



UW Campus Shuttle Service

For Students, Staff, and Faculty With Temporary Or Permanent Mobility Limitations

Dial-A-Ride is a free van service that provides transportation to and from designated campus locations for those with limited mobility. Our office is open Monday-Friday from 7:30 am to 4 p.m. Website: uwshuttles.com, Email: shuttles@uw.edu

SCHEDULING RIDES

- Our shuttle service provides rides **Monday through Friday** (except UW Holidays) from **7:45am to 7:25pm**. Please contact us if you *absolutely need* a ride for a school-related reason outside these times.
- Rides can be scheduled by filling out the **online request form** at uwshuttles.com. Also by emailing shuttles@uw.edu, or calling **206-685-1511** during office hours. Ride requests made outside office hours will be filled the next business day.
- Rides are scheduled at the **:05, :25 and :45 after the hour only** (i.e. 10:05 am). This time designates the driver's **departure time**, so you must be at the pick-up location five minutes prior. **The driver will not wait past the departure time.**
- To guarantee a ride at a specific time it must be requested by **12 pm the day before** (12pm Friday for a Monday ride). Ride requests made after this time, or on the same day will be accommodated based on availability.
- **Between 3:55 and 7:00pm you can schedule or cancel rides for that evening ONLY by calling the Evening Driver at 206-730-0794. Do not call the evening driver at other times.**

IMPORTANT SHUTTLE INFORMATION

- We **CANNOT** accommodate any ride requested **less than half an hour** before.
- Personal attendants and service animals may accompany a rider, but **NO FRIENDS OR FAMILY MAY RIDE ALONG.**
- Rides can be scheduled for a single day up to a full quarter. Requests for ongoing rides must be clearly stated.
- All requests must clearly state the pick-up time and stop numbers. Please do not send us a class schedule, as we cannot guess when and where you want rides.

- Stop locations can be found on the **Campus Mobility Route Map** (<http://www.washington.edu/admin/ada/mmap.pdf>) on our website.
- Passengers may use the service for up to four weeks without a referral. For service longer than four weeks, please register with one of the following:

Disability Resources For Students:
(206) 543-8924

Disability Services For Faculty and Staff:
(206) 543-6450

RIDER RESPONSIBILITIES

- **Please cancel any ride at least an hour ahead of time.** Always call or email if you no longer need a ride. We encourage you to add our office number to your cell phone to easily inform us of any changes.
- D-A-R often uses an outside vendor when needed. Riders do not get a preference on whether their ride is with D-A-R drivers or with **Northwest Transport**. Please look for their vehicle if you do not see a D-A-R van; they are **white "cabulance" vans with a green Northwest Transport logo.**
- Pick-ups and drop-offs are made at **specifically marked Dial-A-Ride stops only**. Make sure you are waiting for your ride at the correct location, or the driver may not be able to find you.
- Remember, the success of the shuttle service is dependent on the responsible actions of its riders. **Being consistently late or not calling to cancel rides may result in termination of service.**

