

UW Technology

Phone Costs and Benefits for off-campus locations

rev. 04/10/09

Service	Non-recurring Installation Costs	Monthly Costs	Notes
Campus telephones and telephone numbers in off-campus locations	Approximately \$60-\$65 for each line/phone set	\$27-\$50 a month for each depending on type of equipment deployed (size and type of telephone) and location	Voice Mail service is included

UW Phone Service Benefits - more info. can be found at http://www.washington.edu/cac/care	
Multi-line Phones	http://www.washington.edu/cac/care/rates/ldrates.html UW Technology provides multi-line phone sets that have caller i.d., voice mail service, message waiting indicators and conferencing ability. Additional services that are available include caller menus, call center applications and extension to cellular (receive your office phone calls on your cell phone) .
Regional Calling Service	http://www.washington.edu/cac/care/rcs/index.html Regional Calling Service (RCS), the UW's exclusive local calling plan, allows people with a UW telephone (including UWMC) to call and be called by more places in the Puget Sound area as a local call. All communities in area codes 206, 253, and 425 and some of 360 are part of the RCS calling area.
Competitive Long Distance Rates	http://www.washington.edu/cac/care/rates/ldrates.html The UW provides extremely competitive long distance pricing.
UWATS	http://www.washington.edu/cac/care/phone/uwats.html UW Computing & Communications provides long distance telephone service to campus departments and offices, as well as to UWMC and Harborview, through the UWATS long distance system. This system provides detailed call accounting to user departments, and long distance toll savings to the University.
Repairs & Maintenance included	email: help@u.washington.edu Any repairs (including those that require technician visits) to UW phone lines, mailboxes or UW telephone sets are free and UW Technology provides 24x7 support for major outages.
UW Direct	http://www.washington.edu/cac/care/phone/uwdirect.html Use UW Direct to call back to the state of Washington when away from the local calling area.
Campus Dialing	http://www.washington.edu/cac/care/cts.index.html Having UW telephone numbers enables you to dial campus numbers by just the last 5 digits of the phone number. Prefixes that can be 5-digit dialed include 221, 616, 685, 520, 543, 897, 598, 352, 692, 934.
Disaster Recovery	UW Technology can provide consulting and coordination for disaster recovery plans involving your telephone lines. Services available include telecommuter telephones, extension to cellular, call forwarding, on-demand call conferencing.