

**Clive Shearer**

## PHILOSOPHY STATEMENT

I enjoy helping people achieve excellence.

## AREAS OF EXPERTISE/RESULTS

Retreats and in-service workshops . . .

*Request any combination of the following topics:*

- Difficult people and difficult behavior
- Turning negative emotions into positive outcomes
- Coaching coaches and trainers
- LEAN Rapid Process Improvement
- Working with change
- Assertiveness training
- Time and stress management
- Conflict resolution
- Customer service
- Productive meetings
- Public speaking
- Reading body language
- Active listening
- E-mail etiquette and best practices



## EXPERIENCE

- Delivered communication and workplace skills to over 6,500 staff, faculty and students at the UW

## CREDENTIALS

- Served over 375 clients, including healthcare, higher education, banking, design, consulting, manufacturing, and service-oriented organizations
- Past president of Pacific NW Chapter of the Institute of Management Consultants

## UW HEALTHCARE-RELATED CLIENTS

Comparative Medicine–Contact Center–Epic Revenue Cycle–Family Medicine Residency Network–Financial Access–Gastroenterology–Harborview ER Department–Institute of Health Metrics and Evaluation–Intensive Care Unit–Neighborhood Clinics–Neurology–Organizational Development & Training–Psychiatry–Radiation Oncology–Radiology–Surgical Outcomes Research Center–School of Dentistry–School of Medicine–School of Nursing–School of Pharmacy–Transplant, Vascular and Pediatric Surgery

## ADDITIONAL HEALTHCARE CLIENTS

Evergreen Hospital Medical Center–Fred Hutchinson Cancer Research Center–Harborview Medical Center–King County Public Health–Overlake Hospital Medical Center–Providence Medical Center–Seattle Children’s Hospital–Veteran’s Administration–Virginia Mason Medical Center–Transplant Surgeons.

## SELECTED UNIVERSITY OF WASHINGTON CLIENTS

Academic Affairs–Admissions and Registrar (Seattle and Tacoma)–Botanic Gardens—Center for Career Services–Capital Projects Office–College of Built Environments–College of Education–Custodial Services–Department of Chemistry–Educational Outreach–Enrollment Services–eScience–Facilities Services–Foster School: Global Business Center–Foster School: MBA Program–Graduate and Professional Student Senate–Information Technology–Internal Audit–Libraries–Marine Advisory Services–Meany Hall–Museology Graduate Program–Planning and Budgeting–Police Department–POD–Professional Staff Organization–Strategy Management–Student Financial Aid–Student Fiscal Services–Student Life–Transportation Services–Treasury–UW Bothell Information Technologies

Contact the Alliance at 206-616-8461 OR [alliance@u.washington.edu](mailto:alliance@u.washington.edu).