


Google Apps for CSE

U-TAC

March 16, 2009

What is Google Apps?

 **email**

 **calendar** (*individual, shared, public, resources*)

 **docs** (*word proc, spreadsheets, presentations*)

 **collaborative tools** (*wiki; live co-editing; also off-line*)

 **talk** (*plus: reader, blogger, video, sketch...*)



all "branded" with our domain (not "gmail.com")



oh, and... **search**

Demo

<http://cs.washington.edu>

- we control...
 - **appearance** (branding)
 - **accounts**
 - **passwords** (held by UW, not Google)
 - **we own the data !**

Issues - *Tactical*

- *An iterative, collaborative approach*
- URL naming - to accommodate multiple vendors
- passwords - for **browser access** & for **Outlook/Thunderbird** ("thick clients")
- guidelines for users
- from others - EDUCAUSE CIO discussions

Issues - *Strategic*

- Deployment
- Operations
- Exit strategy - multi-vendor; interop!
- processes/communication
- compliance
- future - multi-vendor, eScience, education, storage, hosted apps, HIPAA...

Scope

- student, faculty & staff
 - no "classified" research
 - initially...
 - no "classified" users
 - single provider
- ⇒ segregate by use
- ⇒ multiple providers

Approach

- phased

1. **Team Edition** users

2. **"non-legacy"** users - current year new undergrads

3. **legacy** - undergrads, grads, faculty, staff

1. volunteers

2. bulk - self-migrate? bulk-migrate?

- IMAP

- Exchange

- POP (*email is not kept on any server!*)

Timeline

- **Contract signed - late Wi Qtr**
- **Beta cohort - early Sp Qtr**
 - Early adoptors include *Team Edition* users + a few Au08 incoming CSE undergrads ~30 + 20 users
- **"New" users - early Sp Qtr**
 - Incoming CSE undergrads (Au08 - Sp09) ~200 users
- **Legacy users (Beta) - late Sp - early Sm Qtr**
 - Volunteers - undergrads, grads, staff, faculty, visitors
 - IMAP, Exchange, POP3 (self-storage)
- **Legacy users - Sm Qtr**
 - Remaining users ~1000 users
- **In-house Service sunset - tbd**
 - End of an era.

Collaboration

- MOU
 - CSE
 - UW Technology
 - UW Administration (CISO, RM, Registrar, AGO)
- issues (SSO or not; password distinctions; naming; etc.)
- guidelines (operational, financial, etc.)
- process & procedures
- lessons

Lessons

- for other departmental domains
(e.g., ischool.washington.edu)
- for campus-wide domain

Questions?

Discussion?