



Message from the AVP



I hope everyone was able to stay safe and ensure your families were taken care of during the recent snow storm that covered the Seattle region three weeks ago. Thanks to Steve Charvat, Emergency Management Director, we had lead time to ready the University for the storm and keep the campus safe during suspended operations.

Facilities Services employs a large number of essential staff positions. As I often mention, I appreciate all our employees, but today I would like to send a special thank-you to the hardworking men and women who worked so diligently to maintain our services on a 24/7 basis during the storm. We successfully supported the campus functions that must continue despite the weather and helped provide heat, electricity and road way accessibility for police, fire and medical care.

Our UW Emergency Management department was on site and constantly monitored weather conditions around campus, keeping senior UW leadership updated and informed. ORR Payroll staff worked long days to meet the University payroll cut off deadline that took place during the height of the storm.

The UW Shuttles team got creative, substituting SUV



Chris Hoffman plows snow on Red Square.
Photo: Howard Nakase

rear-wheel drive vehicles. Fleet Services provided the 4 x 4 Suburbans used by UW Shuttles, and continued to provide other necessary campus functions. Commuter Services deployed signage along the

Burke-Gilman Trail to alert bicyclists to the icy and snowy conditions and maintained access to the University Transportation Center, which enabled the other Transportation Services essential staff to safely get to work. Commuter Services and TS Accounting provided a safe and orderly experience for people attending the Husky Men's Basketball games with Cal and Stanford, on January 19 and 21 respectively.

Materials Management remained open during the three-day storm and maintained critical campus deliveries. In addition, all four Store locations remained open and inventory, stocking and auction preparations were on going.

Campus Engineering and Operations had staff working around-the-clock to keep the campus lights on and the buildings warm for the students and staff who remained on campus.

The custodians in Building Services worked diligently to provide regular service to Health Sciences and other critical campus areas, as well as other buildings that remained open during the storm, and



Ken Rogers, Art Wake and Kelly Durand at Hec Edmundson Pavilion.
Photo: Howard Nakase



Roxanne Klein applies de-icer to the walk ways. Photo: Howard Nakase

continued on page 2

Our Vision: Facilities Services is a world-class organization providing exceptional service anywhere, anytime to enable discovery and excellence at the University of Washington.

AVP Message, continued from page 1



Ray Larson clears the entry stairs to the triangle garage. Photo: Howard Nakase

cleaned restrooms, maintained stairwells and kept pathways cleared and entrances accessible. Grounds and Maintenance staff prioritized safe passage to UWMC, stairs and overpasses, and ADA accessible routes, including the sixteen miles of pathways and sidewalks that provide access around campus. The arborist

walked the campus to identify if any trees posed hazards.

The staff of the Heavy Equipment unit were on campus nearly around-the-clock, providing accessibility to the University's essential services in the UWMC, UWPD and the Power Plant. The Heavy Equipment unit's main focus was to maintain maneuverable conditions on the eight miles of roadways throughout campus. They also assisted vehicles that got stuck in the snow or could not navigate the icy conditions. As the snow and ice began to thaw, they cleared catch basins and curb inlets to keep the water flowing and prevent flooding.

UW basketball played a home game on day two of the snow storm. The Heavy Equipment Operators plowed pathways in the snow-covered E-1 parking lot to allow for vehicular traffic and parking. Four hours before tip-off, staff from the other Maintenance Zones and Campus Alterations joined the Grounds unit to clear snow from Hec Edmundson Pavilion and all major walkways that lead to the basketball arena.

As you can see, Facilities Services provides many important and essential services to the daily operation of the campus in good weather and bad. As always, I extend my appreciation to all of you.



Employees from Shop 18 clear snow near Hec Edmundson Pavilion. Photo: Howard Nakase

Health Sciences Express Shuttles Are Now GPS Enabled

UW Shuttles is excited to announce the official launch of live shuttle tracking for UW Health Sciences Express (HSE). As of Thursday, January 12, riders can check their



desktops, laptops or smart phones to see where their next shuttle is and approximately how soon it will arrive. It is simple to do—riders go to uwshuttles.com and select Health Sciences Express from the menu. iPhone and Android users can download the Ridesystems app and select University of Washington HSE from the menu. Health Sciences Express riders can also get text message updates by texting "uwhe # " to 41411 where the # is the stop number. For example, texting "uwhe 1" to 41411 will provide shuttle arrival information for anyone waiting at UWMC. Stop numbers are located on the UW Health Sciences Express Stop Locations page after each description. Regular text messaging rates apply.

The live tracking project, initiated by Transportation Services Director Josh Kavanagh, was the result of a staff-student partnership. Justin Rees from Ride Systems© (and current UW student) helped get the GPS system installed and tailored to UW Shuttles' needs. Robert Whidbey, Transportation Supervisor, and Jackie Owens, Transportation Coordinator, from UW Shuttles helped with input, coordination and installation of the GPS system. Ari Kasapyan, Communications and Marketing, Transportation Services, provided technical assistance to align the GPS system with the Website. Currently, Health Sciences Express, South Lake Union and NightRide shuttles all have the GPS system installed, with HSE and SLU able to update riders through text messaging.

FS on the Web:

www.washington.edu/facilities

Newsletter Editor:

Breona Gutschmidt, breona@uw.edu

Announcing the 2012 FS Distinguished Staff Award Nominees

A hearty congratulations to the following individuals and teams from Facilities Services nominated for the 2012 Distinguished Staff Awards.

Gail Gokey, Program Support Supervisor, Alterations, M&A

Gail provides administrative support for Alterations and supervises program coordinators. She's also been involved in the timecard training process. "I believe Gail is the backbone of our unit," reads one of the letters nominating her for the award. "She holds the administrative side of our unit together. Her team attitude, willingness to constantly do more and her big picture perspective helps to keep us on track." Another colleague writes, "Gail Gokey is the kind of person that makes an organization better, and makes the people around her feel like they are part of something special, something out of the ordinary that will change things for the better."



Freddie Tapuro, Power Plant Operating Engineer, CEO

In his role as Power Plant Operating Engineer, Freddie manages the lubrication of numerous pumps and other machinery in the Power Plant. As one of his coworkers describes, this means working through a checklist with 805 items on a regular basis. "In his service he has enhanced and preserved the mechanical element of the heart of the Facilities which is the energy, cooling and heating for the University of Washington Campus and Medical Center," writes a nominator. "Freddie's assets and skills are utilized not because of job title but his own proactive desire to excel in his field above his job requirements." Going above and beyond has included creating a set of intricate drawings of the Power Plant layout that are used for training, as well as keeping meticulous daily logs of the day's work. He is also known for his excellent fabrication and welding skills. "With his technical acumen and can do attitude, he makes the power plant and the University of Washington a better place."



Saeid Rastegar, Regulated Materials Unit Manager, M&A

Saeid is the manager of the regulated materials office and helps assure regulated building materials are managed properly for Facilities Services. He also supports Capital Projects and the UW Medical Centers as requested. His role involves overseeing materials testing, monitoring and abatement. As one of his nominators writes, "Saeid has the respect of many of his co-workers because he is known as someone who goes above and beyond! The UW is protected from the many pitfalls of managing hazardous materials, such as costly fines and accidents, because of his vigilance." Another letter commends his collaborative spirit: "Saeid knows how to encourage and promote a collaborative work environment, often pitching in to help in areas that are not his direct responsibility, but one in which he sees a need."



Rosanna Woods, Program Assistant, Southwest Maintenance Zone, M&A

Rosanna serves as the point person for customer calls related to maintenance and alterations issues and processes work orders through the Southwest Maintenance Zone Customer Service Center. "Everyone who has brought a problem to Rosanna knows that they can count on her to follow through with patience and persistence until it is corrected," writes one of her colleagues. "It's always a great joy to see the praise and appreciation Rosanna receives from her clients when they meet in person for the first time." Another nominator adds, "Rosanna's natural collaboration with her coworkers effectively creates a real sense of shared responsibility. She sets a standard of excellence for her own work that raises the bar for everyone."



The cross-departmental UW ORCA Migration Core Team that includes Transportation Services staff Celeste Gilman, Transportation Systems Manager; Stephanie Parkins, Project Manager; Blake Wescott, Program Coordinator

The ORCA Migration Core Team was responsible for successfully launching U-PASS Powered by ORCA for faculty and staff, as well as the new Universal U-PASS program for students.

Both programs now use an electronic radio-frequency identification (RFID)-based fare management system. As of December 1, 58,371 faculty, staff and students were using U-PASS powered by ORCA to access transit services. Introducing the RFID-based system was a very complex project that involved many campus and external stakeholders and realized a plan that was ten years in the making. One of the team's external partners writes, "This project required a tremendous effort from sorting out legal and policy issues, to managing data flows, to a herculean communication and marketing effort. Across the board, the team exceeded my hopes and expectations for a business partner. . . Throughout our partnership leading up to the UW's ORCA launch and beyond, I have been incredibly impressed with Stephanie's leadership and the skill and dedication of the entire migration team."

Another colleague writes of their success, "This team made a successful ORCA launch for the UW a personal passion and commitment without which realizing this longstanding goal for the UW and the region would have been impossible."



Top to bottom: Stephanie Parkins, Blake Wescott, Celeste Gilman. Photos: Ari Kasapyan

The HEO/Utilities Leadership Team from Grounds Operations, M&A: Ken Rogers, Maintenance Supervisor; Erik Brihagen, Heavy Equipment Operator Lead; and Charles Thompson, Maintenance Mechanic Lead

The Heavy Equipment Operators/Utilities Leadership Team supervises the group that provides heavy equipment assistance around campus. This assistance ranges from excavating utility trenches to moving heavy machinery into labs and classrooms to retrieving eagles' nests for the Burke Museum. They manage two master mechanics who repair and maintain campus equipment, and their group also manages the roads and walkways around campus, including repairs, pavement markings and striping, traffic signage and snow removal. They have staff who install and maintain campus utilities such as storm water control, sewer systems, water distribution systems and fire hydrants and who manage the banners and way finding around campus, as well as graffiti and hazardous waste removal, among other responsibilities. "I find it hard to put into words the commitment and care put into every project they touch on campus," says one letter writer about the team. "It goes without saying, when one has opportunities to work with a team composed of Ken, Erik and Charles," writes another colleague, "you are truly fortunate and realize you are receiving excellent service above and beyond from caring, professional craftsmen who make a difference of maintaining and enhancing this great university to which we are all stewards." They are also described as being "the glue that kept things from falling apart."



Left to right: Charles Thompson, Ken Rogers, Erik Brihagen

Distinguished Staff Awards Nominee Reception

Please support your coworkers at the 2012 Distinguished Staff Awards nominee reception February 16, 2012, 2:30 p.m. – 4 p.m. at UW Tower Cafeteria. Your ID badge or Husky Card will be required to enter the UW Tower.