

December 11, 2007

OIM Accomplishments

Highlights of our accomplishments over the past year:

OIM Work Plan: Two phases of the initial three-phase work plan are complete (Discovery/Assessment and Organization) and one is underway (Strategic Roadmap). Details follow.

Discovery/Assessment: We met with more than 100 key stakeholders across the UW, including deans, administrators, and computing directors at every school, college, and campus. We collected more than 700 comments and categorized these into broad themes that set the scope of the Strategic Roadmap project. To learn more about the themes, see:

http://www.washington.edu/provost/oim/reports/EmergingThemes_May2007.pdf

Organization: OIM's initial organizational design was developed by representatives from across the UW. This structure facilitates communication, coordination, and collaboration across the broad community of OIM stakeholders, and it ensures that the organization can operate efficiently and effectively across all divisions.

The Strategic Roadmap. An ongoing effort to develop the UW's Strategic Roadmap for Information Management and Administrative Systems (Strategic Roadmap) will accomplish the following goals:

- **Define a vision and action plan** for the future
 - Identify short-term priorities for FY 2009
 - Identify long-term priorities
- **Provide a strategic framework** for future decision making
- **Get the UW on the right path** to systems/processes/information that fully support UW business needs

Data Management Committee. The strongest message we heard from our discovery/assessment phase is the need for a long-term vision for UW information management/administrative systems and the need for access to information for decision making. In response to these needs and to recommendations from the IS Futures report, the Data Management Committee was formed. The committee is led by Michael Eisenberg, Dean Emeritus and Professor of The Information School. For more information see:

<http://www.washington.edu/provost/oim/dmc/>

Top 5 Project. As part of the Strategic Roadmap effort, we are working to answer to the "top 5" questions the deans have identified as most important. The answers will come from data derived from the enterprise data warehouse and will

be supported by consistent, institution-wide data definitions. The top 5 questions include student and faculty headcount, student credit hours, faculty FTE, and PERM/operating budget. A deans' advisory group has formed and continues to work on issue resolution, with the goal of publishing reports and definitions to answer the top 5 questions by spring 2008.

OIM's Vision, Mission, and Values. Our work on OIM's vision, mission, and values is underway, with the break-out sessions at our 11/14 OIM Forum providing valuable input and refinement. Members from our extended OIM community contributed in the exercise and are helping us to build and sustain an active and collaborative information management community.

OIM Highlights. The OIM Highlights report is a reminder to us all of OIM accomplishments. This report is organized by the major themes we heard in talking with the university community as part of our discovery/assessment process.

For a look at the latest Highlights, see:

http://www.washington.edu/provost/oim/reports/OIM_Highlights_October2007.pdf

More examples. The following are examples of accomplishments and changes by OIM division:

Strategic Projects and Portfolios

- Roadmap project management
- PM best practices
- WASP facilitation
- Strategic project management (FDI, eFEC)
- Top 5 project management

Business Applications

- Support for UW's critical business applications

Enterprise Information Services

- Data Management Committee support
- Top 5 support work
- Web services participation
- EDUCAUSE presentation
- Training (BI tools, SOA)

Community and Partnership Development

- Creation of Developer's Connection 2.0
- Campus outreach and consulting

Communications and Outreach

- OIM Highlights report
- OIM Web page changes
- Cross organizational communications support
- Updates on OIM's progress and the UW Strategic Roadmap to key UW groups and committees

Special Projects

- OIM budget
- Ongoing process for project agreements and MOUs