**Project Goals**

- Inventory School of Dentistry processes (and identify new ones)
- Develop e-tools to document SOD organization and function
- Use the tools to develop, adjust, coordinate, and communicate

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**Problem Summary**

- New leadership at the School of Dentistry in August of 2012 sought reorganization of the School’s leadership structure.
- At the same time, outside forces required changes to several dimensions of the School’s functional structure.
- We needed a method of defining School organization and function that was rapid, concise, dynamic, and could be communicated efficiently.

**Processes Improved- Changes Made**

- We developed two e-tools and used them to make organizational and functional maps for School of Dentistry operations (see at right).
- These maps are helping coordinate various operational groups in the School as we make major changes to curriculum, clinical, and financial areas simultaneously.
- The graphical, computer-based tools allow us to rapidly detect, adjust, and coordinate areas among the many interacting operations.
- Communication via graphical electronic files or projections speeds communication of ideas across the School.
- Changes can be made in real time during small group discussions using a projected image.

**Results**

Computer-based tools (e-tools) were used to define the School of Dentistry’s organizational hierarchy and primary functional units.