



Research Accounting & Analysis

University of Washington
Operational Performance Dashboard

October 2004

FY 2005 Quarter 2 (Oct - Dec)

Grant and Contract Accounting Mission

As a professional accounting team, our mission is to provide support to the UW Research Community by proactively delivering consistent, accurate and timely financial products and services. We anticipate and creatively respond to the needs of our customers through collaboration and commitment to continuous improvement.

Management Accounting and Analysis Mission

Our mission is to craft a department that anticipates and is responsive to the costing and other informational needs of the campus community. Enhance services by collaboratively analyzing and developing data, methodologies, and policies to maximize flexibility for academic departments while complying with governmental regulations.

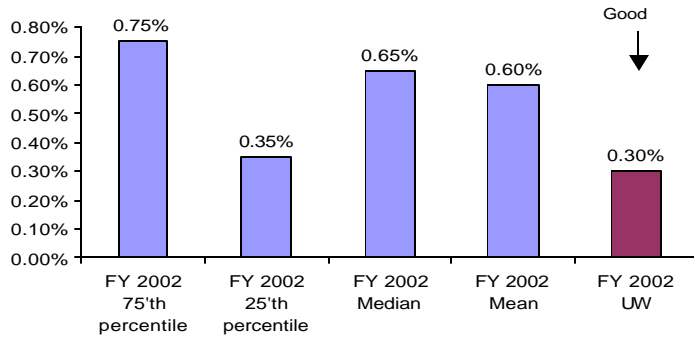
Key processes include:

- Prompt New Award Setup
- Accurate Reporting
- Timely Invoicing
- Full Compliance
- Responsible Cash Management
- Efficient Recharge Accounting Oversight
- Comprehensive Development and Negotiation of Indirect Cost Rates (F&A)

For questions about this report, please contact:
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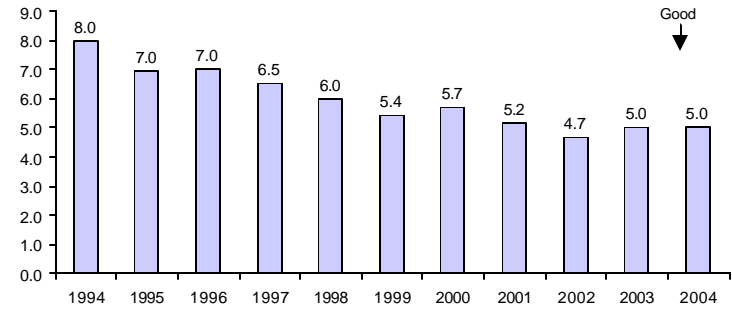
Research Accounting and Analysis

National Benchmark



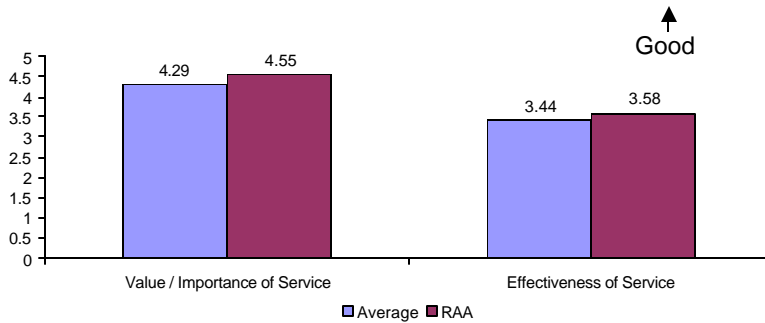
Post-award Administrative Costs as a % of Total Sponsored Project Costs
(Source: Preliminary data from Bearing Point survey, October 2003)

Efficiency



Hours Required to Manage One Budget, FY 1994-2004

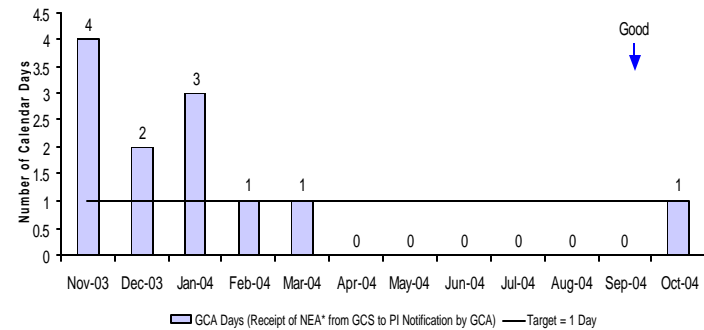
2003 Dean's Report



2003 UW Support Services Assessment Report*
(Average represents Office Ratings from 2003 SSA on a satisfaction scale rating of 1-5)

*A biennial assessment process administrative units.

New Budget Setup



Number of Days to Setup New Budgets in GCA only
GCA target = 1 day

Research Accounting and Analysis

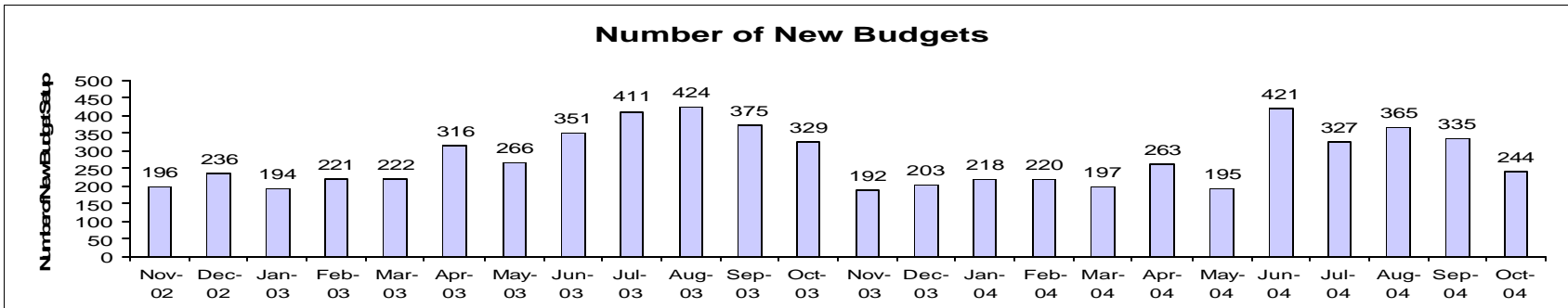
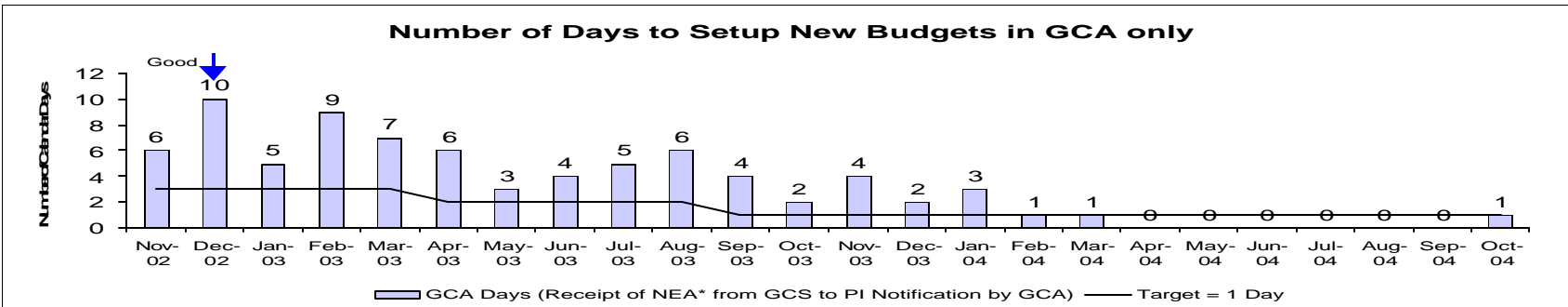
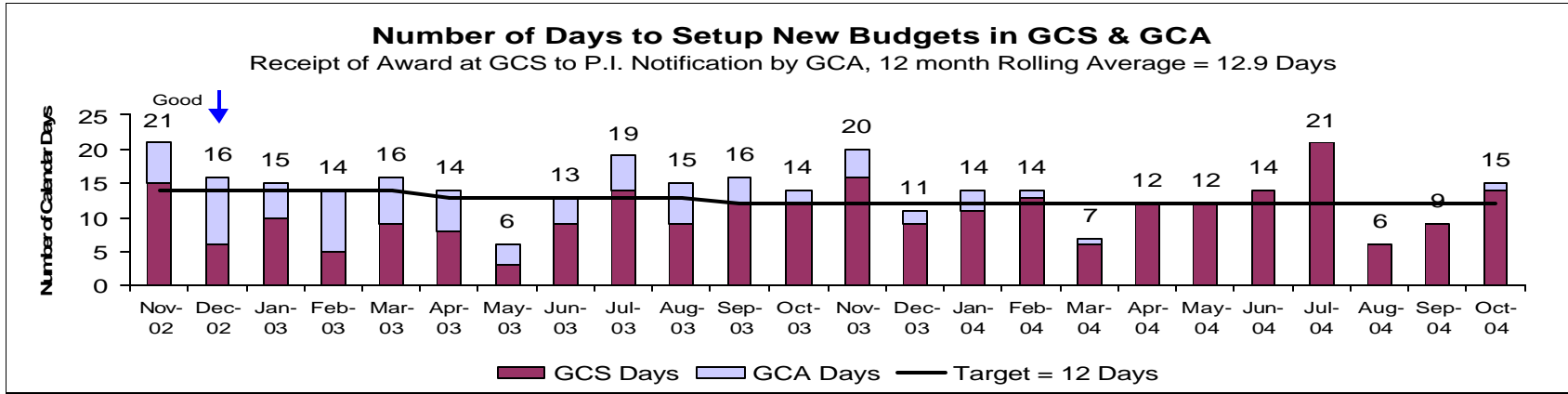
Operational Performance Dashboard

October 2004
Quarter 2 Fiscal Year 05

Process	Measure	Current Output Measure	Target	Gap (Target-Output)	Process	Measure	Current Output Measure	Target	Gap (Target-Output)
Customer Perspective					Financial Perspective				
(1) New Budgets	1) Average number of days from receipt of award in GCS to notification of budget number received by Principal Investigator from GCA. * †	12.9 days (Oct 04)	12 days	0.9 days	(10) Billing	10) Cumulative grant expenditures not invoiced.	\$5.4M (Oct 04)	\$2.0M	\$3.4 M
(2) Customer Satisfaction	2) 2003 Dean's Report (UW SSA Report). Measures university support services based on value/importance of service and effectiveness of service.	Above UW Average (2003)	UW average	No gap	(11) Aged Receivables	11) Percent of aged receivables outstanding more than 150 days overdue. †	19.1 (Oct 04)	15.0%	4.1%
(3) RTEs	3) Number of days to process Request to Transfer Expenditures (RTEs) submitted by departments to GCA. †	3.2 days (Oct 04)	4.0 days	No gap	(12) Total Uncollected	12) Total uncollected amount of award dollars owing to the university.	\$31.1M (Oct 04)	\$33M	No gap
(4) Closings	4) Percent of budgets expired more than 150 days and not closed. †	31.6% (Oct 04)	20.0%	11.6%	(13) DHHS	13) Potential liability from DHHS Awards that are closing Sept 30/2004	0 10/01/04	\$0	No gap
(5) Recharge Centers	5) Average number of MAA days + Combined MAA / Dept days to prepare, review, and approve proposals. Three targets for three levels of rate complexity.	All within target (Qtr 4-04)	See graph	No gap	(14) F&A Indirect Cost	14) Percent of dollar increase from year to year (fiscal) for indirect-cost recovery. Rolling 5-year average.*	10.0% (Qtr 1-05)	5.0%	No gap
Internal Business Process Perspective					Learning and Growth Perspective				
(6) Cash Applied	6) Percent of cash applied to budgets. * Future measure will display 12 month rolling average.	4.09 days (Sep 04)	15 days	No gap	(15) Staff Satisf.	15) 2003 Highly Satisfied Employees	55% (2003)	42%	No gap
(7) FSRs	7) Percent of final (and interim) Financial Status Reports (FSRs) completed within 90 days of budget expiration. †	62.8% (Oct 04)	85.0%	22.2 %	(16) Culture & Diversity	16) 2003 Culture - Diversity	77% (2003)	90%	13%
(8) FECs	8) Faculty Effort Certificates (FECs) overdue. †	5.2% (Qtr 4-04)	3.0%	2.2%	(17) Training & Knowledge	17) 2003 Training & Knowledge	77% (2003)	90%	13%
(9) Cost-Share	9) % Of budgets expired more than 90 days with unmet cost sharing. *†	39.8% (Oct 04)	30%	9.8%					

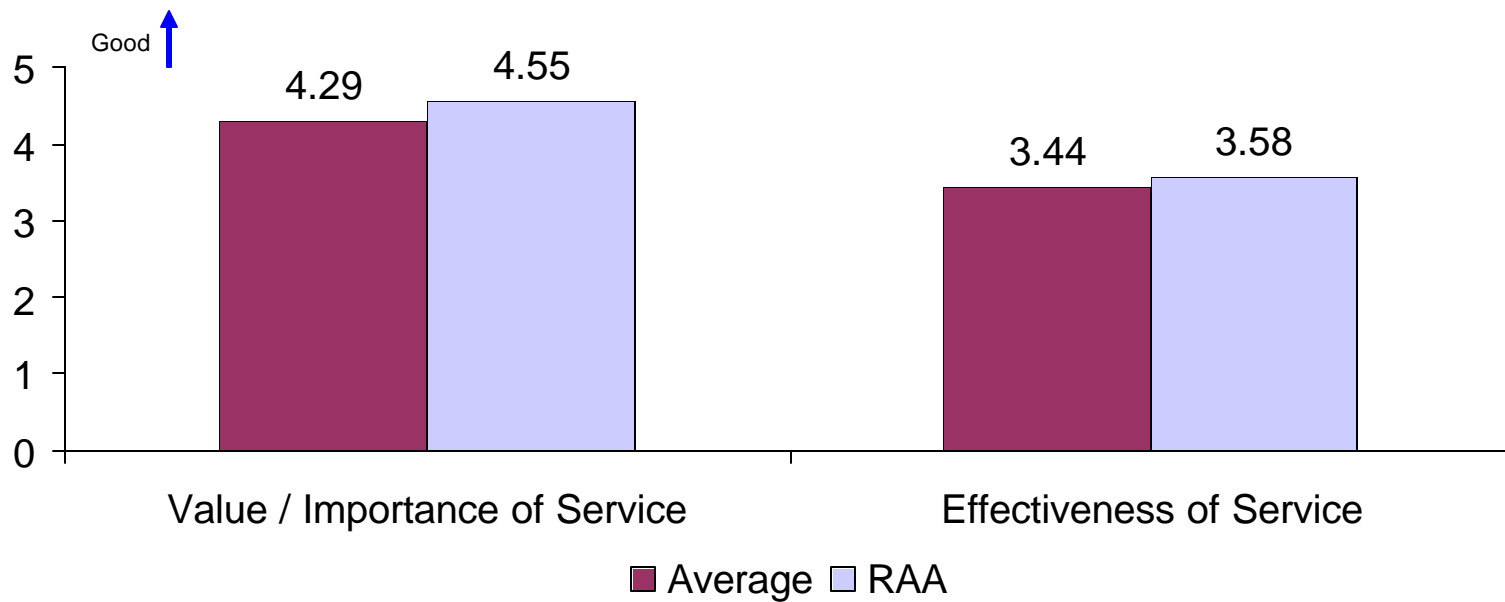
* Measure is on FM Dashboard. † Rolling 12-month average; all days are calendar days

(1) NEW BUDGETS



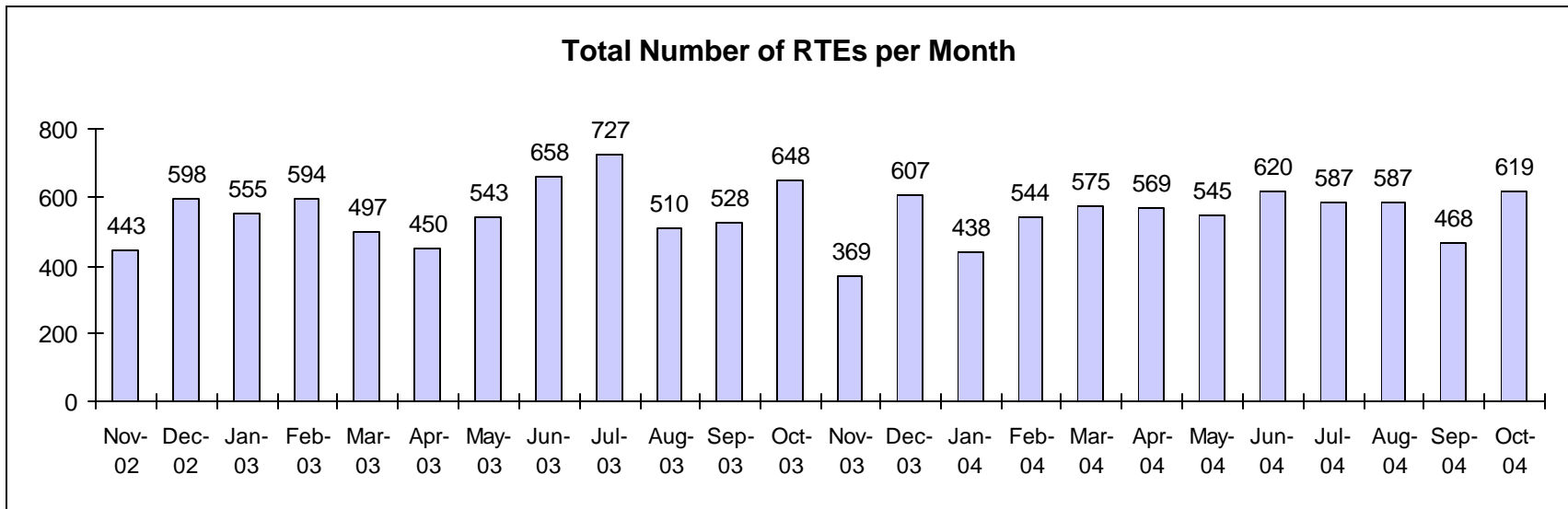
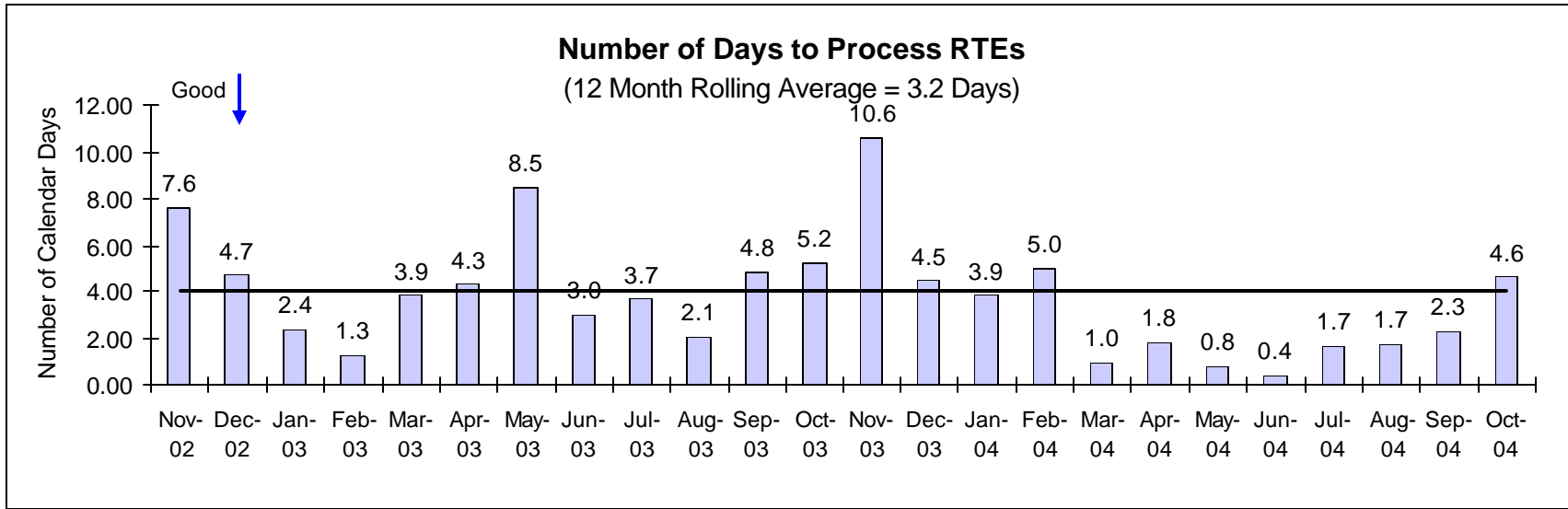
Target adjusted in April 03 due to addition of new FTE. Target adjusted in October 03 due to re-prioritization of workload and process improvement. NEA = "Notice to Establish Account." The NEA originates from Office of Sponsored Projects (OSP) to the New Accounts section of GCA.

(2) DEANS REPORT
2003 UW Support Services Assessment Report



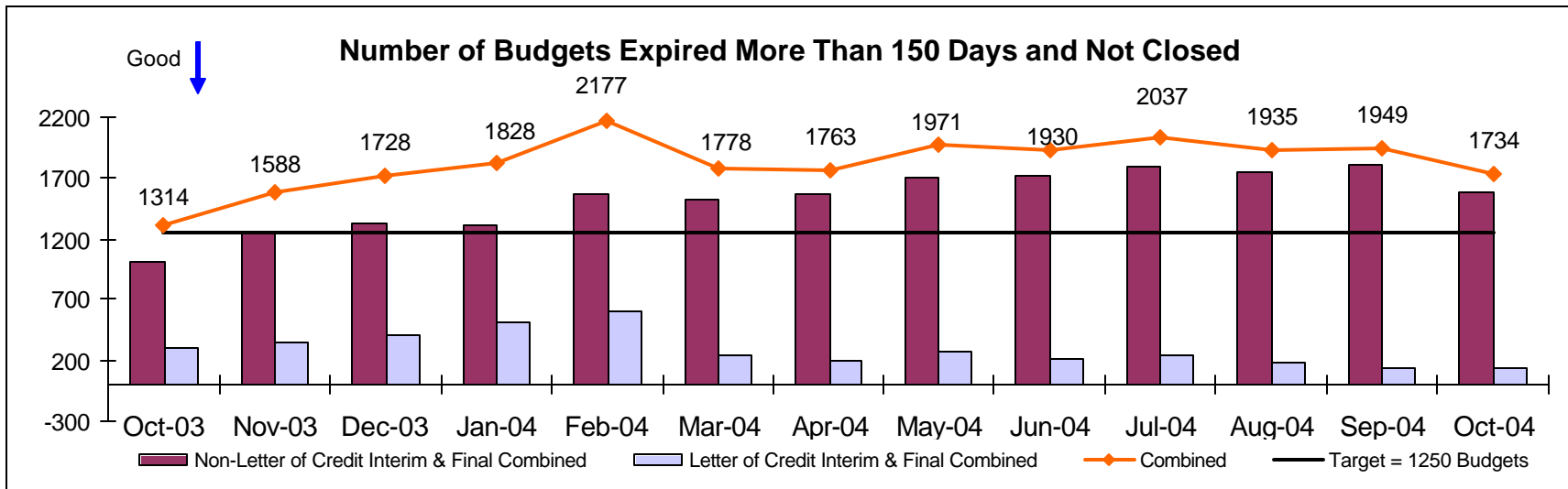
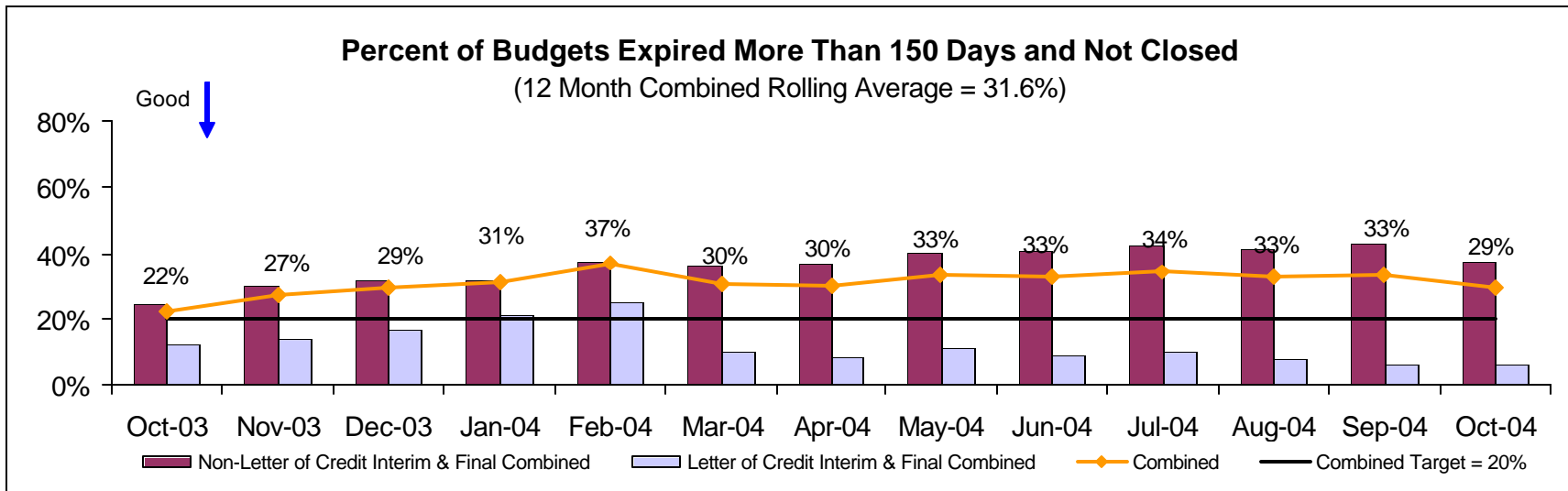
2003 Support services assessment report represents the comments/findings from interviews with Deans and key administrative support.

(3) REQUEST TO TRANSFER EXPENDITURES - RTE

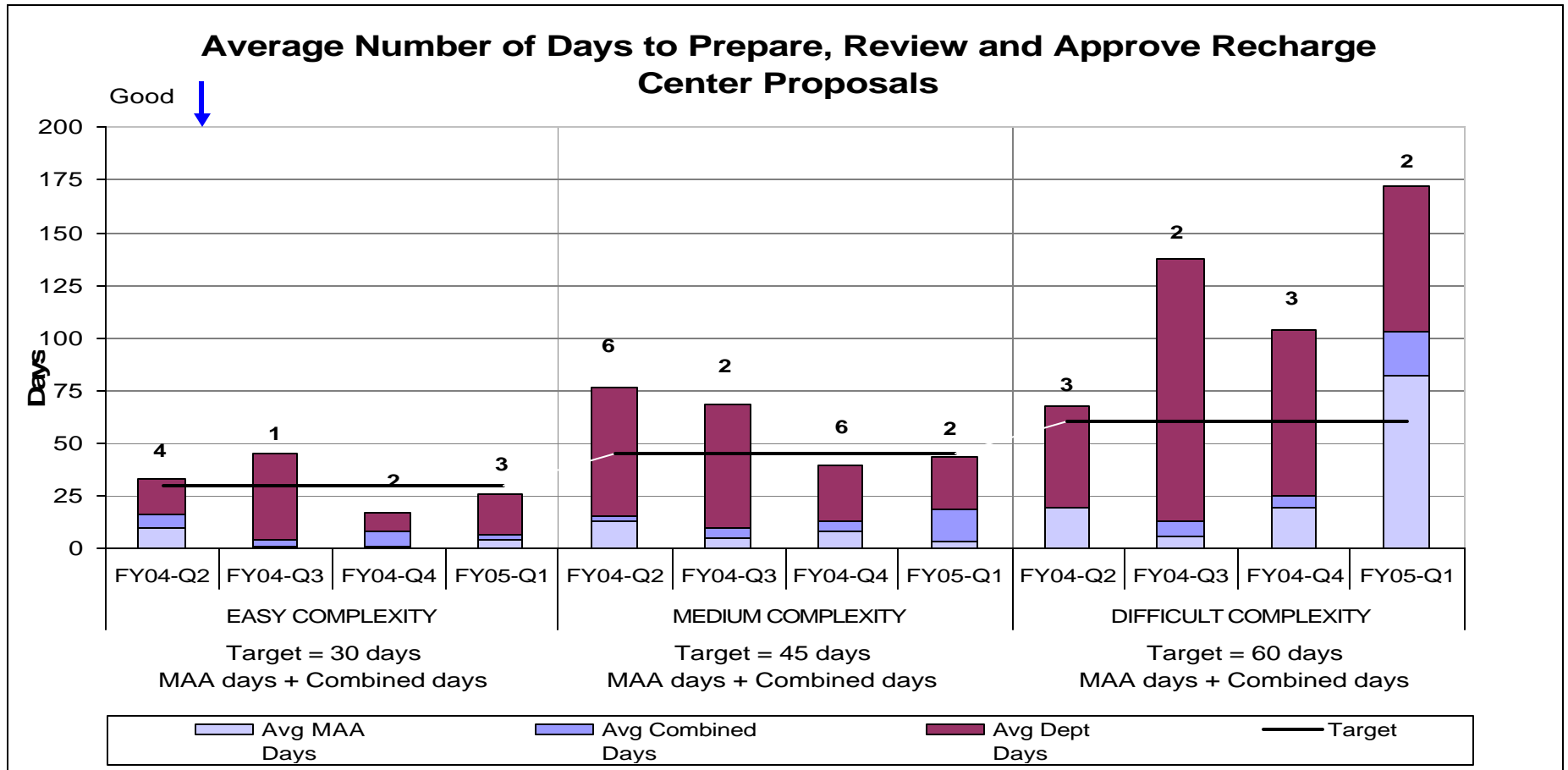


Note: March 2002, implemented \$250 materiality threshold for total deficits or total cash.

(4) CLOSINGS



(5) RECHARGE CENTERS



Number of proposals

The number of proposals approved is numerically expressed at the top of each column.

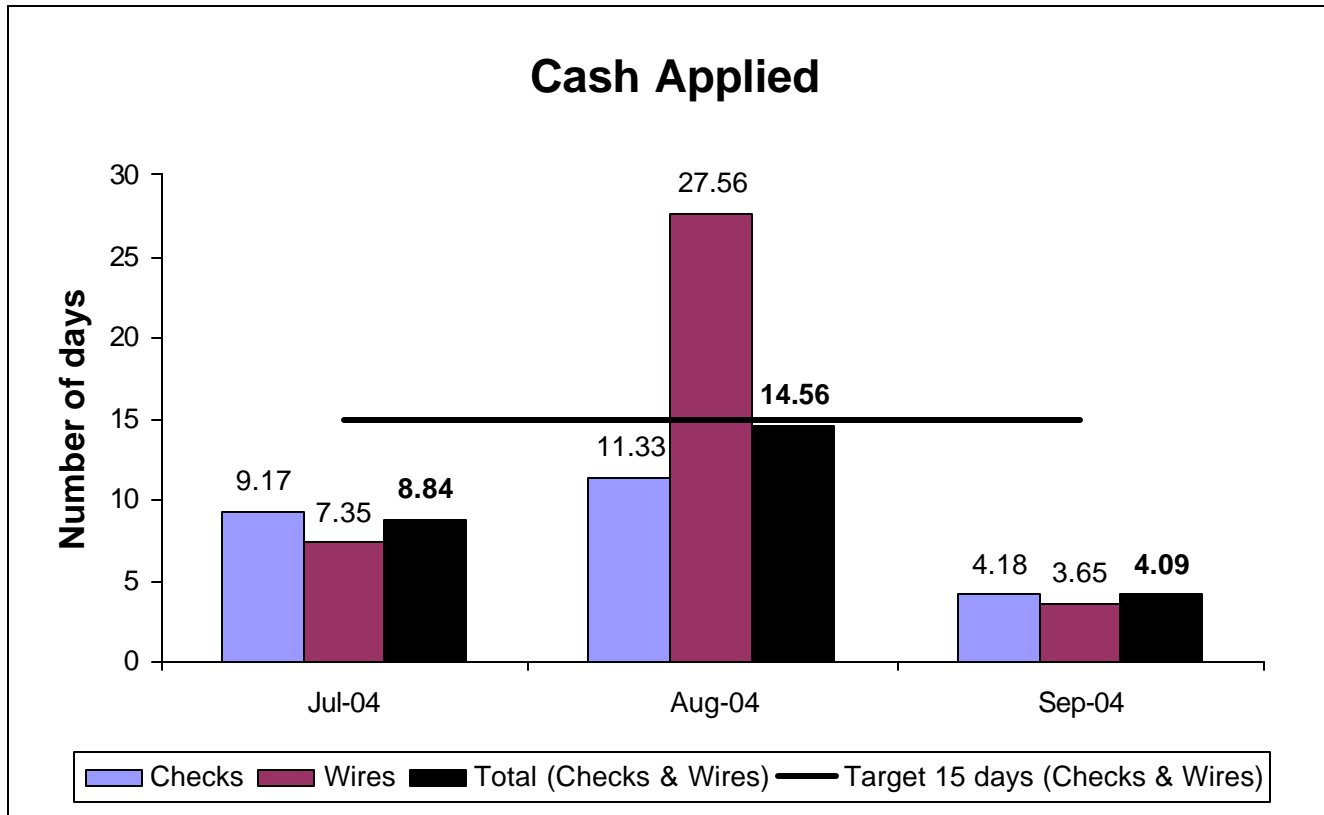
Number of rates within each proposal

The number of rates is not expressed numerically expressed in this graph; instead it is captured in the overall complexity of the proposal.

Classifying the complexity of rates is a subjective determination based on:

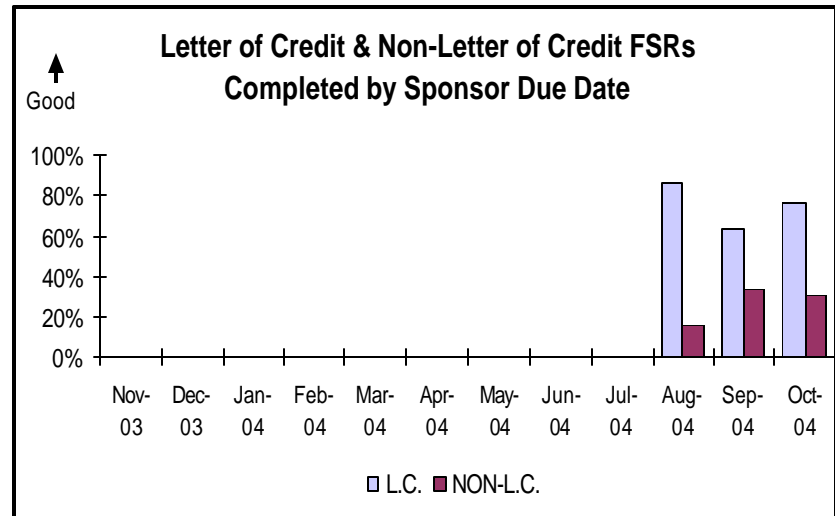
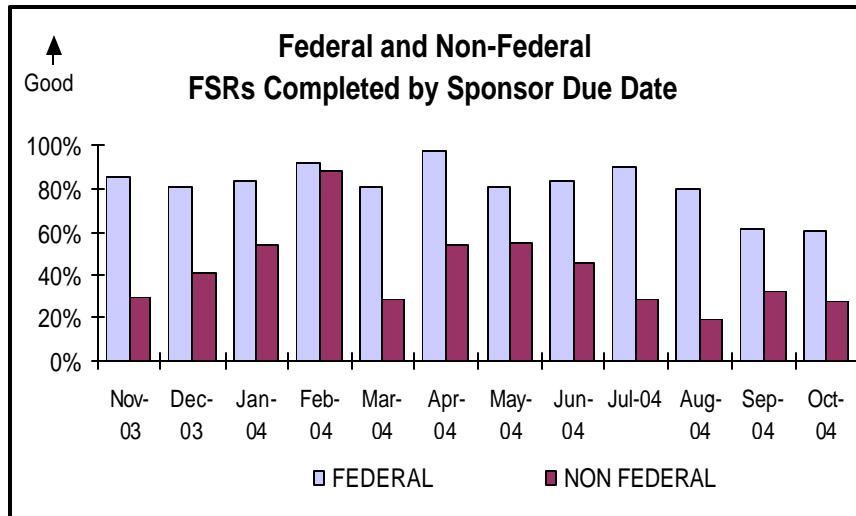
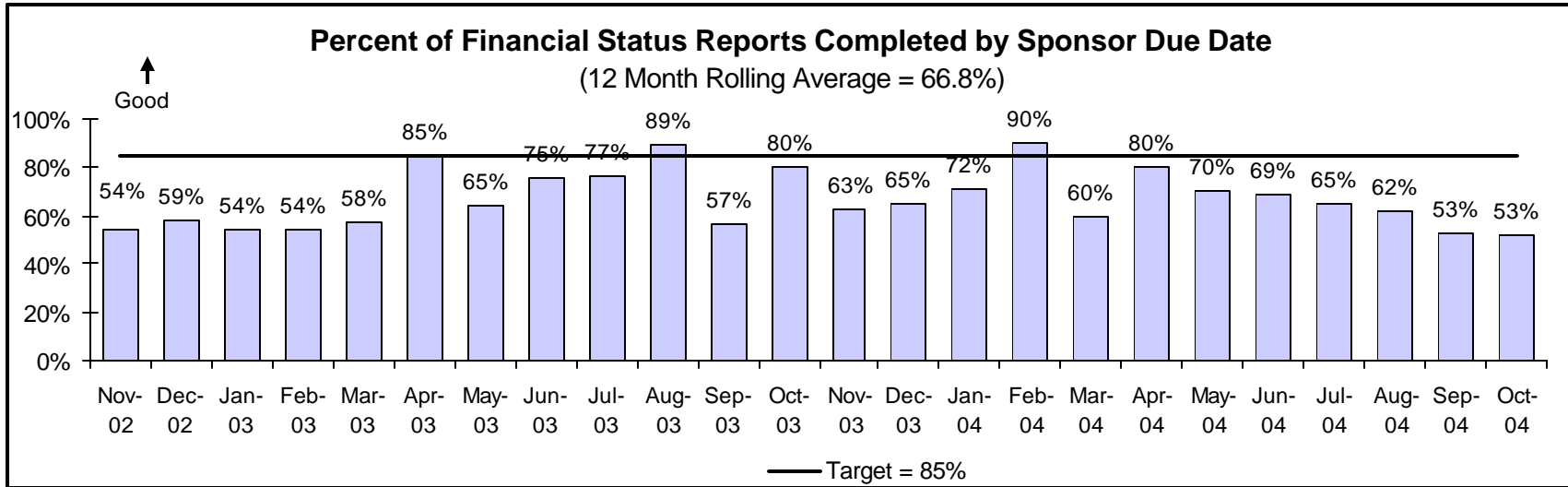
- How many internal rates are in the proposal?
- Has the reviewer worked on the proposal before?
- Is this a new or established center?
- Are there significant changes from prior approved proposal?
- Has the person preparing the proposal worked on it previously?
- Is this a University-wide center?

(6) CASH APPLIED



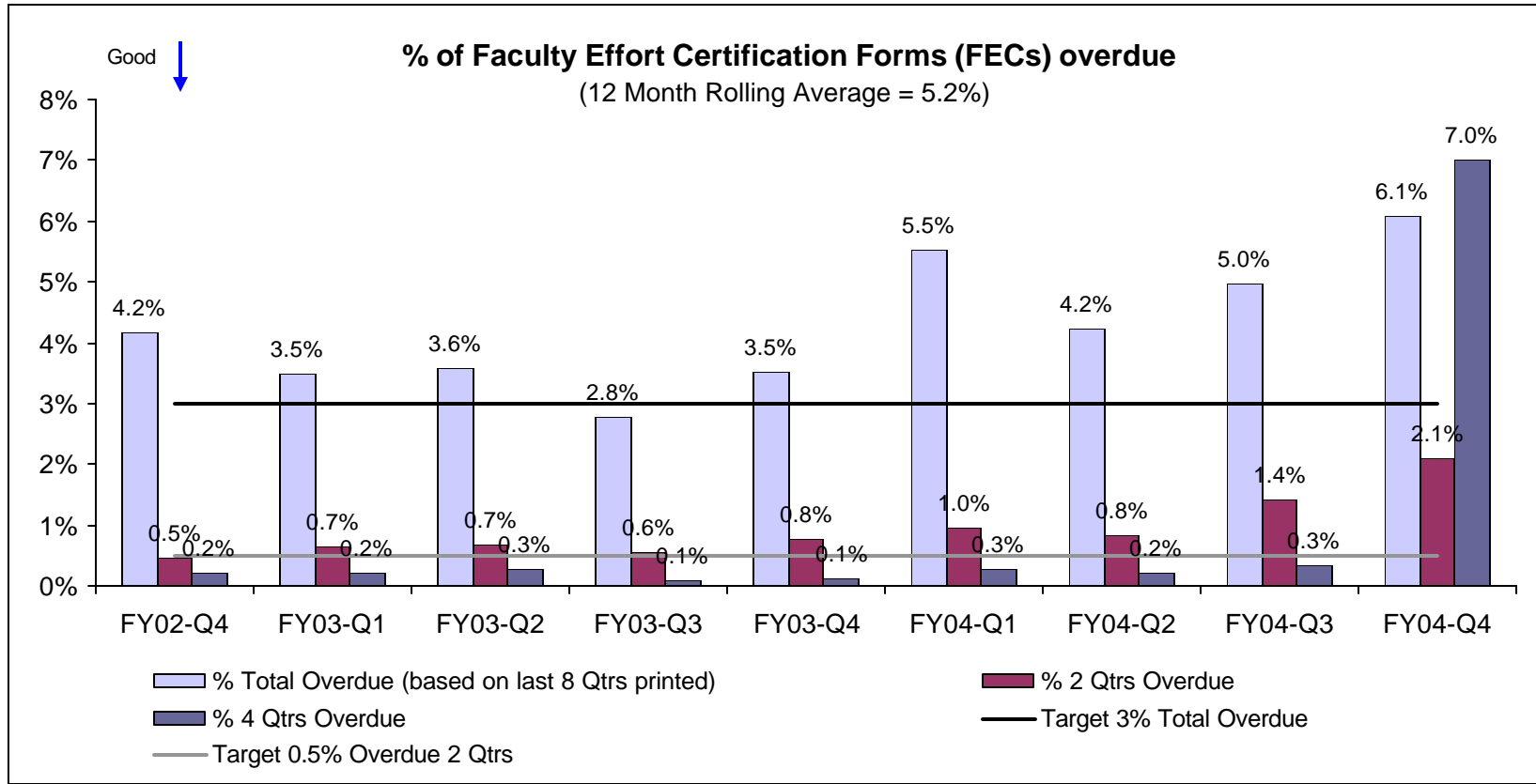
Prior to July 2004 this measure displayed the percentage of cash applied. Starting in July 2004, we started measuring by the number of days to apply cash. We believe this is a more useful and meaningful measure to our customers.

(7) FINANCIAL STATUS REPORTS - FSR



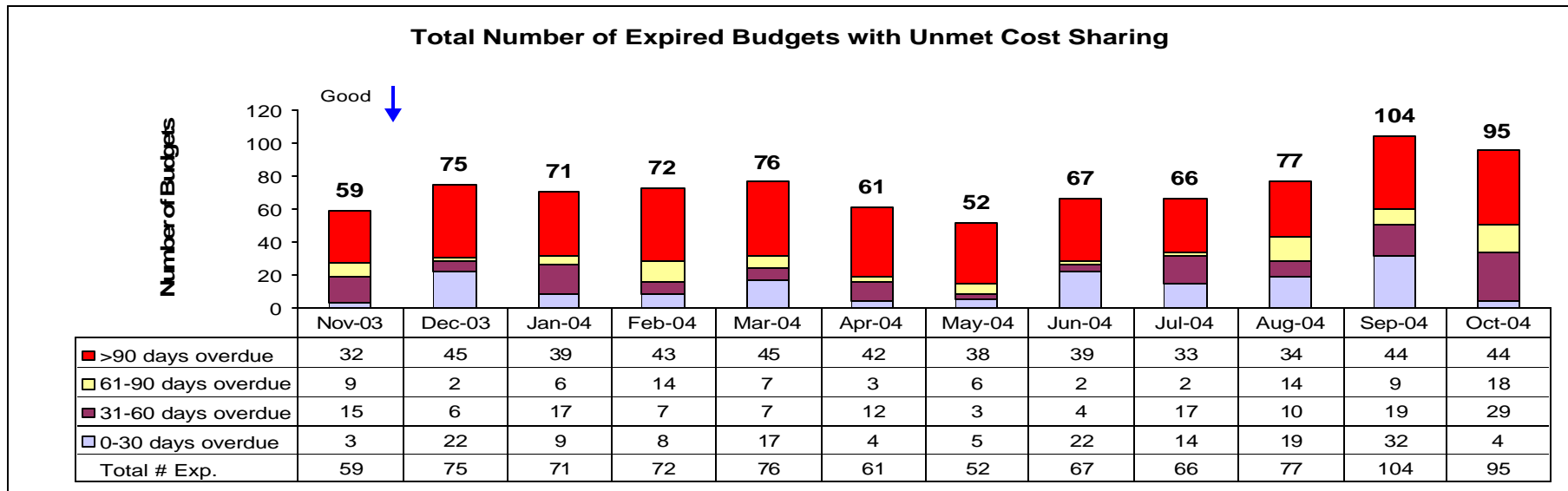
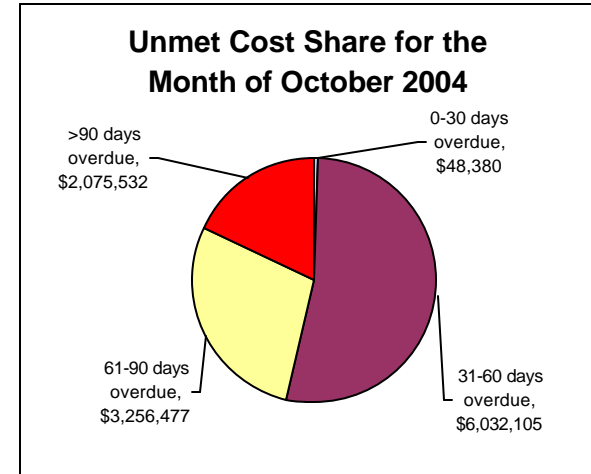
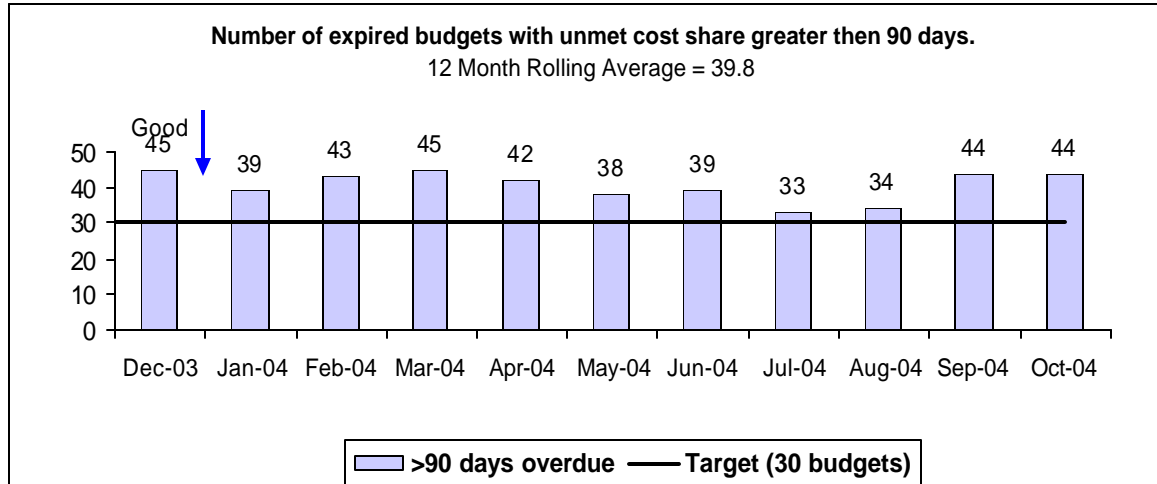
Prior to September 2004 this measure only segmented by Federal vs. Non-Federal FSR. Starting in September 2004, we also measured by LC vs. Non-L.C. By providing the breakdown into two segments, the measure is more meaningful to a wide range of audience.

(8) FACULTY EFFORT CERTIFICATION - FEC



Note: Measurements for an academic quarter will not be available until the end of the following quarter (i.e. there is a 3 month lag).

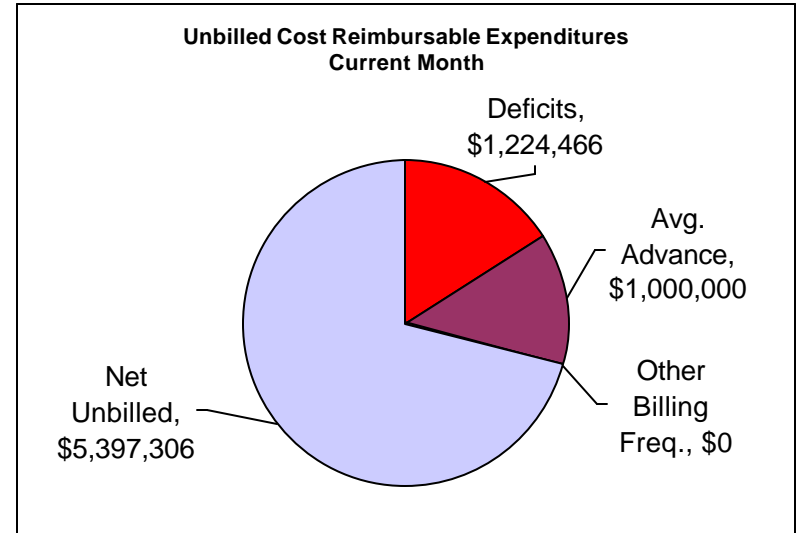
(9) COST SHARE



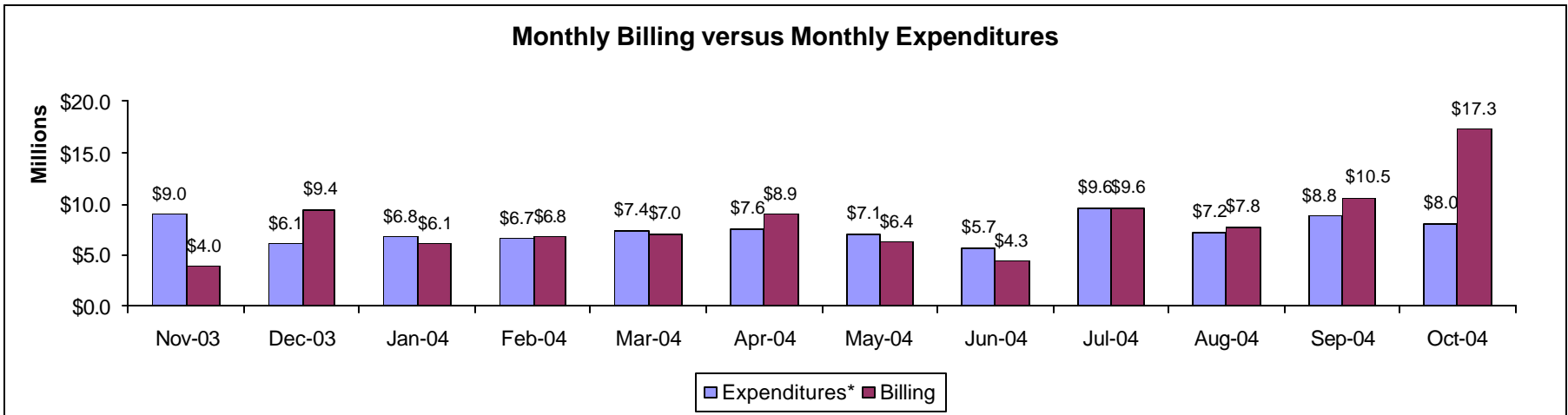
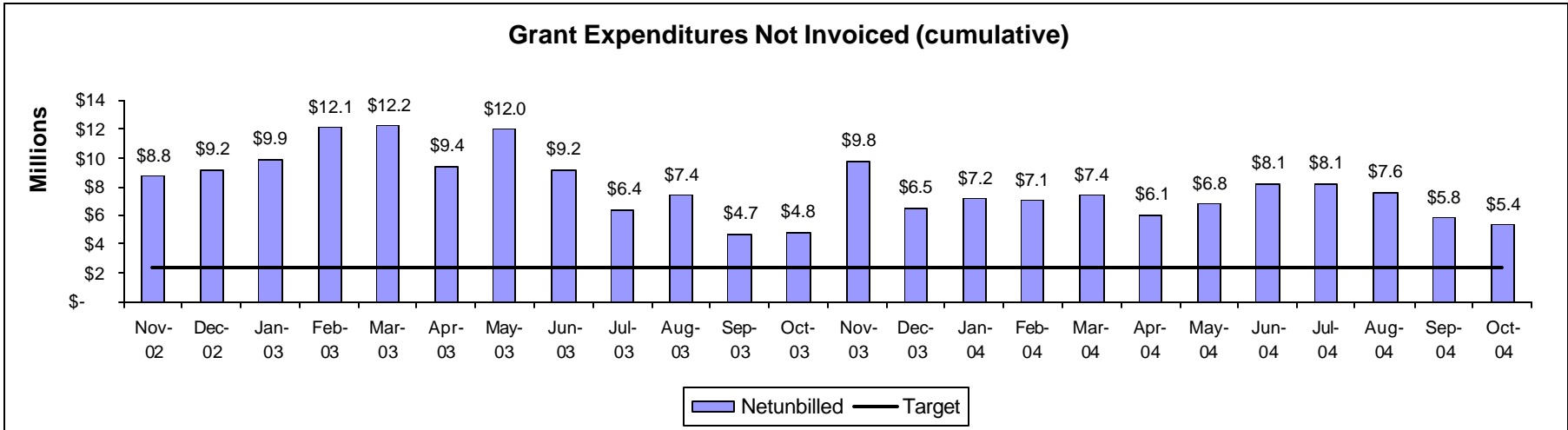
Note: Cost share includes committed and mandatory.

(10) BILLING

Billing -- Oct 2004			
	Expenditures (Previous Month)	Billed (Current Month)	Difference
Scheduled Payment Budgets	\$ 176,888,649	\$ 253,578,698	\$ 76,690,049
Scheduled Invoice Budgets	\$ 286,512,614	\$ 278,975,622	\$ (7,536,993)
Cost Reimbursable and Fixed Price Budgets	\$ 442,511,734	\$ 428,801,926	\$ (13,709,808)
Total	\$ 905,912,998	\$ 961,356,246	\$ 55,443,248

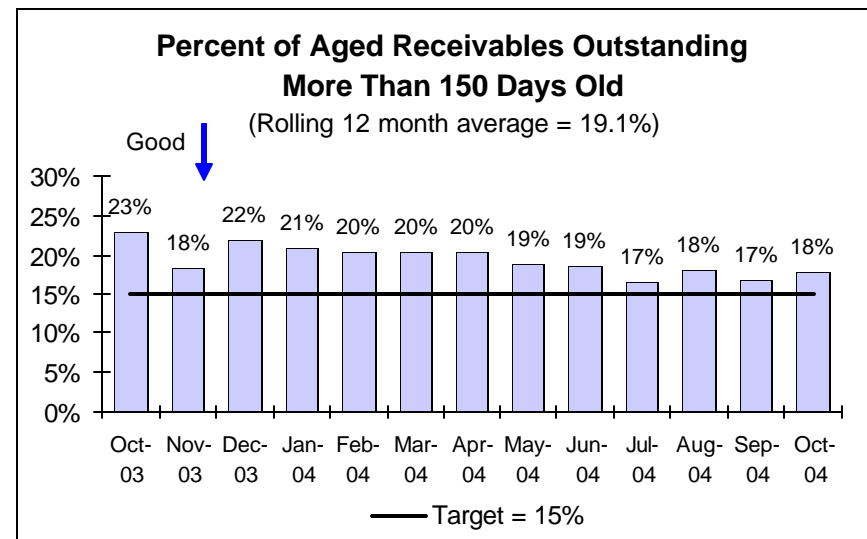
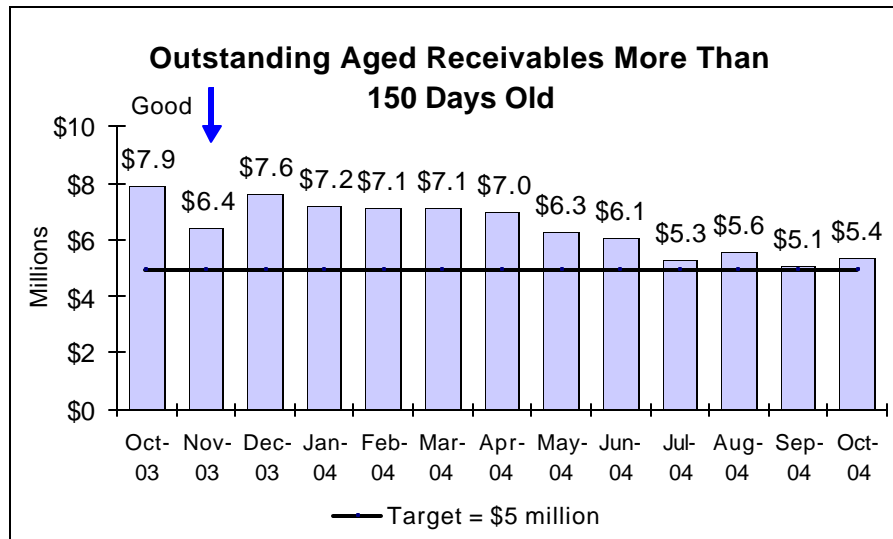
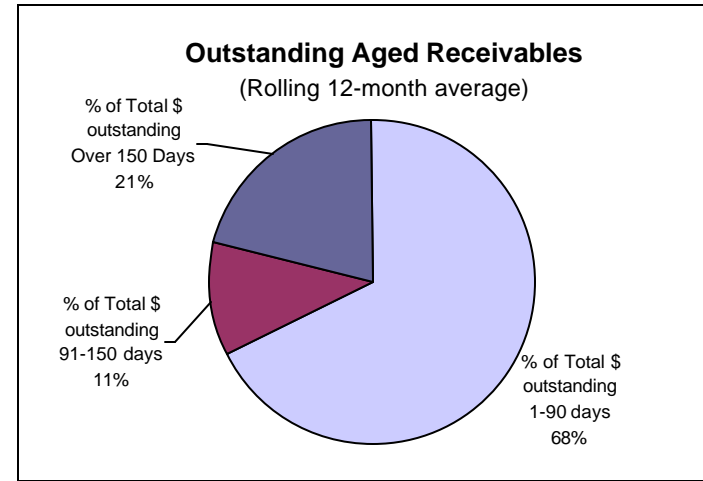
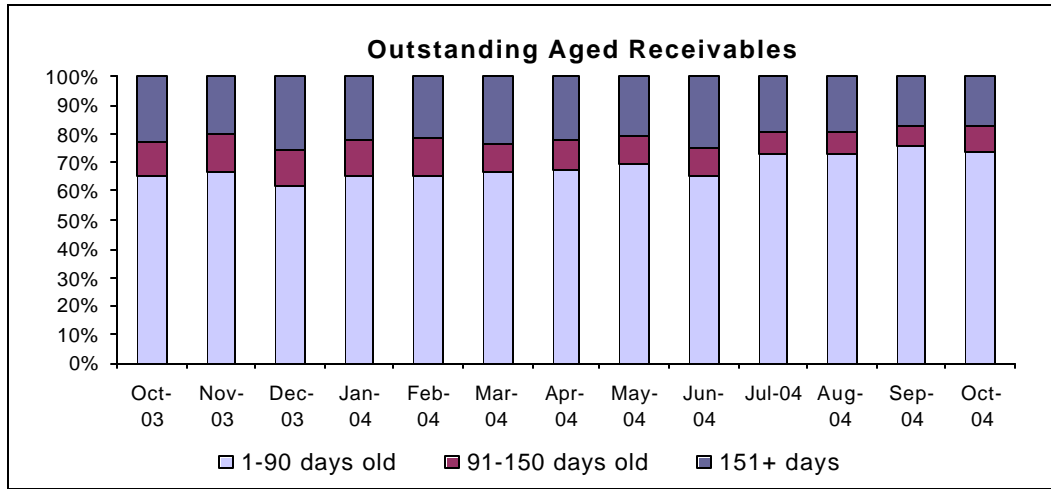


Annual Lost Interest on Cost Reimbursable Expenditures	
Annual Lost Interest on Unbilled Portion:	
12 month rolling average	\$ 7,156,173
	5%
	\$ 357,809
Annual Lost Interest on Current Month Billing:	
(if accounts billed 10 days faster each month)	\$ 38,836,250
	5%
	\$ 638,404
Grand Total -- Lost Interest	\$ 996,213

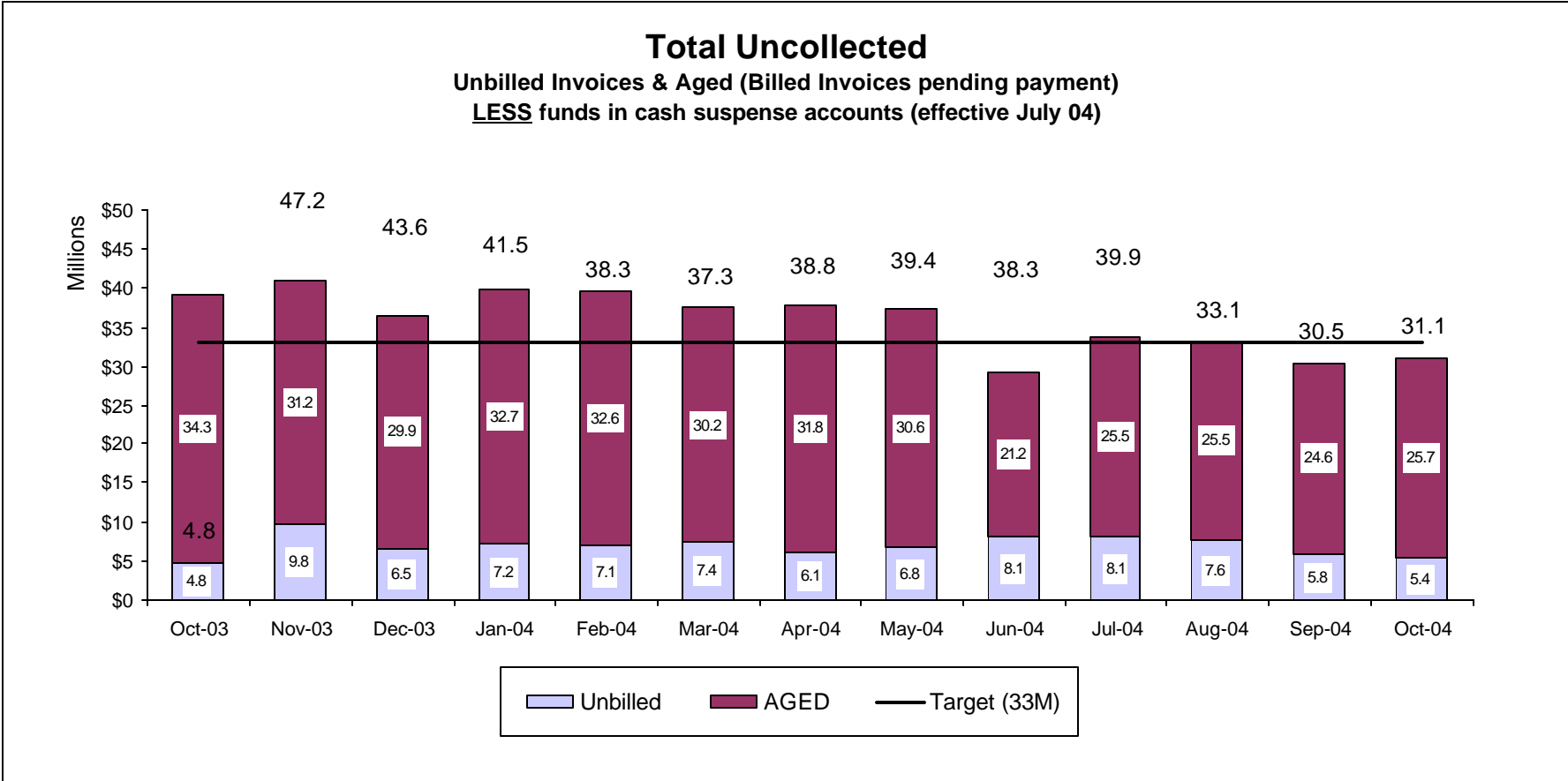


* Expenditures = Current monthly billing + change in cumulative unbilled

(11) AGED RECEIVABLES

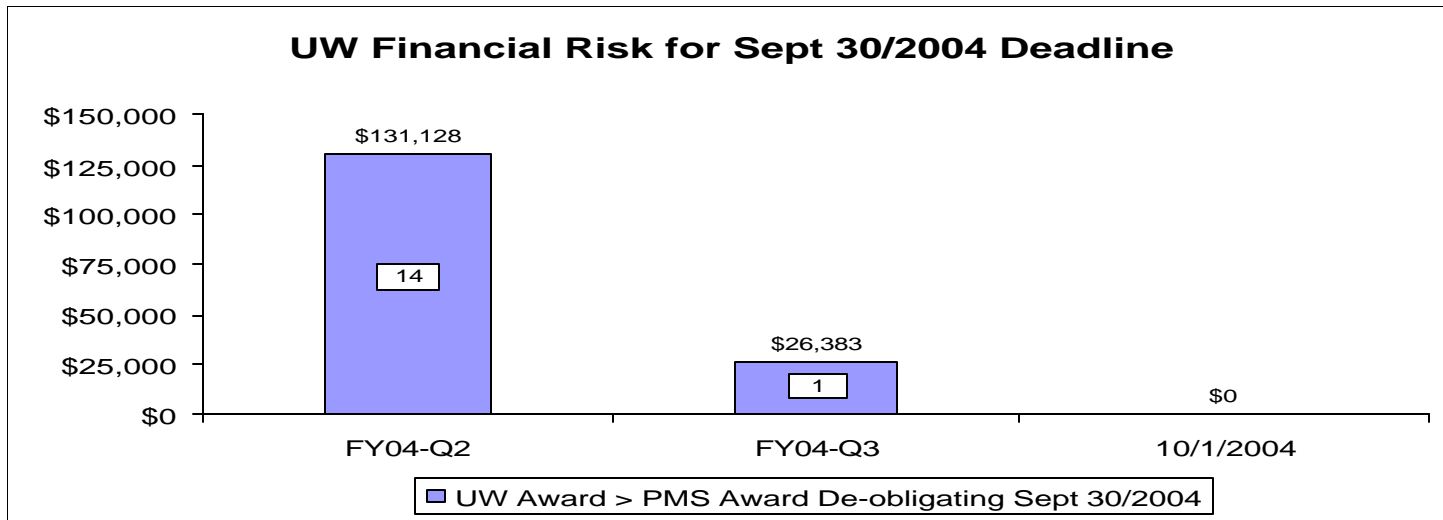
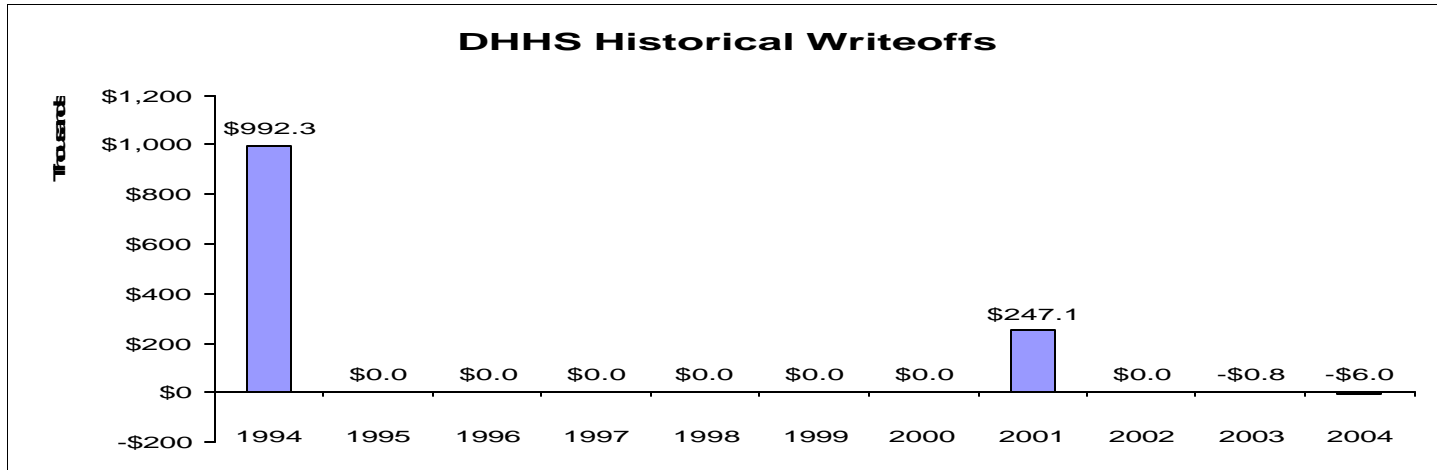


(12) TOTAL UNCOLLECTED



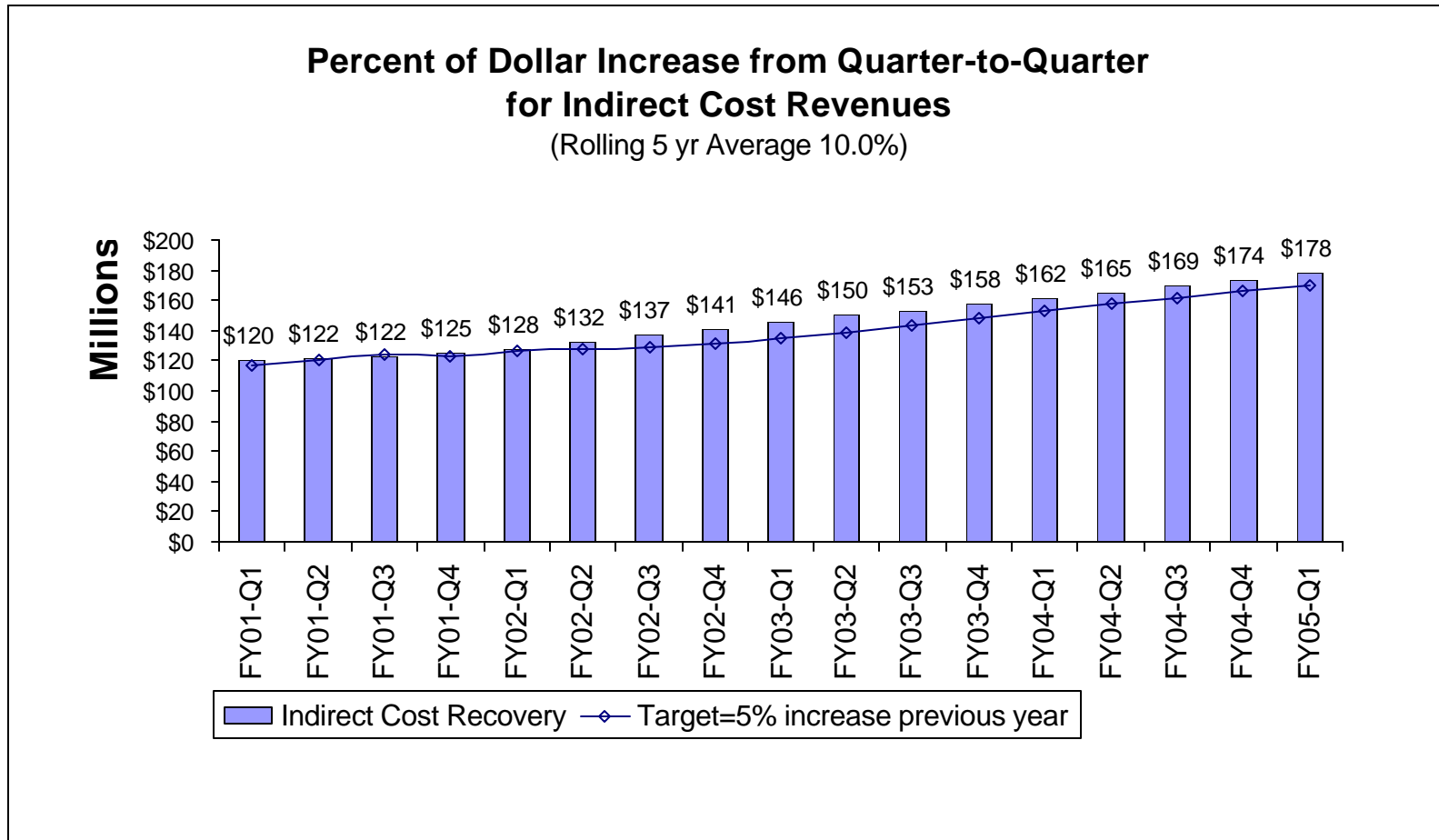
33M target = [combination of two targets] and one estimate.
 33M = [2M (unbilled) + 5M (aged > 150 days)] + 26M (12 mos. Average, Jul 02 – Jun 03, aged < 150 days)

(13) DEPARTMENT OF HEALTH & HUMAN SERVICES - DHHS



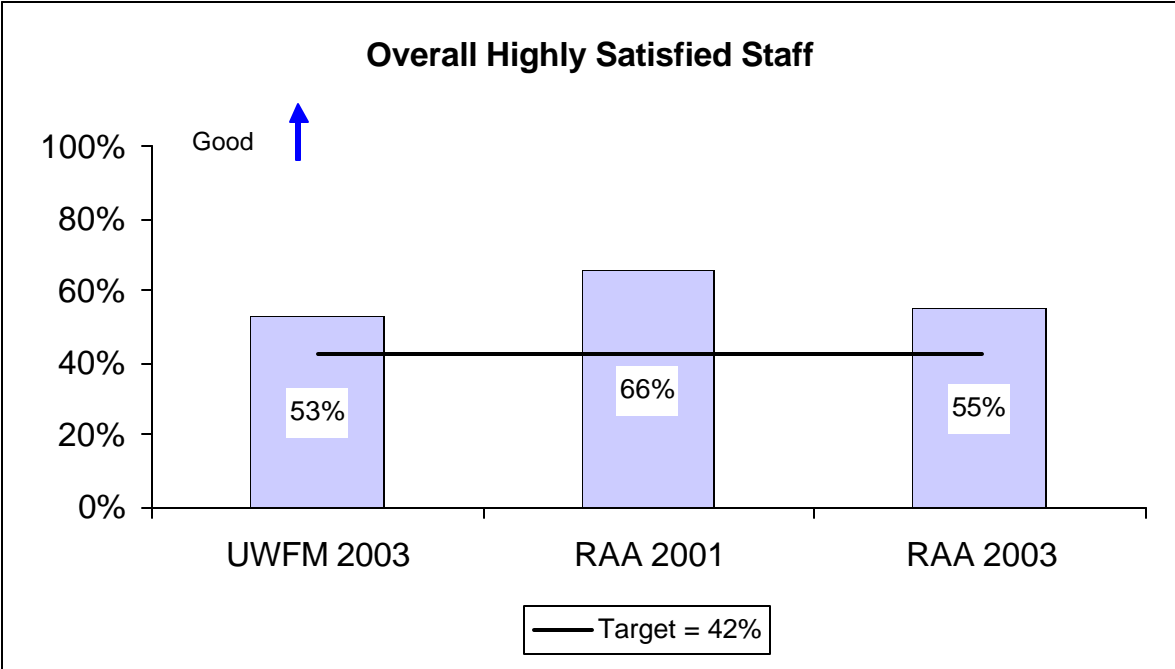
- Number inside the bar graph = number of budgets
- Risk = budgets that will de-obligate on Sept 30/2004 where UW Award > NIH Payment Management System

(14) FACILITIES & ADMINISTRATION (INDIRECT) COSTS



* Note: FY04-Q4 is based on preliminary report.
Final report will be available for reconciliation in early September.

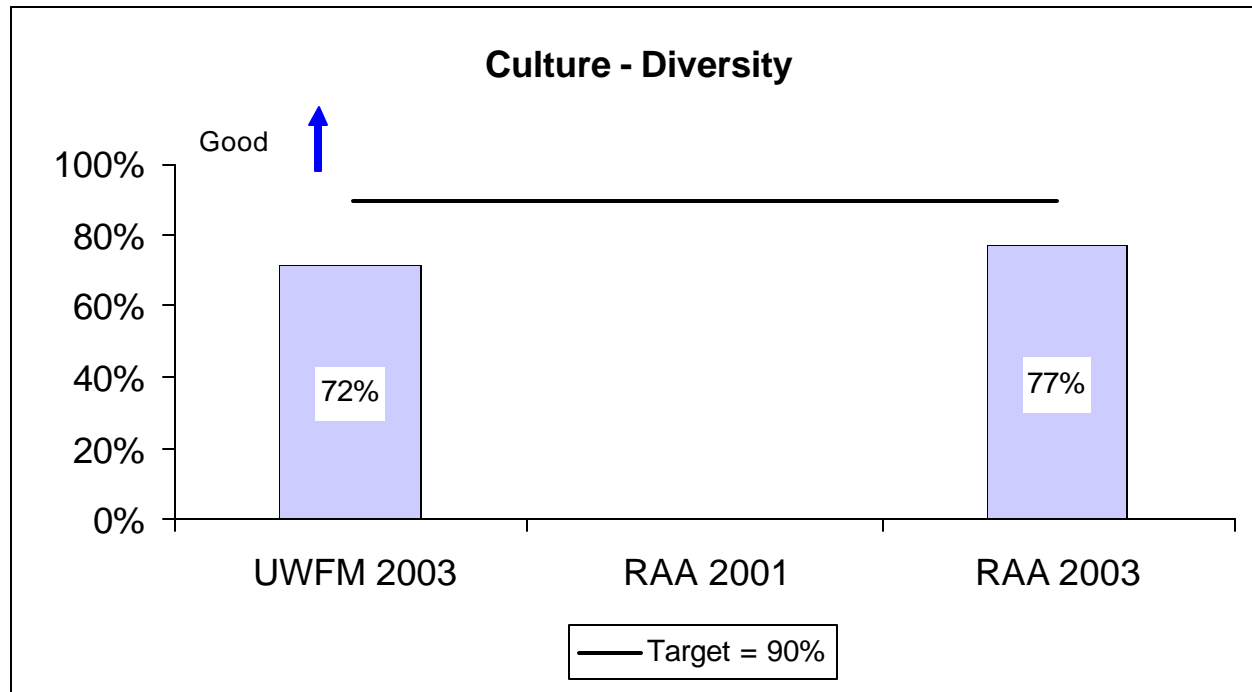
(15) EMPLOYEE SATISFACTION



Source: 2003 RAA Employee Survey

Results from the question:
"Overall satisfaction of highly satisfied staff."

(16) CULTURE AND DIVERSITY

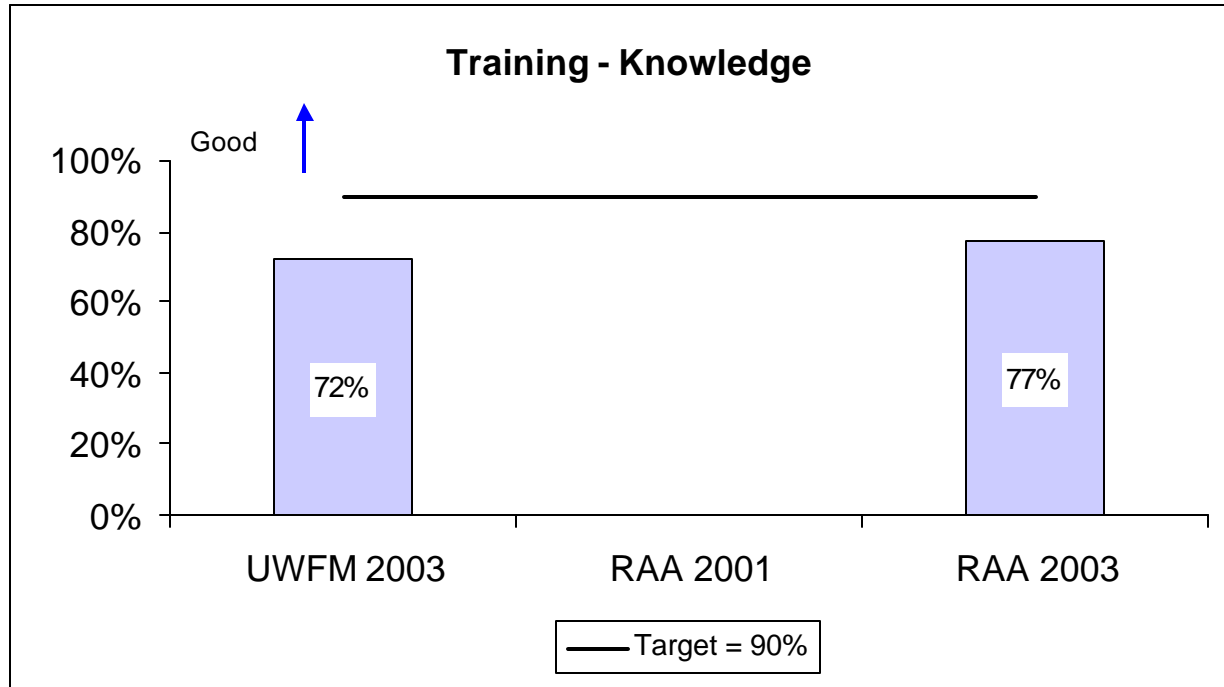


Source: 2003 RAA Employee Survey

Results from the question:

"I believe that making this organization more diverse will make the organization better overall."

(17) TRAINING AND KNOWLEDGE



Source: 2003 RAA Employee Survey

Results from the question:
"I have the training I need to create and share knowledge"