

## Rebecca Galloway

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**From:** techsupport-bounces@mailman2.u.washington.edu on behalf of Millie Elliott <millie@uw.edu>  
**Sent:** Monday, October 03, 2011 3:46 PM  
**To:** TechSupport@uw.edu  
**Subject:** [TechSupport] Microsoft Licensing Agreement renewed for 2011-2016  
**Attachments:** ATT00003.c

Sent on behalf of Kelli Trosvig, Interim Vice President and Vice Provost for UW Information Technology, to TechSupport

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Continuing and New Microsoft Software Now Available in the Basic Services Bundle  
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Dear TechSupport,

UW Information Technology (UW-IT) and UW Purchasing renewed an agreement with Microsoft for the UW community. It makes most standard Microsoft products available to faculty, staff, and students on UW-owned computers - in all departments, on all campuses - through the Basic Bundle of Services provided by UW-IT. This agreement:

- o Extends the terms and conditions of the licensing agreement to 5 years.
- o Adds 4 additional products for use on all UW-owned computers: Visio Premium, Project Professional, Visual Studio Professional, and Expression Studio Ultimate.
- o Saves the UW money (about \$3 million over the next 5 years, compared to last year's agreement).
- o Provides a current, licensed version of the software for use on UW-owned computers, making it easier to collaborate with colleagues, as well as to comply with Microsoft rules.
- o Reduces administrative overhead for individual departments, since they no longer need to count individual licenses. The agreement covers all eligible faculty, staff, and students who use UW-owned computers.
- o Provides MS Office to faculty and staff for use on personally-owned computers (costing them only \$10.00 for a download or \$22.00 for the media).
- o Continues to provide Microsoft Office and Windows 7 Ultimate Upgrade to students for use on personally-owned computers through funding from the Student Technology Fee.
- o Grants students a perpetual license for the software if they graduate from the UW while the licensing agreement is in place.

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How to Get Microsoft Software  
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\*\* If you have local technical support for your department: \*\*

Contact your local technical support staff. They can provide you with the best information.

Departments typically have different timetables, deployment plans, upgrade strategies, or distribution methods for software installations and upgrades.

\*\* If you do not have local technical support for your department, or if you've been instructed to install the software yourself: \*\*

See the UWare Software Licensing page below for details on how to download and install the software yourself. Read the following warning message first.

WARNING: Installing an operating system such as Windows 7 is a significant task. Always backup your data first, and then proceed carefully. Also please note: You may not be able to "upgrade" from your existing operating system, so you might need to make a clean installation. Loss of data is possible. Old versions of software might no longer run or might need to be updated before they will work properly. Your old hardware might no longer be supported.

The UWare Software Licensing pages for Microsoft provide a complete list of the desktop and server software included under the current agreement, with links to step-by-step instructions on how to download and install the software. See: <https://uw.edu/uware/microsoft/>

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Who Helped Make the Agreement Happen  
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This licensing agreement is the result of a collaborative effort among staff from UW Purchasing, UW-IT, the Information School, Educational Outreach, the Medical Center, UW Bothell, and UW Tacoma.

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Questions  
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Please send your questions to [help@uw.edu](mailto:help@uw.edu)