


VII. STANDING COMMITTEE

B. Finance, Audit and Facilities Committee

UW Medicine Information Technology Project Update

See Attached.



UW Medicine Information Technology (IT) Project Status Report

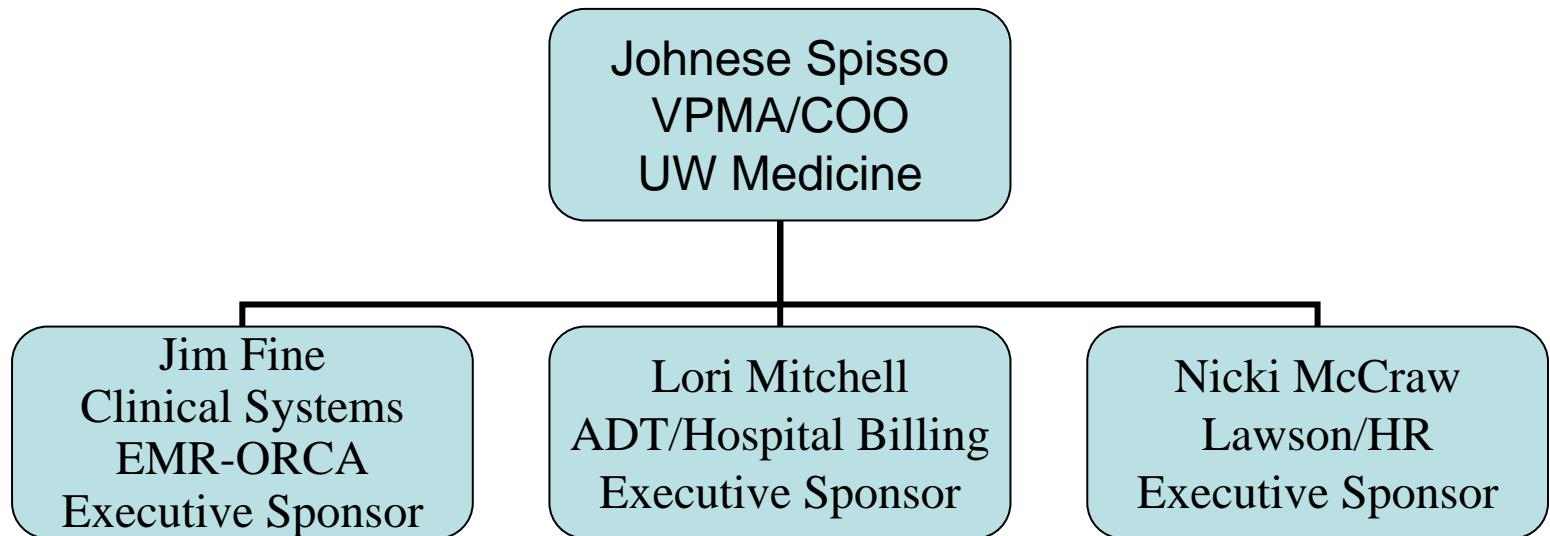
January 17, 2008

Johnese Spisso
VPMA/COO UW Medicine

Ron Johnson
VP/UW Technology

Resource Contention Between Major Projects

- Role of VPMA/COO – Authority to redirect resources and priorities as needed
- Dedicated senior leadership for each of the three main projects





Status of Current Projects

ORCA-Cerner EMR

- ORCA – Successfully trained 1,500 staff in Sept/Oct on use of new system.
- Implemented pilot at HMC on October 23rd on the 7EH Unit. User acceptance and system performance met expectations. Issues monitored and resolved.
- Further deployment proceeded as planned for successful implementation throughout *entire* hospital on November 28th
- System performance and user acceptance and satisfaction meeting goals.



Status of Current Projects

ORCA-Cerner EMR Next Steps

- Begin staff training at UWMC January and February-need to train over 1500 staff
- Design Pilot phase for UWMC
- Pilot Implementation on one unit at UWMC week of February 25th
- Complete hospital wide deployment at UWMC by March 24th
- CIS-Replacement milestone and evaluation complete across UW Medicine system by March 31st



Status of Current Projects

Lawson-Human Resources System

- All milestones meeting or ahead of schedule.
- Parallel Pilot phase is underway. Completed system operating procedures and training materials.
- Final plans to address server needs (4545 data center) completed.
- Last milestone to install Lawson and related software on new servers was completed one month ahead of schedule.
- Project executive (Janelle Browne) relocating-new executive (Nicki McCraw) identified and in place. Effective transition plan between Janelle and Nicki completed in December.



Status of Current Project Planning ADT/Hospital Billing

- Readiness to Launch Project-Assessed at both the Operational (hospitals) and Technical (UW Medicine IT) Resource Levels
- Analysis was performed for all three strategic projects (ORCA, Lawson, ADT/HB) by having each project enter its planned level of engagement by group by month to assess workload across system
- One minor resource conflict identified with nurse manager workload – will be rectified by changing timing of project workflow design of ADT/Hospital Billing project



Development of Detailed Project Plan

- Task level plan developed in conjunction with Epic
- Epic project plan template includes 1,697 tasks to be evaluated
- Refinement in process as we address issues specific to UW Medicine environment, such as complex system interfaces
- Determine best approach for deployment



Identification and Recruitment of Technical Staff Resources

- Detailed listing of IT positions and job descriptions has been developed
- Dedicated HR IT recruiter hired-as of January 17th, 15 staff have been hired, 2 offers pending, 12 positions being recruited with multiple qualified candidates (*recruitments/positions are contingent, with explicit understanding the project may not go forward*)
- Contracts with Epic approved vendors also being put in place to be used if needed
- Project manager positions have been successfully recruited and filled.



Development of Vendor Contract Template that Addresses Contingencies and Risk Mitigation

- Amendment to existing contract signed to commit funding to initiate project team training, provide remote access to software, and assign an Epic implementation team to complete planning phase in March 08
- A second amendment to the contract addressing contingencies and risk mitigation will be executed when planning phase is complete and project has been approved to move forward

UW Medicine Request to Continue Project Planning

- Requested spending authority for planning project up to an additional \$3.86 M through March 2008, for a total project planning budget of \$5 M.
→ ***Received ISB approval***
- Presented update at November 15th University of Washington Board of Regents Facilities Audit & Finance meeting.
→ ***Received support of Regents***

Next Steps ADT/Hospital Billing

- January
 - Written update to ISB – by January 10
 - Update to Board of Regents – January 17
- February
 - Update readiness document - Submit to ISB for review- February 14
- March (**potential meeting sequencing issue*)
 - Verify success of ORCA CIS-R implementation at UWMC
 - Regents **March 20*** – Update status; if ORCA successful and if ADT/Billing plan is compelling, request approval to finalize and sign a contract and proceed with project
 - ISB presentation – **March 13*** (or May) – If ORCA a success, then request approval for project to begin, sign contract with Epic

Status of Other (Departmental) Projects

Departmental Projects:

- Anesthesia-Project on-time, on-budget and within scope. Both hospitals coordinating planning with new Chair.
potential risk issues-delivery of production code by vendor, lab interface
- Radiology-Project on-time, on-budget and within scope for IDX 10 upgrade at HMC.
potential risk issues-design of new work flows and overhaul of exam dictionaries
- Materials Management-Project on-time, on-budget and within scope for UWMC.