



Research Accounting & Analysis

University of Washington
Operational Performance Dashboard

September 2006

Quarter 1 - Fiscal Year 07

Grant and Contract Accounting Mission

As a professional accounting team, our mission is to provide support to the UW Research Community by proactively delivering consistent, accurate and timely financial products and services. We anticipate and creatively respond to the needs of our customers through collaboration and commitment to continuous improvement.

Management Accounting and Analysis Mission

Our mission is to craft a department that anticipates and is responsive to the costing and other informational needs of the campus community. Enhance services by collaboratively analyzing and developing data, methodologies, and policies to maximize flexibility for academic departments while complying with governmental regulations.

Key processes include:

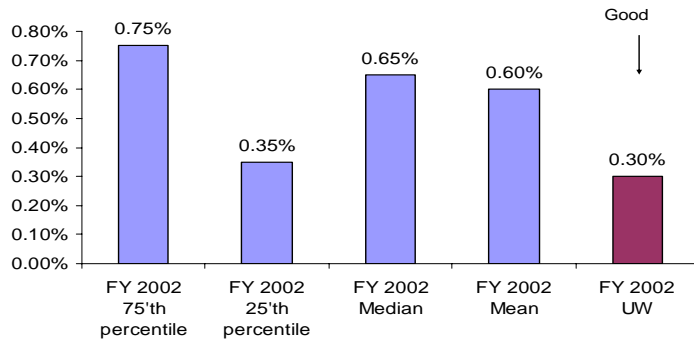
Prompt New Award Setup, Accurate Reporting, Timely Invoicing, Full Compliance, Responsible Cash Management, Efficient Recharge Accounting Oversight, Comprehensive Develop and Negotiate Indirect Cost Rates (F&A)

For questions about this report, please contact:
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Prepared Date: December 2006

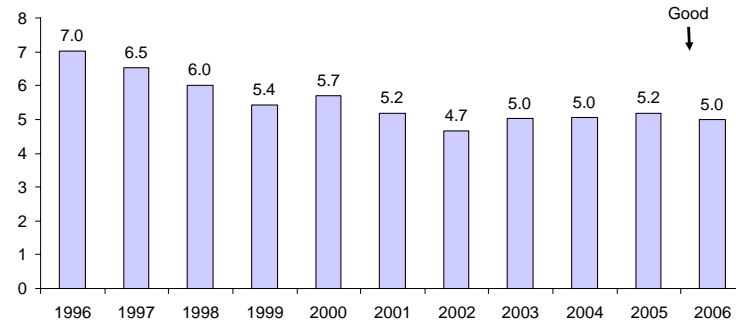
Research Accounting and Analysis

National Benchmark



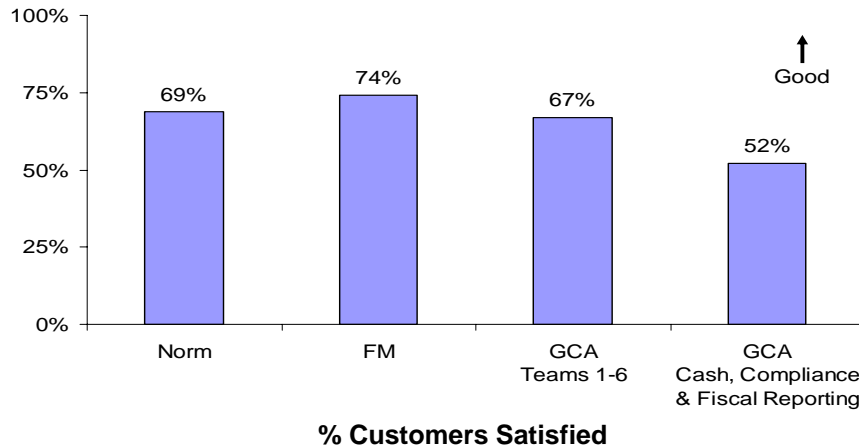
Post-award Administrative Costs as a % of Total Sponsored Project Costs
(Source: Preliminary data from Bearing Point survey, October 2003)

Efficiency



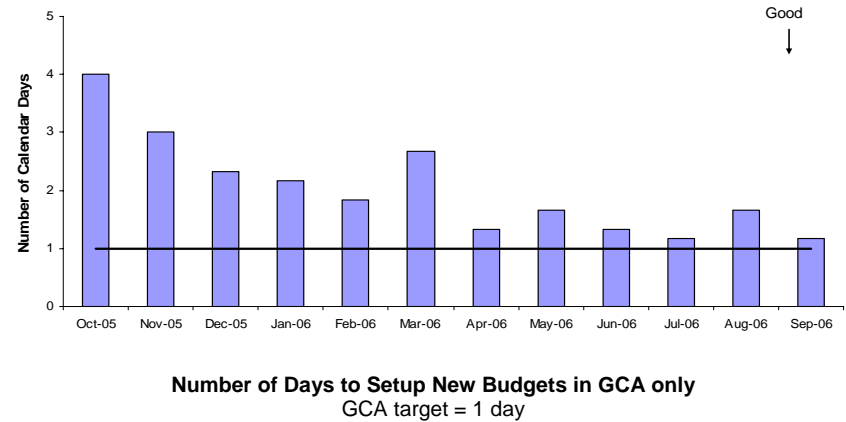
Hours Required to Manage One Budget, FY 1996-2006

2005 Customer Satisfaction Survey



% Customers Satisfied

New Budget Setup



Number of Days to Setup New Budgets in GCA only
GCA target = 1 day

Research Accounting and Analysis

Sep 2006

Operational Performance Dashboard

Quarter 1 – Fiscal Year 07

Process / Measure	Current Output Measure	Target	Gap (Target-Output)	Process / Measure	Current Output Measure	Target	Gap (Target-Output)
Customer Perspective				Financial Perspective			
1) NEW BUDGETS Average number of business days to setup a new budget (from award receipt in OSP to PI notification of active budget from GCA) * †	14 days Sep 06	12 days	2 days	9) BILLING Billing Backlog – the cumulative grant expenditures not invoiced.	\$13.9 M Sep 06	\$2.0M	\$11.9 M
2) REQUEST TO TRANSFER EXPENDITURE Number of business days to process RTEs. †	7 days Sep 06	4 days	3 days	10) AGED RECEIVABLES Percent of uncollected invoices that are past 150 calendar days of invoice due date. †	30% Sep 06	15.0%	15%
3) CLOSINGS Number of days to close a budget.	309 days Sep 06	320 days	No gap	11) TOTAL UNCOLLECTED A combination of billing (#9) and aged receivables (#10). The total amount of award dollars owing to the university.	\$28.5 M Sep 06	\$23M	\$5.5 M
4) RECHARGE CENTERS Average number of MAA days + Combined MAA / Dept days to prepare, review, and approve proposals. Three targets for three levels of rate complexity.	Q4-06 Sep 06	See graph	See graph	12) DHHS Potential DHHS Award write-offs that will de-obligate on Sept 30/2007	\$74k Oct 06	\$0	\$74k
				13) F&A INDIRECT COST Percent of dollar increase from year to year (fiscal) for indirect-cost recovery. Rolling 5-year average.*	8.4% Q1-07 Sep 06	5.0%	No gap
Internal Business Process Perspective				Learning and Growth Perspective			
5) CASH APPLIED (a) Average number of calendar days to apply cash receipts to the appropriate budget. (b) Number and dollar amount in Cash Suspense accounts.	34 days Sep 06	15 days	19 days	14) STAFF SATISFACTION 2003 Highly Satisfied Employees	55% (2003)	42%	No gap
6) FINANCIAL STATUS REPORTS (FSR) Percent of submitted on time FSR to Federal sponsor due date. †	46% Sep 06	85.0%	39%	15) CULTURE & DIVERSITY 2003 Culture - Diversity	77% (2003)	90%	13%
7a) 3 month Faculty Effort Certification Number of FEC's received on time and outstanding. †	91% Summer 2006	95%	4%	16) TRAINING & KNOWLEDGE 2003 Training & Knowledge	77% (2003)	90%	13%
7b) 6 month Faculty Effort Certification Number of FEC's received on time and outstanding. †	70% Jan-Jun 06 FEC	95%	25%				
8) COST SHARE Number of budgets past 90 calendar days from the project end-date but still have unmet cost sharing. *†	83 Sep 06	30 budgets	53				

† Rolling 12-month average; all days are calendar days

ACRONYM DEFINITION

Additional definitions maybe found here: <http://www.washington.edu/research/guide/glossary.html>

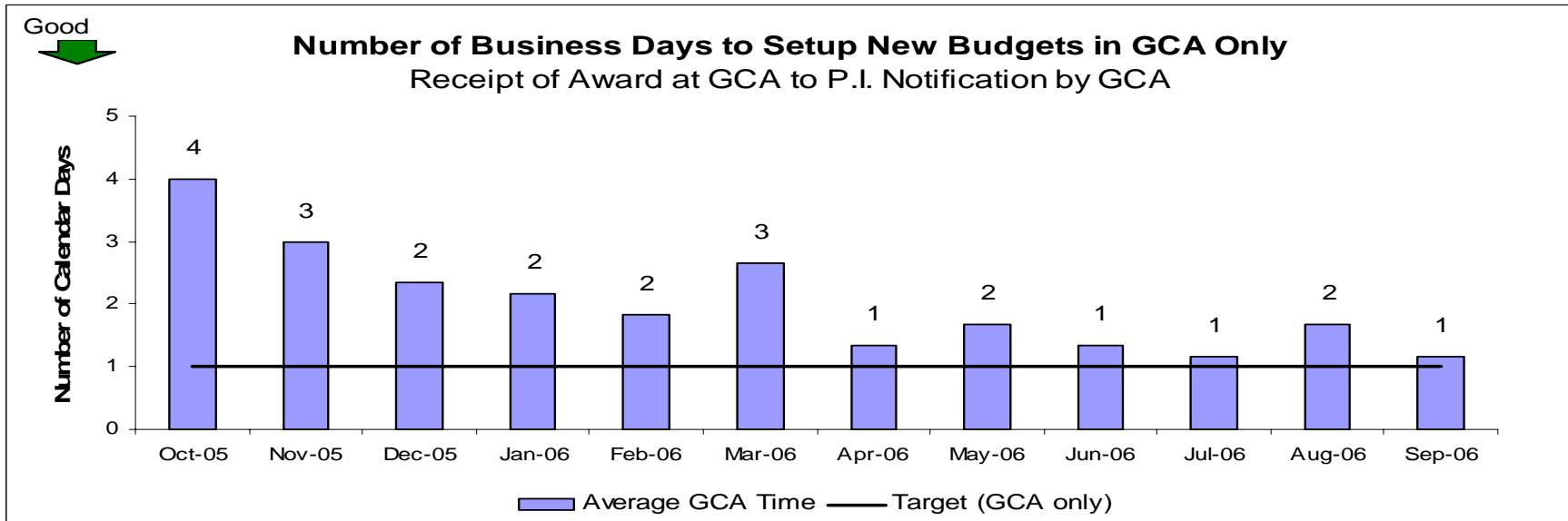
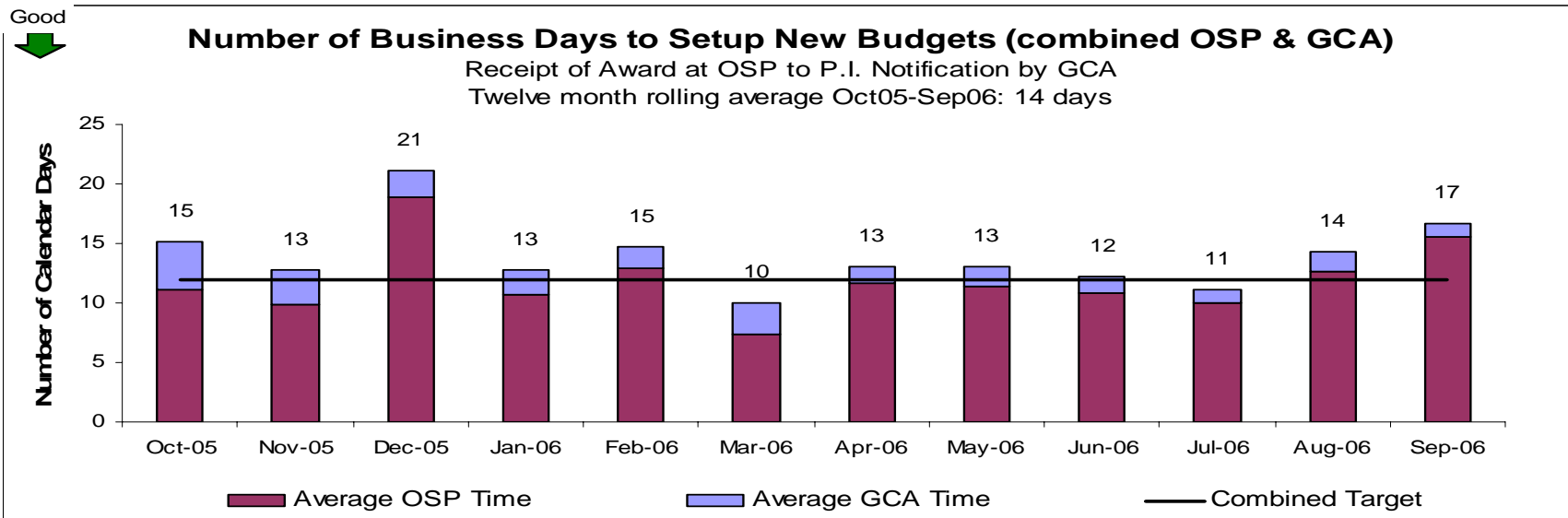
Cost Share	<p>Cost Share Cost sharing is the portion of project or program cost not borne by the sponsor. It is the University's share of the cost of research.</p>
FEC	<p>Faculty Effort Certification</p> <p>Faculty effort is the time that faculty spend on instruction, research, patient care, administration, etc., which is compensated by the University of Washington. (FEC) reports are forms faculty complete to document:</p> <ul style="list-style-type: none"> • Effort paid from both Federal and Non-Federal sponsored projects, which include grants and contracts. • Cost sharing performed on Federal and Non-Federal sponsored projects, which include grants and contracts.
FSR	<p>Financial Status Reports</p> <p>A Financial Status Report (FSR) is a statement of expenditures sent to the sponsor of a grant or contract. It is prepared and submitted by Grant and Contract Accounting (GCA) on behalf of the Principal Investigator (PI). FSR can be further segmented by: (Federal versus non-Federal) or (Letter of Credit versus non-Letter of Credit).</p>
GCA	<p>Grant & Contract Accounting</p> <p>GCA is UW central administration office for post-award (OSP is UW central administration office for pre-award). GCA's responsibility includes creating a budget for the award in the University financial system, completing financial reports, invoicing, collecting funds, document cost-share, and budget closing.</p>
IDC	<p>Indirect Cost</p> <p>Indirect Costs (aka facilities and administrative) costs are those incurred for common or joint objectives and cannot be identified readily and specifically with a particular sponsored project.</p>
LOC	<p>Letter of Credit</p> <p>In the context of GCA (Grant & Contract Accounting), LOC represents a means to differentiate FSR (Financial Status Report). A compliant completion of LOC FSR provides a favorable setting for the institution to receive expanded authorities.</p>
MAA	<p>Management Accounting & Analysis</p> <p>UW central administration office responsible for setting and negotiating the University's IDC (Indirect Cost) rate, recharge center rates, and documenting FEC forms (Faculty Effort Certification)</p>
NEA	<p>Notice to Establish Account</p> <p>A NEA (Notice to Establish Account) is a form used by Office of Sponsored Programs to formally notify the Grant and Contract Accounting office to establish, extend, supplement or reduce a budget number for a grant/contract award.</p> <p>When a sponsor approves an award, a formal notice is sent by the sponsoring agency to the University's Office of Sponsored Programs. This notice is usually in the form of a grant or a contract. The Office of Sponsored Programs issues a Notice to Establish Account (NEA). The NEA is sent to Grant and Contract Accounting who will then establish a budget for the amount of the award.</p>

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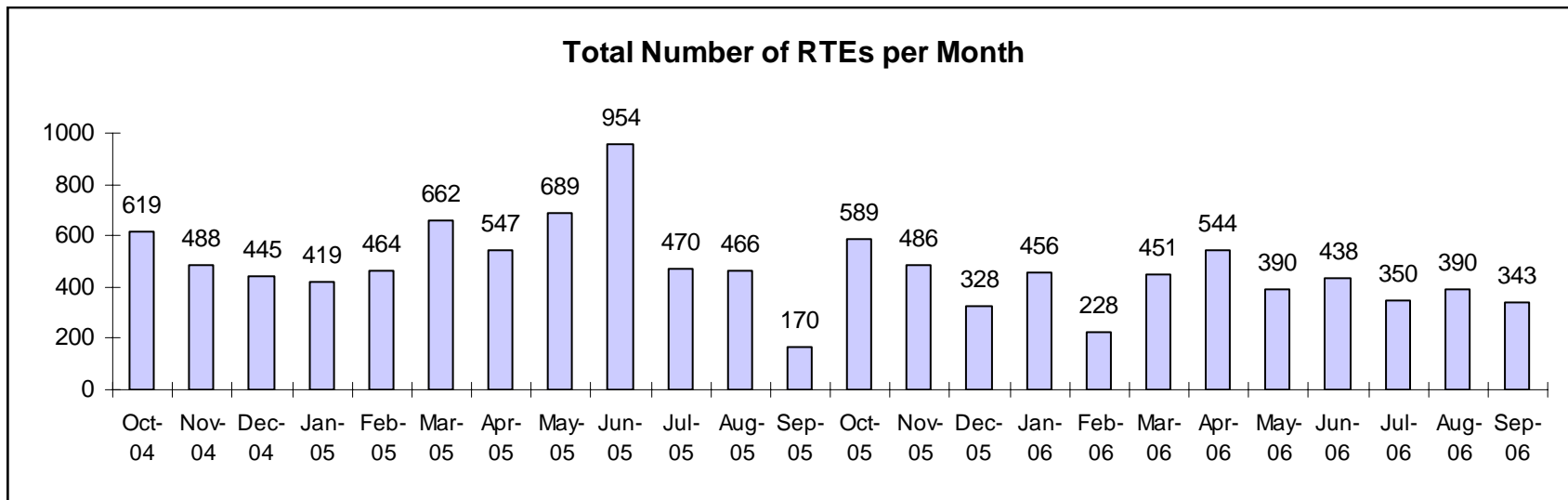
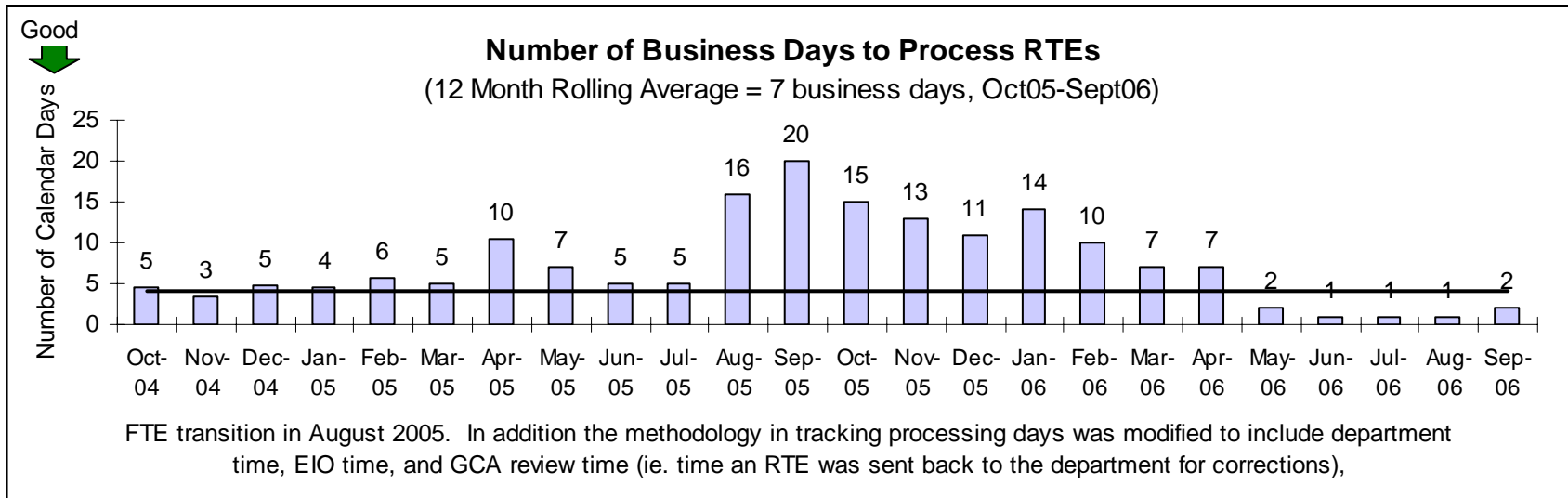
OSP	Office of Sponsored Projects OSP is UW central administration office for pre-award.
RAA	Research Accounting & Analysis The combined organization of GCA (Grant & Contract Accounting) & MAA (Management Accounting & Analysis)
Recharge Centers	Recharge Centers Recharge and cost centers are organizational units or activities that provide goods and services primarily to internal university operations and secondarily to external users, and charge the users for these services.
RTE	Request to Transfer Expenditures A transfer of expenditures between budgets.
Wires	Wires & Electronic Fund Transfers Wires represent the electronic transfer of funds from the sponsoring agency to University bank accounts. Wires typically take the form of an electronic fund transfer (EFT).

(1) NEW BUDGETS

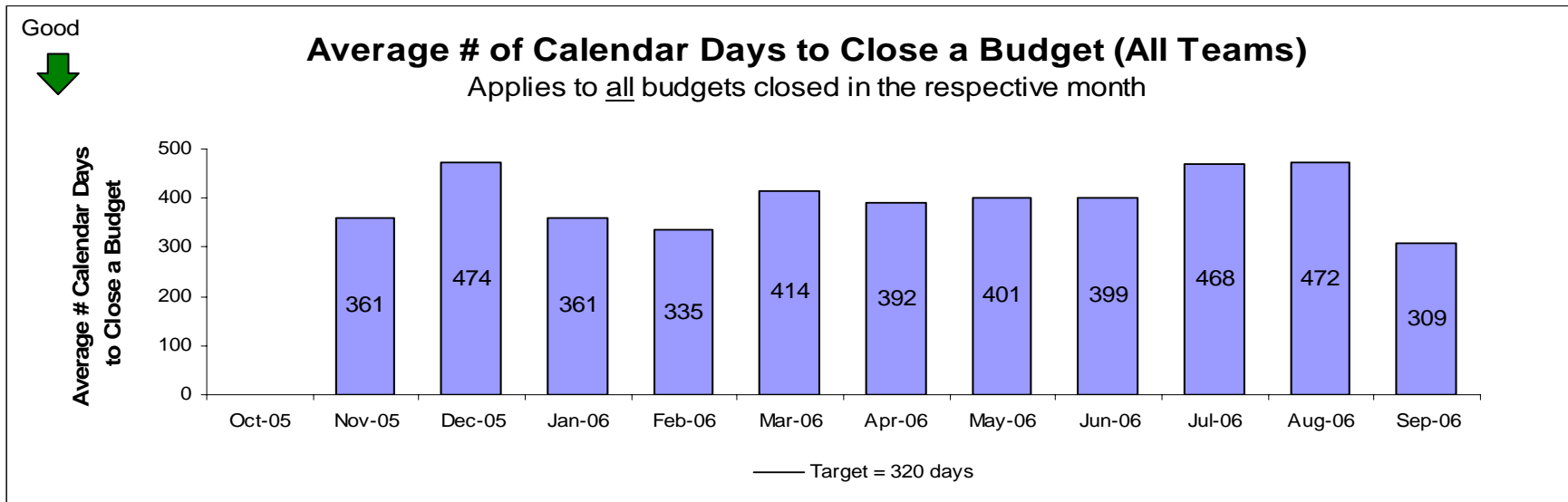
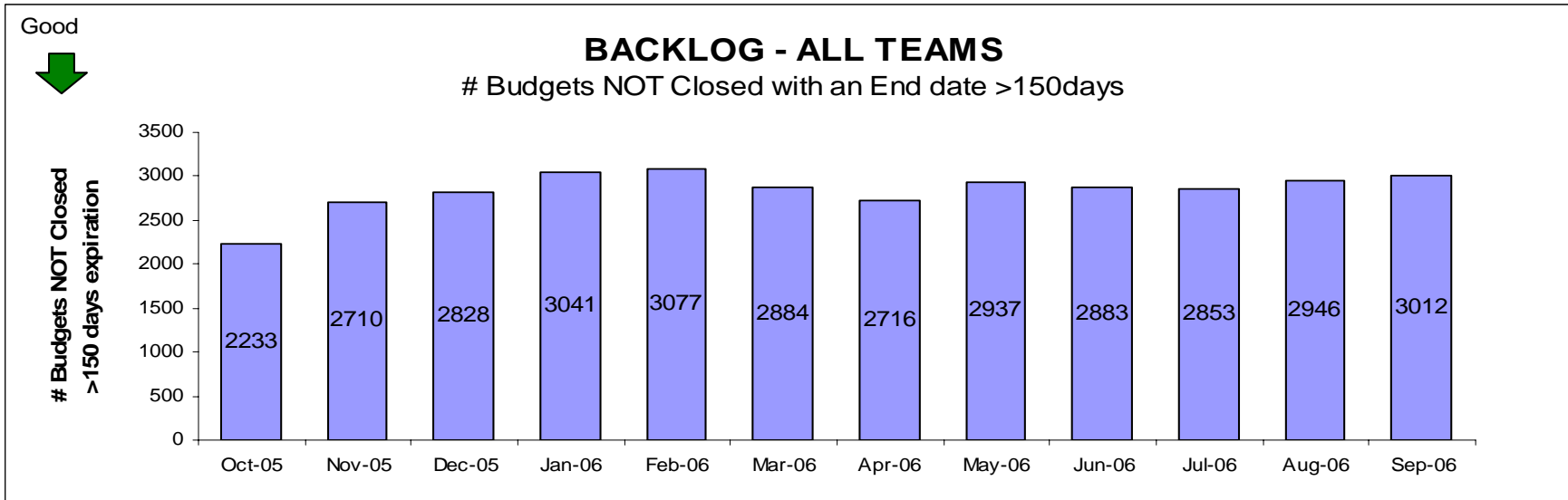


Effective January 2005, calculation is for business days only (excludes weekends & holidays)

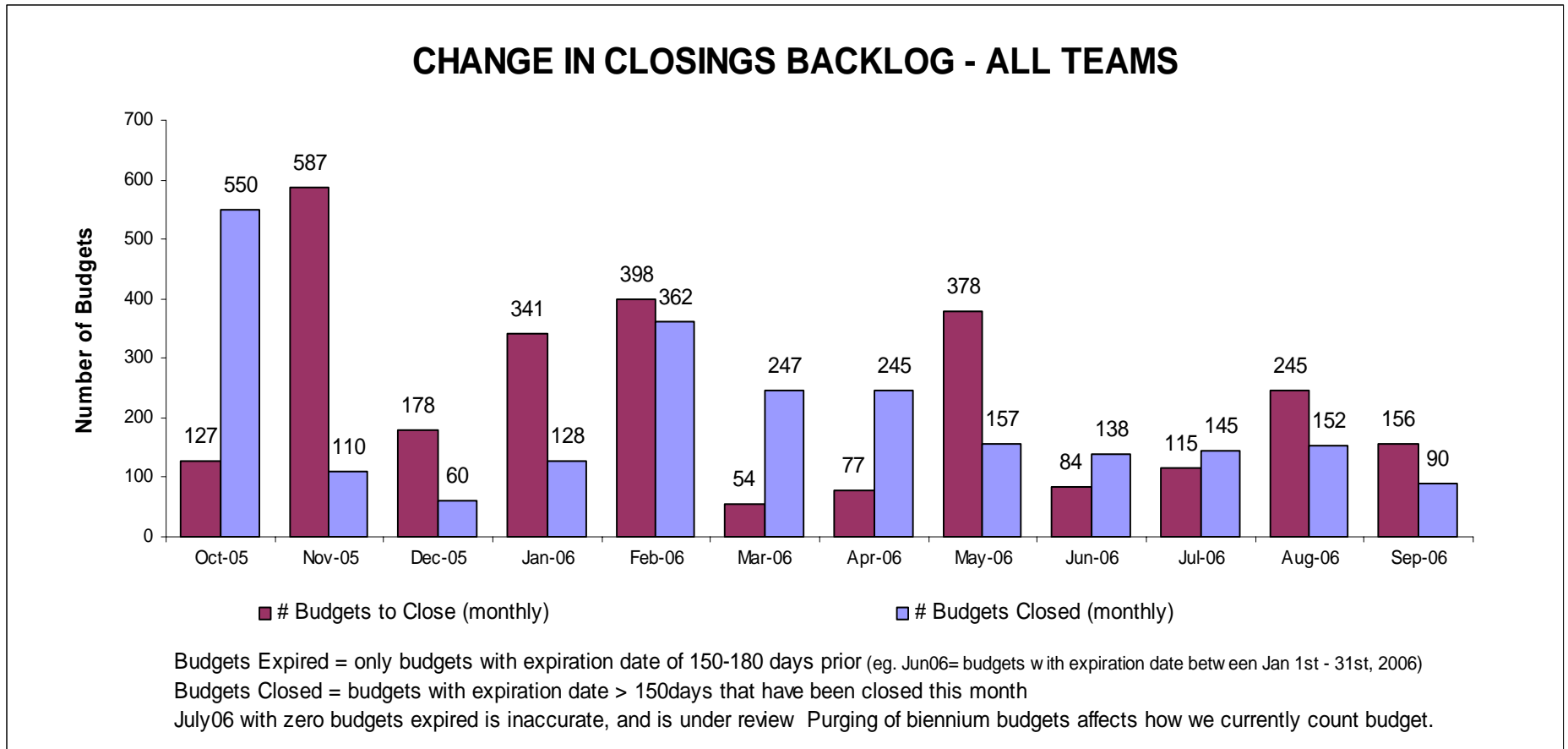
(2) REQUEST TO TRANSFER EXPENDITURES - RTE



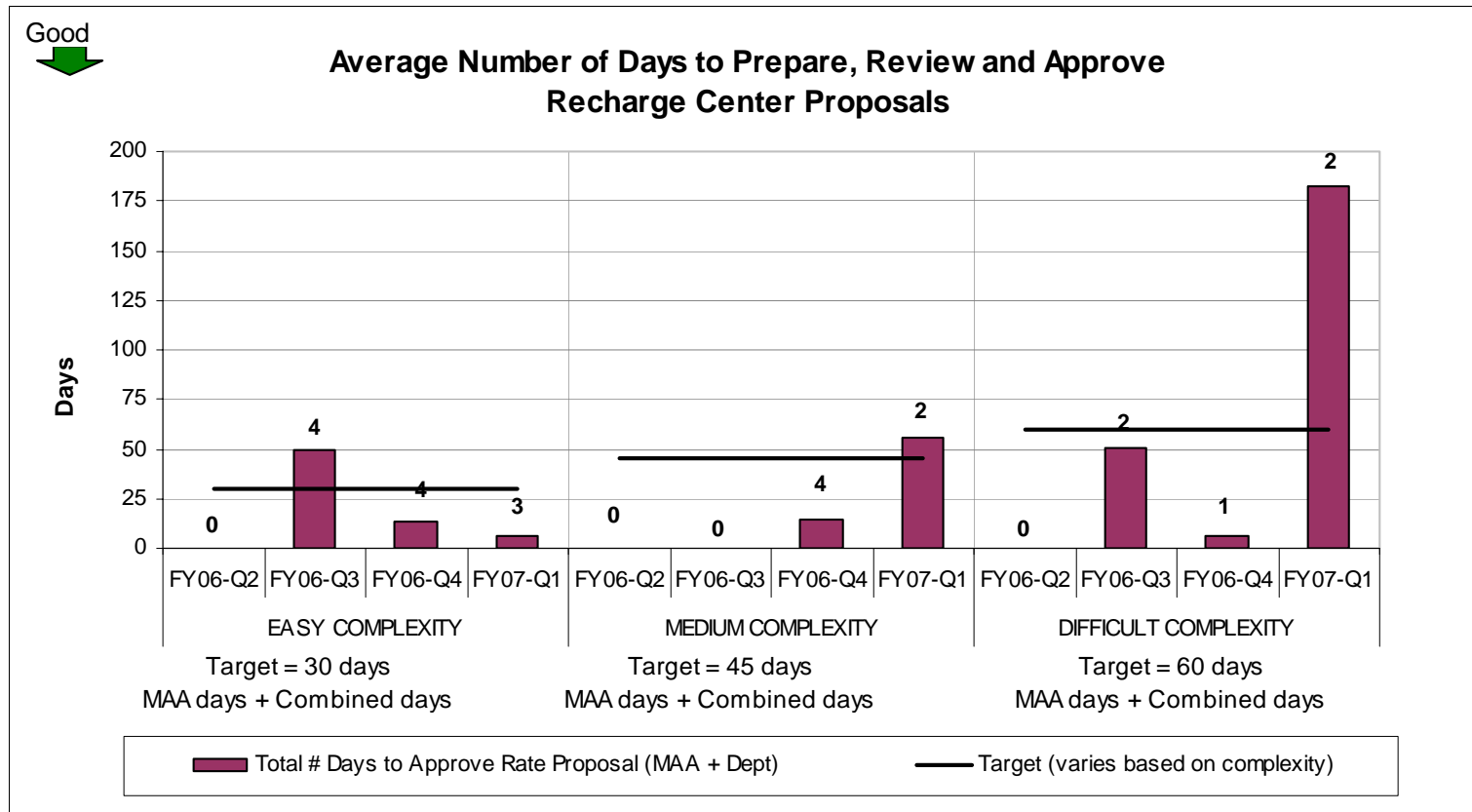
(3) CLOSINGS



(3) CLOSINGS



(4) RECHARGE CENTERS



COMMENTS:

FY06-Q2: No rates approved. Typically, all recharge proposals are centered on either a fiscal year or an academic year start, therefore Q2 will experience a very limited (commonly zero) level of proposal submissions. Proposals reviewed during FY06-Q2 will be reflected in the quarter in which they are approved.

Number of proposals is numerically expressed at the top of each column.

Number of rates within each proposal not shown

The number of rates is not shown; however this number is taken into account in classifying the overall complexity of the proposal.

Classifying the complexity of rates is a subjective determination by the process owner, and is based upon:

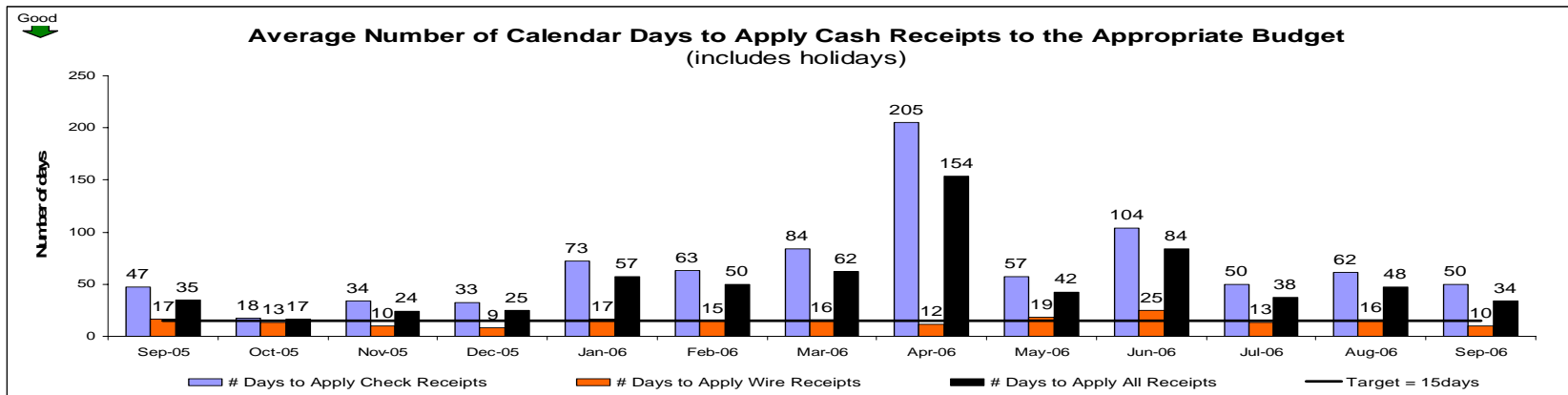
Number of internal rates within the proposal?

Reviewers level of experience / expertise on proposal preparation. Has the person preparing the proposal worked on it previously?

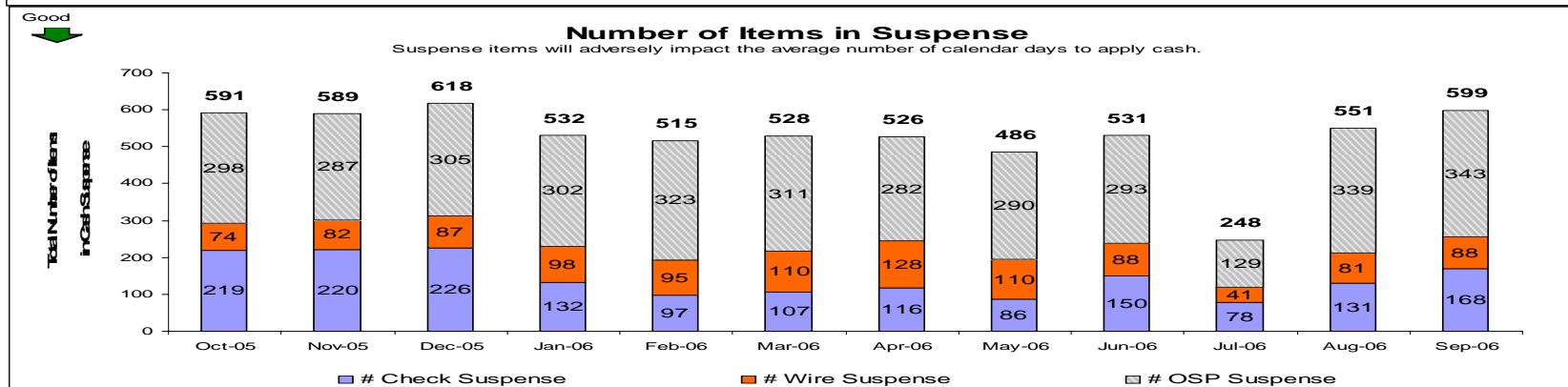
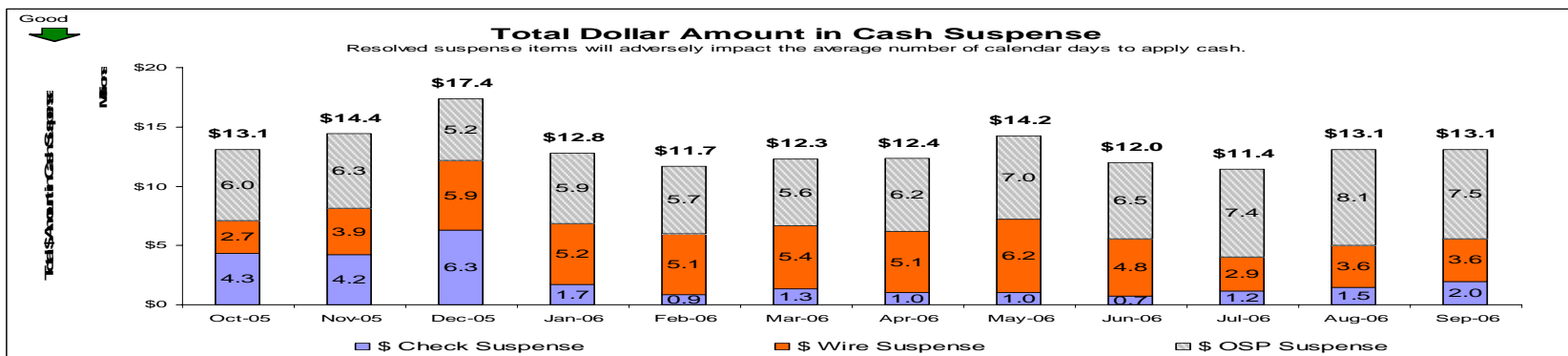
Is this proposal for a new or established center? Is this a University-wide center?

Are there significant changes from prior approved proposal?

(5) CASH APPLIED

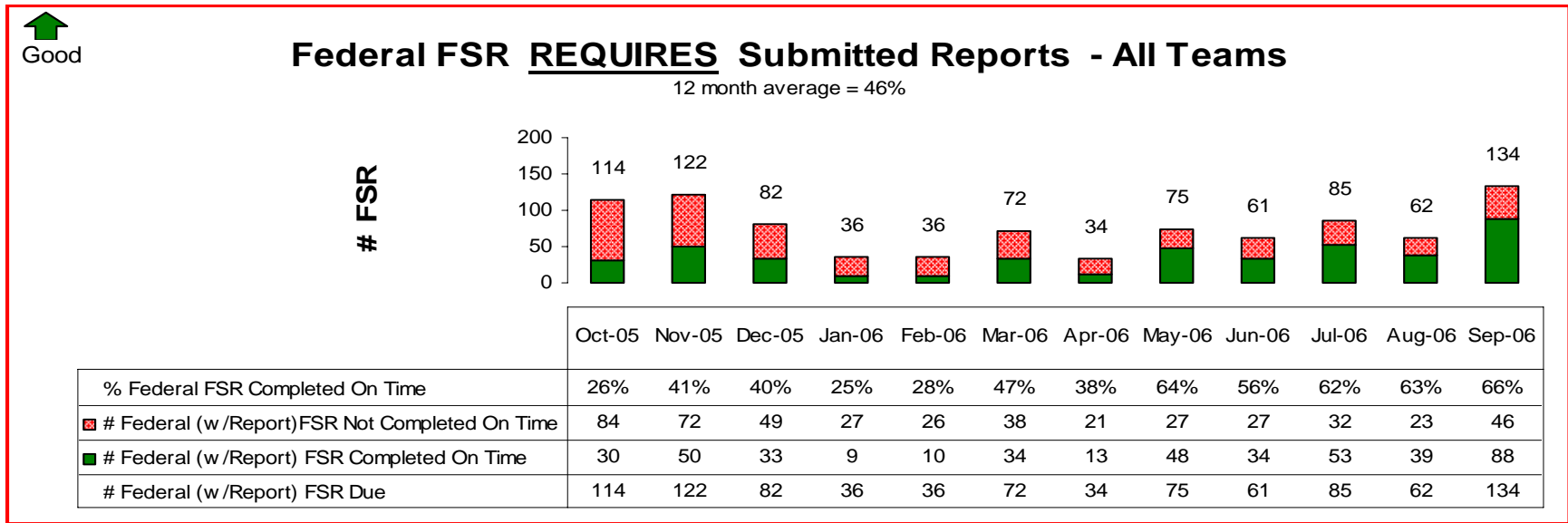
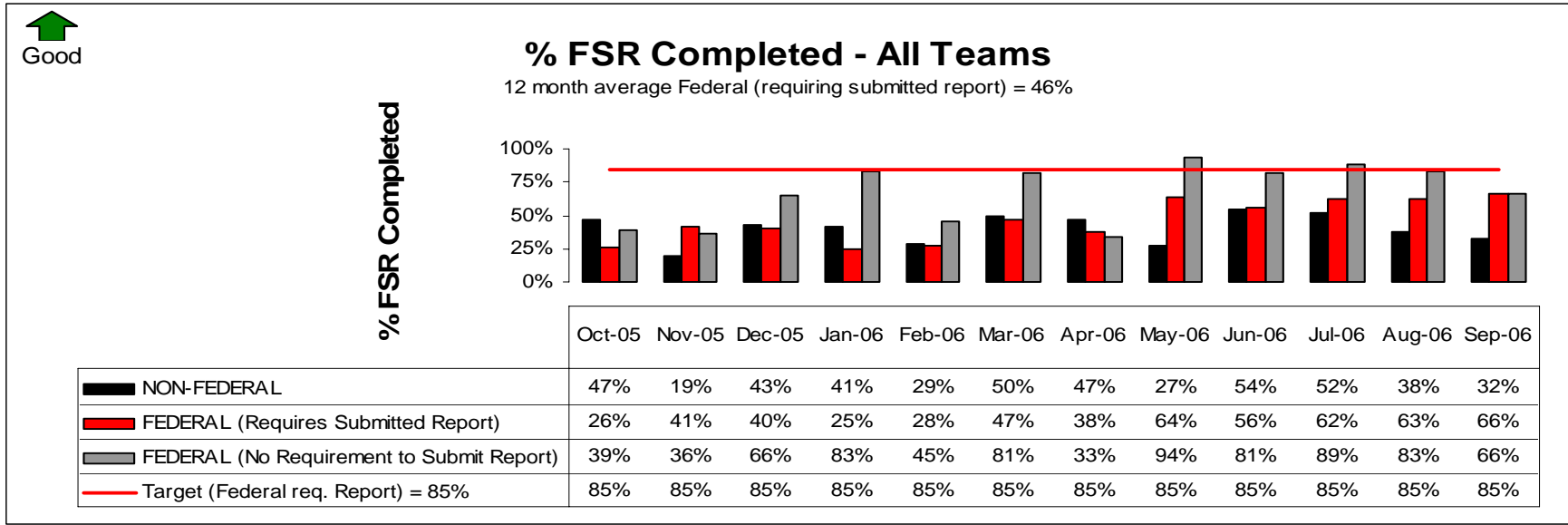


Source data for average # days maybe understated. Actual times are likely higher. A review is currently taking place.



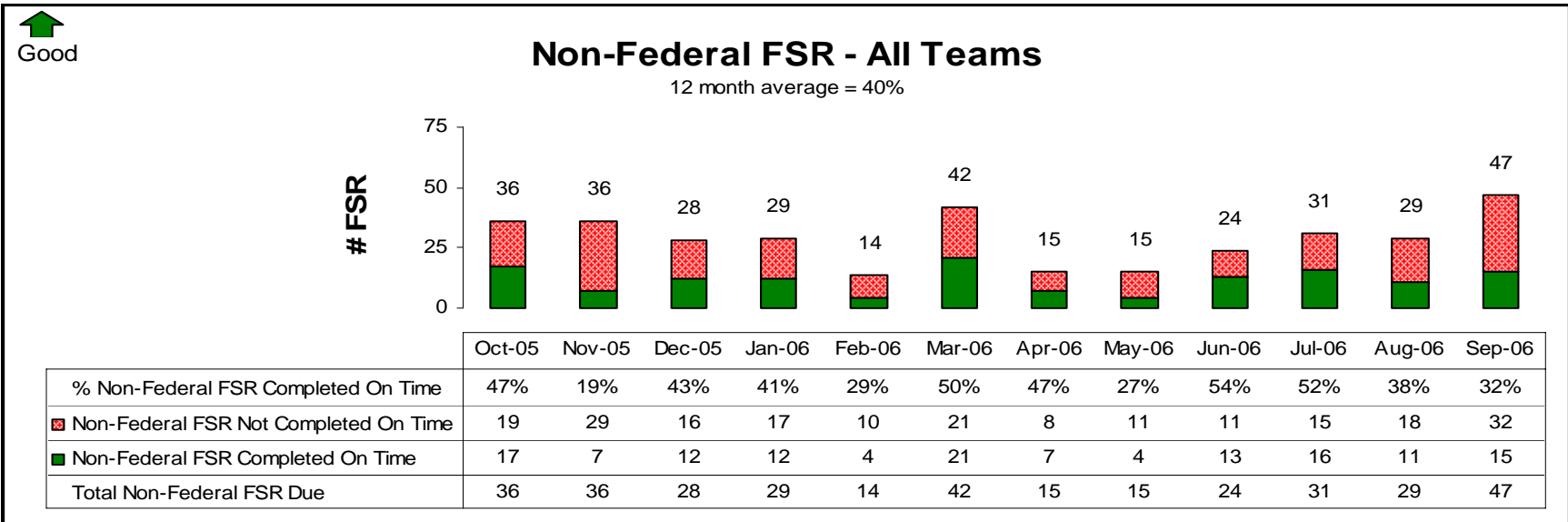
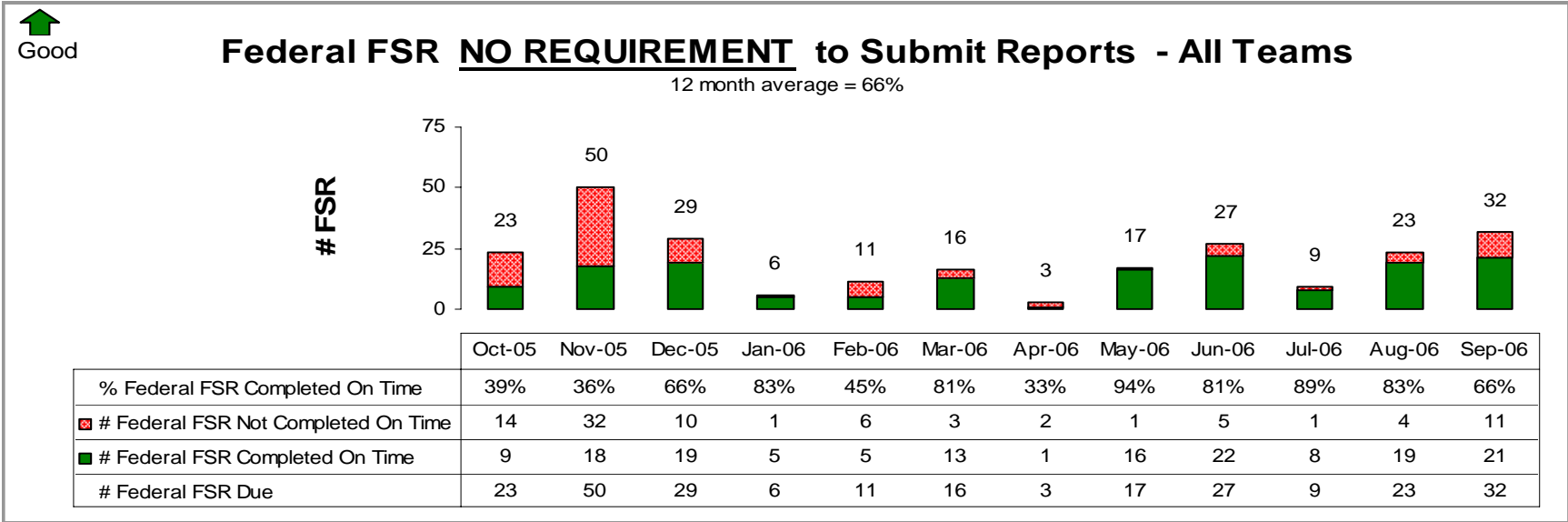
(6) FINANCIAL STATUS REPORTS – All Teams

New Graph



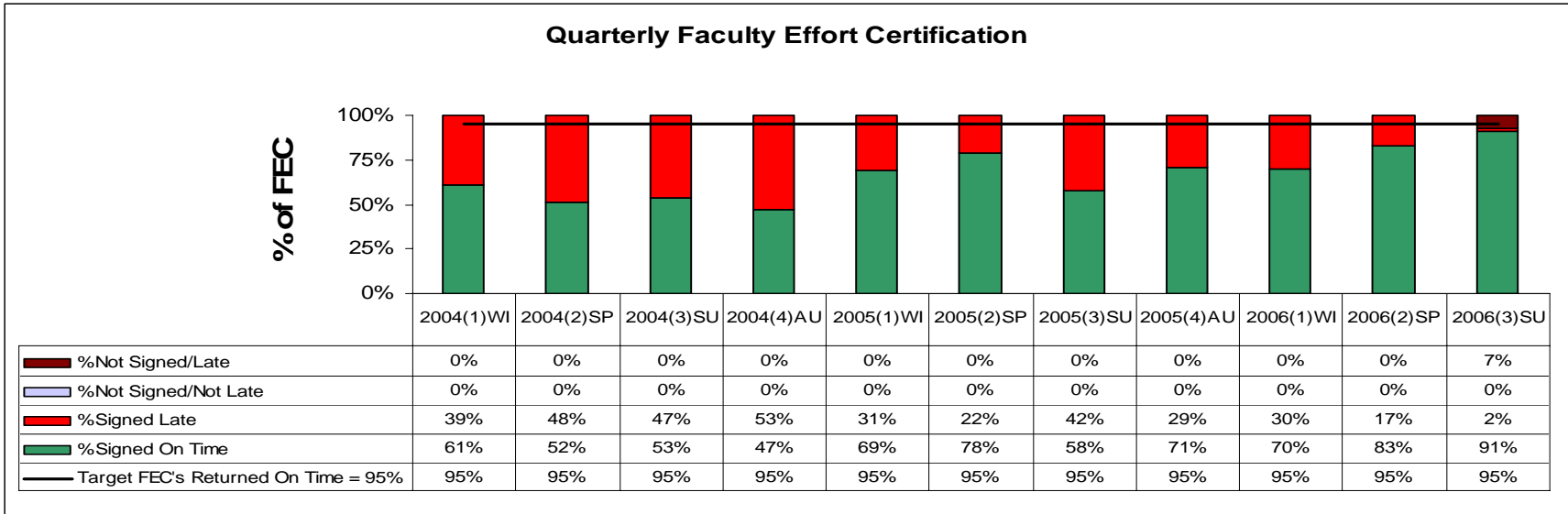
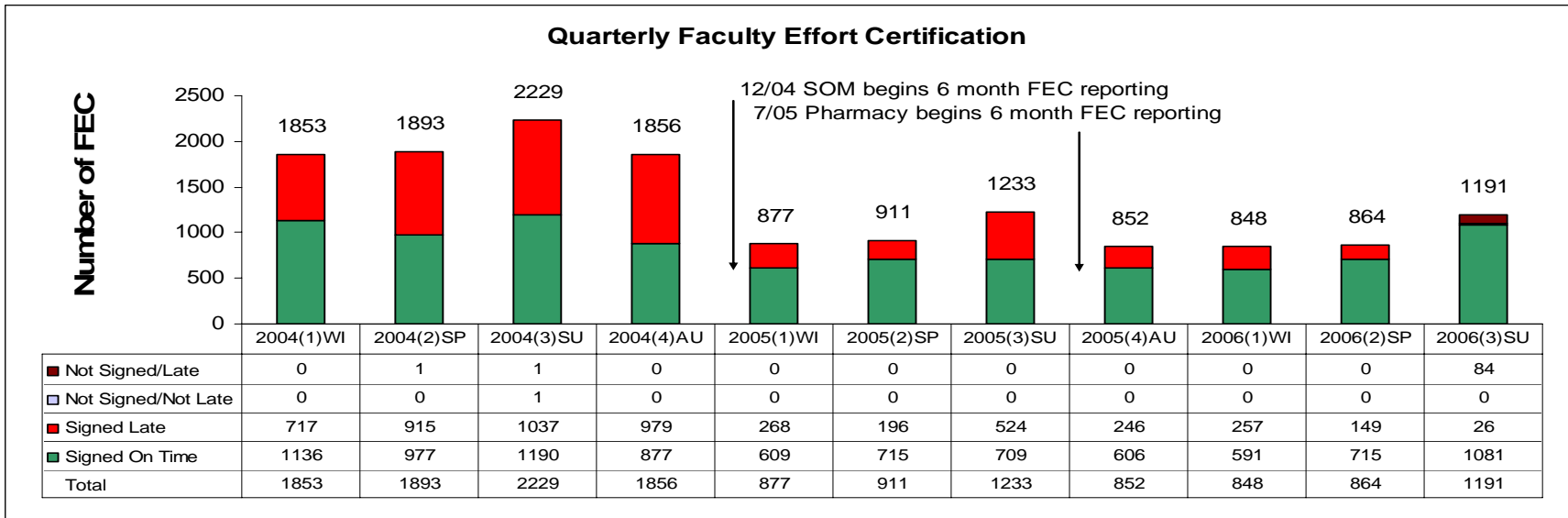
(6) FINANCIAL STATUS REPORTS – All Teams

New Graph



(7A) FACULTY EFFORT CERTIFICATION FEC (3 month)

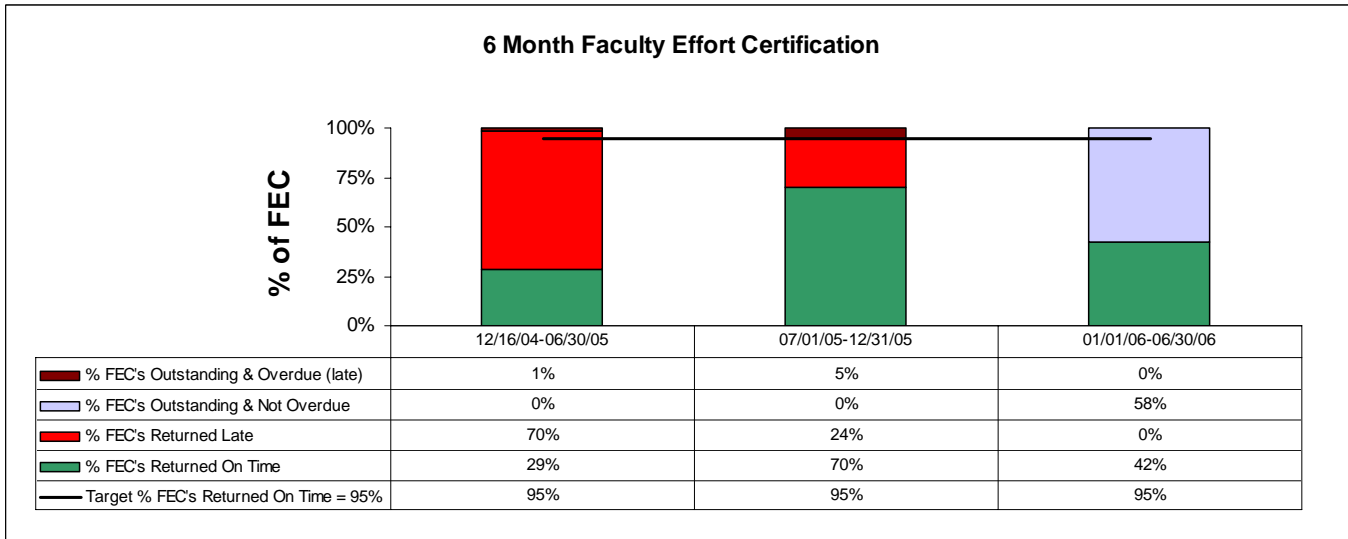
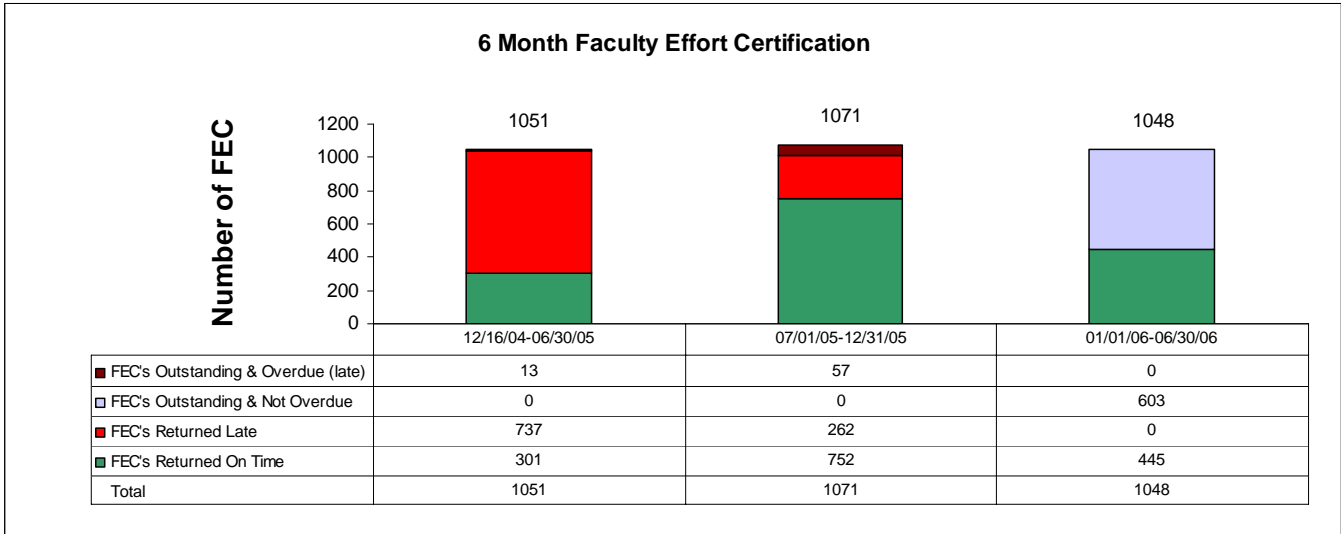
New Graph



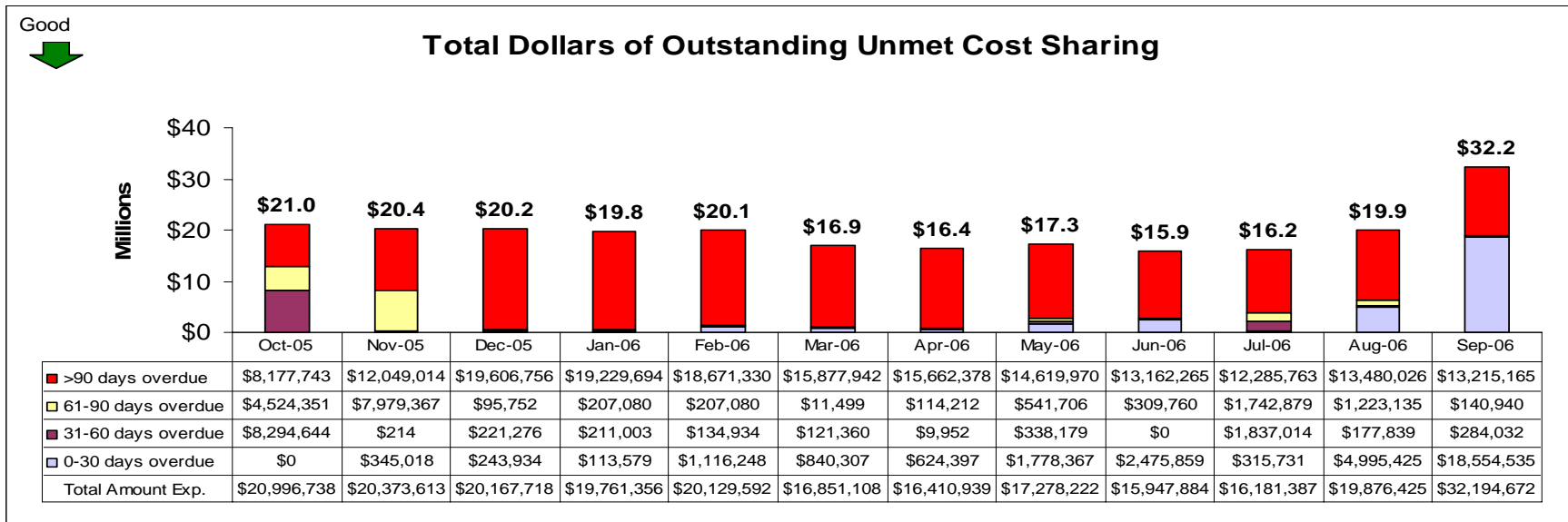
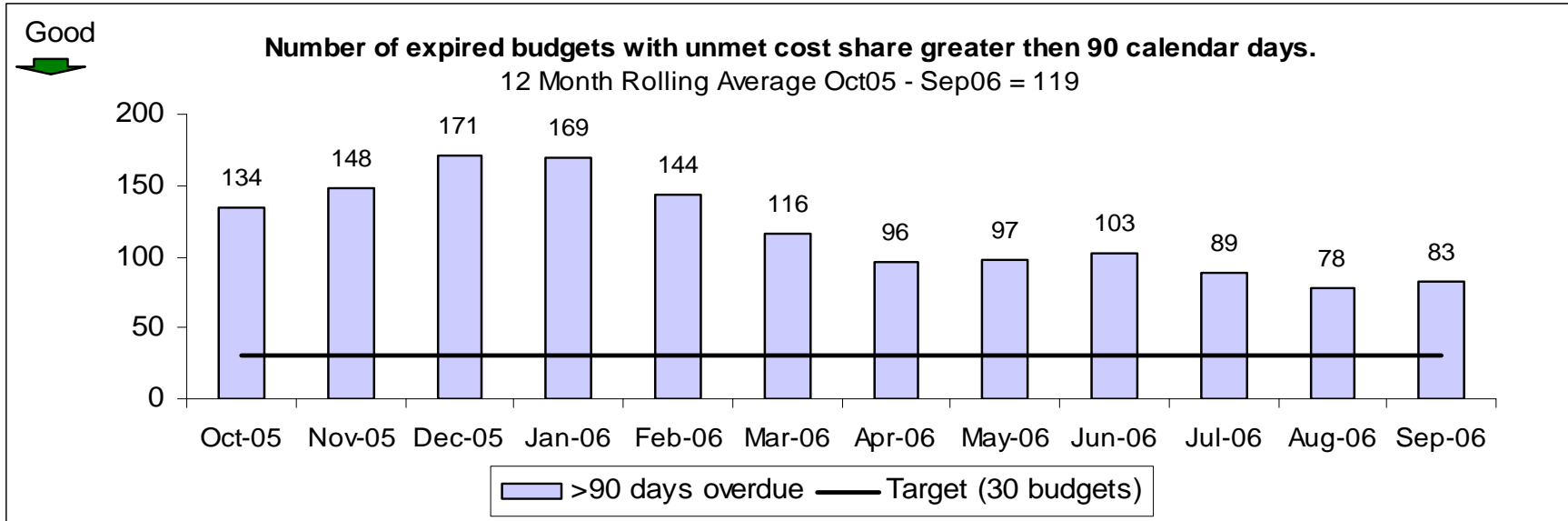
Note: Measurements for an academic quarter will not be available until the end of the following quarter (i.e. there is a 3 month lag).

(7B) FACULTY EFFORT CERTIFICATION FEC (6 month)

New Graph

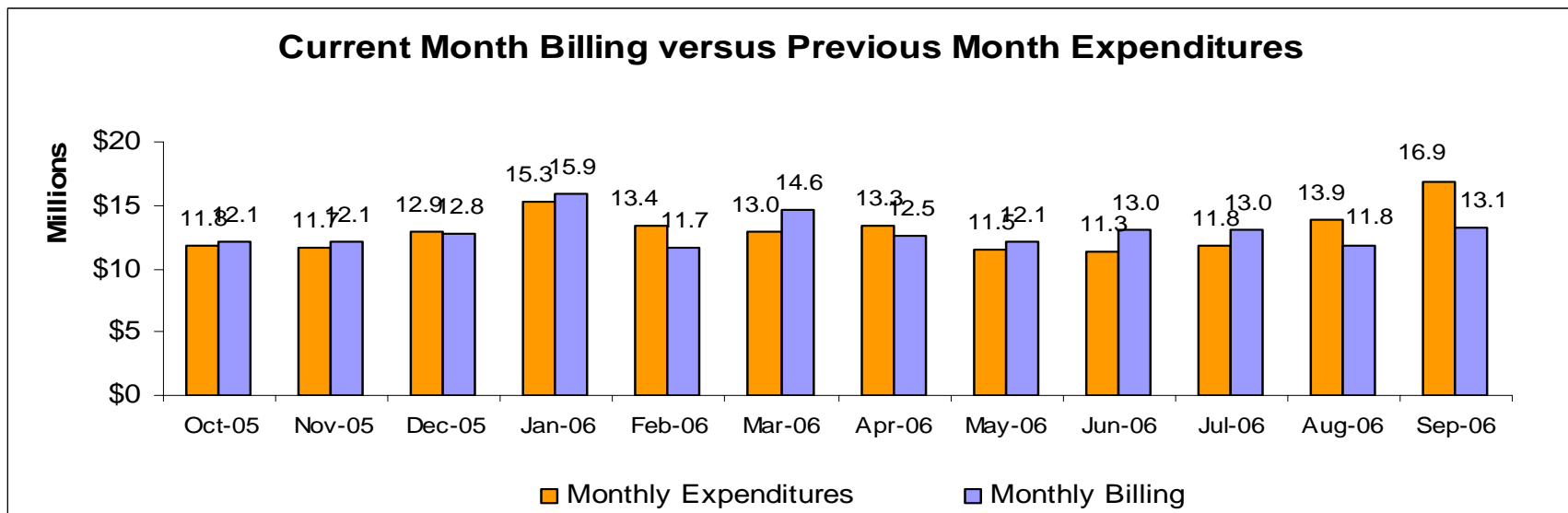
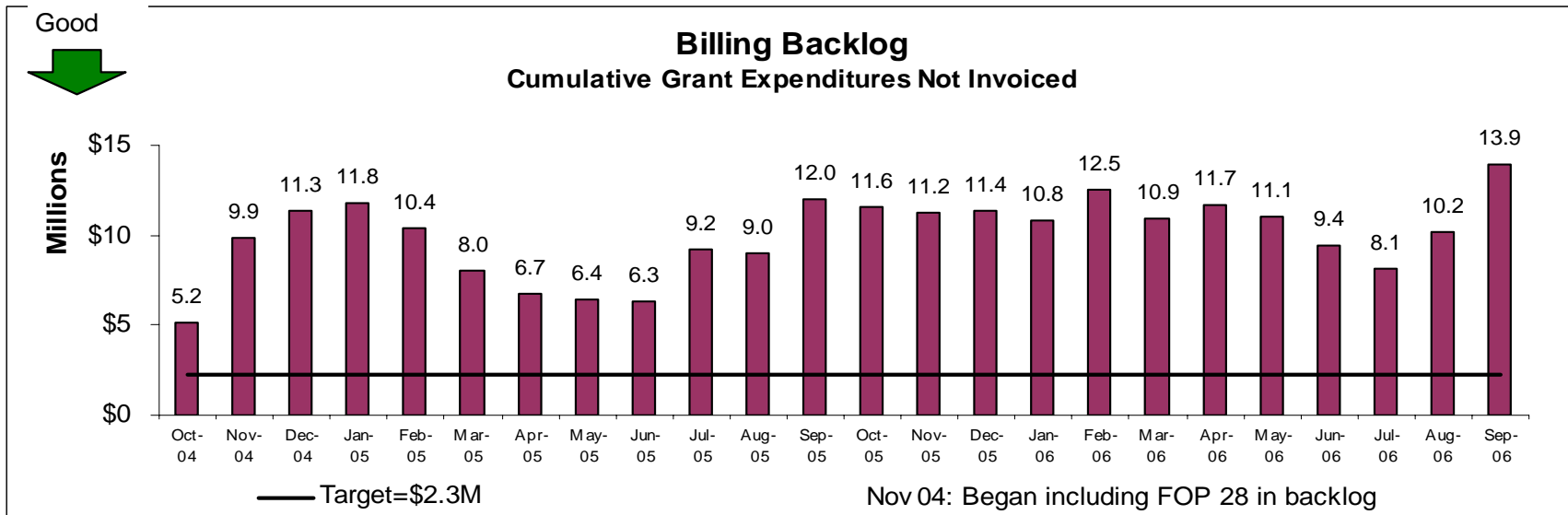


(8) COST SHARE – All Teams



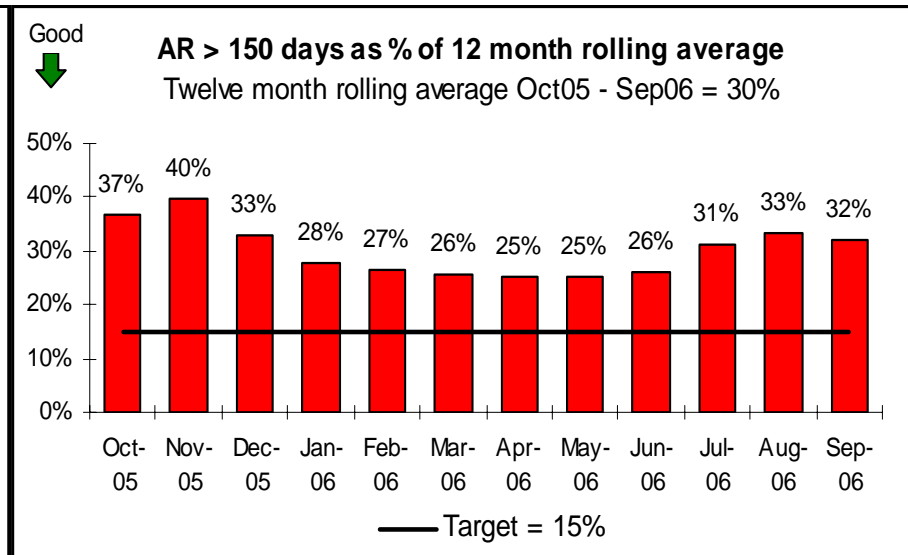
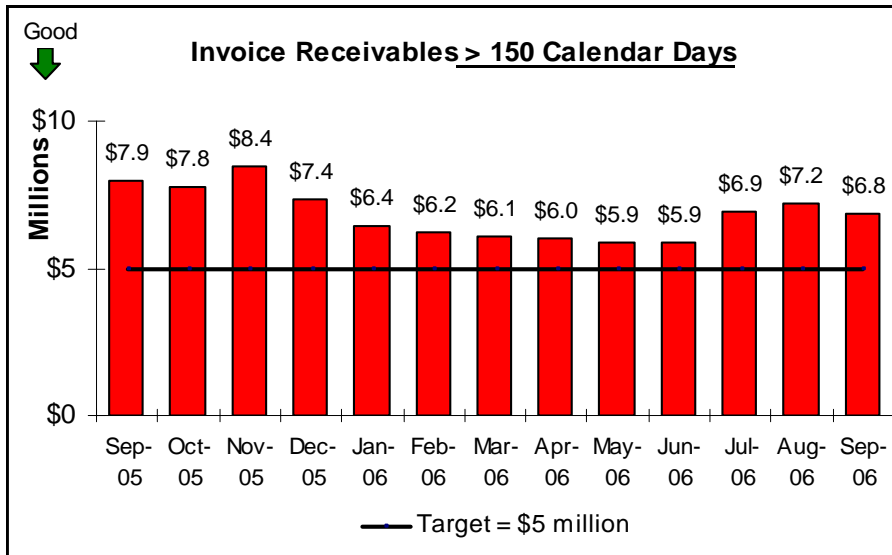
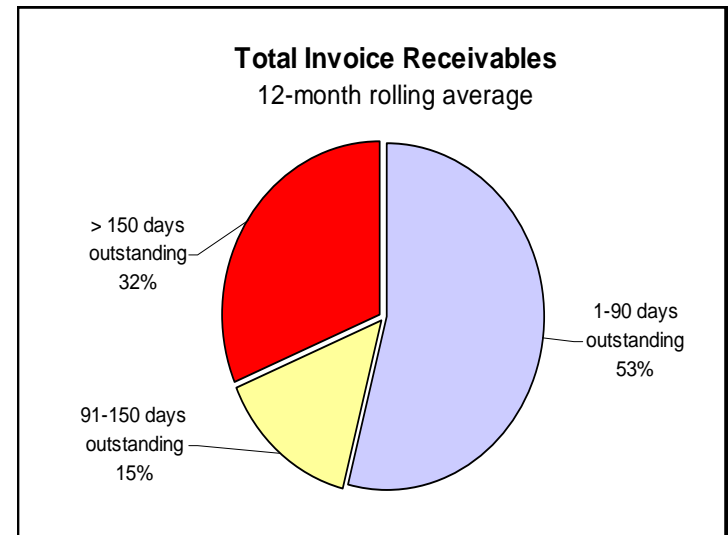
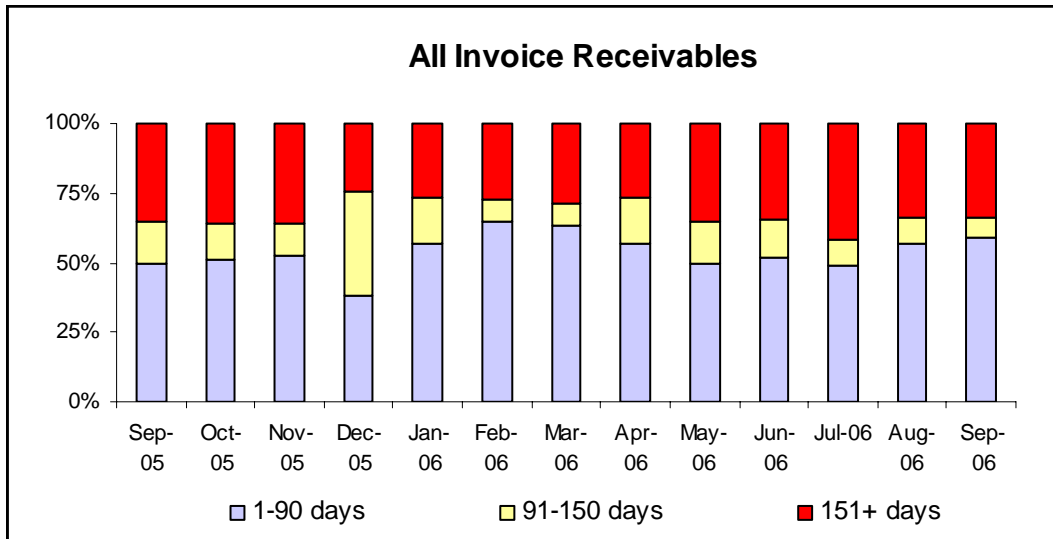
Note: Cost share includes committed and mandatory.

(9) BILLING

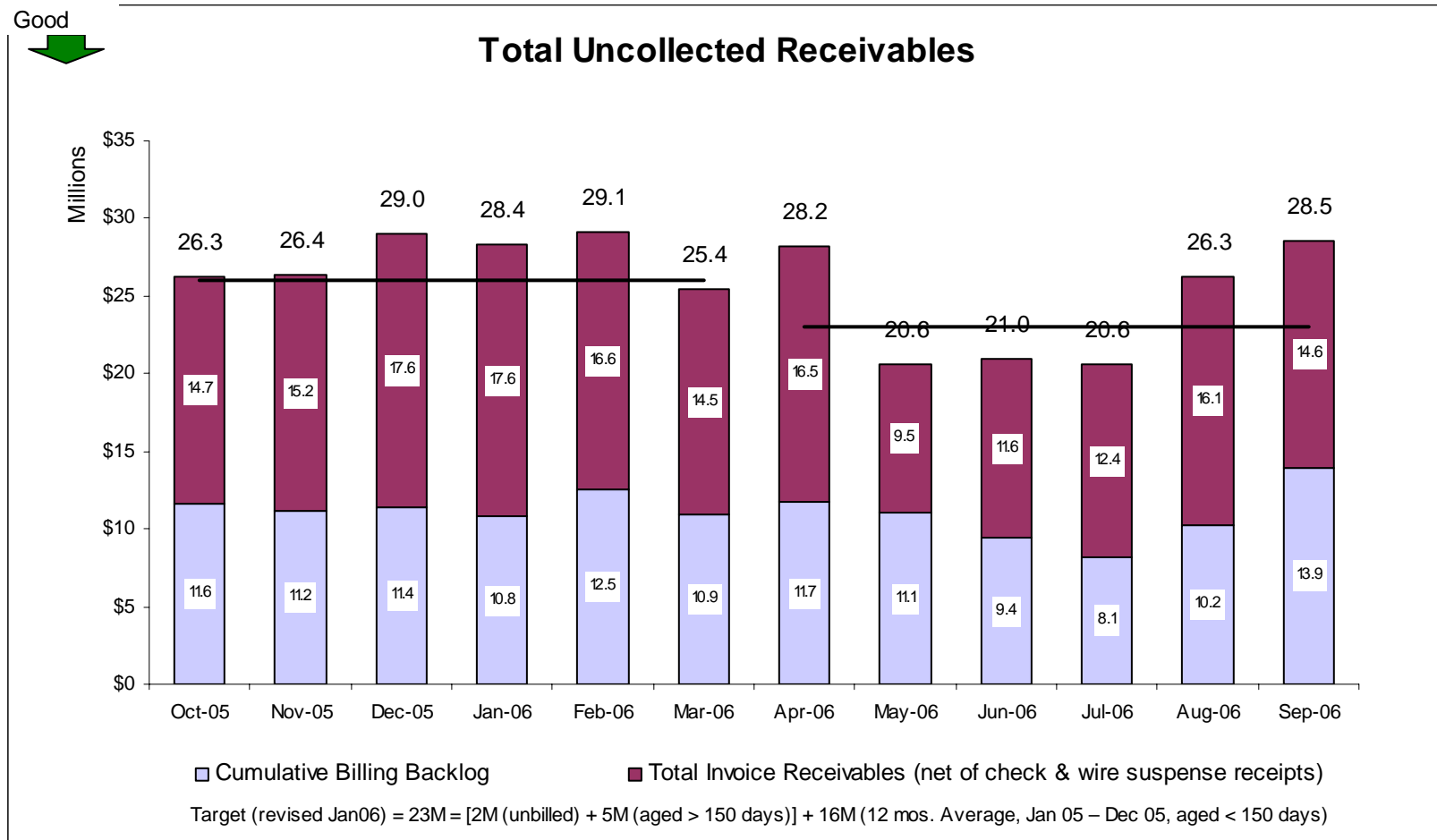


* Expenditures = Current monthly billing + change in cumulative unbilled

(10) AGED (INVOICE) RECEIVABLES



(11) TOTAL UNCOLLECTED



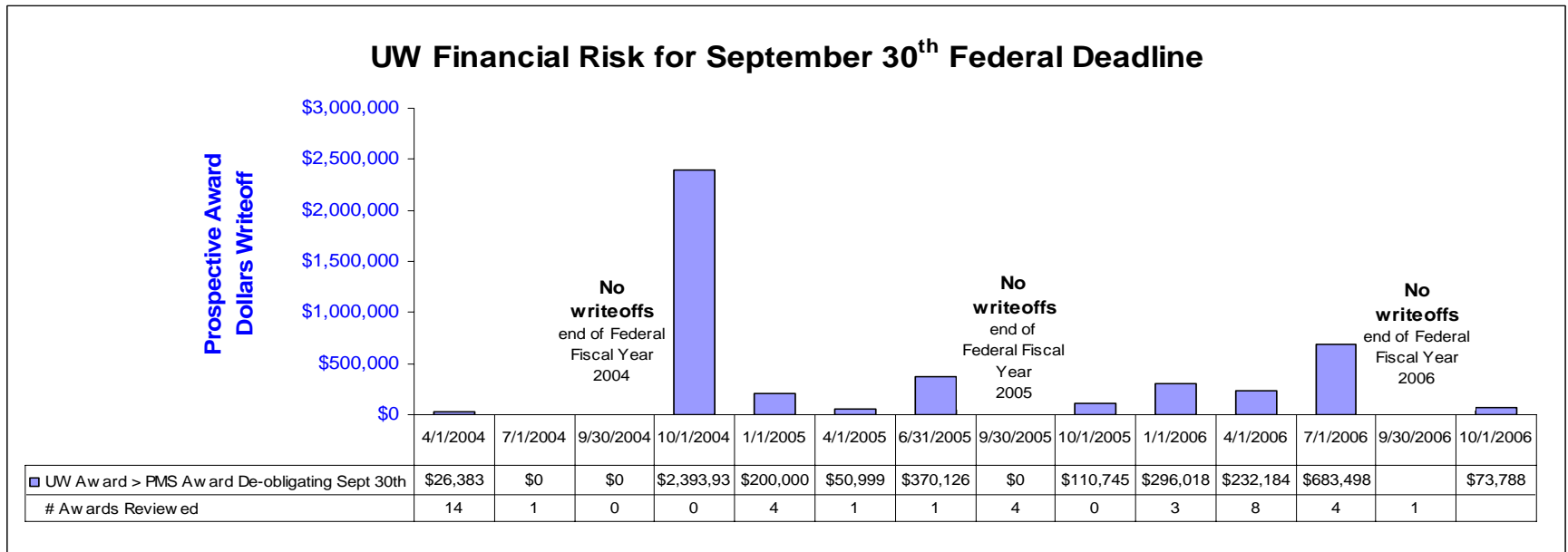
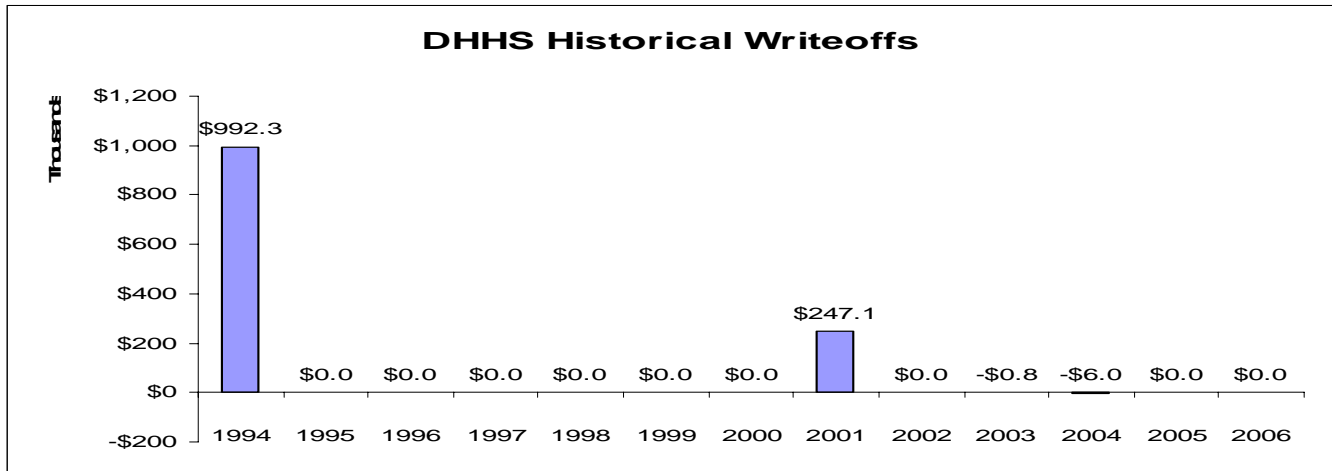
This measure represents the Total Uncollected Receivables from Grant & Contracts. Receivables can either be:

1. Expenditures that have not yet been invoiced (ie. Cumulative Billing Backlog primarily consists of Cost Reimbursable budgets).
2. Expenditures that have been invoiced but payment has not yet been received from the sponsor (ie. Total Invoice Receivables)

The following are excluded from this measure:

- Scheduled Invoice & Payments - typically UW receives payment before the expenditure incurs.
- Deficits & Advances - UW is solely responsible for expenditures resulting in a deficit or advance
- Letter of Credit - typically are drawn and paid in full the following business day.

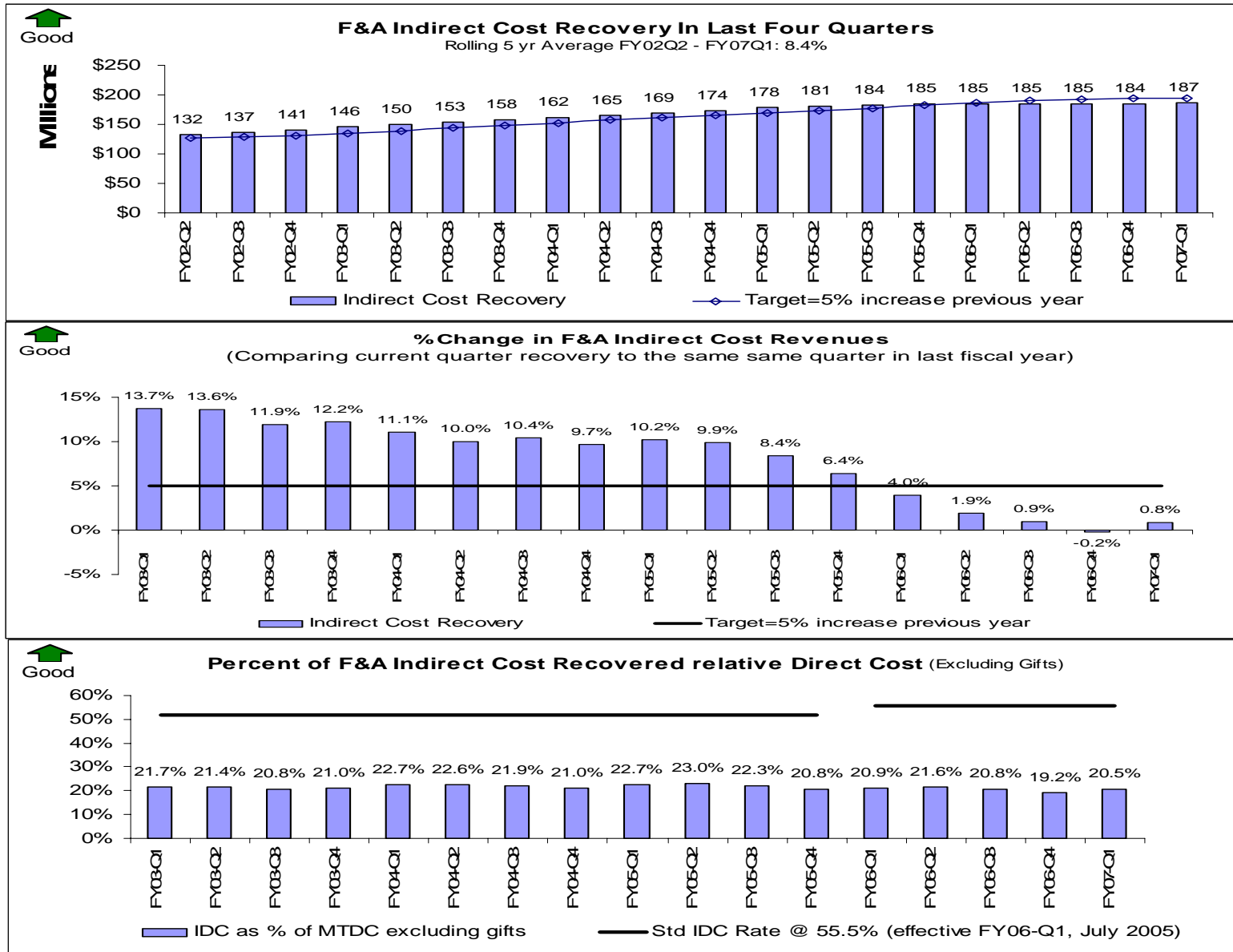
(12) DEPARTMENT OF HEALTH & HUMAN SERVICES - DHHS



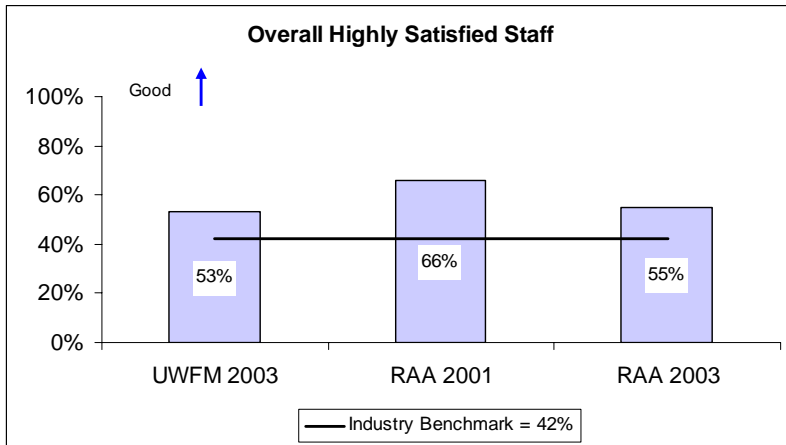
Risk = budgets that will de-obligate on Sept 30 where UW Award > NIH Payment Management System
 # Awards Reviewed = number of grants and contracts where UW award > PMS award

(13) FACILITIES & ADMINISTRATION (INDIRECT) COSTS

New Graph Pending

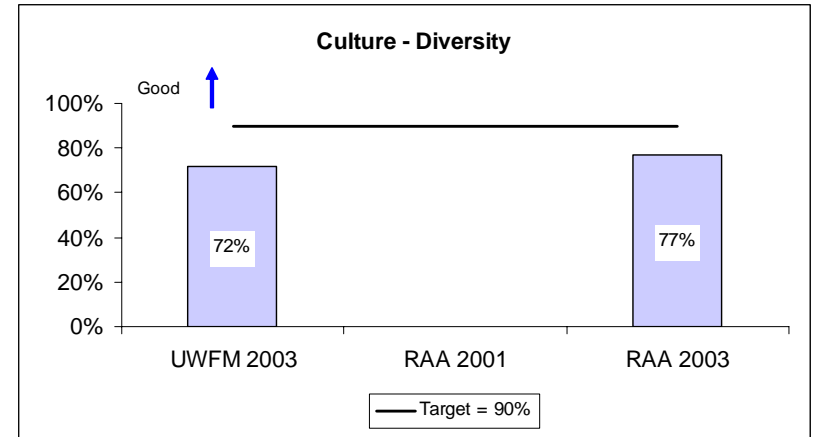


(14) EMPLOYEE SATISFACTION



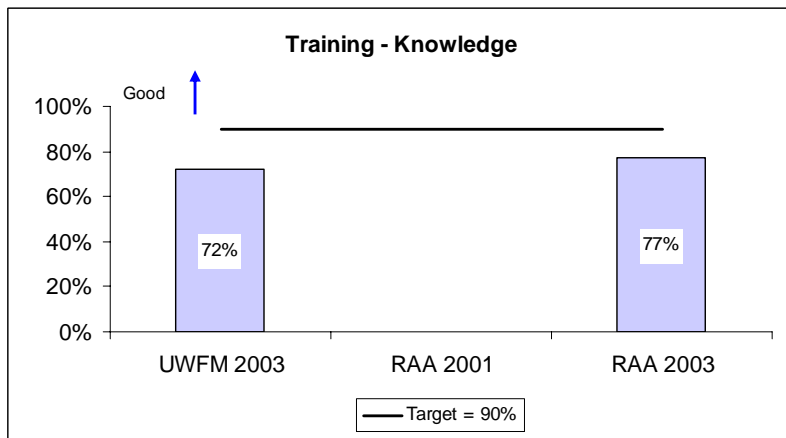
Source: 2003 RAA Employee Survey
Overall satisfaction of highly satisfied staff.

(15) CULTURE AND DIVERSITY



Source: 2003 RAA Employee Survey
I believe that making this organization more diverse will make the organization better overall.

(16) TRAINING AND KNOWLEDGE



Source: 2003 RAA Employee Survey
I have the training I need to create and share knowledge