

**Bonnie Hovel, MSW, LICSW - GroupWyse**

## PHILOSOPHY STATEMENT

At GroupWyse, we believe that organizations have the answers to their most complex issues. Based on data and anecdotal information from clients, we provide a fresh perspective in setting clear priorities and redesigning systems to generate results rapidly.

## APPROACH

Bonnie specializes in real-time, collaborative action planning to increase engagement and help clients jump to the next level of achievement. She guides leaders and work groups using practices and tools that will continue to benefit them in achieving their goals. She helps leaders coach employees to bring out their best by aligning values and positioning individuals and their projects for success. She emphasizes implementation and supports projects from start to finish for long-lasting results.



## AREAS OF EXPERTISE/RESULTS

- Collaborative action planning
- Executive coaching and team building
- Organizational development and design
- Change management
- Customized facilitation and training
- Strategic thinking and planning
- Rapid-cycle quality & process improvement
- Conflict management

## EXPERIENCE / SELECTED PROJECTS

- Leadership team coaching and training using the EQ In Action Profile
- Customized retreats for healthcare leadership teams to clarify goals and develop action plans
- Strategic thinking and organizational redesign for federal HR department
- Training and keynote speaking on the topics of Emotional Intelligence and Self-Care for healthcare leadership teams and professionals
- Provides Action Learning training with CEU approval for social workers through NASW and for nurses through WSNA

## CREDENTIALS

- Master of Social Work, Minor in Organizational Development, University of Washington
- Bachelor of Education in Human Services Counseling, cum laude, WWU
- Licensed Independent Clinical Social Worker and Academy of Certified Social Workers since 1999
- 20 years of internal and external consulting experience in healthcare, including leading the Total Quality Improvement program at a major hospital. Instrumental in the successful merger of two hospitals
- Certified in Myers Briggs Temperament Indicator (MBTI) and EQ In Action Profile

## SELECTED CLIENTS

- VA Puget Sound Health Care System
- VA Medical Center, Sheridan, WY
- VA Regional Office, Boise, ID
- DHS, Customs & Border Protection, WFM
- Highline Community College
- ElderHealth Northwest
- Jewish Federation of Greater Seattle
- Wellness Centered Dentistry, Dr. Hsu

Contact the Alliance at 206-616-8461 OR [alliance@u.washington.edu](mailto:alliance@u.washington.edu).