

Ceptara Consulting – Chris Lindstrom



PHILOSOPHY STATEMENT

Our mission is to help people and organizations bring excellence into focus by modeling Lean Six Sigma (LSS) behaviors, providing training to teach LSS skills, and coaching and consulting to help people leverage the learning to support the achievement of the organization’s goals and their personal aspirations. We value:

- Integrity | Always meet our commitments
- Demonstrated Excellence | Our actions define our character
- Service | Provide for each other, our customers, and our community
- Balance | A healthy team is an excellent team

We are driven by our values and hand-pick our people based on their experience, capabilities, and alignment to our culture. Our team members are all Lean Six Sigma experts and/or project managers certified by industry leading organizations. We are “fix-it” people and cannot stop the drive for doing things better, faster, and less expensively.

AREAS OF EXPERTISE/RESULTS

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| <ul style="list-style-type: none"> ■ Strategic Planning and Alignment ■ Building a System of Execution ■ Achieving Predictable Results Using Six Sigma Methods | <ul style="list-style-type: none"> ■ Establishing Measurements for Success ■ Driving Out Waste Using Lean Tools ■ Optimizing Throughput Utilizing Theory of Constraints |
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EXPERIENCE / SELECTED PROJECTS

- Provided educational programs to local community colleges to enable the Puget Sound region with better educated and more capable employees with the skills to drive continuous improvement via our Green and Black Belt training programs.
- Using Lean and kaizen methods, identified and realized over \$10M in cost savings and SLA penalty avoidance at a mobile data services company.
- Assessed the IT capabilities of a biomedical firm in Bellevue WA and provided a roadmap for scaling IT as they grew.
- Developed an enterprise-wide performance management system for delivering balanced scorecards and dashboards for a local bio-pharma organization.

CREDENTIALS

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| <ul style="list-style-type: none"> ■ Master of Science in Electrical and Computer Engineering, University of South Carolina ■ Bachelor of Science in Electrical Engineering, University of Nebraska | <ul style="list-style-type: none"> ■ Certified Six Sigma Master Black Belt ■ Senior Member of the American Society for Quality (ASQ) Seattle Section |
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SELECTED CLIENTS

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| <ul style="list-style-type: none"> ■ Everett Community College ■ TECT Aerospace ■ AMT Northwest | <ul style="list-style-type: none"> ■ Varolii Inc. ■ University of Arizona ■ Microsoft |
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Contact the Alliance at 206-616-8461 OR alliance@u.washington.edu.