International Emergency Assistance

International emergency assistance is provided to all University of Washington employees and available to students overseas on university-related business or study abroad programs. An emergency is any situation which poses an immediate or potential risk to the safety, security or health of UW students, faculty or staff abroad.

Before calling, please take whatever actions are necessary to assure immediate safety.

**Printing this page?** If you have Skype installed on your system, this page may print without phone numbers. If you experience problems with printing, you may wish to download and/or print a copy of this page instead.

Emergency Contact Procedures

**Students**

1. Call the local emergency number in the country where you are located.
2. Contact the On Call International 24/7 Global Response Center at 001-603-328-1358, collect calls are accepted. (Students who received a waiver and purchased their own insurance should contact their individual insurance carrier.)
3. Contact the International Emergency phone line at 001-206-632-0153 for further assistance.

**UW Faculty and Staff**
UW Faculty and Staff

1. Call the local emergency number in the country where you are located.
2. Contact OnCall International at +1-603-328-1328 (Collect calls accepted).
3. Contact the International Emergency phone line at 001-206-632-0153 for further assistance.

UW Study Abroad Program Directors

1. Call the local emergency number in the country where you are located.
2. For student and employee emergencies, contact the On Call International 24/7 Global Response Center at 001-603-952-2034, collect calls are accepted. (Students who received a waiver and purchased their own insurance should contact their individual insurance carrier.)
3. Contact the International Emergency phone line at 001-206-632-0153 for further assistance.

Additional Guidance

The International Emergency Phone Line (001-206-632-0153) is answered 24 hours a day, 7 days a week by the UW Police Department (UWPD). The UWPD operator will collect information about the emergency along with your contact information and forward the information to the Global Emergency Manager, who will assist you.

Be prepared to provide as much of the following information as possible:

1. Your name
2. Return contact information
3. Country and program of study
4. Name(s) of persons involved
5. Description of emergency
6. Actions taken
7. Assistance needed

What Constitutes an Emergency?

An emergency is any situation which poses an immediate or potential risk to the safety, security or health of University of Washington students, faculty or staff overseas on a UW sponsored activity. Emergency situations include, but are not limited to:

- Major accident, injury or illnesses
- Any hospitalization
- Natural disasters
- Terrorist events
- Civil unrest
- Victim of a violent crime or physical assault
- Arrest or detention
- Disappearance or missing person
Further Guidance

If the incident is no longer an immediate or potential risk to someone's safety, security or health, you can report the emergency by email or phone to the Global Emergency Manager during the next business day.

Pascal Schuback, Global Emergency Manager
schuback@uw.edu (mailto:schuback@uw.edu)
206-616-7927

CONTACT US

Office of Global Affairs
University of Washington
Box 351237
Seattle, WA 98195
uwoga@uw.edu (mailto:uwoga@uw.edu)
206-543-1839

(https://www.washington.edu/cms/globalaffairs/emergency/)

Connect with us: