



Mission Control (Source NASA TV, 8 June 2007)

Our Mission: Discover, Collaborate, Innovate!



Welcome to Mission Control

The FS-WORKS booth is located immediately to the left of the BizTech booth and will likely be the first thing you see as you enter the HUB ballroom. FS-WORKS is the University's premiere Work Order Routing & Control System. It is the perfect sponsor for the Mission Control booth and the best possible place to start exploring BizTech.

ADA Access Guide opens Campus to a Broader Community

Most FS web pages already are highly compatible and accessible by the visually impaired. The pinnacle of access, however, is the Access Guide for Persons with Disabilities.

<https://www.washington.edu/admin/ada/>

FS's Facility Records has provided an outstanding service to the University community for over 20 years by the publication of the Access Guide for Persons with Disabilities. The Access Guide is primarily helpful to persons with mobility impairments, but has also proven useful to persons with other types of disabilities, including the visually impaired.



FS-WORKS: Space, Time, Facilities & the Future

The 2008 BizTech Edition of the *FS Enterprise* is all about space, time, facilities and the future. Join us for a quick overview of the facilities-related exhibits at BizTech. Our customers remind us of their desire for more FS-WORKS collaboration with additional service providers. Read on for the most recent enhancements and the future in store for FS-WORKS users and our collaborators.

Facilities Services: *Serving today...preserving tomorrow*

Watch for Facilities Services (FS) leadership in environmental sustainability as you visit some of the other FS booths. Behind and to the left of the FS-WORKS booth you'll find our Campus Alterations, Recycling & Waste Management, Surplus Property, Commuter Services and Fleet & Shuttle Services. The FS Emergency Management booth is located towards the center of the ballroom. FS' sister organizations Financial Management and Capital Projects Office are also proud collaborators in environmental sustainability and are definitely worth a visit.

The Future of Customer-driven Technology

Since its inception in 2001 FS-WORKS has been continually improved in direct response to the requests of our clients. We are grateful for our customers who have made the system a UW success and a model for other universities. The future will bring continued increases in both the power and simplicity of FS-WORKS.

You asked for enhanced system comprehensiveness. FS-WORKS users will be able to define displays of facilities information customized to their needs. Data feeds will be live and allow customers to drill down at will to get full details. Much more information will come directly from the new FS Facilities & Assets Management System. Additional information will come from other FS systems as well as those of our collaborators.

We will also further simplify FS-WORKS to minimize the steps for each type of work order. Wizard-like work flow will conform to the customer's varying needs. We will deliver standard, easy-to-use configurations. We will also allow the customer to customize their FS-WORKS experience.

Our 2008 Customer Appreciation Gifts

Any of our customers visiting the FS-WORKS Mission Control Booth can take their choice of two appreciation gifts.

The first is our environmental Aladdin Thermo-Serv mug that saves energy and resources in innumerable ways. In case you missed it last year, a limited number are still available. They are extremely well-made and very versatile contributors to campus sustainability. We're pushing environmental stewardship and reusable mugs again this year!

If you already have a mug this good (and very few do), then how about the FS-WORKS 8-in-1 emergency toolkit? In honor of the UW's Office of Emergency Management joining Facilities Services, we are distributing these survival-type toolkits. The rulers, wrenches, screw driver, bottle opener, pick awl, knife and can opener come in handy in a tight pinch. These slim multi-tool cards fit easily in any pocket or emergency supply kit.



Innovative Collaboration for Service Providers

Our clients want a single point of entry for all facilities work. They tell us that they prefer the FS-WORKS interface to those of other systems. In fact, the number one request from clients is for the integration of more facilities information and service providers in FS-WORKS.

Maintenance, Alterations, Operations, and Engineering shops are already in FS-WORKS. FS-WORKS also accommodates Housing & Food Service (HFS) shop. Such innovation provides sophisticated work routing, shares projects across divisions and promotes University-wide collaboration.

We have additional service providers for FS-WORKS eager to come on board. However, we are always interested in new collaborators and will add them in order of customer priority. Let FS-WORKS route new facilities work to your shop and give you sophisticated work management capabilities. It's good service. It's what your customers want.

When will the Future arrive?

The future is now. New wonderful features added since the last BizTech include the ability to:

- report on work orders by room number or location
- search and report work orders with the most recent orders listed first
- sort the work order list in any desired order
- re-edit and re-submit rejected work orders without retyping the entire form
- request a default display of work orders customized to individual MyUW logins.

Enhanced features are continually being added.

FS is now testing the new Facilities & Asset Management System (FAMS) we helped to design. It is a collaborative work undertaken with a select group of other top research universities. The FS FAMS will replace the FM Enterprise system that FS-WORKS currently feeds. We will begin implementing the FAMS in the third quarter of 2008. Custodial Services looks forward to joining us as a pilot new service provider. As the new FAMS and other FS systems add new functionality, we will begin piping it to our customers via FS-WORKS.

"The best way to predict the future is to create it." – Peter Drucker

Taking Care of Planet Earth

Facilities Services is a leader in sustainable practices and is well recognized for its environmental stewardship. The University of Washington received an overall grade of A- from the Sustainable Endowments Institute's "College Sustainability Report Card 2008". With special recognition as "Overall College Sustainability Leader", the University received the highest recognition awarded.

Serving today...preserving tomorrow

Questions or Comments?

Please contact us at fs-works@u.washington.edu or 206-685-4129