Individual and Family Memberships

On Call offers UW a 30% discount when enrolling in individual or family membership for protection during personal or leisure travel.

On Call International’s Membership is not an insurance plan, but a comprehensive membership that includes medical evacuation to the hospital of your choice – regardless of medical necessity.

Through our expert medical and security team and multi-lingual assistance coordinators, we offer immediate medical, security and travel assistance services to our members 24 hours a day, 365 days a year!

To learn more about the plans, get quotes and purchase coverage, visit www.oncallinternational.com/go/Washington. To apply the discount, on the payment information page enter the following in the Coupon Code box: UWSPECIAL

Trouble has no borders. We’re here to help.

About On Call International

Founded in 1995, On Call International was formed with the vision of creating a global medical, travel and security assistance company that would deliver the highest quality services for business, academic and leisure travelers, anywhere in the world. On Call’s resources span more than 180 countries and 60 local offices that serve millions of travelers. Our worldwide reach is centralized through our Global Response Center located in Salem, New Hampshire which operates 24 hours a day, 365 days a year.
All Memberships Include:

Medical Assistance:

Pre-Trip Planning We can provide you with up-to-date information regarding vaccinations, health and safety risks, travel restrictions and weather conditions for any destination worldwide.

Medical Monitoring / 24 Hour Nurse Help Line We will actively monitor the case until you are able to either resume travel or be medically transported home.

Global Medical Evacuation and Repatriation If you become hospitalized while traveling 50 miles or more from your permanent residence, we will provide medical evacuation / repatriation services via air ambulance or commercial airline to your home area hospital of choice.

Family Reunion for Hospitalized Member If you are hospitalized while traveling alone, we will make and pay for economy flight arrangements and pay for hotel accommodations and meals up for a family member or friend to join you.

Medical, Dental and Pharmacy Referrals At your request we will provide referrals to medical and dental professionals and pharmacies wherever you are traveling.

Transport of Deceased Remains In the unfortunate event of death while traveling 50 miles or more from home, we will obtain necessary clearances, make arrangements for the return of deceased remains, and pay for the associated expenses.

Travel Assistance:

- Concierge Assistance
- Translation/Interpretation
- Emergency Travel Funds Assistance
- Lost/Stolen Travel Documents Replacement
- Lost Eyeglasses & Medical Equipment Replacement
- Lost Luggage Assistance
- Worldwide Legal Assistance

Deluxe Memberships include these additional benefits:

Political or Natural Disaster Evacuation In the event your safety is impacted by an event, we will provide a secure evacuation to a safe haven and onward travel home. (Note: spouses, partners and dependents accompanying a UW faculty or staff member on University related travel are included in the University sponsored Political and Natural Disaster Evacuation).

Return of Traveling Companion If you are medically evacuated or repatriated, we will provide a return ticket, or change an existing ticket, to return them home.

Pet Return If you are traveling with a pet and need an evacuation, we will provide for transport and / or boarding of the pet up to $1,000.

*This is only an outline of the membership's features; limitations, exclusions, terms and conditions apply. Full details are available within the Membership Handbook. Please read the description of services carefully.