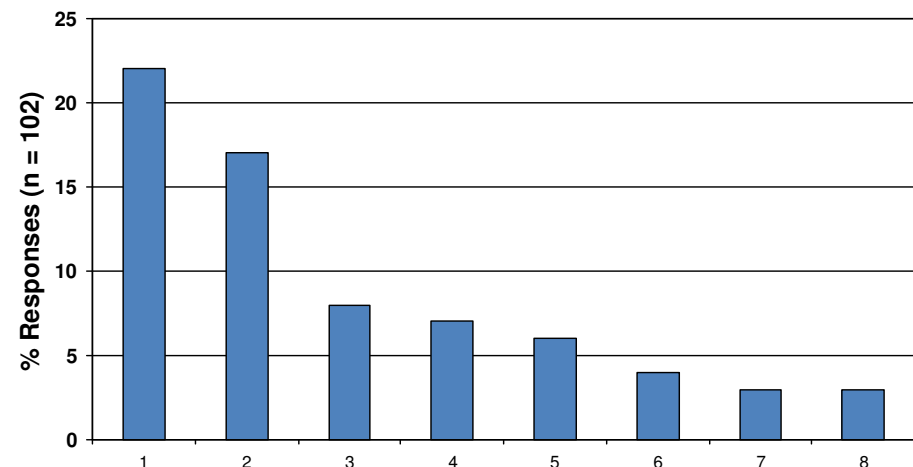
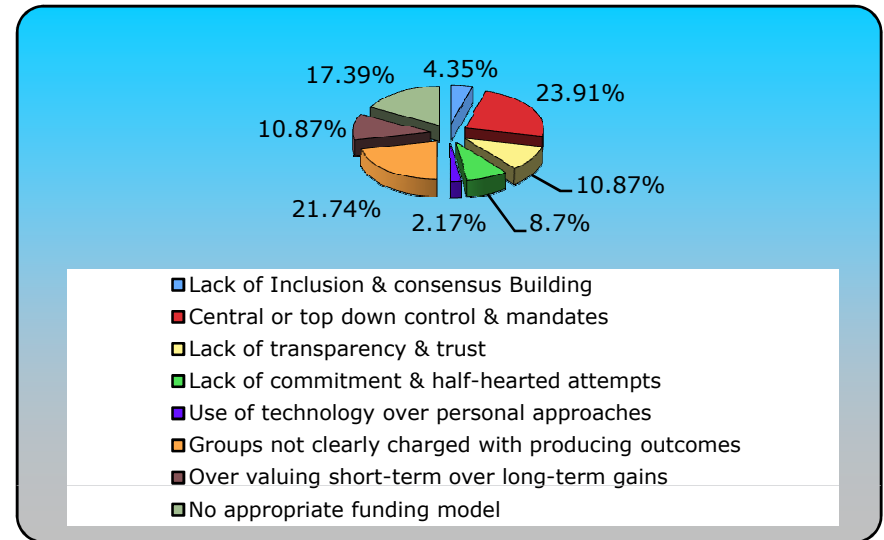
# What's Working?

1. IT groups & forums
2. Inclusion & consensus building
3. Selling the value proposition
4. Relationships built on trust and understanding
5. Central IT support of collaboration
6. The right people with the right attitudes at all levels
7. Effective facilitation of collaboration
8. Right Governance Structure



# What's Not Working?

1. Lack of Inclusion & consensus Building
2. Central or top down control & mandates
3. Lack of transparency & trust
4. Lack of commitment & half-hearted attempts
5. Use of technology over personal approaches
6. Groups not clearly charged with producing outcomes
7. Over valuing short-term over long-term gains
8. No appropriate funding model

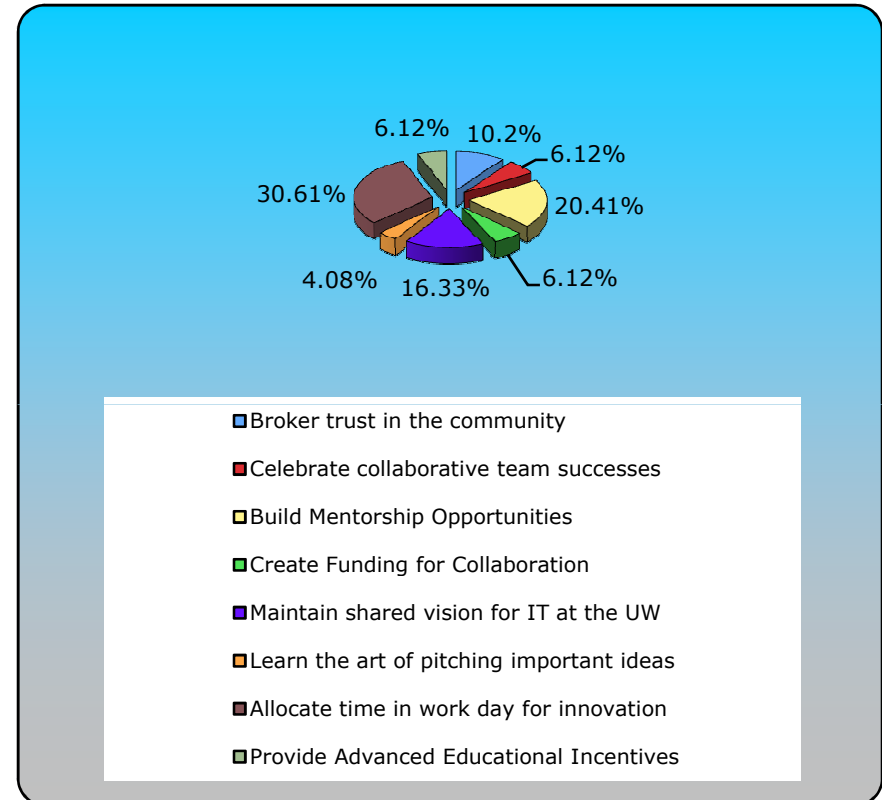


## Key Findings from the Study

- People & relationships will continue to drive successful collaborations
- IT professional at all levels must become strategic business partners
- Central IT plays a crucial role
- Positive change is underway

## Recommendations & What's Important

1. Broker trust in the community
2. Celebrate collaborative team successes
3. Build Mentorship Opportunities
4. Create Funding for Collaboration
5. Maintain shared vision for IT at the UW
6. Learn the art of pitching important ideas
7. Allocate time in work day for innovation
8. Provide Advanced Educational Incentives



## The Future of Collaboration Within IT?

### It's up to all of us to decide

- Is it important enough to the UW's vision and mission that we have the institutional will to make it work?
- As leaders, can we create the space for collaboration and innovation to occur?
- As individuals, can we step into that space and take ownership for the direction and outcomes of collaborative efforts?