
We care for the spaces and places that enrich lives... one customer, one work order, one experience at a time

FACILITIES SERVICES
UNIVERSITY of WASHINGTON

OUR SERVICE

Enhance the Customer/Stakeholder Experience
- Meet Customer Expectations
- Enhance Service Delivery

Eliminate Administrative Burden
- Be Easy to Do Business With
- Communicate Effectively

Reduce Cost/Increase Revenue
- Deliver Cost Effective Services
- Balance Resources

Customers
Financial Management

OUR CULTURE

Build Capacity
- Train and Develop for Excellence
- Practice Safety

Embrace Innovation
- Engage All Employees in Continuous Improvement
- Recognize Team and Individual Contributions

Learning and Growth
Internal Processes

OUR FOUNDATION

Respect Every Individual
Lead with Humility
Create Constancy of Purpose
Assure Quality at the Source
Create Value for the Customer

Serving today...preserving tomorrow

Adopted - Jan 2014