

Richard Lynch



PHILOSOPHY STATEMENT

I help people build productive workplaces, primarily through training but also through consulting and coaching. Many things affect workplace productivity including management style, motivation, time management tools, work habits and the way the work is organized, so my training session topics are quite diverse.

AREAS OF EXPERTISE/RESULTS

- Training design
- Training delivery
- Facilitation
- Management consulting
- Individual coaching
- Public speaking

EXPERIENCE / SELECTED PROJECTS

- Training topics include: Developing Success Habits, Outstanding Customer Service, Time Management, Leading an Inspired Workforce, The Language of Leadership, and a variety of volunteer management topics.
- Member of faculty of New York State's Leadership Classroom
- Founding member of the faculty of England's Institute for Advanced Volunteer Management
- Facilitated strategic plan for the US Fish and Wildlife Service Refuges Division
- Designed and conducted 31 sessions of Internal Consultant Training for the State of Washington
- Initiated, designed and conducted twelve training classes over thirty years for the State of Washington
- Designed the Most Valuable Leaders Program for Washington State University.
- Many strategic planning sessions with a variety of nonprofit organizations.
- Author of several books including *Lead!: How Public and Nonprofit Managers Can Bring Out the Best in Themselves and Their Organizations*. Co-author of the books *Volunteer Management* and *Keeping Volunteers*.

CREDENTIALS

- Master Degree, University of Iowa.
- Served on a variety of boards of non-profit and private organizations at the national and local levels
- Over 30 years of experience as a trainer and consultant

SELECTED CLIENTS

- State of Washington
- State of New York
- Salt Lake City School District
- CSV, UK
- City of Kirkland
- Government of Singapore
- Moscow Charity House
- Leadership Michigan

Contact the Alliance at 206-616-8461 OR alliance@u.washington.edu.