



# University of Washington Technology Services

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## Meeting Exchange Web Conferencing Services

UW Technology Services offers a suite of collaboration applications for voice and data to customers who are members of the UW community and its affiliate organizations. Using everyday communications tools like a telephone, a computer, and a web browser, conference participants can view documents and PowerPoint presentations, share files, chat, use a white board, and edit and annotate documents - all in a real time, UW-secured environment.

### Features and benefits include:

- Integrated voice and web conferencing capabilities which provide a robust conferencing experience with one-stop scheduling, single conference access, and centralized visual in-conference controls
- Real time collaboration that accelerates the decision-making process, heightens effective communication practices, and improves overall meeting productivity
- Anytime, anywhere web conferencing via a web browser
- Support for a variety of applications, including research collaboration, planning, budget meetings, and user training
- Scalable to several participants in a single meeting
- Access via a toll-free number for long distance participants
- Services billable to a UW budget number

### Rates:

Web Conferencing	\$ 0.025 per minute/per participant
Audio Conferencing	\$ 0.025 per minute/per participant
Web & Audio Conference	\$ 0.05 per minute/per participant
Toll-free Access	\$ 0.06 per minute/per participant
Non-Campus Dial Tone Subscribers	\$25.00 monthly recurring charge

Applicable toll free and long distance charges will apply.



## Web Conferencing Examples

Jane plans to convene a virtual conference to discuss how new FDA regulations will affect her research project, which has offices and staff in both Washington and California. She schedules the conference with the C&C Customer Care Center, who provides a toll free number and URL for participants to dial and log in to the conference. Moderating the conference from her computer, Jane facilitates the discussion. Other participants present online documents and spreadsheets that identify the new regulations and their possible effects on the project. Everyone discusses how the project can best work with the new regulations.



Dennis meets monthly with a graduate student, Rick, who is collecting data in the field. Rick used to drive from Whatcom County to Seattle to discuss current issues and questions about the project. Meetings were often canceled because of travel and weather conditions. Now, using C&C's web conferencing and meeting services, Dennis and Rick dial into a conference bridge and log into a conferencing web server. Rick puts the current version of the project spreadsheet on the web page, and Dennis and Rick can view and discuss the information. The result: increased collaboration and productivity, without extensive travel time.

Dr. Hoffman is the principal investigator for a research grant through the National Institute of Health. His affiliates are located at medical centers throughout the country. During quarterly web conferences arranged by Dr. Hoffman's administrator, they use C&C's web conferencing and meeting services to keep each other informed about their ideas and their progress.



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