## Technology Recharge Fee

**FY2018 — Basic Bundle of Services**  
(Common services charged per capita)

<table>
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<tr>
<th>Service Description</th>
<th>Limitation/Exclusion</th>
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| **1. Accessible Technologies**  
Services that support the use of technology for people with disabilities. | Consulting does not include solution implementation. | Access Technology Center (ATC)  
DO-IT |
| **2. Accounts and Passwords**  
UW electronic identities, accounts on central UW systems, and services that enable access control for online applications.  
Services include UW NetID and passwords, UW Directories, Administrative System accounts, UW Windows Infrastructure, Access Management, and Wi-Fi registration.  
UW NetIDs available for other uses: [www uw edu itconnect accounts/](http://www.uw.edu/itconnect/accounts/) | Limited to one personal UW NetID.  
Does not include computing services for Sponsored UW NetIDs. | Access Management  
Accounts and Passwords  
UW Directories  
UW Windows Infrastructure |
| **3. Administrative Systems Infrastructure**  
Systems infrastructure and technology support for UW administrative/business systems. | Does not include new applications or projects or major changes to services (e.g., upgrades and expansions). | Database Services  
Developer Tools  
EMC Storage Services  
IT Production Printing  
MCP Services  
UW Administrative Business Systems |
| **4. Backups and Mass Storage**  
Storage, backup, and recovery of centrally managed UW applications and systems. | Does not include departmental or individual storage, backup, and recovery of applications and systems. | Enterprise Tape Libraries  
SAN  
TSM Backup Services |
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<td><strong>5. CISO – Information Security &amp; Privacy</strong></td>
<td>Services are designed to help UW units understand risks by analyzing and forecasting threats to information security, researching applicable information security and privacy laws, providing education on safeguarding institutional information, and consulting on incident management.</td>
<td>CISO</td>
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<tr>
<td><strong>6. Data Centers</strong></td>
<td>Provide co-location services for centrally managed UW applications and systems.</td>
<td>Data Centers</td>
</tr>
<tr>
<td><strong>7. Data Networks</strong></td>
<td>Wired and Wi-Fi wireless network services, including network engineering, network and security operations, and Internet connectivity. Services includes Wi-Fi 802.11a/g/n, and 10/100/1000 Mbps where available. Infrastructure to enhance cellular and wireless coverage and service on University property.</td>
<td>Communication Infrastructure Engineering Internet Commodity UW Network Connectivity Services Mobile Technology</td>
</tr>
<tr>
<td><strong>8. Email, Calendaring, and Productivity Tools</strong></td>
<td>Electronic mail services, including spam and virus protection, bulk mail, and email lists. Services include UW Email, UW Google Apps, UW Windows Live, Departmental Calendars, and UW Events Calendar.</td>
<td>UW Email Cloud Services UW Events Calendar</td>
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**Note:**
- **Use limited by:**
  - Contractual obligations
  - Storage and delivery quota’s per service description
  - Appropriate use guidelines
- **Does not include enhanced email and calendaring.**
- **Does not include:**
  - Unplanned wiring, switch, and wireless upgrades or network expansion
  - Enhanced Wi-Fi (e.g., encryption, VOIP)
  - Enhanced network services (e.g., VPN, DNS)
  - Moves, adds, and changes

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| 9. **Telecommunications Infrastructure**  
Common infrastructure and technology support to deliver dial tone and other telecommunication services. | Limited to one personal number per capita.  
Does not include:  
• Telephone sets (monthly fee based on phone type)  
• Port-based maintenance (monthly fee per line)  
• Enhanced telecommunication services (e.g., call center solutions)  
• Moves, adds, and changes | Telephony (parts of) |
| 10. **Campus Software Licensing**  
Provision of UW licensed anti-virus software for desktop computers.  
Microsoft and Apple Campus License Agreements. | Eligibility limited by UW NetID.  
Use limited by contractual obligations. | Campus Site Licenses |
| 11. **Teaching & Learning Tools**  
Catalyst Web Tools used for courseware and to support teaching, learning, and research.  
Examples include Collect It, CommonView, File Manager, GoPost, GradeBook, Group Manager, QuickPoll, ShareSpaces, UMail, and WebQ.  
Basic support for technology-based teaching, learning, and research, including face-to-face, phone, and email consulting, workshops, and how-to Web content.  
Support for Canvas & Tegrity applications. | Eligibility limited to UW NetID, though online tools can be accessed with ProtectNetwork IDs.  
Consulting does not include solution implementation. | Campus Technology Research  
Catalyst Web Tools  
Learning Management Systems  
Lecture Capture Services  
LT Campus Technology Support  
LT Computing Centers  
LT Training & Workshops  
Mobile Support for Academic Services |
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<td><strong>12. Emergency Preparedness and Business Continuity</strong></td>
<td>Does not include departmental business continuity planning and implementation.</td>
<td>Crisis Communications</td>
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<tr>
<td>Infrastructure to support emergency communications, notifications, and operations. Business continuity planning and implementation for centrally managed UW applications and systems.</td>
<td></td>
<td>UW Emergency Response Tools</td>
</tr>
<tr>
<td><strong>13. UW Enterprise Portal</strong></td>
<td>Eligibility limited by UW NetID Use limited by appropriate use guidelines Does not include: Design and development of content Application development and support</td>
<td>Enterprise Portals</td>
</tr>
<tr>
<td>Service and support for UW’s enterprise portal infrastructure (MyUW).</td>
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<tr>
<td><strong>14. Web Publishing</strong></td>
<td>Eligibility limited by UW NetID Use limited by: Storage quota per service description Appropriate use guidelines Does not include: Content and Web development Application support</td>
<td>Web Hosting Web Publishing</td>
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<td>Hosting and Web services for faculty, staff, students, courses, departments, and UW administrative pages.</td>
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